

Stores

- If you have multiple businesses like grocery, pharmacy, furniture, or clothing, you can add multiple stores and manage them efficiently.
- You can define store colors, display styles for the web and app, and configure deliverability settings.
- You can check the deliverability flow here:[Product deliverability flow](#).
- Additionally, you can edit, activate, or deactivate a store as needed.
- The entire system is store-based, so adding a store is mandatory.

Orders

Only sellers can ship orders. Admin has no rights to edit orders

1. Seller Panel Overview

- In the Seller Panel, you'll notice two tabs: Order Items and Shipments.
- In the Order Items tab, you'll see all the items for your orders.
- In the Shipments tab, you'll find a "Create a Parcel" button and Created Parcels List.

The screenshot shows the eShop Pro Seller Panel. The left sidebar has a 'Search Menu' button and sections for DASHBOARD, MANAGE (with Orders Manage selected), PRODUCTS, and COMBO PRODUCTS MANAGE. The main content area is titled 'Order Details' for Order #562. It shows 'Shipping Info' with Name: hhh, Contact: 999, and Address: Igu, lly, BHUJ, ggg, 370001. It also shows 'Seller Info' with Seller Name: dev's store, Contact: 9876549875, and Email: dev@gmail.com. Below this is a table titled 'Order Items' with columns: Id, Name, Image, Quantity, Product Type, Variant, Discounted Price, Sub Total, and Active Status. Two items are listed: Govind Milk and Govind's Skimmed Milk Powder (500 g) and Litchi. At the bottom right, it says 'Copyright © 2025 eShop Pro. All rights reserved.'

2.Create Parcel

To ship an order, click on the "Create a Parcel" button. You'll be able to select the items you want to ship and then create the parcel.

The screenshot shows the eShop Pro dashboard with a sidebar containing categories like Home, Manage, Orders Management, Products, and Attributes. The main area displays an order details page for Order Number #562. A modal window titled 'Create a Parcel' is open, listing two items: 'Govind Milk and Govind's Skimmed Milk Powder (500 g)' and 'Litchi'. Both items have checkboxes next to them. A 'Ship' button is at the bottom right of the modal. Below the modal, there are tabs for 'Order Items' and 'Shipments', and a 'Create A Parcel' button. At the bottom, there is a search bar and a table with columns Id, Order Id, Name, Status, OTP, Date Created, and Action. The table shows 'No matching records found'.

3. Managing Parcels

Once a parcel is created, it will appear in a list with four action buttons:

- **View:** See the items inside the parcel.
- **Invoice:** View or download the invoice for the parcel.
- **Update Status:** Open a window to update the shipping status.
- **Delete:** You can delete a parcel, but only if it hasn't been shipped yet.

The screenshot shows the eShop Pro dashboard with a sidebar containing categories like Home, Manage, Orders Management, Products, and Attributes. The main area displays an order details page for Order Number #562. A success message 'Parcel Created Successfully.' is shown in a green box. The 'Seller Info' section shows Seller Name: dev's store, Contact: 9876549875, and Email: dev@gmail.com. Below the seller info, there are tabs for 'Order Items' and 'Shipments', and a 'Create A Parcel' button. At the bottom, there is a search bar and a table with columns Id, Order Id, Name, Status, OTP, Date Created, and Action. The table shows one row: Id 86, Order Id 562, Name Govind Milk and Litchi, Status Processed, OTP 284614, Date Created 2025-01-09, and Action with four small icons.

4. Updating Shipping Status

When you click Update Status, a window will open:

- Local Shipping: Select the delivery person and update the status.

#	Name	Image	Quantity	Status
1	Govind Milk and Govind's Skimmed Milk Powder (500 g)		1	Processed
2	Litchi		1	Processed

Local Shipping

Processed

Select Delivery Boy

Update

Return Process

- Currently, the method for managing return parcels is manual.
- When a customer requests a return, the admin will receive the request, accept it, and mark the item as returned once the parcel is received.
- **Note:** Sellers cannot update the status for returns.

