BI visualization

December 22, 2022

Business Intelligence and Visualization Project - Bike Sharing Company

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In this fictitious case study, a bike sharing company from Chicago wants to understand how riders with an active membership status differ in their renting behavior compared to casually riding people without a membership subsrciption. Also, some general advice is appreciated.

Data analyzed is the divvy tripdata (available at https://divvy-tripdata.s3.amazonaws.com/index.html). Monthly data from between August 2021 and July 2022 was downloaded and provided via the GCP Cloud Storage and BigQuery Service. The data analyzed comprises almost 6 million rides. All 12 datasets were combined in BigQuery using a SQL union statement. No further data wrangling has taken place before, all data preparation will tke place in this notebook.

In order to make general recommendations and to answer the particular question, all data is first submitted to a sanity check and afterwards analyzed with different statistical methods, like Mann-Whitney-U-test, Kruskal-Wallis-test, and Pearson's Chi Quare test. Relationships are then visualized using different techniques, including geospatial plotting.

```
[1]: #Set up working environment
     %pip install pandasql
     %pip install researchpy
     %pip install folium==0.5.0
     import folium
     from google.cloud.bigguery import Client, QueryJobConfig
     import numpy as np
     import researchpy as rp
     import pandas as pd
     import warnings
     import matplotlib.pyplot as plt
     import seaborn as sns
     %matplotlib inline
     import datetime as dt
     from pandasql import sqldf
     from scipy import stats
     from scipy.stats import chi2 contingency
     from scipy.stats import mannwhitneyu
```

```
import pylab
pysqldf=lambda q:sqldf(q, globals())
Requirement already satisfied: pandasql in /opt/conda/lib/python3.7/site-
packages (0.7.3)
Requirement already satisfied: pandas in /opt/conda/lib/python3.7/site-packages
(from pandasql) (1.3.5)
Requirement already satisfied: sqlalchemy in /opt/conda/lib/python3.7/site-
packages (from pandasql) (1.4.42)
Requirement already satisfied: numpy in /opt/conda/lib/python3.7/site-packages
(from pandasql) (1.21.6)
Requirement already satisfied: python-dateutil>=2.7.3 in
/opt/conda/lib/python3.7/site-packages (from pandas->pandasq1) (2.8.2)
Requirement already satisfied: pytz>=2017.3 in /opt/conda/lib/python3.7/site-
packages (from pandas->pandasql) (2022.5)
Requirement already satisfied: importlib-metadata in
/opt/conda/lib/python3.7/site-packages (from sqlalchemy->pandasql) (4.11.4)
Requirement already satisfied: greenlet!=0.4.17 in
/opt/conda/lib/python3.7/site-packages (from sqlalchemy->pandasql) (1.1.3)
Requirement already satisfied: six>=1.5 in /opt/conda/lib/python3.7/site-
packages (from python-dateutil>=2.7.3->pandas->pandasql) (1.16.0)
Requirement already satisfied: typing-extensions>=3.6.4 in
/opt/conda/lib/python3.7/site-packages (from importlib-
metadata->sqlalchemy->pandasql) (4.4.0)
Requirement already satisfied: zipp>=0.5 in /opt/conda/lib/python3.7/site-
packages (from importlib-metadata->sqlalchemy->pandasql) (3.10.0)
Note: you may need to restart the kernel to use updated packages.
Requirement already satisfied: researchpy in /opt/conda/lib/python3.7/site-
packages (0.3.5)
Requirement already satisfied: pandas in /opt/conda/lib/python3.7/site-packages
(from researchpy) (1.3.5)
Requirement already satisfied: patsy in /opt/conda/lib/python3.7/site-packages
(from researchpy) (0.5.3)
Requirement already satisfied: numpy in /opt/conda/lib/python3.7/site-packages
(from researchpy) (1.21.6)
Requirement already satisfied: scipy in /opt/conda/lib/python3.7/site-packages
(from researchpy) (1.7.3)
Requirement already satisfied: statsmodels in /opt/conda/lib/python3.7/site-
packages (from researchpy) (0.13.2)
Requirement already satisfied: python-dateutil>=2.7.3 in
/opt/conda/lib/python3.7/site-packages (from pandas->researchpy) (2.8.2)
Requirement already satisfied: pytz>=2017.3 in /opt/conda/lib/python3.7/site-
packages (from pandas->researchpy) (2022.5)
Requirement already satisfied: six in /opt/conda/lib/python3.7/site-packages
(from patsy->researchpy) (1.16.0)
Requirement already satisfied: packaging>=21.3 in /opt/conda/lib/python3.7/site-
packages (from statsmodels->researchpy) (21.3)
```

```
Requirement already satisfied: pyparsing!=3.0.5,>=2.0.2 in
/opt/conda/lib/python3.7/site-packages (from
packaging>=21.3->statsmodels->researchpy) (3.0.9)
Note: you may need to restart the kernel to use updated packages.
Requirement already satisfied: folium==0.5.0 in /opt/conda/lib/python3.7/site-
packages (0.5.0)
Requirement already satisfied: requests in /opt/conda/lib/python3.7/site-
packages (from folium==0.5.0) (2.28.1)
Requirement already satisfied: branca in /opt/conda/lib/python3.7/site-packages
(from folium==0.5.0) (0.6.0)
Requirement already satisfied: jinja2 in /opt/conda/lib/python3.7/site-packages
(from folium==0.5.0) (3.1.2)
Requirement already satisfied: six in /opt/conda/lib/python3.7/site-packages
(from folium==0.5.0) (1.16.0)
Requirement already satisfied: MarkupSafe>=2.0 in /opt/conda/lib/python3.7/site-
packages (from jinja2->folium==0.5.0) (2.1.1)
Requirement already satisfied: idna<4,>=2.5 in /opt/conda/lib/python3.7/site-
packages (from requests->folium==0.5.0) (3.4)
Requirement already satisfied: urllib3<1.27,>=1.21.1 in
/opt/conda/lib/python3.7/site-packages (from requests->folium==0.5.0) (1.26.11)
Requirement already satisfied: charset-normalizer<3,>=2 in
/opt/conda/lib/python3.7/site-packages (from requests->folium==0.5.0) (2.1.1)
Requirement already satisfied: certifi>=2017.4.17 in
/opt/conda/lib/python3.7/site-packages (from requests->folium==0.5.0)
(2022.9.24)
Note: you may need to restart the kernel to use updated packages.
```

[2]: #Importing data from BigQuery and providing a brief summary
 #Note: This Notebook was originally hosted on Google Cloud Vertex AI Workbench
 client = Client()
 query = """SELECT * FROM `flowing-access-365407.data2020.complete21-22` """
 job = client.query(query)
 df = job.to_dataframe()
 df.info()
 df.head()

<class 'pandas.core.frame.DataFrame'>

RangeIndex: 5901463 entries, 0 to 5901462

Data columns (total 13 columns):

	,		
#	Column	Dtype	
0	ride_id	object	
1	rideable_type	object	
2	started_at	datetime64[ns,	UTC]
3	ended_at	datetime64[ns,	UTC]
4	start_station_name	object	
5	start_station_id	object	
6	end_station_name	object	

```
7
         end_station_id
                             object
     8
                             float64
         start_lat
     9
         start_lng
                             float64
     10 end_lat
                             float64
         end lng
     11
                             float64
     12 member casual
                             object
    dtypes: datetime64[ns, UTC](2), float64(4), object(7)
    memory usage: 585.3+ MB
[2]:
                 ride_id rideable_type
                                                       started_at \
     O E5A1BFF51EA756C2 electric_bike 2022-07-03 15:44:07+00:00
     1 1E373F1BD866271C
                          electric_bike 2021-10-10 18:59:43+00:00
     2 A54D606AC1CEA7A0
                          electric bike 2021-08-13 17:10:07+00:00
     3 86FF6A9414412563 electric_bike 2022-01-05 12:18:27+00:00
     4 F7A435013644F529
                          electric_bike 2022-05-09 19:23:38+00:00
                        ended_at start_station_name start_station_id \
    0 2022-07-03 15:57:38+00:00
                                                                None
                                               None
     1 2021-10-10 19:04:42+00:00
                                               None
                                                                None
     2 2021-08-13 17:15:21+00:00
                                               None
                                                                None
     3 2022-01-05 13:05:14+00:00
                                               None
                                                                None
     4 2022-05-09 19:31:52+00:00
                                               None
                                                                None
       end_station_name end_station_id start_lat start_lng end_lat
                                                                        end_lng \
     0
                   None
                                  None
                                            41.98
                                                      -87.65
                                                                 42.0
                                                                        -87.66
                                                                 42.0
                                            41.99
                   None
                                  None
                                                      -87.68
                                                                        -87.68
     1
                   None
                                  None
                                            41.99
                                                      -87.69
                                                                 42.0
                                                                        -87.69
     3
                   None
                                  None
                                            42.00
                                                      -87.68
                                                                 42.0
                                                                        -87.68
                                            42.02
                   None
                                  None
                                                      -87.71
                                                                 42.0
                                                                        -87.71
      member_casual
              casual
     0
     1
              casual
     2
              member
     3
              casual
              casual
[3]: #Next, some time wrangling is applied.
     #First, the ride length is computed.
     df['ride_length'] = df['ended_at'] - df['started_at']
     df['ride_length_min']=df.ride_length.dt.total_seconds()/60 #ride_lengths_in_
      \rightarrowminutes
     #Then, variables containing the month, weekday, and time of day in hour of each
     ⇔rent are computed.
     df['hour'] = df['started_at'].dt.hour
     df['weekday'] = df['started_at'].dt.dayofweek #0 means monday
```

```
df['month'] = df['started_at'].dt.month
```

Sanity checks: Data preparation and exploration

Missing values

The sanity check performed first tests for missing datapoints in the dataset.

```
[4]: df.isnull().sum()
```

```
[4]: ride_id
                                  0
     rideable_type
                                  0
     started_at
                                  0
     ended_at
                                  0
     start_station_name
                            860786
     start_station_id
                            860784
     end_station_name
                            919896
     end_station_id
                            919896
     start_lat
                                  0
     start_lng
                                  0
     end_lat
                               5590
     end lng
                               5590
     member_casual
                                  0
     ride_length
                                  0
     ride_length_min
     hour
                                  0
     weekday
                                  0
     month
                                  0
     dtype: int64
```

Besides start and end station names and id, end latitude and longitude, there are no missings in the data frame. This is not a problem at all, as all data will be analyzed per start of rents considering the geographic coordinates. Also, as data will be plotted in a map, the names of stations will not be of interest. The same applies for station IDs.

