Walter Proulx

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EDUCATION

Champlain College, Burlington, VT

May 2020

Bachelor of Science in Data Analytics

GPA 4.0

- Head Coach, Varsity Overwatch Team
- Site Manager, Champlain College Chivomengro
- Project Manager, Champlain College Esports

Relevant Coursework: Data Structures and Algorithms, Linux/Unix Programming, Intro to Data Analytics

Computer Tools: Visual Studio, Atom, Laravel, Microsoft Office

Programming Languages: Java, C++, JavaScript, PHP, Python

RELEVANT EXPERIENCE

Leahy Center for Digital Investigation, Burlington, VT

September 2017 - Present

Programmer

- Debugged new projects.
- Wrote documentation for new programmers as well as future staff.
- Used Laravel and MySQL in local testing environments.
- Designed and programmed user system and user validation through a pre-built authentication system.

Champlain College, Burlington, VT

September 2016 - Present

Lab Technician, Champ Support

- Provided quality customer service and resource referrals to students, staff, and faculty.
- Created the Incident Reporter in Python 2.7 so students can submit tickets via a desktop app.
- Managed tickets and went onsite to troubleshoot software/hardware, install software, image labs, and responds to technical support via email.

Best Buy, Burlington, VT

Spring 2016 - Spring 2017

Sales Consultant, Home Theaters

- Sold personalized home theater systems and troubleshoot common problems with home theater systems.
- Maintained workplace through down stocking and troubleshooting demo displays.

AWARDS

Champlain College, Burlington, VT

ITS Division Computer Science Rising Star

Spring Semester 2017

Leahy Center for Digital Investigation, Burlington VT

Student in the Spotlight

Fall Semester 2017