ID	Order ID	Order Item ID	User Name	Store Name	Product Name	Price	Quantity	Sub Total	Status	Action
20	572	807	aesal tailor	New Store	Oppo	€100.00	1	€100.00	Pending	
19	569	804	aesal tailor	New Store	Oppo	€100.00	1	€100.00	Returned	
18	566	801	Riddhi Senghani	New Store	Simple Product with stock manage	€1,200.00	1	€1,200.00	Returned	
17	559	791	Riddhi Senghani	New Store	Simple Product with stock manage	€1,200.00	1	€1,200.00	Returned	
11	431	623	smit	Grocery	Test Product	€49.20	52	€2,558.40	Approved	
9	308	484	smit	yo yo	yo product	€1,100.00	1	€1,100.00	Approved	

Showing 1 - 6 of 6 rows

ID	Order ID	Order Item	Quantity	Sub Total	Status	Action
20	572	807	1	€100.00	Pending	
19	569	804	1	€100.00	Return Pickedup	
18	566	801	1	€1,200.00	Returned	
17	559	791	1	€1,200.00	Returned	
11	431	623	52	€2,558.40	Approved	
9	308	484	1	€1,100.00	Approved	

Seller Process

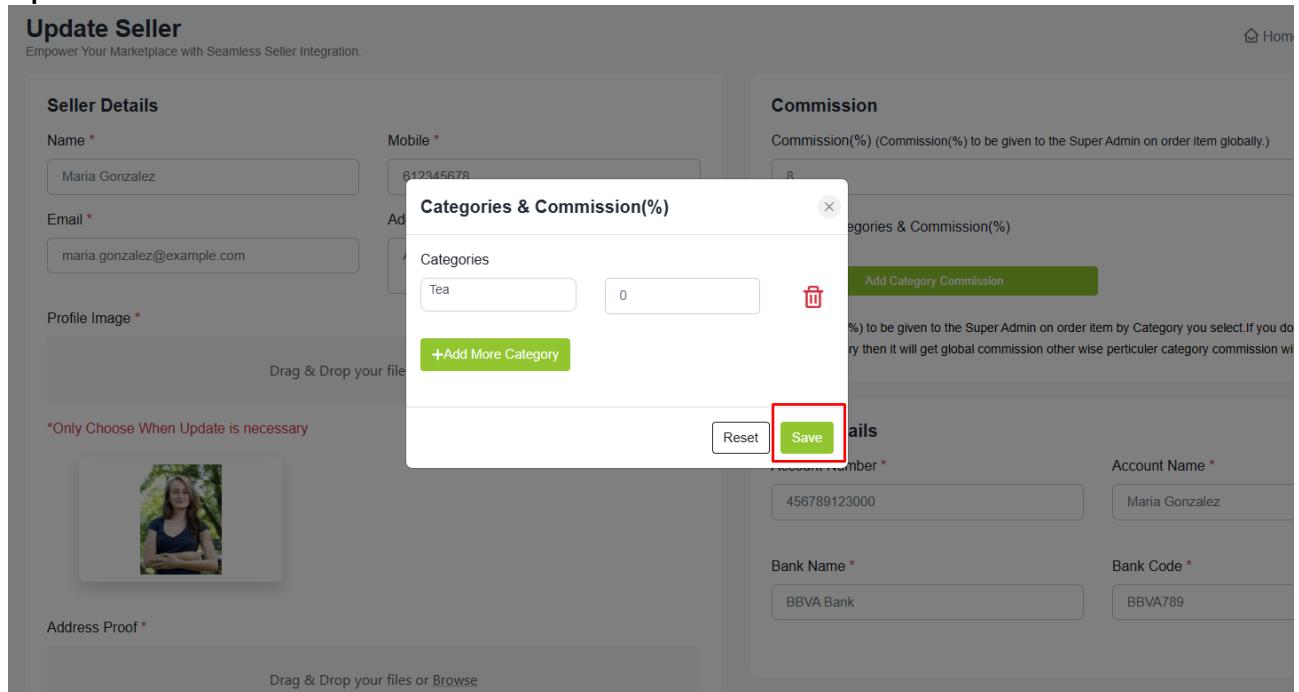
- Sellers can select the categories in which they want to sell their products during registration.
- There is an option to choose categories while registering as a seller.
- After registration, the seller is marked as **not approved** by default.
- The admin reviews the seller's details and selected categories.
- The admin can approve or reject the seller registration.
- The admin can also set a commission for the categories.

