

# WOSSENU FISSEHA

## Web Designer / Developer and QA Professional



**Phone**  
(301) 500-5993



**Email**  
[wossenufisseha@gmail.com](mailto:wossenufisseha@gmail.com)



**Website**  
[WFissehaPortfolio](#)

## PROFILE



Experienced Quality Control Professional with a demonstrated history of working in the non-profit organization management industry. Skilled in Federal Contracts, Information Technology, Staff Development, Report Writing, and Strategic Planning.

Knowledge and experience in designing and developing user interfaces, testing, debugging, and training staff within eCommerce technologies. Proven ability in optimizing web functionality that improve data retrieval and workflow efficiencies.

Extensive knowledge of Electronic Imaging Prepress, Digital Illustration using Adobe Creative Cloud, Microsoft Applications, and Integrated Workplace Management System software programs such as Maximo, IBM Cognos Analytics, Actuate and Crystal Reports.

## EXPERIENCE

### QUALITY CONTROL MANAGER

#### DoD Contractor - Facilities Management / 2012 - Present

- Implemented, directed, and coordinated the quality assurance program and quality control activities of assigned site contract.
- Ensured the inspection and verification of completed contracted work that meets the contractual requirements and established standards through personal performance and direction of subordinates.
- Prepared contract required deliverables, primarily the Quality Control Plan and other documents assigned such as Sustainability Plan and Site Safety Plans.
- Assessed product and equipment capabilities and specifications to establish service delivery standards and proposed quality expectancy of completed work.
- Prepared and completed assigned reporting duties by internal and contractual requirement as well as administration of the inspection and reporting database that will be used on the contract site.

### QUALITY CONTROL COORDINATOR

#### DoD Contractor - Facilities Management / 2011 - 2012

- Monitored, inspected and evaluated completed work to ensure service process meets contract standards.
- Created reports of quality control inspections and analyzed data to determine if any changes in the service process are necessary. Developed and implemented quality improvement activities and policies.
- Coordinated activities of workers engaged in inspecting and evaluating services in order to control quality of services and to ensure compliance with standard operating procedure and contract requirement

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## EXPERIENCE CONTINUED

### QUALITY CONTROL INSPECTOR

DoD Contractor - Facilities Management / 2006 - 2011

- Implemented quality control procedures to ensure compliance with contract specifications and applicable regulations. Inspected all phases of a variety of services and operation for conformity to establish quality, health and safety and other operational standards by performing on-going work for compliance with contractual provisions.
- Ensured all services listed on the performance requirement summary are performed in a satisfactory level.
- Identified/specified areas to be inspected (scheduled and unscheduled) and how and how often inspections will be accomplished. Communicated deficiencies to proper persons. Maintained quality control files and documented results of all inspections

### INTERIOR DESIGNER

Independent Contractor / 2000 - 2005

- Planned, designed, and furnished residential properties to create unique living spaces.
- Met with clients to establish décor needs and used AutoCAD to create custom project proposals in alignment with client budget, tastes, and timeframes.
- Followed changes in industry trends and changing styles to keep up With Changing Customer needs.

## SKILLS

- |                         |                                 |                          |
|-------------------------|---------------------------------|--------------------------|
| • HTML/CSS              | • UI / UX Design                | • Microsoft Applications |
| • JavaScript            | • User Research                 | • IBM Maximo             |
| • XML/XHTML             | • Wireframing / Storyboarding   | • IBM Cognos Analytics   |
| • Responsive Web Design | • Adobe Illustrator / Photoshop | • SAP Crystal Reports    |
| • Web Hosting           | • Adobe InDesign / Dreamweaver  | • Actuate Reports (BIRT) |

## EDUCATION

### B.S. DIGITAL MEDIA AND WEB TECHNOLOGY

University of Maryland Global Campus / Maryland/ USA / 2020 - 2022

### ELECTRONIC IMAGING PREPRESS

Montgomery College / Maryland / USA / 2010 - 2012

### MCDST & MCITP

Graduate School USA / Washington D.C. / USA / 2008 - 2009