#### Brand Beliefs

#### We believe we should be the hub of knowledge for all things spirit related.

Experts in the category.

### We believe state level programming can provide a better future for Virginia citizens.

Over privatized programming.

# We believe we should be our toughest judge.

More for internal/employee.

# We believe we should be judged by our results.

Education & Prevention: Are the sub-brands effective? Can we measure the effectiveness?

We believe we strive to create a fun and educational shopping experience offline and online that facilitates the exploration of new products/experiences.

# We believe we should be approachable.

# We believe the in-store experience should be an experience.

# We believe each touch point is an opportunity.

#### We believe in having fun.

Internally as employee/ externally as customer?

## We believe there's no fun like Virginia fun.

Do we campaign for activities in VA?

# We believe in partnering with our customers to make the most enjoyable occasions.

WHY ARE WE IN BUSINESS?

# We believe a more knowledgeable drinker is a more enjoyable drinker.

# We believe safe alcohol consumption perfectly pairs with social gatherings.

# We believe we have a responsibility to educate the public on how to be a responsible drinker.

# We believe promoting safe behavior requires powerful partnerships.

We believe we empower community organizations by providing assistance and resources.

# We believe we should always be looking at how we can improve our customers' lives.

# We believe we should always be looking towards the future.

Delivery service?

## We believe in listening to our customers.

#### We believe that we are not in the business of selling. We are in the business of informing.

Takes you out of pushing sales, but rather, educating customers.

#### We believe in doing what we say.

## We believe in the enforcement of spirits.

How to best be reactive and proactive.

### We believe we need to earn our stakeholders' trust.

## We believe in being responsible to customers and to stakeholders.

## We believe we must be accountable to those whom trust our brand.

# We believe in making a fair profit for Virginians.

#### We believe if we profit you profit.