how to assign categories to sellers?

1. Click on edit seller

ID	Name	Email	Mobile	Balance	Rating	Store Name	Status	Logo	Action
111	Maria Gonzalez	maria.gonzalez@example.com	612345678	\$0.00	-	Maria's Grocery Store	Deactive		
106	Jane Smith	jane.smith@example.com	19876543210	\$0.00	-	Smith's Store	Approved		
91	StyleMart	StyleMart@gmail.com	8140535858	\$316.24	-	Raj's Mart	Approved		
18	dev's store	infinite technologies 07@gmail.com	9876549875	\$53,589.95	-	prime	Approved		

2. Add categories and commission and click on save and click on update



There is a **permission setting** for sellers that requires product approval.

- If enabled, the seller's products will be marked as **Not Approved** by default.
- The admin will review, verify, and approve the products before they are available for sale.

Register the Same Seller in Multiple Stores

- A seller can register using the same personal details for different stores.
- There is an option to register a seller on a different store from the **Seller App**.
- This allows the same seller to sell their products across multiple stores.

Seller commission

First you have to set cron job

1. Cron job must be set (For once in a day) on your server for seller commission to be work.
2. Cron job will run every midnight at 12:00 AM.
3. Formula for seller commision is Sub total (Excluding delivery charge) / 100 * seller commission percentage
4. For example sub total is 1378 and seller commission is 20% then $1378 / 100 \times 20 = 275.6$ so $1378 - 275.6 = 1102.4$ will get credited into seller's wallet
5. If Order item's status is delivered then only the seller will get commission.
6. Ex - 1. Order placed on 11-Aug-21 and product return days are set to 0 so $11\text{-Aug} + 0\text{ days} = 11\text{-Aug}$ seller commission will get credited on 12-Aug-21 at 12:00 AM (Mid night)
7. Ex - 2. Order placed on 11-Aug-21 and product return days are set to 7 so $11\text{-Aug} + 7\text{ days} = 18\text{-Aug}$ seller commission will get credited on 19-Aug-21 at 12:00 AM (Mid night)
8. If the seller commission doesn't work, make sure the cron job is set properly and it is working. If you don't know how to set a cron job for once in a day please take help of server support or search for it.

Or you can manually set commission from admin panel

ID	Name	Email	Mobile	Balance	Rating	Store Name	Status	Logo	Action
111	Maria Gonzalez	mari.gonzalez@example.com	612345678	\$0.00	-	Maria's Grocery Store	Deactive		
106	Jane Smith	jane.smith@example.com	19876543210	\$0.00	-	Smith's Store	Approved		
91	StyleMart	StyleMart@gmail.com	8140535858	\$316.24	-	Raj's Mart	Approved		
18	dev's store	infinitytechnologies07@gmail.com	9876549875	\$53,589.95	-	prime	Approved		

Stock management

- While adding products and combo products, there is an option to select the **Product Type**.