Outlier detection

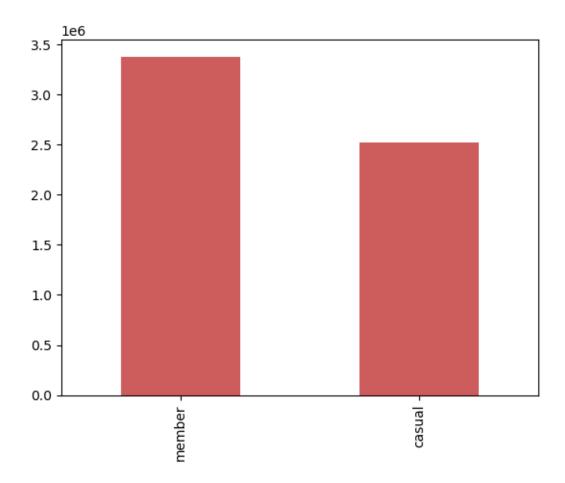
Next, outliers will be detected (and replaced by mean imputation or excluded from the dataset).

Categorical variables

```
[5]: #Membership status
display(df['member_casual'].value_counts())
df['member_casual'].value_counts().plot(kind='bar', color='indianred')

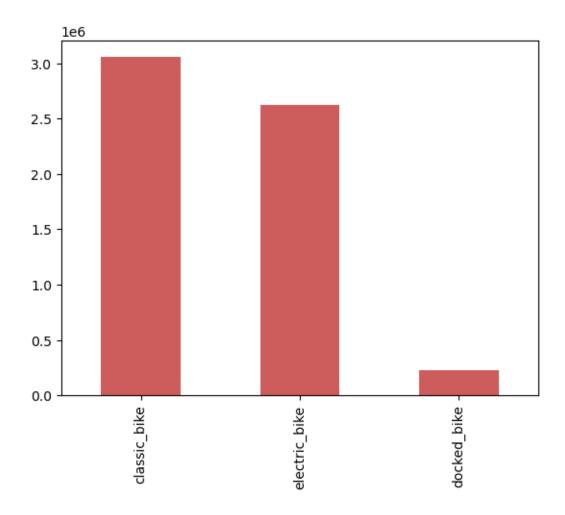
member 3379237
casual 2522226
Name: member_casual, dtype: int64
```

[5]: <AxesSubplot:>

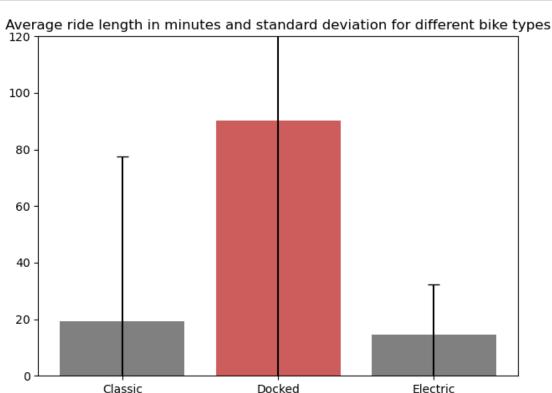


Apparently, there are more member than casual riders. But the database is rich enough to perform analyses of differences between both groups.

[6]: <AxesSubplot:>



Assuming that the company offers more classic bikes than electric or docked bikes for rent, the distribution is not surprising. And all data of docked bikes remains in the dataset.



On average, rented dock bikes are ridden the longest.

Continuous variables - Location

In langitude and latitude of the start station, there seem to be some unusual values which will next be excluded from further analyses. Therefore, all data points will be plotted in a map first. The folium package is used here.

```
[8]: #Create a map of centered around the US

rent_map = folium.Map(location=[39.74, -104.99], zoom_start=4, tiles='CartoDB_
positron')

#As the dataset is too large for folium to process, all latitudes and
colongitudes are rounded with 3 decimal places

#and then grouped to shorten the df. The datapoints are then plotted and
converged by their occurrency to account for

#geospatial accumulations in different locations.
```

```
df['round_start_lat']=round(df['start_lat'],3)
df['round_start_lng']=round(df['start_lng'],3)
df_map=df[['round_start_lat', 'round_start_lng','ride_length_min']].
 Groupby(by=['round_start_lat', 'round_start_lng']).count()
df_map.rename(columns={'ride_length_min':'frequency'}, inplace=True)
df map.reset index(inplace=True)
#Initiate a feature group for the rents in the dataframe
rents = folium.map.FeatureGroup()
#Loop through the rents and add each to the rents feature group
for lat, lng, size in zip(df_map.round_start_lat, df_map.round_start_lng,_u

→df_map.frequency):
    rents.add_child(
        folium.features.CircleMarker(
            [lat, lng],
            radius=size/4000,
            color='indianred',
            fill=True,
            fill_color='indianred',
            fill_opacity=0.7
        )
    )
#Add rents to map
rent_map.add_child(rents)
```

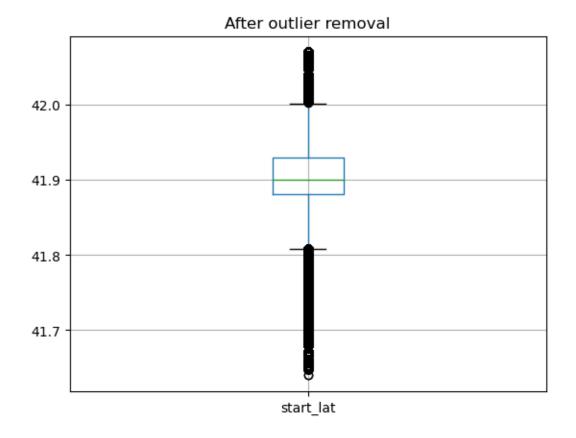
[8]: <folium.folium.Map at 0x7fd03cf035d0>

The map mainly shows rents in Chicago, and a few in Montreal. As climate, rent policies, marketing, and customer base, etc. might be different in Canada, this analysis will focus on the Chicago region. The following boxplots show the distribution of start latitudes and longitudes before and after the removal of cases outside of the Chicago region.

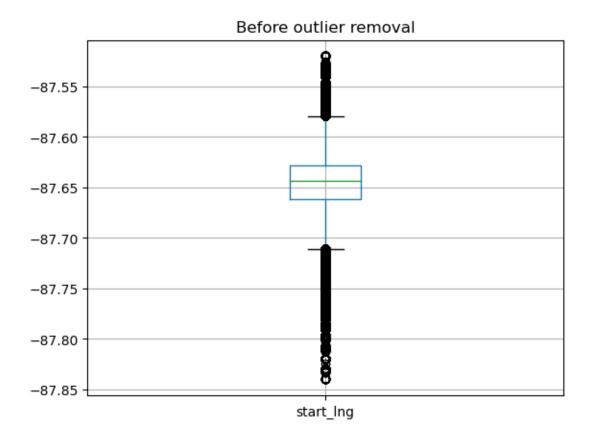
```
[9]: df.boxplot(column="start_lat")
  plt.title('Before outlier removal')
  plt.show()
  df.drop(df[df.start_lat > 42.5].index, inplace=True)
  df.boxplot(column="start_lat")
  plt.title('After outlier removal')
```

Before outlier removal 45.5 45.0 44.5 44.0 43.5 42.5 42.0 41.5

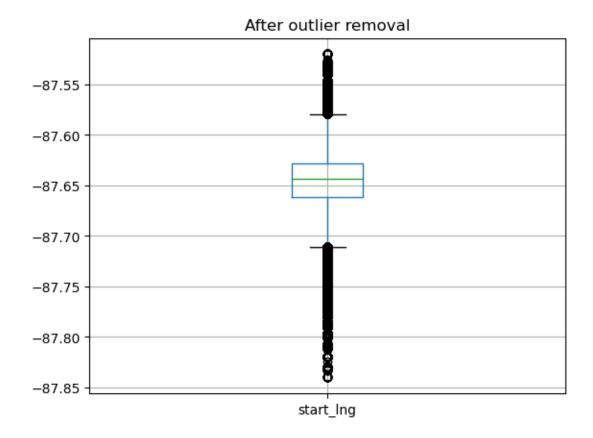
[9]: Text(0.5, 1.0, 'After outlier removal')



```
[10]: df.boxplot(column="start_lng")
  plt.title('Before outlier removal')
  plt.show()
  df.drop(df[df.start_lng > -86].index, inplace=True)
  df.boxplot(column="start_lng")
  plt.title('After outlier removal')
```



[10]: Text(0.5, 1.0, 'After outlier removal')



Continuous variables - Time

Next, all variables containing time measures are examined as follows:

- Ride length
- Month
- Weekday
- Time of day

```
[11]: #Ride length print("All rides were between", df.ride_length_min.min(), "minutes and",df. ride_length_min.max()/60/24, "days long.")
```

This variable clearly holds some errors. Negative values will be replaced by mean imputation. However, long-term rentals are not necessarily a data error, so they are left in the data set. Nevertheless, to control for a possible bias, a quartile split is applied, dividing the data set into long-term and short-term rentals, so that more differentiated findings are possible. The cut-offs are set to the 25th and 75th quartile.

```
[12]: m = df.ride_length_min.mean()
    df['ride_length_min'].mask(df['ride_length_min'] < 0, m, inplace=True)
    quart = df['ride_length_min'].quantile([.25, .5, .75])
    display(quart)
    df['short_rides']=df['ride_length_min']
    df['short_rides'].mask(df['short_rides'] > quart[0.25], inplace=True)
    df['medium_rides']=df['ride_length_min']
    df['medium_rides'].mask(df['medium_rides'] > quart[0.75], inplace=True)
    df['medium_rides'].mask(df['medium_rides'] < quart[0.25], inplace=True)
    df['long_rides']=df['ride_length_min']
    df['long_rides'].mask(df['long_rides'] < quart[0.75], inplace=True)</pre>
```

```
0.25 6.166667

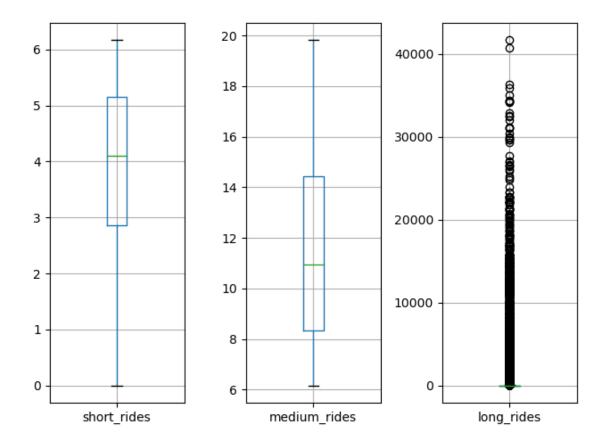
0.50 10.950000

0.75 19.816667

Name: ride_length_min, dtype: float64
```

