## **Walter Proulx**

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### **EDUCATION**

## Champlain College, Burlington, VT

May 2020

Bachelor of Science in Data Analytics

GPA 4.0

- Varsity Overwatch Team System Analyst
- Site Manager, Champlain College Chivomengro
- Project Manager, Champlain College Esports

**Relevant Coursework:** Data Structures and Algorithms, Linux/Unix

Programming

**Computer Tools:** Visual Studio, Atom, Laravel, Microsoft Excel, Microsoft

Word

**Programming Languages:** Java, C++, JavaScript, PHP, Python

# RELEVANT EXPERIENCE

# $\textbf{Leahy Center for Digital Investigation}, \ \textbf{Burlington}, \ \textbf{VT}$

Fall 2017 - Present

Programmer

- Debugged new projects. Wrote documentation for new programmers as well as future staff. Used Laravel and MySQL in local testing environments.
- Designed and programmed user system and user validation through a pre-built authentication system.

# Champlain College, Burlington, VT

Fall 2016 - Present

Lab Technician, Champ Support

- Provided quality customer service and resource referrals to students, staff, and faculty.
- Created the Incident Reporter in Python 2.7 so students can submit tickets via a desktop app.
- Managed tickets and went onsite to troubleshoot software/hardware, install software, image labs, and responds to technical support via email.

## Best Buy, Burlington, VT

Spring 2016 - Spring 2017

Sales Consultant. Home Theaters

- Sell personalized home theater systems and troubleshoot common problems with home theater systems.
- Maintaining workplace through down stocking and troubleshooting demo displays.

### **AWARDS**

Champlain College, Burlington, VT ITS Division Computer Science Rising Star

Spring Semester 2017

Leahy Center for Digital Investigation, Burlington VT Student in the Spotlight

Fall Semester 2017