

See below an example of BSB40812 Certificate IV in Frontline Management training plan(s) for core, stream, recommended and elective units, (if applicable) as per Grouping Requirements as offered by Work Skills

BSB40812 Certificate IV in Frontline Management Example

BSB40812 Certificate IV in FLM (Frontline Management)

Compulsory Core Units

<u>Code</u>	<u>Unit Name</u>
BSBMGT401A	Show leadership in the workplace
BSBMGT402A	Implement operational plan
BSBWOR402A	Promote team effectiveness
BSBWHS401A	Implement and monitor WHS policies, procedures and programs to meet legislative requirements

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<u>Code</u>	<u>Unit Name</u>
<u>Elective Units</u>	
BSBWRT401A	Write complex documents
BSBCUS402B	Address customer needs
BSBMGT403A	Implement continuous improvement
BSBCUS401B	Coordinate implementation of customer service strategy
BSBSUS301A	Implement and monitor environmentally sustainable work practices
BSBWOR401A	Establish effective work place relationships
BSBMKG413A	Promote products and services
BSBREL401A	Establish networks
BSBWOR404B	Develop work priorities
BSBINN301A	Promote innovation in a team environment
BSBCMM401A	Make a presentation
BSBINM401A	Implement work place information system