

FAQ – Firefox setting

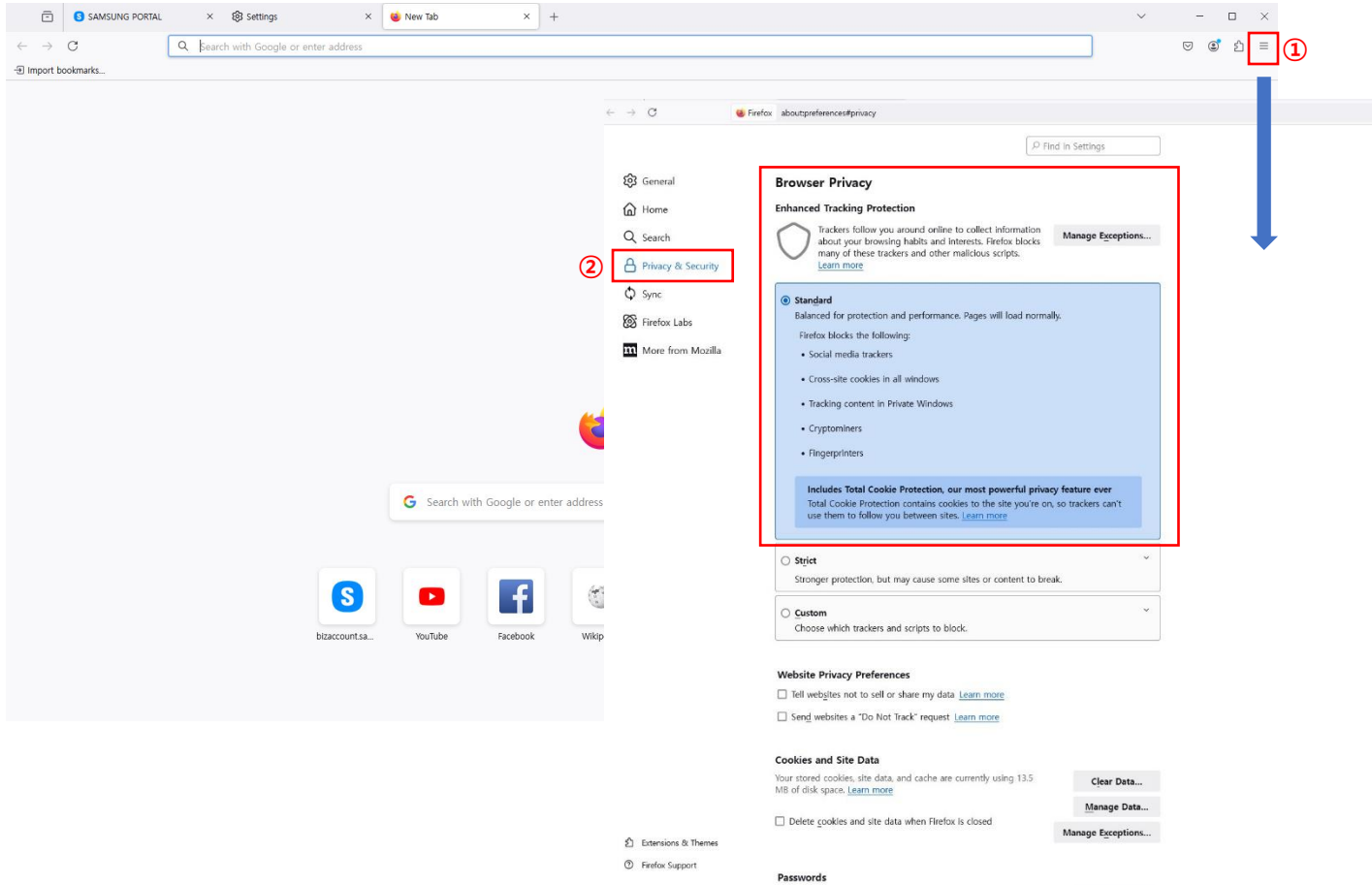
November 19, 2024

**Corporate Business Innovation Center
B2B Account T/F**

[Firefox] Browser Privacy Setting

Overview

How to set up browser security when you get a 403012 session error in Firefox browser



① Click the Firefox browser settings menu.

