

William Arnold

<https://github.com/WBArno> • business@williamarnold.info • <https://linkedin.com/in/WilliamBArnold>

Summa Cum Laude Graduate from GGC in MIS and Gilman Scholar alumnus looking for entry-level opportunities, preferably involving consulting or travel. In addition to leading the international business club and receiving many academic achievements while working part-time for much of his education, he graduated with a Regent's 4.0.

EDUCATION

GEORGIA GWINNETT COLLEGE

Lawrenceville, GA

Bachelor of Business Administration

May 2019 - August 2023

- **Concentration:** Management Information Systems; **Minor:** Information Technology **GPA: 4.0** (Regent's); **3.87** (Cum.)
- **Honors and Awards:** *Summa Cum Laude*, Gilman Scholarship, Beta Gamma Sigma Membership, President's/Dean's List
- **Organizations:** *International Business Club* - Acting President, *SBA Student Advisory Board* – Board Member

関西外大 - KANSAI GAIDAI UNIVERSITY

Hirakata, Osaka, Japan

Foreign Exchange Studies

Fall 2022

- International exchange student and Gilman Scholar sponsored by the United States Department of State
- **Organizations:** Osaka Global Student Ambassador Network - International Student Week
- **Courses:** Japanese Language, Tyrants, Dictators, and Strongmen, Global History of Asia, Politics of the Japanese Empire

CERTIFICATION & SKILLS

Skills:

Certifications: MTA: Networking Fundamentals, IT Specialist - Cybersecurity

- **Proficient with:** Data Analysis, Adaptability, Critical Thinking, Networks, Self-Directed Learning, Troubleshooting, Project Leadership, Independent Work
- **Familiar with:** Python, Agile Methodologies (Scrum, Kanban, XP), C#, MySQL, MariaDB, Japanese (Elementary)
- **Applications:** Excel (Solver & PowerPivot), Visio, MS Project, Jira, Ollama, ESXi, VMWare Workstation, MacOS, Windows '95-11, Linux (Arch, Ubuntu server), Cisco Packet Tracer, Git and Github

PROJECT EXPERIENCE

- Reoriented and revitalized a capstone project group's business, bringing it from last place to second (in the class, of eight) through a strategy overhaul and the addition of basic project management tools to ensure the entire group was on-time with deliverables and up-to-date with strategy
- Built and maintained a home lab server that acts as a NAS and VPN host alongside docker containers and virtual machines (KVM) which are organized (and segmented) by subnet via MacVLAN and firewall rules
- Hosted an internal frontend for apps using Træfik and CloudFlare and run a Tailscale (WireGuard) instance to maintain security
- Installed, configured, and maintained enterprise-grade networking equipment (an Edgerouter and Unifi WAPs) for the home network, decreasing ping times by ~5ms, utilizing the home server to host the management software
- Hosted and maintained internal DNS on a Raspberry Pi to block advertisements and compromised websites
- Installed and modified weather station using DNS redirection to send its data to a docker container, where it was stored in a MariaDB container, displayed on a dashboard, and forwarded to the National Weather Service and other websites
- Built using C# and Agile, a program to aid Grizzlies Helping Grizzlies Charity convert a manual, paper donation process to an automated electronic solution
- Sanitized and processed a 250,000-entry COVID-19 case entry collection using NumPy, Pandas, and Jupyter to graph an interactive map of the world that displays numerical case data based upon logarithmic comparisons of countries

EXPERIENCE

Publix Supermarkets

Atlanta, GA

Scan-Price Clerk

Jan 2019 – Jul 2021

- Solely relied upon to independently manage and update the pricing of goods in both the internal databases and on displays
- Exceeded speed expectations for exchanging price tags by 33% on average while maintaining the necessary attention to detail
- Oversaw, managed, and acted as the primary point of contact for contractors which re-arranged and added new items to shelving to corporate “plan-o-grams” specifications, and increased the sales of the resulting clearance items by 30%

Customer Service Staff

Jul 2018– Dec 2018

- Handled over \$20,000 per shift on average processing money orders, Western Union transactions, lottery tickets, and returns
- Managed and oversaw cashiers and front-service clerks in the place of the managers while maintaining the front-end
- Efficiently and consistently resolved customers' issues both in-person and over the phone with a high level of courtesy

Cashier

Jan 2018 – Jun 2018

- Relied upon by management to assist the Scan-Price Clerk, decreasing the time taken to complete tasks by over 50%
- Spearheaded the implementation of a new drive-up delivery system by teaching other employees how to run the system and writing comprehensive documentation on the process in the case that someone forgot a specific part of the process

Front-Service Clerk

Feb 2016 – Dec 2017

- Chosen as the most efficient bagger by nearly 2 seconds to represent the store in a company competition
- Learned the cashiering position solely through observing active registers while bagging groceries