The screenshot shows the 'Add Product' page. On the left, there's a sidebar with 'PRODUCTS' and 'COMBO PRODUCTS MANAGE' sections. Under 'PRODUCTS', 'Add Products' is highlighted with a red box. In the main area, there's a 'Select Product Type & Category' section with several options like 'Product Information', 'Product Tax', etc. To the right, there's a 'Product Additional Info' section with tabs for 'General' and 'Attributes'. A red box highlights a dropdown menu titled 'Type Of Product' which lists 'Simple Product' and 'Variable Product', with 'Simple Product' selected.

- If it's a **simple product**, click on **Enable Stock Management**, add the details, and click **Save Settings**.

The screenshot shows the 'Product Additional Info' page for a simple product. It has tabs for 'General' and 'Attributes', with 'General' selected. A red box highlights the 'Type Of Product' dropdown set to 'Simple Product'. Below, under 'Price Info', there are fields for 'Price:' and 'Special Price'. Under 'Standard shipping weightage', there are fields for 'Weight (kg)', 'Height (cms)', 'Breadth (cms)', and 'Length (cms)'. A red box highlights the 'Enable Stock Management' checkbox, which is checked. Another red box highlights the 'Sku :', 'Total Stock :', and 'Stock Status :' fields. The 'Stock Status' dropdown is set to 'In Stock'. At the bottom right, there's a 'Save Settings' button in a red box, and at the very bottom right, there are 'Go Back' and 'Next' buttons.

- If it's a **variable product**, there are two types of stock management:
9. **Product Level** – Sets the same stock for all variants.
 10. **Variant Level** – Manages stock for each variant separately. While adding variants, there is an option to set stock for each variant.

Product Additional Info

General Attributes Type Of Product: Variable Product

Enable Stock Management

Choose Stock Management Type:

Select Stock Type

Select Stock Type
Product Level (Stock Will Be Managed Generally)
Variable Level (Stock Will Be Managed Variant Wise)

Go Back Next

Cashback Coupon Process

- There is an option for **cashback** while adding a promo code.

OFFERS Offers Offer Sliders **Promo Codes**

SUPPORT TICKETS Ticket Types Tickets CHAT MANAGE Chats FEATURED SECTION Featured Sections Order CUSTOMERS View Customers Addresses Transactions Wallet Transactions RETURN REQUESTS

Message *

Start Date * mm/dd/yyyy End Date * mm/dd/yyyy

No. Of Users * Minimum Order Amount *

Discount Type * Select Discount * Select

Max Discount Amount * Repeat Usage * Select

Status * Select

Image * Recommended Size: 147 x 60 pixels

Is Cashback? List PromoCode?