50% of the ride lengths are 6 to 20 minutes long. Thus, this time span will be used to generate insights into the usual rents. Rents shorter than 6 minutes are considered ultra short term rents, rents longer than 20 minutes will be considered long term rents.

```
[13]: fig = plt.figure()
    ax0 = fig.add_subplot(131)
    df.boxplot(column="short_rides", ax=ax0)
    ax1 = fig.add_subplot(132)
    df.boxplot(column="medium_rides", ax=ax1)
    ax2 = fig.add_subplot(133)
    df.boxplot(column="long_rides", ax=ax2)
    fig.tight_layout()
    plt.show()
```

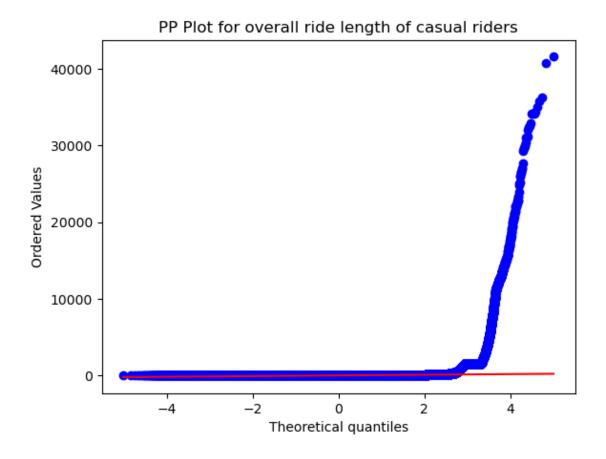


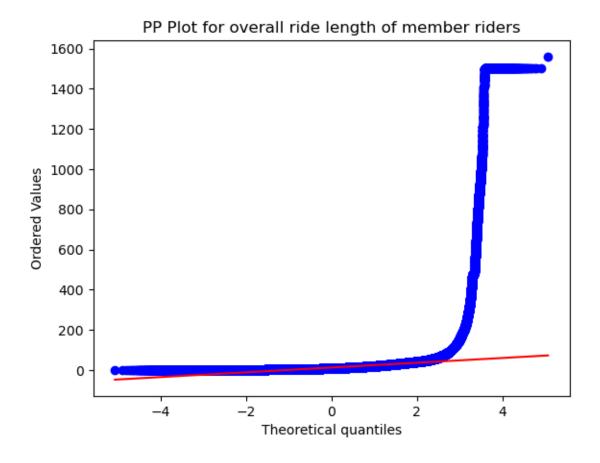
The boxplot show no outliers for short and medium rides. Long rental periods show many extreme values. Nevertheless, these are left in the data because, as stated above, the long rental periods are quite plausible and could even be in the company's interest. Lastly, the three subcategories and overall ride length are checked for normal distribution to determine further statistical tests.

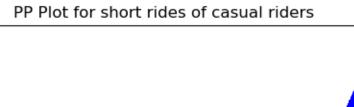
```
stats.probplot(df['short_rides'][df['member_casual'] == 'member'], dist="norm", 
 →plot=pylab)
plt.title('PP Plot for short rides of member riders')
pylab.show()
stats.probplot(df['medium_rides'][df['member_casual'] == 'casual'],__

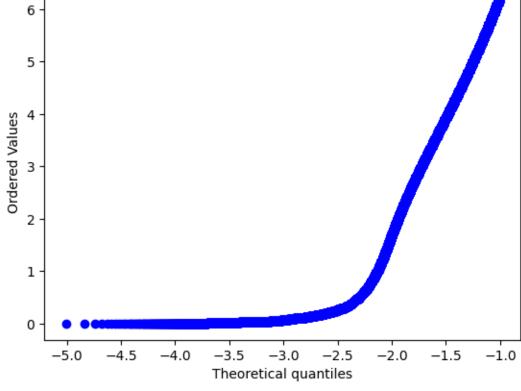
dist="norm", plot=pylab)

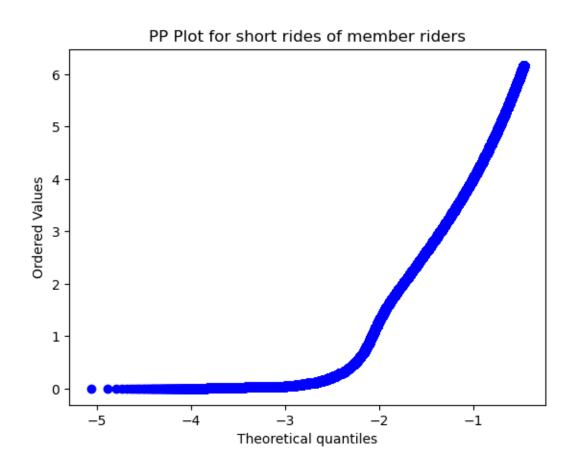
plt.title('PP Plot for medium rides of casual riders')
pylab.show()
stats.probplot(df['medium_rides'][df['member_casual'] == 'member'], u
⇔dist="norm", plot=pylab)
plt.title('PP Plot for medium rides of member riders')
pylab.show()
stats.probplot(df['long_rides'][df['member_casual'] == 'casual'], dist="norm", |
→plot=pylab)
plt.title('PP Plot for long rides of casual riders')
pylab.show()
stats.probplot(df['long_rides'][df['member_casual'] == 'member'], dist="norm", u
⇔plot=pylab)
plt.title('PP Plot for long rides of member riders')
pylab.show()
```

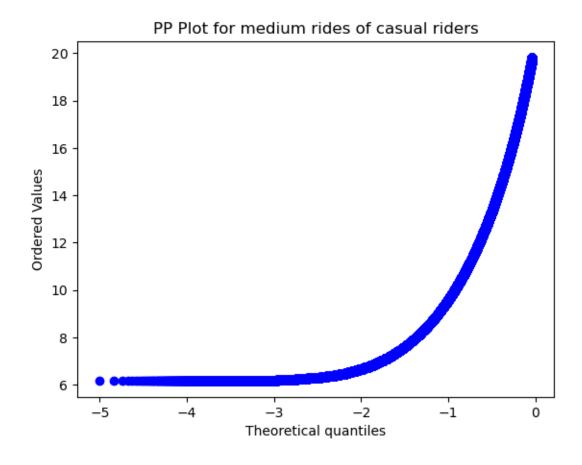


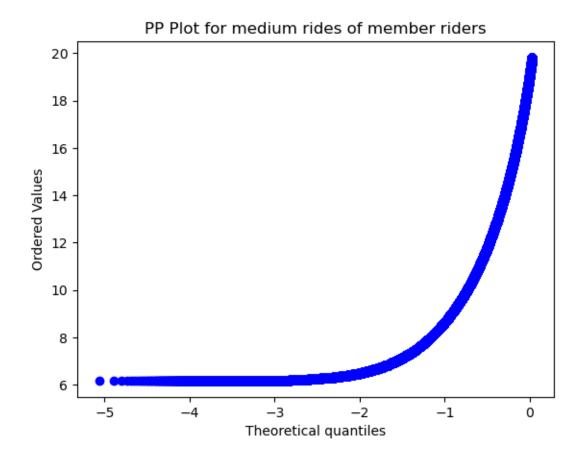


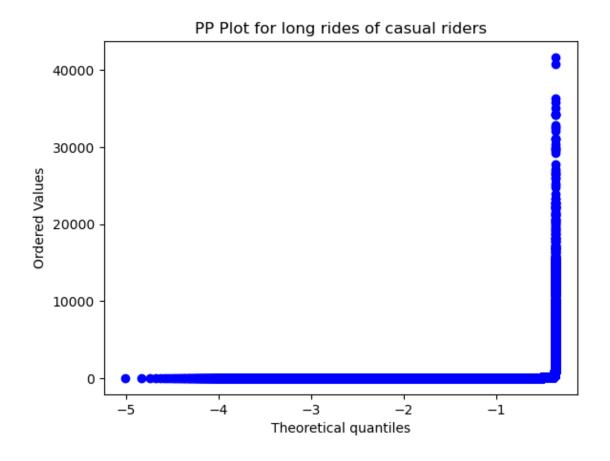




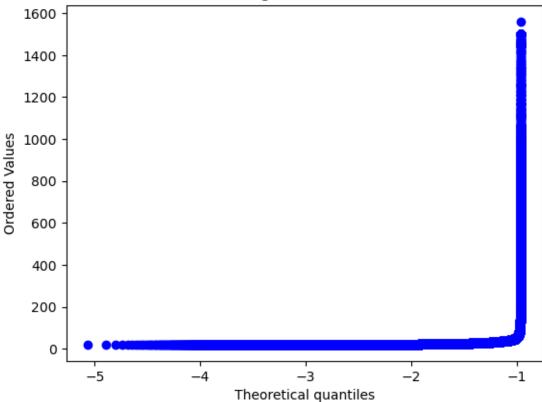










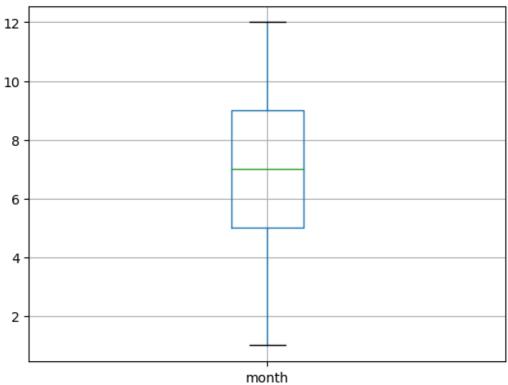


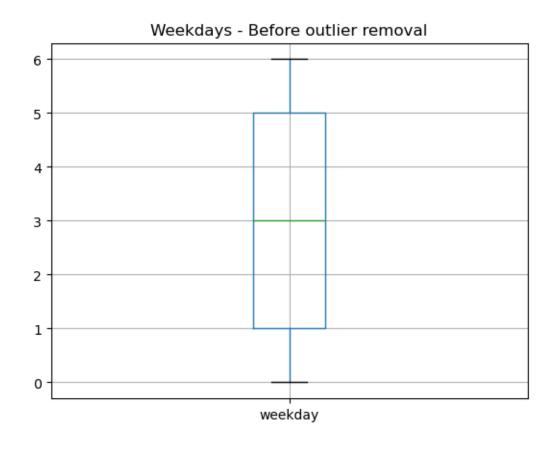
All four variables are not normally distributed, neither in the member nor in the casual group. Therefore, nonparametric tests are performed in the analysis section.

