

# William Calda

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## Objective

- Looking for a challenging position where I can develop new abilities, increase my knowledge, use what I've learned and get an opportunity where I can make the best of my potential and contribute to the organization's growth; More than willing to be trained.

## Education

### **BS IN INFORMATION TECHNOLOGY | 2022 | COLEGIO DE MONTALBAN**

- Awarded as Programmer of the Year (2022)

## Experience

### **IT TRAINEE | TECH MAHINDRA | APRIL 2022 - JULY 2022**

- Handled BPO software such as Avaya, Office 365, Outlook, Active Directory, and Avast Antivirus; and in House-Software such as Ticketing System and Emails.
- Experienced BPO networking structure and troubleshooting computers of over 50+ agents in a day-to-day basis; Also handling and tracking of peripherals and its movement inside the establishment.
- Installing, maintaining, upgrading and troubleshooting Hardware and Software Systems.

## Skills & Abilities

### **COMPUTER HARDWARE AND SOFTWARE SERVICING AND TROUBLESHOOTING**

- As a side hustle while being a student, I've been selling and repaired multiple computers for over 2 years and until now. I've troubleshoot, maintain and setup a lot of computer hardware and software during OJT.

### **PROGRAMMING**

- Have a fair background on JavaScript, Python, C++ and PHP as it's been the language that I've been using when developing software for school projects and in Capstone. Awarded as Programmer of the Year for the Year 2022

### **COMMUNICATION**

- Improved professional speaking abilities; Used on a daily basis as a way to identify, grasp and solve the computer problems of agents during OJT.

### **ARTISTRY**

- I've worked as a Painter for the Municipal Government and hired by a School for Mural Lettering and Painting, and have been entering and once won a Competition in Local Mural Painting Contests.