Personal profile

William Kuachdim Machar
Date of Birth : place, date/month/year
Address   : Kakuma 3 Zone 1 Block 3
Nationality   : South Sudanese
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Marital status : Single
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Professional Summary:

Enthusiastic and detail-oriented IT Support Specialist with a solid foundation in Information and Communication Technology (ICT), complemented by advanced coursework in data analytics. With a high school certificate and formal training in both basic and advanced ICT, I bring a well-rounded skill set to IT support roles. Proficient in diagnosing and resolving technical issues, offering robust support to end-users,and leveraging data analytics to optimize IT processes. Fluent in English, Kiswahili, and Dinka, I am adept at communicating complex technical concepts across diverse linguistic and cultural contexts. My proactive approach and strong problem-solving skills enable me to contribute effectively to technology-driven teams and projects.

Education

January 2022- October 2023, completed high school at Greenlight secondary
January 2014-October 2019, completed primary school at palotaka primary school
SKILLS.

Computer skills

Basic and Advanced ICT course
Data analytics course
IT supporter

Language proficiency:
English, Kiswahili and Dinka language

Experiences

I have no work experience yet, but I qualify for this position since the qualifications and knowledge
required align with mine reason why I found myself as a suitable candidate to this position and hope that

it will bring fruitful contribution to the mission and the vision of the (WERK).