

TERMS AND CONDITIONS

Blue Pearl Hotel

User Agreement

Access to and use of this site is conditional upon your acknowledgement of these term and conditions. Please read the following terms and conditions carefully before using our site. If you do not agree with any part of these terms and conditions, you should not use this site.

Any use of our site, for the purposes of travel arrangements/ accommodation, confirms that you are aged 18 or over and that you have read and fully accept these terms and conditions. These terms and conditions are formulated for the protection of all parties.

Booking Conditions

The Blue Pearl website is owned and operated by Blue Pearl (PVT)Ltd.

Clients are responsible for reading the terms and conditions including booking conditions which are available at our site. You agree to comply with the terms or conditions of purchase imposed by Blue Pearl with whom you choose for deal. You comprehend that any violation of any such conditions of purchase may result in cancellation of your reservations or purchases, in your being denied access to any hotels in your forfeiting any monies paid for such reservations or purchases, and Blue Pearl charging your account for any costs we bring as a result of such violation. You will be totally responsible for all charges, expenses, obligations, taxes and evaluations arising out of your use of this website, and without limitation, you will be responsible for all charges, expenses, obligations, taxes and evaluations arising out of transactions performed by others on your behalf, regardless of whether such uses were performed with your assent.

With respect to hotel reservations and ground arrangements made straightforwardly through this site, your booking will become confirmed once you have sent an online affirmation and provided your credit card details, and settled up the total amount due in full OR any necessary deposits and when we recognize receipt of your full installment OR deposit. In some cases, an initial non-refundable deposit may be charged.

If you are booking for your holidays, a booking is accepted simply after we get composed affirmation from you along with full installment for accommodation and travel arrangements.

Methods of Payment & Final Payment

Payments for full or part installment for the travel arrangements/ lodging reservation may be made by either *bank transfer, credit card (Visa, Mastercard)*. It's up to your choice.

If the payments are done via *bank transfer*, all additional charges and expenses related to the transfer will be borne by you.

If you are paying by *credit card* you can either pay through *the secure internet payment gateway facility accessible on our site* or you could do as such *by filling in, signing and returning credit card authorization form that we will send to you indicating the total amount due*.

Providing Blue Pearl these details in a form via email or fax us at your own caution/risk. You can return these forms to us either through email or fax. Your card details are not received or stored by Blue Pearl (PVT) Ltd. in any form.

When it comes to final payment, if balance of payment is due for your travel arrangements/hotel reservation, the balance payment must be paid by you before leaving the hotel.

Price Policy

The cost of your travel arrangements/ hotel reservation is dependent upon the chance of charges surcharges beyond our control and may happen as a result of governmental action, money exchange rate fluctuation and increases in suppliers' prices as an example.

If the price of your travel arrangements/ hotel reservation is increased by any issues beyond our control then you must either pay the additional cost to us when we request it or cancel your travel arrangements/ hotel reservation as per these booking conditions.

Rates

The rates listed on the online booking engine may vary depending on if guest is a Sri Lankan, Sri Lankan inhabitant visa holder or a foreign national. These rates may/ will shift depending on the nationality of the visitor who is endeavoring to make a reservation through the online booking engine. Each section may have diverse rate structures relying upon the offers accessible and the guest will have the option to make a reservation depending on all the criteria of the booking

conditions being met. If all the requested criteria not met, Blue Pearl has the right to request the guest to alter the booking or cancel the reservation.

Rates for Sri Lankan's and Sri Lankan resident visa holders, they should contact our corporate office for applicable rates. The guest making the reservation should enter the requested information which will be used to verify authenticity. Verification (Sri Lankan National ID or the Sri Lankan Resident Visa) will also be requested at the hotel during check-in to avoid any confusion.

Different rate categories are listed on the online booking engine, regardless of the currency it is listed under or/and the offer(s) available is subject to change at the discretion of Blue Pearl. Since rates are subject to change frequently there might be more than one rate for a given date. Once the confirmation voucher is generated through the booking engine and provided that the booking is within the cancellation period. It is not possible to change/amend the original rate the reservation was confirmed under.

Health, Passports and Visas

It is your responsibility to guarantee that you and other members of your party obtain the correct vaccinations and medical advice before you travel. Also, it is your duty to guarantee that you and other members of your party have correct and valid passports, visas and have adjusted to all other requirements relating to your travel arrangements before the holiday commences.

Blue Pearl Hotel - Singapore

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