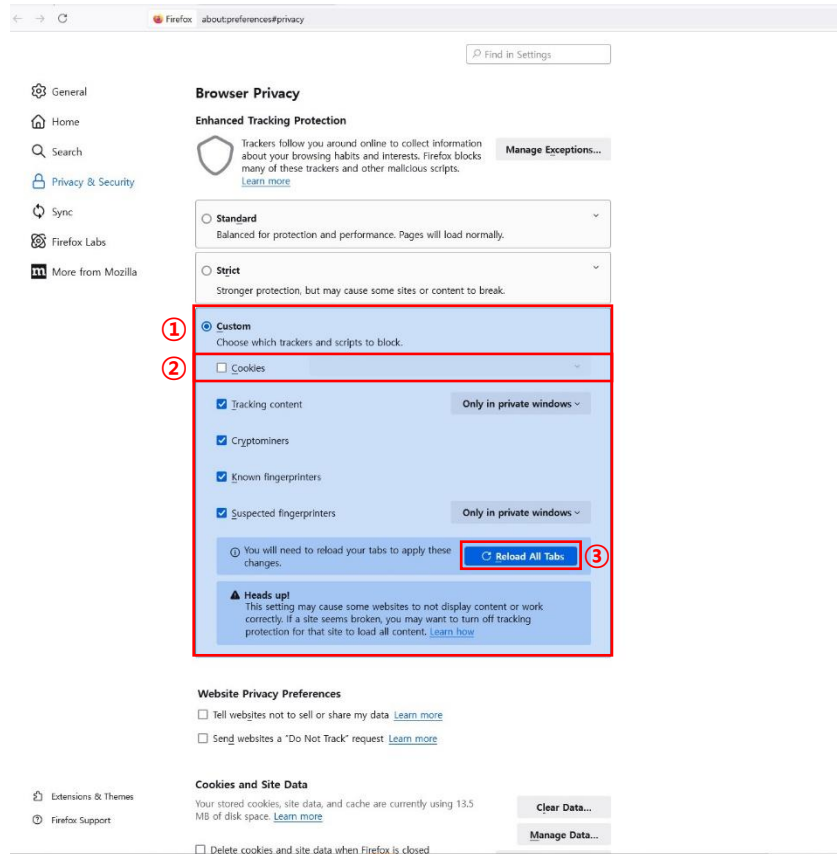
② Click the **[Privacy & Security]** menu.

③ The Browser Privacy default value is set to Standard.

[Firefox] Browser Privacy Setting

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① Click the **[Custom]** radio button.

