

# DORIS WATHIRA NJIHIA

## SOFTWARE ENGINEER IN TEST

### CONTACT

☎ +254719254234  
✉ dorisn172@gmail.com  
🌐 <https://wnjihia.github.io/>  
📍 Nairobi, Kenya

### COMPETENCIES

Database design and development (Postgres, MySQL, MongoDB)

Python (Django, Flask)

Ruby (Ruby on Rails)

Git/Version Control

Test Automation Framework (Selenium, Cypress, Cucumber, Appium, Jest, Mocha, Puppeteer)

Javascript (React, NodeJS)

Applitools

Browserstack/TestObject/FirebaseTestLab

Postman

Jira/Shortcut/Clubhouse

FirebaseTestLab

Jenkins/Bitrise

LambdaTest

TestCaseLab/ X-ray for Jira

### PROFILE

As a seasoned quality assurance specialist, I bring extensive expertise in both traditional and agile QA practices. My enthusiasm for technology is matched only by my unwavering dedication to delivering top-notch results. Renowned for my self-motivation, organizational prowess, and meticulous attention to detail, I consistently strive for excellence in every project.

### WORK EXPERIENCE

#### Software Engineer in Test II

Zepz - Sendwave

AUG 2022 - CURRENT

- Spearheading the implementation and upkeep of comprehensive automated tests utilizing the pytest-bdd framework.
- Taking charge of establishing backend API tests to ensure robust system functionality.
- Crafting release reports and overseeing the execution of release plans for seamless product launches.
- Collaborating with vendors, Growth, and Support teams to oversee App translations for expansion into new markets.
- Collaborating with Product teams to enhance acceptance criteria from Specification documents, conducting meticulous feature and regression testing to pinpoint and rectify errors in our processes, user interface, and translations.

#### Volunteer

Tech4Dev

OCT 2021 - CURRENT

- Facilitated industry expert panel sessions during the Women Techsters Open Day.
- Offered expert judgment and feedback on the quality of MVPs presented by Women Techsters Fellows.
- Mentored and provided guidance to Women Techsters Fellows, equipping them with essential skills for career advancement and success.

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### EDUCATION

#### Masters in Business Administration

#### Quantic School of Business and Technology

June 2014 - April 2017

#### BSc in Informatics

#### Strathmore University

June 2014 - April 2017

#### Diploma in Business Information Technology

#### Strathmore University

June 2014 - April 2017

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### PROFESSIONAL QUALIFICATIONS

#### BBST AST(Association for Software Testing): Foundations

October 2018 - November 2018

### WORK EXPERIENCE

#### Software Engineer

Microsoft

JAN 2021 - MAR 2023

- Significantly decreased backend services' events quota usage for real-time monitoring by approximately 60%, resulting in cost savings and enhanced scalability to accommodate higher service traffic.
- Led a project aimed at enhancing cache hit rates for partner scenarios by streamlining the process of determining specific TTLs for scenarios and indices.
- Facilitated knowledge sharing among new hires through coordinated bootcamp series covering various aspects of backend services.
- Actively monitored live sites and contributed to incident investigation and resolution efforts, ultimately improving the overall user experience of the product.

#### Software Engineer in Test

Bleacher Report

JAN 2020 - FEB 2021

- Spearheaded the implementation of X-ray integration within the automation test suite.
- Drove efforts to bolster the automation infrastructure by incorporating reruns, refining test results and code, and integrating Slack for streamlined communication.
- Conducted comprehensive functional automated testing across Android and iOS App platforms.
- Evaluated and executed manual tests to pinpoint areas suitable for automation, facilitating development and testing scalability.
- Utilized automation frameworks seamlessly integrated with Continuous Integration/Continuous Delivery processes.
- Identified and prioritized tests ripe for automation, optimizing testing efficiency.
- Orchestrated test planning, detected bugs, maintained code integrity, and performed thorough regression testing.
- Assessed and communicated QA status on monthly app releases.

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### REFERENCES

#### Charlotte Bersamin

Engineering Manager QA,  
Osmind (former QA Lead at  
Bleacher Report)

☎ +1 (415) 265-5190  
✉ [cbbersamin@gmail.com](mailto:cbbersamin@gmail.com)

#### Victor Chelule

Senior Software Engineering  
Manager, Microsoft

☎ +254729560696  
✉ [kchelule@microsoft.com](mailto:kchelule@microsoft.com)

### WORK EXPERIENCE

#### Software Engineer in Test

Lessonly JAN 2018 - JUL 2019

- Conducted various tests including functionality, acceptance, regression, performance, and mobile compatibility tests on products.
- Managed continuous integration systems to aid the development team in identifying defects introduced into the codebase.
- Pioneered the automation of smoke tests to streamline testing processes.

#### Software Engineer in Test

Andela OCT 2017 - FEB 2021

- Formulated comprehensive test plans, test cases, and testing strategies for software releases.
- Collaborated with the development team to integrate test-driven agile development practices, implementing test-driven processes and automation.
- Established and managed continuous integration systems to support the development team in promptly identifying defects introduced into the codebase.

#### Software Engineer

Andela MAY 2017 - OCT 2017

- Enhanced the alert system for Healthchecks.io, an open-source cron monitoring tool, allowing users to receive notifications at optimal intervals, thereby enhancing decision-making processes.
- Developed a notification extension for CKAN, an open-source data management system, facilitating organizations to receive prompt alerts regarding data requests.