Month, weekday, and time of day

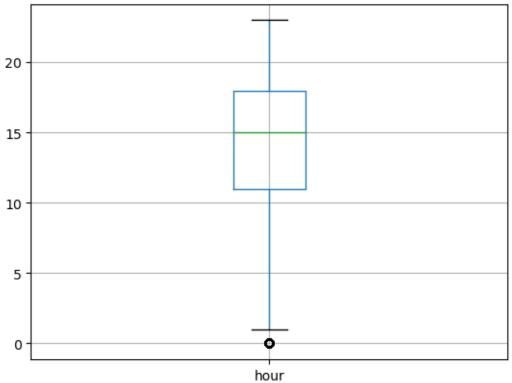
All timestamps lie between 2021-08-01 00:00:04+00:00 and 2022-07-31 23:59:58+00:00











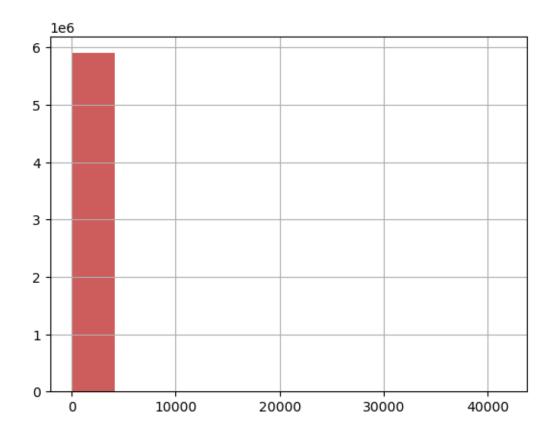
All month, weekday and hour codes seem to be computed correctly (see correlation matrix under Exploratory Analysis for further confirmation) and lie within the correct time span.

Exploratory Analysis

As location, bike types, and membership status were examined above, the additional exploratory analysis will investigate riding times, and times of rentals. Furthermore, a correlation table and headmap are provided, depicting relationships of all variables in the dataset.

```
[16]: #Ride length
df['ride_length_min'].hist(color='indianred')
```

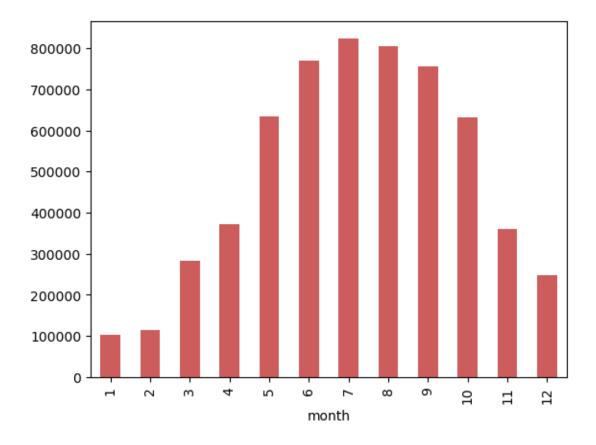
[16]: <AxesSubplot:>



Most rides were considerably short. This fits the quartile analysis above.

```
[17]: df_vg = df[['month', 'ride_id']].groupby(by='month').count().reset_index()
    df_vg.plot(x='month', kind='bar', color='indianred', legend=False)
```

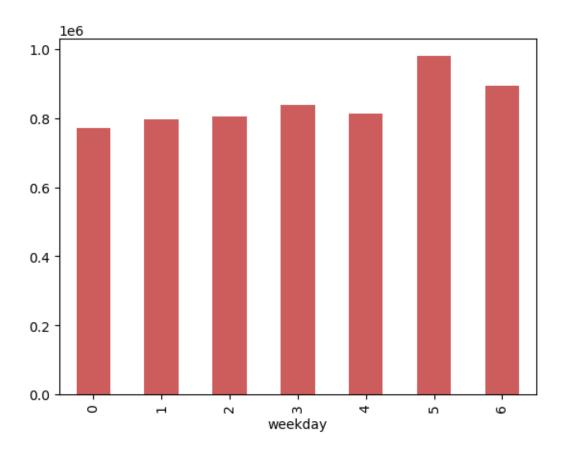
[17]: <AxesSubplot:xlabel='month'>



This very quick first impression shows that customers rode bikes fairly more often during sommer months.

```
[18]: df_vg = df[['weekday', 'ride_id']].groupby(by='weekday').count().reset_index() df_vg.plot(x='weekday', kind='bar', color='indianred', legend=False)
```

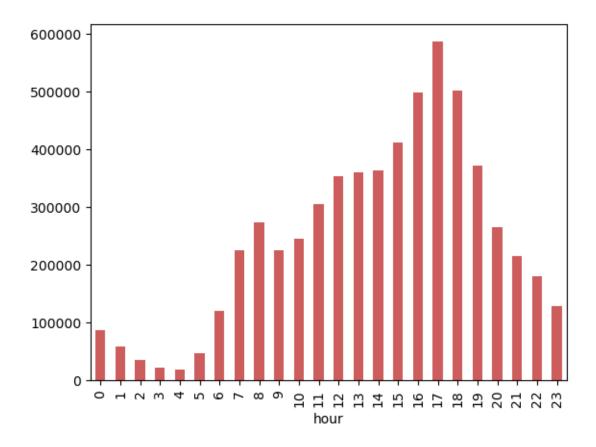
[18]: <AxesSubplot:xlabel='weekday'>



There are slitghtly more rides on weekends, most rides are on Saturdays (0 means Monday).

```
[19]: df_vg = df[['hour', 'ride_id']].groupby(by='hour').count().reset_index()
df_vg.plot(x='hour', kind='bar', color='indianred', legend=False)
```

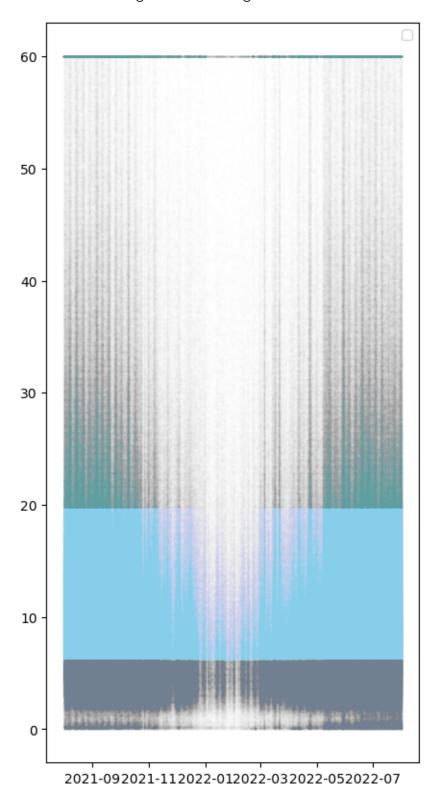
[19]: <AxesSubplot:xlabel='hour'>



As could be expected, rentals are peaking at rush hour time (4 to 6pm). Consequently, **bike** maintanance should take place in the morning.

```
[20]: #The long rides variable will distort the shape of the plot.
      #Therefore, all rents longer than an hour will be set to 60 minutes for this,
       \hookrightarrow visualization
      warnings.filterwarnings("ignore")
      df1=df[['started_at', 'long_rides']]
      df1['long_rides'].mask(df1['long_rides'] >60, 60, inplace=True)
      #Building scatter plot
      fig, ax = plt.subplots()
      fig.set_size_inches(5,10)
      ax.scatter(df['started_at'], df['short_rides'], s=0.01, c='slategrey', alpha=0.
       \hookrightarrow03, vmin=0, vmax=60)
      ax.scatter(df['started_at'], df['medium_rides'], s=0.01, c='skyblue', alpha=0.
       \hookrightarrow03, vmin=0, vmax=60)
      ax.scatter(df1['started_at'], df1['long_rides'], s=0.01, c='cadetblue', alpha=0.
       \hookrightarrow03, vmin=0, vmax=60)
      ax.legend()
      plt.show()
```

No artists with labels found to put in legend. Note that artists whose label start with an underscore are ignored when legend() is called with no argument.



The plot above shows that in winter months rides are shorter and fewer rides are taken. The darker the color, the more bikes were rented. Rents longer than 60 minutes are depicted by the dark red line on top.

The following table displays descreptive statistics of all variables in the dataframe, including continuous and categorical variables.

[21]: df.describe(include='all', datetime_is_numeric=True).round(decimals=2)

[21]:		ride_id	rideable_type			started_at	\	
	count	5901462	5901462			5901462		
	unique	5901462	3			NaN		
	top	E5A1BFF51EA756C2	classic_bike			NaN		
	freq	1	3055641			NaN		
	mean	NaN	NaN	2022-01-3	31 21:50:42.4949	91872+00:00		
	min	NaN	NaN	2021-08-01 00:00:04+00:00				
	25%	NaN	NaN	2021-09-27 12:35:11.249999872+00:00				
	50%	NaN	NaN	2022-02-14 14:10:11.500000+00:00				
	75%	NaN	NaN	2022-06-0	05 15:29:40.7500	00128+00:00		
	max	NaN	NaN	NaN 2022-07-31 23:59				
	std	NaN	NaN			NaN		
			ende	d_at	${\tt start_station_}$			
	count		590	1462	504	.0676		
	unique			NaN		1380		
	top		eeter Dr & Grand Ave					
	freq			NaN	8	0414		
	mean	2022-01-31 22:10	:35.871607296+0	00:00	NaN			
	min		3-01 00:03:11+0		NaN			
	25%	2021-09-27 12:54	:00.750000128+0	00:00	NaN			
	50%		2-14 14:20:26+0					
	75%		:54:48.500000+0		NaN			
	max	2022-08	3-04 13:53:01+0	00:00	NaN			
	std			NaN	NaN			
		start_station_id	end_sta	_	end_station_id	start_lat	\	
	count	5040678		4981566	4981566	5901462.00		
	unique	1225		1395	1235	NaN		
	top	13022	Streeter Dr &		13022	NaN		
	freq	80414		80767	80767	NaN		
	mean	NaN		NaN	NaN	41.90		
	min	NaN		NaN	NaN	41.64		
	25%	NaN		NaN	NaN	41.88		
	50%	NaN		NaN	NaN	41.90		
	75%	NaN		NaN	NaN	41.93		
	max	NaN		NaN	NaN	42.07		

std		NaN	Nal	1	NaN	0.05
	start_lng		ride_length	n ride_lengt	h_min	\
count	5901462.00	•••	5901462	2 59014	62.00	
unique	NaN	•••	Nal	V.	NaN	
top	NaN	•••	Nal	J	NaN	
freq	NaN	•••	Nal	V.	NaN	
mean	-87.65	0 days 00:	19:53.37661667	5	19.89	
min	-87.84	1	days +21:42:39	5	0.00	
25%	-87.66	(0 days 00:06:10)	6.17	
50%	-87.64	(0 days 00:10:57	7	10.95	
75%	-87.63	(0 days 00:19:49	9	19.82	
max	-87.52	28	8 days 21:49:10	416	329.17	
std	0.03	0 days 02:	27:59.110178684	1 1	47.98	
	hour	weekday	month rour	nd_start_lat	round	d_start_lng \
count	5901462.00	5901462.00 59	901462.00	5901462.00		5901462.00
unique	NaN	NaN	NaN	NaN		NaN
top	NaN	NaN	NaN	NaN		NaN
freq	NaN	NaN	NaN	NaN		NaN
mean	14.21	3.13	7.24	41.90		-87.65
min	0.00	0.00	1.00	41.64		-87.84
25%	11.00	1.00	5.00	41.88		-87.66
50%	15.00	3.00	7.00	41.90		-87.64
75%	18.00	5.00	9.00	41.93		-87.63
max	23.00	6.00	12.00	42.07		-87.52
std	5.04	2.00	2.57	0.05		0.03
	short_rides	medium_rides	long_rides			
count	1477516.00	2955827.00	1475917.00			
unique	NaN	NaN	NaN			
top	NaN	NaN	NaN			
freq	NaN	NaN	NaN			
mean	3.86	11.58	52.52			
min	0.00	6.17	19.82			
25%	2.87	8.35	23.97			
50%	4.10	10.95	30.28			
75%	5.15	14.43	43.35			
max	6.17	19.82	41629.17			
std	1.58	3.76	293.39			

