

# Walid El Idrissi

## IT Administrator

Experienced IT Administrator. I have over 3 years of experience in administration and maintenance of networks and IT systems. Looking for new professional challenges that will allow me to evolve into a larger company.

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### EXPERIENCE

#### IT Administrator

DigitalPro-Sales - September 2022 – Now

- Install and configure software and hardware.
- Manage network servers and technology tools.
- Troubleshoot issues and outages.
- Monitor performance and maintain systems according to requirements
- Set up accounts and workstations
- Build an internal wiki with technical documentation, manuals and IT policies
- Ensure security through access controls, backups and firewalls
- Develop expertise to train staff on new technologies

#### IT specialist

Cogitas Solutions - January 2022 - September 2022

- Hardware and Software installation, configuration and Issues Handling.
- Installation and configuration of operating systems(windows, linux).
- Installation and configuration of services (DNS,ADDS,FTP,DHCP,VPN.....)
- Installation and configuration of fortigate and fortiapp.
- Data recovery.
- Software Testing.
- Creation websites with wordpress.
- Cabling and patching
- Experience in ERP, CRM.
- Creation of process manuals, documentation/videos.
- Graphic Design.

#### IT specialist

Marloc - September 2019 – December 2021

- Installing new software and hardware components.
- Regularly evaluating our IT systems to ensure they meet the necessary demands.
- Assisting with network administration tasks.
- Resolving all issues coworkers have with their IT systems and software.
- Ensuring data storage is safe and secure.
- Educating coworkers about network security and best practices for computer usage.

### EDUCATION

#### Data Analytics

African Leadership X  
2023

#### Bachelor Degree in Systems, Networks and Security Engineering (SNSE)

Hassan I university  
2020

#### Computer Network Technician Diploma

OFPPT - ISTA NTIC  
2019

### CERTIFICATION

Fortinet NSE 3 Certification  
Fortinet NSE 2 Certification  
Fortinet NSE 1 Certification

### LANGUAGES

Arabic: Mother tongue  
English: Advanced C2 EF SET  
French: Average  
German: B1

### SKILLS

#### Technical Skills:

Cisco - Cyber Security -  
AWS(EC2,IAM,Aurora,SES) - VPN -  
ADDS - DNS - DHCP - FTP -  
Virtualization - Windows Server -  
Linux - SQLServer - Wireless  
technologies - HTML - CSS -  
Wordpress - Infographics and graphic  
design

#### Soft Skills:

Problem Solving - Creative thinking -  
Quick Learning - Time Management -  
Teamwork - Pay attention to the  
small details