



(NOT FOR PAYMENTS)
DEPARTMENT # 102285
PO BOX 1259
OAKS, PA 19456
6400 0070 NO RP 20 01222023 YNNNNNNY 01 915108




Wayne Mitchell
13201 S WAKIAL LOOP APT 1035
PHOENIX AZ 85044-5024



January 21, 2023

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CONTACT US:

 cox.com/chat
 cox.com/mybill
 623-594-1000

Account Number **001 8501 062270924**
COX PIN 1127
SERVICE ADDRESS APT 1035
13201 S WAKIAL LOOP
PHOENIX, AZ 85044-5024

ACCOUNT SUMMARY as of Jan 21, 2023

Previous Balance	\$0.00
Remaining Previous Balance	\$0.00
New Charges: Jan 21, 2023 - Feb 20, 2023	
Internet	\$49.99
Telephone	\$20.00
Taxes, Fees and Surcharges	\$6.55
New Charges	\$76.54
Total Due By Feb 14, 2023	\$76.54

Thank you for being a Cox customer and allowing us to provide service to your home.



Thank you for being a Cox Paperless customer!



Save Time! Save Money! Take control! Enroll in EasyPay - once you set it you'll never forget it. Your bill is automatically paid each month on the day it's due. Sign up today at www.cox.com/ibill!

January 21, 2023 bill for Wayne Mitchell
Account Number **001 8501 062270924**
Service at APT 1035
13201 S WAKIAL LOOP
PHOENIX, AZ 85044-5024

Total Due By Feb 14, 2023 \$76.54

☐ Please check box to add optional charitable contribution \$1.00
(see back of stub for more information)

TOTAL PAYMENT ENCLOSED \$ _____

(NOT FOR CORRESPONDENCE)
COX COMMUNICATIONS
PO BOX 78071
PHOENIX, AZ 85062-8071

08501001436062270924370007654

January 21, 2023 **Bill for Wayne Mitchell**Account number **001 8501 062270924**

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MONTHLY SERVICES Jan 21 - Feb 20**INTERNET****Cox Internet Essential**

Includes:

Download speeds up to 100 Mbps*

1.25 TB (1,280 GB) Monthly Data Plan

Over 4 Million Wifi Hotspots

Cox Security Suite Plus

*Visit cox.com/modems for compatible devices**Panoramic Wifi Gateway**

Includes:

Panoramic Wifi Gateway

Panoramic Wifi app

Panoramic Wifi Advanced Security

Elite Gamer

\$49.99**Total Internet****\$49.99****TELEPHONE**

480-793-7365

Cox Voice Preferred

Includes:

Unlimited Local Calling in crystal-clear

HD

Unlimited Long Distance calling to the

US, Canada, and landlines in Mexico

Readable Voice Mail

Preferred Feature Pack that includes

blocking unwanted robocalls, call

waiting, caller ID and more

\$20.00**Monthly Services** cont.**Total Telephone** **\$20.00****TOTAL MONTHLY SERVICES** **\$69.99****TELEPHONE CARRIER NOTIFICATION***Your long distance carrier, including international calls, for 480-793-7365 is COX ARIZONA TELCOM, LLC. The customer service number is (866) 867-7644.**Your local toll carrier for 480-793-7365 is COX ARIZONA TELCOM, LLC. The customer service number is (866) 867-7644.***TAXES, FEES AND SURCHARGES****Internet Taxes and Fees**

County Sales Tax 0.10

City Sales Tax 0.32

State Sales Tax 0.78

Total Internet Taxes and Fees **\$1.20****Telephone Taxes, Fees and Surcharges****Taxes**

County Sales Tax 0.05

Local Communications Service Tax 0.33

Telecommunications Tax for the Deaf 0.08

State Sales Tax 0.39

E911 Tax 0.20

Total Taxes **\$1.05****Fees and Surcharges**

State Regulatory Fee 0.04

State Universal Service Fund 0.03

Federal Universal Service Fund 4.23

Total Fees and Surcharges **\$4.30****Total Telephone Taxes, Fees and Surcharges** **\$5.35****TOTAL TAXES, FEES AND SURCHARGES** **\$6.55****TOTAL NEW CHARGES** **\$76.54****Payment options****Online:** Visit www.cox.com to register for 24-hour online access or make payments to your account.**Mail:** Detach this coupon and send it with your check or money order. Please include your account number on your check. Make your checks payable to Cox Communications. Allow 7 days for processing.**Phone:** Call the number listed under the "Contact Us" section on the front of this bill anytime and follow the phone prompts to make a payment using your bank account or credit card.**In Person:** Visit www.cox.com for a list of Cox authorized Payment Centers.**Optional contribution to Cox Charities:** Your \$1.00 contribution, combined with donations from other Cox customers and Cox employees, supports local youth and education programs that help ensure a brighter future for all Arizonans. For more information, please visit <http://www.cox.com/community>.