[11 rows x 23 columns]

The next table in the section below depicts all variable correlations. Correlations range between -1 (strong negative relationship) and 1 (strong positive relationship), with 0 indicating no relationship at all. To visualize the correlations from the table, the heatmap below also gives correlation coefficients of all variables but pigments the cells dependent on the size and direction of the correlation

coefficent. Spearman correlation is performed as not all variables are normally distributed (see sections below).

```
[22]: corr= df.corr(method='spearman').round(decimals=2)
corr
```

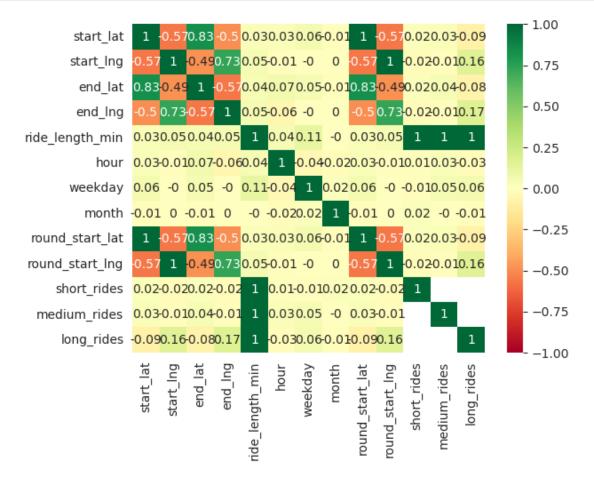
[22]:		start	_lat st	art_lng	end_lat	end_lng	ride_length_min	\
	start_lat		1.00	-0.57	0.83	-0.50	0.03	
	start_lng	_	0.57	1.00	-0.49	0.73	0.05	
	end_lat		0.83	-0.49	1.00	-0.57	0.04	
	end_lng	_	0.50	0.73	-0.57	1.00	0.05	
	ride_length_min		0.03	0.05	0.04	0.05	1.00	
	hour		0.03	-0.01	0.07	-0.06	0.04	
	weekday		0.06	-0.00	0.05	-0.00	0.11	
	month	_	0.01	0.00	-0.01	0.00	-0.00	
	round_start_lat		1.00	-0.57	0.83	-0.50	0.03	
	round_start_lng	_	0.57	1.00	-0.49	0.73	0.05	
	short_rides		0.02	-0.02	0.02	-0.02	1.00	
	medium_rides		0.03	-0.01	0.04	-0.01	1.00	
	long_rides	_	0.09	0.16	-0.08	0.17	1.00	
		hour	weekday		round_st	_	0	\
	start_lat	0.03	0.06			1.00	-0.57	
	start_lng	-0.01	-0.00			-0.57	1.00	
	end_lat	0.07	0.05			0.83	-0.49	
	end_lng	-0.06	-0.00	0.00		-0.50	0.73	
	ride_length_min		0.11			0.03	0.05	
	hour	1.00	-0.04			0.03	-0.01	
	weekday	-0.04	1.00			0.06	-0.00	
	month	-0.02	0.02	1.00		-0.01	0.00	
	round_start_lat	0.03	0.06			1.00	-0.57	
	round_start_lng		-0.00			-0.57	1.00	
	short_rides	0.01	-0.01	0.02		0.02	-0.02	
	medium_rides	0.03	0.05	-0.00		0.03	-0.01	
	long_rides	-0.03	0.06	-0.01		-0.09	0.16	
		_						
		short	_	medium_r		g_rides		
	start_lat		0.02		0.03	-0.09		
	start_lng		-0.02	_	0.01	0.16		
	end_lat		0.02		0.04	-0.08		
	end_lng		-0.02	_	0.01	0.17		
	ride_length_min		1.00		1.00	1.00		
	hour		0.01		0.03	-0.03		
	weekday		-0.01		0.05	0.06		
	month		0.02	_	0.00	-0.01		
	round_start_lat		0.02		0.03	-0.09		
	round_start_lng		-0.02	_	0.01	0.16		

```
        short_rides
        1.00
        NaN
        NaN

        medium_rides
        NaN
        1.00
        NaN

        long_rides
        NaN
        NaN
        1.00
```

```
[23]: mask = np.zeros_like(corr)
   mask[np.triu_indices_from(mask)] = True
   with sns.axes_style("white"):
        ax = sns.heatmap(corr, annot=True, cmap="RdYlGn", vmin=-1, vmax=1)
        plt.show()
```



The heatmap and correlation table do not reveal any strong relationships between variables that wouldn't have been expected - start and end latitudes and longitudes are naturally correlated as people don't go as far by bike. All other variables do not seem to systematically correlate. Now, let's dive into the project question and examine different behaviors of casual riders and members.

Analysis: Comparing members and casual riders, focus on time aspects

In this section, data is analyzed to answer the leading project question. First, time variables are considered, followed by the bike type and an additional geospatial analysis.

Ride length

The table below shows mean values of the ride length per membership status.

```
[24]: df[['ride_length_min', 'short_rides', 'medium_rides', 'long_rides']].

Groupby(df['member_casual']).mean().round(2)
```

```
[24]: ride_length_min short_rides medium_rides long_rides member_casual casual 29.21 3.88 12.02 63.39 member 12.93 3.86 11.27 35.23
```

Looking at the numbers, members mainly seem to take less long rides than non-members. Let's back it up by statistics and visualization for all four subcategories - global ride length, short rides shorter than 6 minutes, medium rides, and long rides longer than 20 minutes.

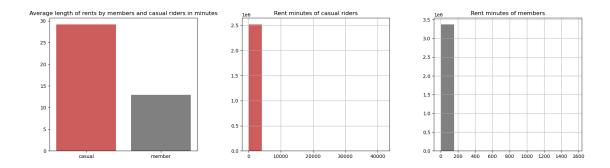
```
[25]: df[['ride_length_min']].groupby(df['member_casual']).mean().reset_index()
```

```
[26]: #Overall ride length
      fig = plt.figure()
      fig.set_size_inches(20, 5)
      ax0 = fig.add_subplot(131)
      df1=df[['ride_length_min']].groupby(df['member_casual']).mean().reset_index()
      ax0.bar(df1['member_casual'], df1['ride_length_min'], color=['indianred',_

        'grey'])

      plt.title('Average length of rents by members and casual riders in minutes')
      ax1=fig.add_subplot(132)
      df[['ride_length_min']][df['member_casual'] == 'casual'].hist(ax=ax1,_
       ⇔color=['indianred'])
      plt.title('Rent minutes of casual riders')
      ax2=fig.add subplot(133)
      df[['ride_length_min']][df['member_casual'] == 'member'].hist(ax=ax2,_
       ⇔color=['grey'])
      plt.title('Rent minutes of members')
      plt.show()
      #Mann-Whitney-U-test
      mannwhitneyu(df['ride_length_min'][df['member_casual'] == 'member'], u

→df['ride_length_min'][df['member_casual'] == 'casual'])
```



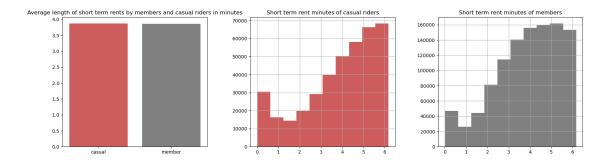
[26]: MannwhitneyuResult(statistic=2923851693636.5, pvalue=0.0)

The plots show that on average, rents by casual riders are more than double as long as rents by members on average. As the ride length is not normally distributed in both groups (see sanity checks above; Data is not linear for the theoretical quantiles), a Mann-Whitney-U-Test is performed next. This is the equivalent for an unpaired t-test for nonparametric data. Considering the overall duration of rents, **rents by non-members are indeed significantly longer**. This will be further examined for the categories of short, medium and long-term rents.

```
[27]: #Short rides
      fig = plt.figure()
      fig.set_size_inches(20, 5)
      ax0 = fig.add_subplot(131)
      df1 = df[['short rides']].groupby(df['member casual']).mean().reset index()
      ax0.bar(df1['member_casual'], df1['short_rides'], color=['indianred', 'grey'])
      plt.title('Average length of short term rents by members and casual riders in
       →minutes')
      ax1=fig.add_subplot(132)
      df[['short_rides']][df['member_casual'] == 'casual'].hist(ax=ax1,__
       ⇔color=['indianred'])
      plt.title('Short term rent minutes of casual riders')
      ax2=fig.add subplot(133)
      df[['short_rides']][df['member_casual'] == 'member'].hist(ax=ax2,__
       ⇔color=['grey'])
      plt.title('Short term rent minutes of members')
      plt.show()
      #Mann-Whitney-U-test
      df1=df.loc[df['short rides'] >= 0]
      statistic, p = mannwhitneyu(df1['short rides'][df1['member casual'] == |

¬'member'], df1['short_rides'][df1['member_casual'] == 'casual'])

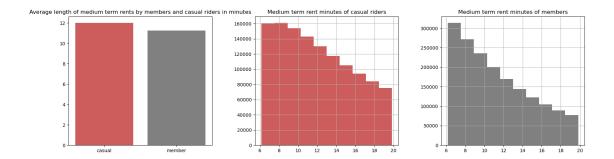
      print("Test statistic:", round(statistic,1),", p value:", round(p, 2))
```



Test statistic: 205055185458.5 , p value: 0.0

For short rides, the mean length of ride minutes does not really differ between casual and member riders. However, both groups differ significantly. As the histograms reveal, members take significantly shorter rides than casual riders in the short term rent domain.

