

Date of last session:  
Month recorded:

Phone #:

Date/Time called:

HELLO, \_\_\_\_\_

Recently, you received counseling from FCS. We are continually interested in evaluating the different parts of our program. We would like to ask you to take a couple of minutes to evaluate the counseling you have experienced at FCS. Your opinions are important to FCS and can help us identify potential difficulties in the early stages. This evaluation is completely confidential.

Counselor: \_\_\_\_\_ Number of sessions: \_\_\_\_\_

1. Were you satisfied with the overall appearance of the building and grounds? \_\_\_\_ Yes \_\_\_\_ No
2. Were you treated with respect? \_\_\_\_ Yes \_\_\_\_ No
3. Did your counselor seem concerned about you and your problems? \_\_\_\_ Yes \_\_\_\_ No
4. Overall, how did you/do you feel about your counseling experience at FCS?  
\_\_\_\_\_ Satisfied \_\_\_\_\_ Dissatisfied
6. Overall do you feel you benefited from your counseling experience at FCS?  
\_\_\_\_\_ Benefited \_\_\_\_\_ No benefit
7. If client attended only 1 session ask: Was there a specific reason why you only attended 1 session?
8. Was there anything you particularly liked/disliked about your counseling experience?
8. While you were in treatment were there any suicide attempts by anyone in your party receiving treatment?  
\_\_\_\_\_ Yes \_\_\_\_\_ No
9. Since your final counseling session, has there been any suicide attempts by anyone involved in treatment?  
\_\_\_\_\_ Yes \_\_\_\_\_ NO  
(If the answer is yes find out who, their age and if the attempt was successful)
- Data: \_\_\_\_\_
8. While you were receiving treatment were any new incidents of child abuse reported to DCFS or to the police? \_\_\_\_ Yes \_\_\_\_ No
10. Since your final counseling session have any new incidents of child abuse be reported to DCFS or to the police? \_\_\_\_ Yes \_\_\_\_ No
11. While you were in treatment were any new incidents of domestic violence reported to the police?  
\_\_\_\_\_ Yes \_\_\_\_\_ No
12. Since your last treatment session have any new incidents of domestic violence been reported to the police? \_\_\_\_ Yes \_\_\_\_ No
13. Do you have any suggestions on how we can improve the counseling experience for clients?