January 21, 2023 **Bill for Wayne Mitchell**

Account number **001 8501 062270924**

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NEWS FROM COX

If your services are subject to promotional rates or other discounts (see MyAccount for details), those rates will convert to our everyday prices (then-current regular rates) after the promotions or discounts end. Please see Cox.com for current regular rates. Any discounts provided through a government program are based on rules of the program and may change over time.

CUSTOMER INFORMATION

If you are having difficulty enrolling in ACP with Cox or have questions or concerns about the ACP discounts reflected on your bill, you can receive online support with Oliver 24/7 or call Cox Residential Customer Care at 1-800-234-3993. If after contacting Cox, we are unable to resolve your concerns, you may file an Affordable Connectivity Program-related complaint with the Federal Communications Commission at 1-888-225-5322 or by reaching their Consumer Complaint Center at www.fcc.gov.

Basic Local Phone Service: You must pay all regulated phone charges to avoid disconnection of basic local phone service.

Phone Customers: Please call Cox at the number on this bill statement if you would like to block 3rd party charges, such as collect and operator assisted calls, from your phone bill.

You are subject to Cox's terms and conditions, which can be found at www.cox.com/rcsa and, www.cox.com/policy. Cox's terms and conditions include, but are not limited to, an agreement to arbitrate disputes, payment of various types of fees, including return payment, collection and late fees and other important terms affecting your services. Please carefully read and understand all of the terms of use.

Billing Dispute and Resolution: If you have any questions or disagree with any portion of your bill, please contact us at the phone number on the front of this statement no later than 60 days from the due date indicated.

Phone Customers: If after contacting Cox we are unable to resolve your concern about your Phone Service, the service may be subject to state regulation and you may file a complaint with your states regulatory authority below.

Arizona Corporation Commission, 1200 W. Washington St, Phoenix AZ 85007.

Telephone Subscriber Rights: To view your rights regarding claims of Unauthorized Carrier Changes ("Slamming") and Unauthorized Telephone Charges ("Cramming") on your account, please visit www.cox.com/AZTelephoneRights.

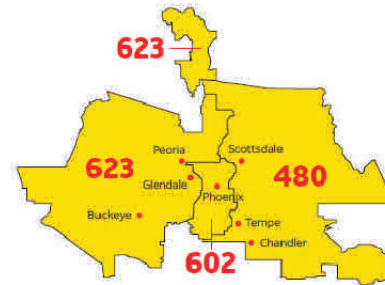


Dialing Plan Change Coming to 602 & 623 Area Codes in Arizona All Customers Should Dial 10 Digits Starting February 11, 2023

To ensure a continuing supply of telephone numbers in the Phoenix metropolitan area, the Arizona Corporation Commission has approved the elimination of area code boundaries between the 480, 602 and 623 area codes in the Phoenix metro area.

What is a boundary elimination overlay?

A boundary elimination overlay for the Phoenix metro area means the three area codes serving the Phoenix metro area will all serve the same geographic area, there will no longer be a boundary between the 480, 602 and 623 area codes and the three area codes will all serve the same combined geographic region. A boundary elimination overlay does not require you to change your existing area code or phone number but will require you to include the area code when dialing all calls, including local calls.



Who will be affected?

The boundary elimination overlay between 480, 602 and 623 area codes will affect callers in the Phoenix metro area which includes but is not limited to the communities of Avondale, Chandler, Gilbert, Glendale, Mesa, Phoenix, Scottsdale, Sun City, Sun Lakes, Tempe, and Tolleson.

When will the change begin?

Beginning **February 11, 2023**, anyone with a 602 or 623 area code should begin using 10 digits (area code + phone number) when dialing all local calls (Mandatory 10-digit dialing has already been implemented in the 480 area code). This includes all local calls which currently allow 7-digit dialing. During the permissive 10-digit dialing period, if you forget and only dial 7 digits, your calls will still complete. The permissive 10-digit dialing period will remain in place until **August 12, 2023**.