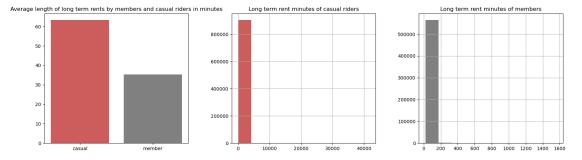
```
[28]: #Medium rides
      fig = plt.figure()
      fig.set size inches(20, 5)
      ax0 = fig.add_subplot(131)
      df1 = df[['medium rides']].groupby(df['member casual']).mean().reset index()
      ax0.bar(df1['member_casual'], df1['medium_rides'], color=['indianred', 'grey'])
      plt.title('Average length of medium term rents by members and casual riders in \sqcup
       ⇔minutes')
      ax1=fig.add_subplot(132)
      df[['medium_rides']][df['member_casual'] == 'casual'].hist(ax=ax1,__
       ⇔color=['indianred'])
      plt.title('Medium term rent minutes of casual riders')
      ax2=fig.add_subplot(133)
      df[['medium_rides']][df['member_casual'] == 'member'].hist(ax=ax2,__
       ⇔color=['grey'])
      plt.title('Medium term rent minutes of members')
      plt.show()
      #Mann-Whitney-U-test
      df1=df.loc[df['medium_rides'] >= 0]
      statistic, p = mannwhitneyu(df1['medium_rides'][df1['member_casual'] ==_u
       -'member'], df1['medium_rides'][df1['member_casual'] == 'casual'])
      print("Test statistic:", round(statistic,1),", p value:", round(p, 2))
```



Test statistic: 935019027555.5, p value: 0.0

In this category, too, members take significantly shorter rides than non-members.

```
[29]: #Long rides
     fig = plt.figure()
     fig.set_size_inches(20, 5)
     ax0 = fig.add_subplot(131)
     df1 = df[['long_rides']].groupby(df['member_casual']).mean().reset_index()
     ax0.bar(df1['member_casual'], df1['long_rides'], color=['indianred', 'grey'])
     plt.title('Average length of long term rents by members and casual riders in_
      ⇔minutes')
     ax1=fig.add_subplot(132)
     df[['long_rides']][df['member_casual'] == 'casual'].hist(ax=ax1,__
      ⇔color=['indianred'])
     plt.title('Long term rent minutes of casual riders')
     ax2=fig.add subplot(133)
     df[['long_rides']][df['member_casual'] == 'member'].hist(ax=ax2, color=['grey'])
     plt.title('Long term rent minutes of members')
     plt.show()
     #Mann-Whitney-U-test
     df1=df.loc[df['long_rides'] >= 0]
     statistic, p = mannwhitneyu(df1['long_rides'][df1['member_casual'] ==__
      print("Test statistic:", round(statistic,1),", p value:", round(p, 2))
```



```
Test statistic: 189280646851.5 , p value: 0.0
```

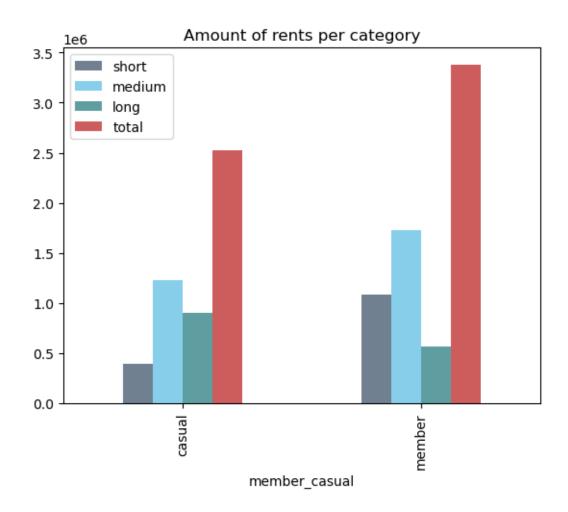
In this category, it is most noticeable that members rent shorter on average. Knowing that rents by members are shorter, the **amount** of rides in each category will now be examined using a Person's Chi Square test to not only check the distribution of rental minutes, but also the amount of rents. All assumptions of this test are met.

```
short_rides medium_rides long_rides
member_casual
casual 393265 1225376 906379
member 1084251 1730451 569538

p value is 0.0
Dependent (reject HO) - the variables have a significant relation
```

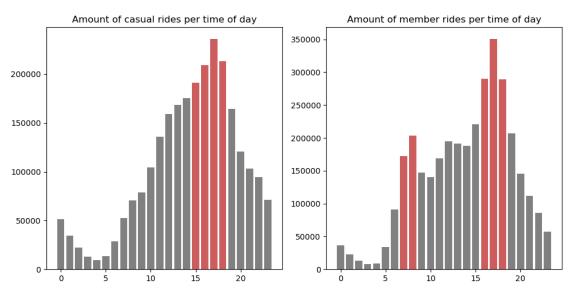
The Chi Square test reveals that the ride-length categories are indeed differently distributed among members and casual riders. The following visualization facilitates a better understanding:

[31]: Text(0.5, 1.0, 'Amount of rents per category')



This bar chart confirms what we already knew; Members have particularly few long-term rentals and particularly many short-term rentals compared to the number of total rentals

Time of day



```
Independent t-test results

0 Difference (Member - Casual) = -5.467000e-01

1 Degrees of freedom = 5.901460e+06

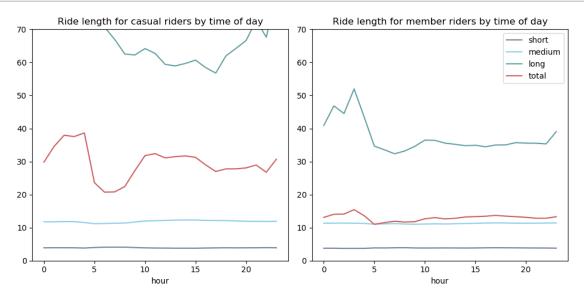
2 t = -1.306325e+02

3 Two side test p value = 0.000000e+00
```

Again, the distribution of member and casual riders differs significantly. As the variables are approximately normally distributed in both groups, an unpaired t-test was performed. Member rides show a small peak at the morning rush hour (7 to 9 am) and a strong peak in the afternoon (4 to 7pm), while casual rides steadily increase across the day and peak between 3 and 7 pm. The plot above shows amount of rents. Average length of rents will be examined next.

```
[33]: #Average ride length for members and casual riders by time of day
      fig=plt.figure()
      fig.set_size_inches(10,5)
      ax0=fig.add_subplot(121)
      df[['member casual', 'hour', 'short rides', 'medium rides', 'long rides', |

¬'ride_length_min']][df['member_casual']=='casual'].groupby(['hour']).mean().
       →plot(
          kind='line', color=['slategrey', 'skyblue', 'cadetblue', 'indianred'], u
       \Rightarrowax=ax0)
      plt.title('Ride length for casual riders by time of day')
      ax0.get_legend().remove()
      plt.ylim([0,70])
      ax1=fig.add_subplot(122)
      df[['member_casual', 'hour', 'short_rides', 'medium_rides', 'long_rides', |
       →'ride_length_min']][df['member_casual']=='member'].groupby(['hour']).mean().
       →plot(
          kind='line', color=['slategrey', 'skyblue', 'cadetblue', 'indianred'], u
       \Rightarrowax=ax1)
      plt.legend(labels=['short', 'medium', 'long', 'total'], loc='upper right')
      plt.title('Ride length for member riders by time of day')
      plt.ylim([0,70])
      fig.tight layout()
      plt.show()
```



```
[34]: #Kruskal-Wallis-test casual riders
df1=df[['hour', 'ride_length_min']][df['member_casual']=='casual'].

→pivot(columns='hour', values='ride_length_min')
```

```
df1[0].fillna(df1[0].mean(), inplace=True)
df1[1].fillna(df1[1].mean(), inplace=True)
df1[2].fillna(df1[2].mean(), inplace=True)
df1[3].fillna(df1[3].mean(), inplace=True)
df1[4].fillna(df1[4].mean(), inplace=True)
df1[5].fillna(df1[5].mean(), inplace=True)
df1[6].fillna(df1[6].mean(), inplace=True)
df1[7].fillna(df1[7].mean(), inplace=True)
df1[8].fillna(df1[8].mean(), inplace=True)
df1[9].fillna(df1[9].mean(), inplace=True)
df1[10].fillna(df1[10].mean(), inplace=True)
df1[11].fillna(df1[11].mean(), inplace=True)
df1[12].fillna(df1[12].mean(), inplace=True)
df1[13].fillna(df1[13].mean(), inplace=True)
df1[14].fillna(df1[14].mean(), inplace=True)
df1[15].fillna(df1[15].mean(), inplace=True)
df1[16].fillna(df1[16].mean(), inplace=True)
df1[17].fillna(df1[17].mean(), inplace=True)
df1[18].fillna(df1[18].mean(), inplace=True)
df1[19].fillna(df1[19].mean(), inplace=True)
df1[20].fillna(df1[20].mean(), inplace=True)
df1[21].fillna(df1[21].mean(), inplace=True)
df1[22].fillna(df1[22].mean(), inplace=True)
df1[23].fillna(df1[23].mean(), inplace=True)
stats.kruskal(df1[0], df1[1], df1[2], df1[3], df1[4], df1[5], df1[6], df1[7],
 →df1[8], df1[9], df1[10], df1[11], df1[12],
             df1[13], df1[14], df1[15], df1[16], df1[17], df1[18], df1[19],
 →df1[20], df1[21], df1[22], df1[23])
```

[34]: KruskalResult(statistic=53495134.53637219, pvalue=0.0)

```
df1[12].fillna(df1[12].mean(), inplace=True)
df1[13].fillna(df1[13].mean(), inplace=True)
df1[14].fillna(df1[14].mean(), inplace=True)
df1[15].fillna(df1[15].mean(), inplace=True)
df1[16].fillna(df1[16].mean(), inplace=True)
df1[17].fillna(df1[17].mean(), inplace=True)
df1[18].fillna(df1[18].mean(), inplace=True)
df1[19].fillna(df1[19].mean(), inplace=True)
df1[20].fillna(df1[20].mean(), inplace=True)
df1[21].fillna(df1[21].mean(), inplace=True)
df1[22].fillna(df1[22].mean(), inplace=True)
df1[23].fillna(df1[23].mean(), inplace=True)
stats.kruskal(df1[0], df1[1], df1[2], df1[3], df1[4], df1[5], df1[6], df1[7],
 →df1[8], df1[9], df1[10], df1[11], df1[12],
             df1[13], df1[14], df1[15], df1[16], df1[17], df1[18], df1[19],
 →df1[20], df1[21], df1[22], df1[23])
```

[35]: KruskalResult(statistic=70213661.56432353, pvalue=0.0)

This uneven distribution of ride lengths across the day is statistically significant for both groups - They don't ride equally long at all times of day. Rents in the early morning tend to be longer. Especially for casual riders, rides between 5 and 10am are shorter compared to other times of day. Next, an analysis of rides depending on weekdays is performed.