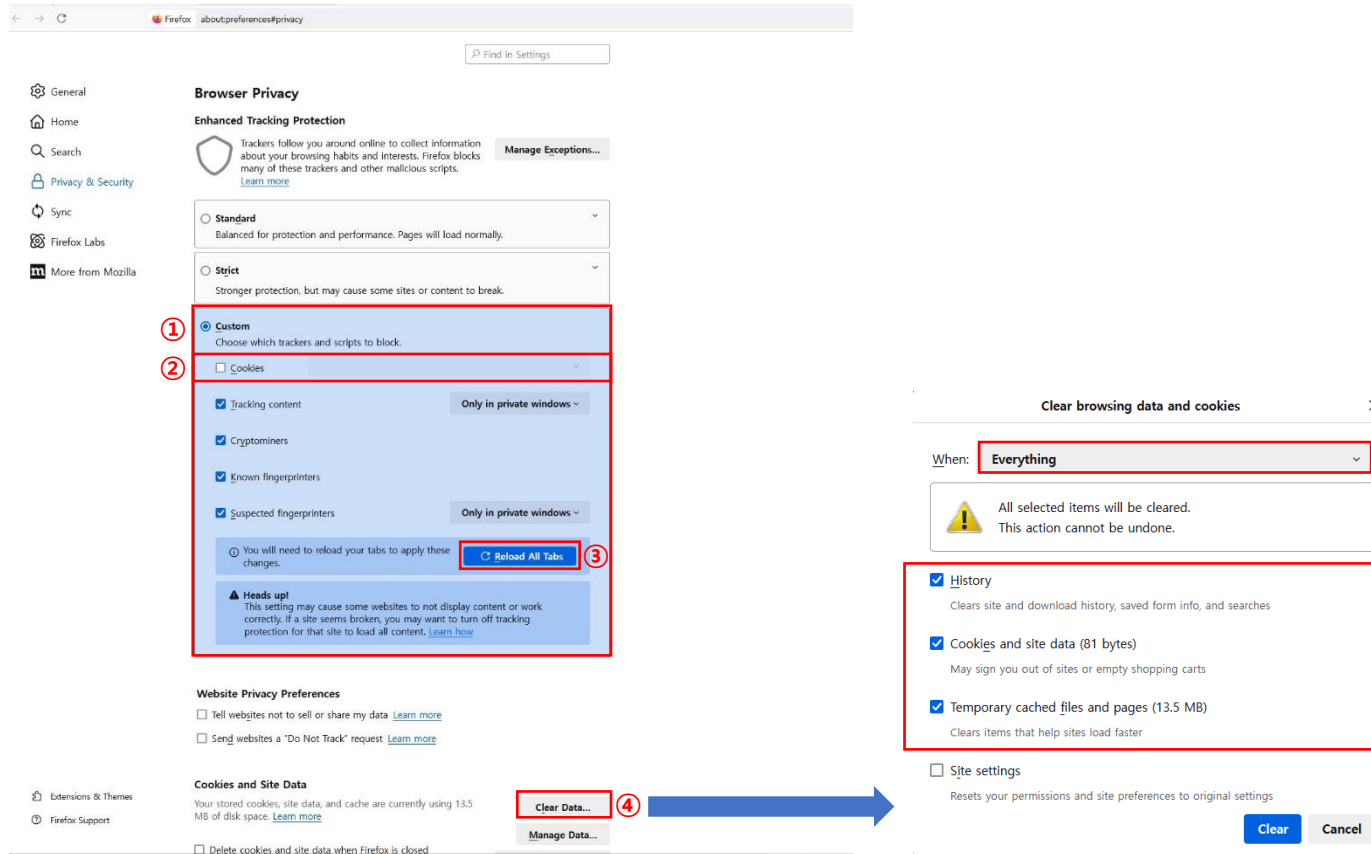
② Uncheck the **[Cookies]** checkbox.

③ Click the **[Reload All Tabs]** button.

[Firefox] Browser Privacy Setting

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The image shows the Firefox Privacy settings page and the 'Clear browsing data and cookies' dialog. The settings page has a sidebar with 'Privacy & Security' selected. The 'Browser Privacy' section shows 'Enhanced Tracking Protection' with 'Custom' selected. Under 'Custom', 'Cookies' is unchecked, and 'Tracking content', 'Cryptominers', 'Known fingerprinters', and 'Suspected fingerprinters' are checked. A 'Reload All Tabs' button is highlighted with a red box and a circled 3. The 'Website Privacy Preferences' section has 'Tell websites not to sell or share my data' and 'Send websites a "Do Not Track" request' both unchecked. The 'Cookies and Site Data' section shows 'Your stored cookies, site data, and cache are currently using 13.5 MB of disk space.' A 'Clear Data...' button is highlighted with a red box and a circled 4. A blue arrow points from this button to the 'Clear browsing data and cookies' dialog. The dialog shows 'When:' set to 'Everything'. A warning message states: 'All selected items will be cleared. This action cannot be undone.' Below this, three items are checked: 'History', 'Cookies and site data (81 bytes)', and 'Temporary cached files and pages (13.5 MB)'. The 'Site settings' option is unchecked. 'Clear' and 'Cancel' buttons are at the bottom right.

① Click the Custom radio button.

② Uncheck the Cookies checkbox.

③ Click the Reload All Tabs button

④ Click Clear Data.

※ When : **Everything**

Check **History / Cookies and site data / Temporary cached files and pages**.

Click the **[Clear]** button.

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