Beginning **August 12, 2023**, 10-digit dialing will become mandatory for anyone with a 602 and 623 area code, and their calls that do not include the area code will not complete. If you forget and only dial 7 digits, you will hear a recorded message that advises you to include the area code, and you will need to hang up and re-dial your call including the area code.

What will you need to do?

In addition to dialing 10-digits for all local calls, you should identify your telephone number as a 10-digit number (area code + 7-digit telephone number), and include the area code when giving the number to friends, family, business associates, and customers, etc. Please ensure all services, such as automatic dialing equipment, or other types of equipment that are programmed to dial a 7-digit number are updated to include the area code. Some examples are life safety systems and medical monitoring devices, PBXs, fax machines, Internet dial-up numbers, alarm and security systems, gates, speed dialers, mobile and cordless phone contact lists, call forwarding settings, voicemail services, and similar functions. Be sure to check your personal and business stationery, checks, advertising materials, websites, and your personal or pet ID tags to ensure the area code is included in your telephone number.

What will remain the same?

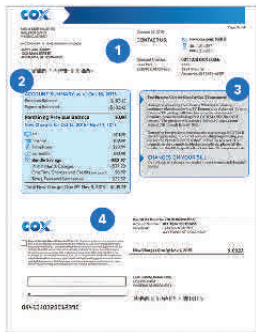
- Your telephone number, including the current area code, will not change.
- What is currently a local call will remain a local call regardless of the number of digits dialed.
- The price of a call or other rates and services will not change.
- You will continue to dial 1+ area code + telephone number for all long-distance calls.
- You can still dial just three digits to reach 911 and 988, as well as 211, 311, 411, 511, 611, 711, or 811, if currently available in your community.

Who may you contact with questions?

If you have any questions regarding information provided in this notice, please call (800) 594-1000 or access <https://www.cox.com/residential/contactus.html> or the following web site for more information: <http://www.azcc.gov/utilities/telephone/all-about-area-codes>.

READY. SET. KNOW YOUR BILL >

EVERYTHING YOU NEED TO UNDERSTAND YOUR BILL



1 Account Number & Personal Identification Number (PIN)

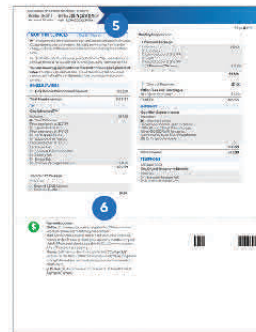
2 Account Summary

This area includes a quick snapshot of your account including new charges and your monthly savings.

3 Important Information from Cox
In this area you can get up-to-date news from Cox and review a summary of changes on your bill.

4 Payment Remit Slip

This area will include a summary of your payment due date and amount due.



**5 Monthly Services/
Billing Period Services**
Services you receive month after month (services may be part of a bundle).

6 Payment Options

MANAGE YOUR ACCOUNT IN ONE PLACE

My Account is your service destination!

With My Account, you're in total control of all your Cox services, but you're also not alone. Cox is here to help you manage it all in one convenient location. Want to change or upgrade your services? Let's do it. How about switching to paperless billing to gain access to your account online anytime? Sure thing. Just go to **cox.com/myaccount**. You can easily set up automatic payments and change your Bill Delivery option too.



EasyPay

Pay your monthly Cox bill automatically from your bank or credit card account and never miss a payment again.



Pay Online

Make a one-time payment online using a bank account, debit or credit card.



Pay by Phone

Pay your bill using our automated system. Call the number on your statement and follow the prompts.*



Cox Retail Stores

Our Cox Solutions Stores® are full-service centers that offer solutions for payment posting to your Cox account.

CREATE A COX USER ID TODAY TO MANAGE YOUR ACCOUNT

1 Go to cox.com/register.

2 Choose any of our simple online account setup options.

3 Get more entertainment with your new access to Cox TV Connect, TV Everywhere and WiFi hotspots.

Find everything you need to begin enjoying your new Cox service by visiting **cox.com/myaccount**

*There is no charge for using the automated system. A payment-assistance fee will be incurred for payments made through a Cox Customer Care representative over the phone. Other restrictions may apply.
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