Weekdays

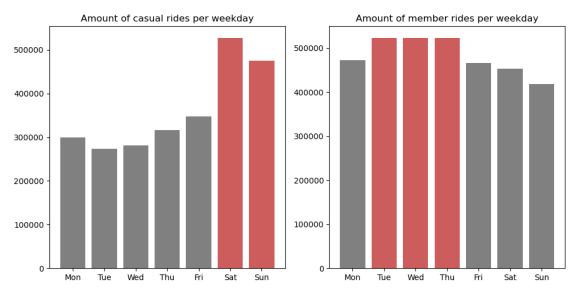
```
[36]: fig = plt.figure()
                  fig.set_size_inches(10,5)
                  ax0 = fig.add_subplot(121)
                  df1=df[['weekday','ride_length_min']][df['member_casual']=='casual'].

¬groupby(['weekday']).count().reset_index()
                  ax0.bar(df1['weekday'], df1['ride_length_min'], color=['grey', 'grey', 'grey',
                      ax0.set_xticks([0, 1, 2, 3, 4, 5, 6])
                  ax0.xaxis.set(ticklabels=['Mon', 'Tue', 'Wed', 'Thu', 'Fri', 'Sat', 'Sun'])
                  plt.title('Amount of casual rides per weekday')
                  ax1= fig.add_subplot(122)
                  df1=df[['weekday','ride length_min']][df['member_casual']=='member'].

¬groupby(['weekday']).count().reset_index()

                  ax1.bar(df1['weekday'], df1['ride_length_min'], color=['grey', 'indianred', __

¬'indianred', 'indianred', 'grey', 'grey'])
                  ax1.set xticks([0, 1, 2, 3, 4, 5, 6])
                  ax1.xaxis.set(ticklabels=['Mon', 'Tue', 'Wed', 'Thu', 'Fri', 'Sat', 'Sun'])
                  plt.title('Amount of member rides per weekday')
```



Test statistic: 3593364632746.0 , p value: 0.0

This indicates that casual riders mainly rent bikes on weekends (propably mainly for recreational purposes) while members mainly rent bikes during the week (propably mainly for commuting). The Mann-Whitney-U-test confirms that both groups rent differently across the week. The plots above depict the amount of rents. In the visualization below, the average length of rents per weekday will be determined.

```
ax0.xaxis.set(ticklabels=['Mon', 'Tue', 'Wed', 'Thu', 'Fri', 'Sat', 'Sun'])

ax1=fig.add_subplot(122)

df[['member_casual', 'weekday', 'short_rides', 'medium_rides', 'long_rides',

-'ride_length_min']][df['member_casual']=='member'].groupby(['weekday']).

-mean().plot(
    kind='line', color=['slategrey', 'skyblue', 'cadetblue', 'indianred'],

-ax=ax1)

plt.legend(labels=['short', 'medium', 'long', 'total'], loc='upper right')

plt.title('Ride length for member riders by day of week')

plt.ylim([0,70])

ax1.set_xticks([0, 1, 2, 3, 4, 5, 6])

ax1.xaxis.set(ticklabels=['Mon', 'Tue', 'Wed', 'Thu', 'Fri', 'Sat', 'Sun'])

fig.tight_layout()

plt.show()
```



Even though members rent more frequently during weekdays, the average ride length is longer on weekends, both for casual and member riders. Following up, two Kruskal-Wallis-tests (nonparametric version of ANOVA) will be performed to test whether the ride length is significantly longer on weekends, both for member and casual riders.

```
[38]: #Kruskal-Wallis-test casual riders

df1=df[['weekday', 'ride_length_min']][df['member_casual']=='casual'].

→pivot(columns='weekday', values='ride_length_min')

df1[0].fillna(df1[0].mean(), inplace=True)

df1[1].fillna(df1[1].mean(), inplace=True)

df1[2].fillna(df1[2].mean(), inplace=True)

df1[3].fillna(df1[3].mean(), inplace=True)

df1[4].fillna(df1[4].mean(), inplace=True)
```

```
df1[5].fillna(df1[5].mean(), inplace=True)
df1[6].fillna(df1[6].mean(), inplace=True)
stats.kruskal(df1[0], df1[1], df1[2], df1[3], df1[4], df1[5], df1[6])
```

[38]: KruskalResult(statistic=9520147.213013094, pvalue=0.0)

[39]: KruskalResult(statistic=13840434.132392252, pvalue=0.0)

For both groups, average ride length significantly differs across weekdays. As shown in the plots above, average rides on weekends are longer for both groups.

Months

Next, different renting behavior of members and casual riders during the different seasons is examined.

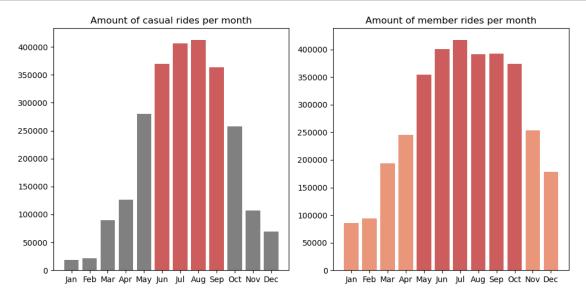
```
[40]: fig = plt.figure()
                  fig.set_size_inches(10,5)
                  ax0 = fig.add_subplot(121)
                  df1=df[['month','ride_length_min']][df['member_casual']=='casual'].

¬groupby(['month']).count().reset_index()
                  ax0.bar(df1['month'], df1['ride_length_min'], color=['grey', 'grey', '

¬'grey', 'grey', 'indianred', 'indianred', 'indianred', 'grey',

                    ax0.set_xticks([1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12])
                  ax0.xaxis.set(ticklabels=['Jan', 'Feb', 'Mar', 'Apr', 'May', 'Jun', 'Jul', |
                     plt.title('Amount of casual rides per month')
                  ax1= fig.add_subplot(122)
                  df1=df[['month','ride length_min']][df['member_casual']=='member'].

¬groupby(['month']).count().reset_index()
                  ax1.bar(df1['month'], df1['ride_length_min'], color=['darksalmon', __
                     المالة 'darksalmon', 'darksalmon', 'indianred', 'indianred', 'indianred', '
```



The curve of member rent frequency is wider than that of casual riders. Casual riders mainly rent during summer months (Jun - Sep), while members also rent more frequently during spring and autumn. Since summer rental occupancy is not a problem, the following unpaired t-test text is calculated to check whether one of the groups rents significantly more often in winter. A t-test is used as the plots show approximately normally distributed variables.

```
Independent t-test results

O Difference (Member - Casual) = -1.413000e-01

Degrees of freedom = 5.901460e+06

t = -6.611740e+01

Two side test p value = 0.000000e+00
```

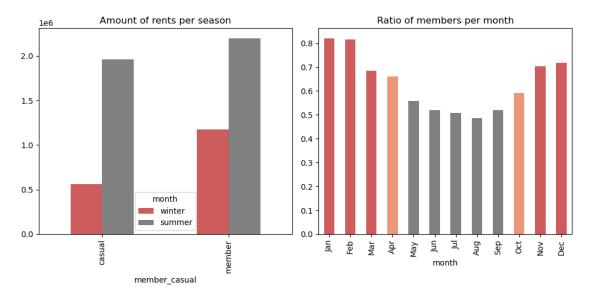
The distribution of rents over the year significantly differs for member and casual riders. The following more global Chi Square test and plot facilitate an easier interpretation:

```
[42]: #Contingency table
            seasons=df[['ride_length_min','month','member_casual']].
               -groupby(['member_casual','month']).count().rename(columns={'ride_length_min':
              Grequency'}).reset_index().set_index('member_casual')
            seasons=seasons.pivot(columns='month',values='frequency').reset_index()
            winter1=seasons.set_index('member_casual')
            winter2=winter1.transpose()
            winter2['member_ratio']=winter2['member']/(winter2['member']+winter2['casual'])
            seasons['winter'] = seasons[[1, 2, 3, 10, 11, 12]].sum(axis=1)
            seasons['summer'] = seasons[[4, 5, 6,7,8,9]].sum(axis=1)
            seasons.drop(columns=[1,2,3,4,5,6,7,8,9,10,11,12], inplace=True)
            seasons.set_index('member_casual', inplace=True)
            display(seasons)
            #Computing test statistic
            stat, p, dof, expected = chi2_contingency(seasons)
            alpha = 0.05
            print("p value is " + str(p))
            if p <= alpha:</pre>
                     print('Dependent (reject HO) - the variables have a significant relation')
            else:
                     print('Independent (HO holds true)')
            #Figure
            fig=plt.figure()
            fig.set_size_inches(10,5)
            ax0=fig.add_subplot(121)
            seasons.plot(kind='bar', color=['indianred', 'grey'], ax=ax0)
            plt.title('Amount of rents per season')
            ax1=fig.add_subplot(122)
            winter2=winter1.transpose()
            winter2['member_ratio']=winter2['member']/(winter2['member']+winter2['casual'])
            winter2['member_ratio'].plot(kind='bar', color=['indianred', 'indianred', u

¬'indianred', 'darksalmon', 'grey', 'gr
              ax1.set_xticks([0, 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11])
            ax1.xaxis.set(ticklabels=['Jan', 'Feb', 'Mar', 'Apr', 'May', 'Jun', 'Jul', __

¬'Aug', 'Sep', 'Oct', 'Nov', 'Dec'])
            plt.title('Ratio of members per month')
            fig.tight layout()
            plt.show()
           month
                                             winter
                                                                summer
           member casual
           casual
                                            563726 1958499
           member
                                          1178438 2200799
           p value is 0.0
```

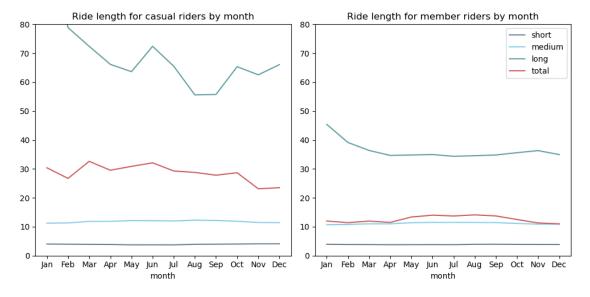
Dependent (reject HO) - the variables have a significant relation



These figures show it quite impressively: Especially in winter months, members rent (significantly) more often than casual riders. E.g., in January, and February, more than 80% of rents are made by members. The plots above again surveyed the amount of rents. Below, the average length of rents over the year is examined.

```
[43]: #Average ride length for members and casual riders by month
     fig=plt.figure()
     fig.set_size_inches(10,5)
     ax0=fig.add_subplot(121)
     df[['member_casual', 'month', 'short_rides', 'medium_rides', 'long_rides', |
      →plot(
         kind='line', color=['slategrey', 'skyblue', 'cadetblue', 'indianred'], u
      \Rightarrowax=ax0)
     plt.title('Ride length for casual riders by month')
     ax0.get_legend().remove()
     plt.ylim([0,80])
     ax0.set_xticks([1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12])
     ax0.xaxis.set(ticklabels=['Jan', 'Feb', 'Mar', 'Apr', 'May', 'Jun', 'Jul', |

¬'Aug', 'Sep', 'Oct', 'Nov', 'Dec'])
     ax1=fig.add subplot(122)
     df[['member_casual', 'month', 'short_rides', 'medium_rides', 'long_rides',
      →'ride_length_min']][df['member_casual']=='member'].groupby(['month']).mean().
      ⇔plot(
         kind='line', color=['slategrey', 'skyblue', 'cadetblue', 'indianred'], u
       \Rightarrowax=ax1)
```



This curve is quite surprising - as expected, mean rent time is slightly longer during summer months for both, members and casual riders. However, both long rent curves peak in January. Perhaps renters are too impatient when it's cold and don't wait for the lease to end, allowing mistakes to happen and rents to continue when they should be terminated?

```
stats.kruskal(df1[1], df1[2], df1[3], df1[4], df1[5], df1[6], df1[7], df1[8], u df1[9], df1[10], df1[11], df1[12])
```

[44]: KruskalResult(statistic=22081591.77716542, pvalue=0.0)

```
[45]: #Kruskal-Wallis-test member riders
     df1=df[['month', 'ride_length_min']][df['member_casual']=='member'].
       ⇔pivot(columns='month', values='ride_length_min')
     df1[1].fillna(df1[1].mean(), inplace=True)
     df1[2].fillna(df1[2].mean(), inplace=True)
     df1[3].fillna(df1[3].mean(), inplace=True)
     df1[4].fillna(df1[4].mean(), inplace=True)
     df1[5].fillna(df1[5].mean(), inplace=True)
     df1[6].fillna(df1[6].mean(), inplace=True)
     df1[7].fillna(df1[7].mean(), inplace=True)
     df1[8].fillna(df1[8].mean(), inplace=True)
     df1[9].fillna(df1[9].mean(), inplace=True)
     df1[10].fillna(df1[10].mean(), inplace=True)
     df1[11].fillna(df1[11].mean(), inplace=True)
     df1[12].fillna(df1[12].mean(), inplace=True)
     stats.kruskal(df1[1], df1[2], df1[3], df1[4], df1[5], df1[6], df1[7], df1[8],
       →df1[9], df1[10], df1[11], df1[12])
```

[45]: KruskalResult(statistic=29108692.969542053, pvalue=0.0)

Once again, the uneven distribution of mean ride length across the year is significant for both groups, member and casual riders.

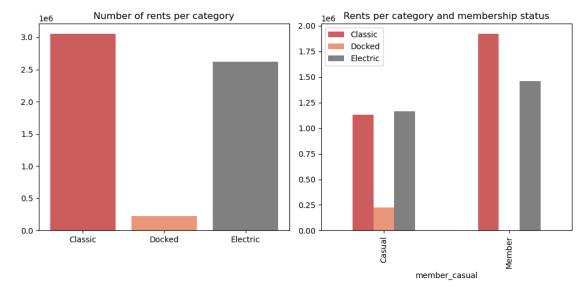
Bike type

The following section examines the different bike types offered by the company. Do members rent different bikes than casual riders?

```
fig.set_size_inches(10,5)
ax0=fig.add_subplot(121)
ax0.bar(df1['rideable_type'], df1['ride_length_min'], color=['indianred',u'darksalmon', 'grey'])
ax0.set_xticks([0, 1, 2])
ax0.xaxis.set(ticklabels=['Classic', 'Docked', 'Electric'])
plt.title('Number of rents per category')

ax1=fig.add_subplot(122)
df2.plot(kind='bar', ax=ax1, color=['indianred', 'darksalmon', 'grey'])
plt.legend(loc="upper left", labels=['Classic','Docked','Electric'])
ax1.set_xticks([0, 1])
ax1.xaxis.set(ticklabels=['Casual', 'Member'])
plt.title('Rents per category and membership status')
plt.tight_layout()

plt.show()
```



Consequently, docked bikes are the least rented category while classic bikes are rented most often. This particularly seems to be the case for members. However, not a single rent event where a member rented a docked bike appeared in the data set. To check whether members and casual riders statistically differ in the rented bike categories, a Chi Square test is performed next.

```
[47]: #Chi Square test
display(df2)

#computing test statistic
stat, p, dof, expected = chi2_contingency(df2)
alpha = 0.05
```

```
print("p value is " + str(p))
if p <= alpha:
    print('Dependent (reject H0) - the variables have a significant relation')
else:
    print('Independent (H0 holds true)')</pre>
```

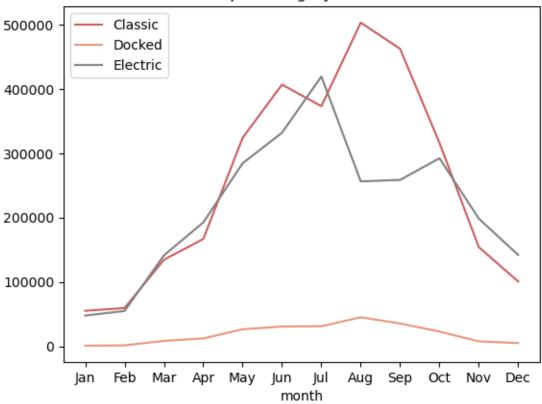
```
rideable_type classic_bike docked_bike electric_bike
member_casual
casual 1132892 226728 1162605
member 1922749 0 1456488

p value is 0.0
Dependent (reject HO) - the variables have a significant relation
```

Once again, this Chi Square test is significant, meaning that the differences between bike category by member and casual riders outlined above are statistically proven.

[48]: Text(0.5, 1.0, 'Rents per category and month')





```
[49]: display(df2)
#computing test statistic
stat, p, dof, expected = chi2_contingency(df2)
alpha = 0.05
print("p value is " + str(p))
if p <= alpha:
    print('Dependent (reject H0) - the variables have a significant relation')
else:
    print('Independent (H0 holds true)')</pre>
```

```
rideable_type classic_bike docked_bike electric_bike
month
                       55067
1
                                      961
                                                    47741
2
                       59414
                                     1361
                                                    54834
3
                      134439
                                     8358
                                                   141245
4
                      166712
                                    12116
                                                   192421
5
                      324046
                                    26409
                                                   284403
6
                      406660
                                    30640
                                                   331904
7
                      373173
                                    31055
                                                   419260
```

```
8
                       503033
                                      45065
                                                      256254
9
                       462284
                                      35337
                                                      258526
10
                       316139
                                      22884
                                                      292203
11
                                       7614
                                                      198325
                       154039
12
                       100635
                                       4928
                                                      141977
```

p value is 0.0

Dependent (reject HO) - the variables have a significant relation

From October to July, classic and electric bikes were comparably popular. However, in August and September, popularity of electric bikes decreased while classic bikes reached their annual maxmimum renting frequency. Docked bikes were rented more often during summer months.

Geospatial mapping - members and casual riders

Lastly, a geospatial comparison of member and casual riders will be performed.

```
[50]: # create a map of centered around Chicago
      rent_map = folium.Map(location=[41.8, -87], zoom_start=9, tiles='CartoDB_u
       ⇔positron')
      #casual riders
      #creating df
      df_map_c=df[['round_start_lat',__
       -'round_start_lng','ride_length_min']][df['member_casual']=='casual'].
       ⇒groupby(by=['round_start_lat', 'round_start_lng']).count()
      df_map_c.rename(columns={'ride_length_min':'frequency'}, inplace=True)
      df_map_c.reset_index(inplace=True)
      # initiate a feature group for the rents in the dataframe
      rents_c = folium.map.FeatureGroup()
      # loop through the rents and add each to the rents feature group
      for lat, lng, size in zip(df map c.round start lat, df map c.round start lng, ...
       →df_map_c.frequency):
          rents_c.add_child(
              folium.features.CircleMarker(
                  [lat, lng],
                  radius=size/4000,
                  color='indianred',
                  opacity=0.3,
                  fill=True,
                  fill_color='indianred',
                  fill_opacity=0.3
              )
          )
      # add rents to map
      rent_map.add_child(rents_c)
```

```
#members
#creating df
df_map_m=df[['round_start_lat',__
 -- 'round_start_lng', 'ride_length_min']][df['member_casual']=='member'].
 ⇒groupby(by=['round_start_lat', 'round_start_lng']).count()
df map m.rename(columns={'ride length min':'frequency'}, inplace=True)
df_map_m.reset_index(inplace=True)
# initiate a feature group for the rents in the dataframe
rents_m = folium.map.FeatureGroup()
# loop through the rents and add each to the rents feature group
for lat, lng, size in zip(df_map_m.round_start_lat, df_map_m.round_start_lng,__
 →df_map_m.frequency):
    rents m.add child(
        folium.features.CircleMarker(
            [lat, lng],
            radius=size/4000,
            color='grey',
            opacity=0.3,
            fill=True,
            fill_color='grey',
            fill_opacity=0.3
        )
    )
# add rents to map
rent_map.add_child(rents_m)
```

[50]: <folium.folium.Map at 0x7fd00cc4b910>

This map shows that both member and casual riders rent all over Chicago. However, member riders tend to rent a bit more in the Northside and Woodlawn suburb, while casual riders rent more bikes in the harbour area. Maybe, casual riders are mostly tourists using the bikes for exploring and sight seeing.

How do members and casual riders differ in their renting behavior?

- Length of rides: Members the significantly shorter rides compared to casuals.
- **Time of day**: Rents by members peak in the morning and afternoon, while casual rents only peak in the afternoon.
- Day of week: Members primarily rent on weekdays, while casual riders mostly rent on weekends.
- Months: Both, members and casuals rent more frequently in summer months. However, during winter months members constitute 80% of customers.
- Bike type: Docked bikes were only rented by casual riders, members prefer classic bikes.

• Location: Casuals rent very often in the harbor area, while members rather also in the suburbs.

Recommendations

General:

- Perform maintanance in the mornings, not on weekends. Especially, repair larger batches in winter.
- Provide more bikes in harbour area during summer months.
- Offer more docked bikes as their rent times are longest.
- Considering taking bikes out of circulation in winter as less rented anyway and to avoid unnecessary corrosion. Here, the harbor region, which is much frequented by casual riders, is particularly suitable.

Considering leading question:

- Price long trips higher for casuals.
- In the winter months, the focus should be on offers and promotions to retain customers with membership status. Some ideas would be e.g. the dispatch of portable bicycle lamps, but also Advent raffles or similar.
- In the summer, the focus should be on attracting new members, as this is when the potential target group is largest. Billboards and other marketing campaigns, enticements, and bring a friend offers would be suitable examples. Above all, the measures should be placed in the afternoon and on weekends.