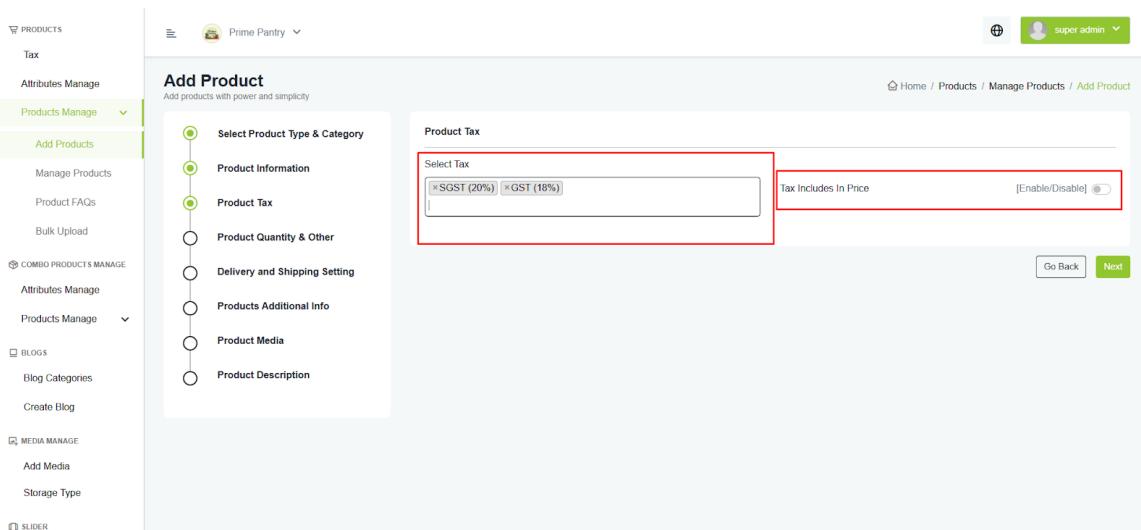
Reset Add PromoCode

- A **cron job** must be set up on your server for the promo code discount to work.
- The cron job runs **every midnight at 12:00 AM**.
- Formula for Promo Code Discount:**
 - Subtotal (excluding delivery charges) - Promo code discount (percentage/amount)**
 - Example:**
 - If the **subtotal** is **1300** and the **promo code discount** is **100**, then:
 - 1300 - 100 = 1200**
 - 100 will be credited to the user's wallet.**

- The promo code discount will be credited **only if**:
 - The **order status** is marked as **delivered**.
 - The **return policy period** has expired.
- **Example:**
 - **Order placed on:** 10-Sep-22
 - **Return policy days:** 1 day
 - **Credit date:** 11-Sep-22 at **12:00 AM (midnight)**
- **Troubleshooting:**
 - If the promo code discount is not working, ensure the **cron job is set up correctly**.
 - If you're unsure how to set a cron job for once a day, seek help from **server support** or search online for guidance.

Multi-Tax Option in Product Pricing

- There is an option for **multi-tax** while adding a product.



- You can choose between **price including tax** or **price excluding tax**.

Price Including Tax:

- If you enable this option and set the price as **200**, the amount already includes tax.

Price Excluding Tax:

- If this option is **not enabled**, set the price as **200** and select tax rates (e.g., **20%** and **18%**).
- The system will calculate the tax amount separately and add it to the price accordingly.

Variable Product Process

A **variable product** is a product that comes in different variations, such as **size, color, or material**. Each variation can have its own price, stock, and images.

Example of a Variable Product:

- **Product Name:** T-Shirt
- **Attributes:**
 - **Size:** Small, Medium, Large
 - **Color:** Red, Blue, Black

When a customer selects a **Red T-Shirt in Medium size**, it will have:

- A specific **price** (e.g., \$15)
- A specific **stock quantity** (e.g., 10 units)
- A specific **image** showing the Red Medium T-Shirt

Steps to Add a Variable Product:

1. **Add Attributes & Values**

- Example: Size (S, M, L) and Color (Red, Blue, Black)

The screenshot shows the 'Attributes Manage' section of a CMS. On the left, there's a sidebar with various product management links like 'Products Manage', 'Blog Categories', 'Create Blog', etc. The main area has a header 'Prime Pantry' and a user 'super admin'. Below the header, it says 'Attributes' and 'Efficiently Manage Product Attributes with Precision'. There are two main sections: 'Add Attributes' (with fields for Category, Attribute Name, and Attribute Values) and 'Manage Attributes' (a table listing existing attributes with columns for ID, Attributes, Name, Category, and Status). A red box highlights the 'Add Attribute' button in both sections.

2. Select "Variable Product" while adding a product.

This screenshot shows the 'Product Additional Info' page during product creation. It has tabs for 'General' (selected) and 'Attributes'. In the 'General' tab, there's a dropdown for 'Type Of Product' which is set to 'Variable Product' and highlighted with a red box. Below it, there's a checkbox for 'Enable Stock Management' which is checked. Under 'Choose Stock Management Type', there's a dropdown menu with the option 'Variable Level (Stock Will Be Managed Variant Wise)'. At the bottom right, there's a large red box around the 'Save Settings' button. Navigation buttons 'Go Back' and 'Next' are also visible.

3. Click on Attributes, choose the attributes, and click Save Settings.

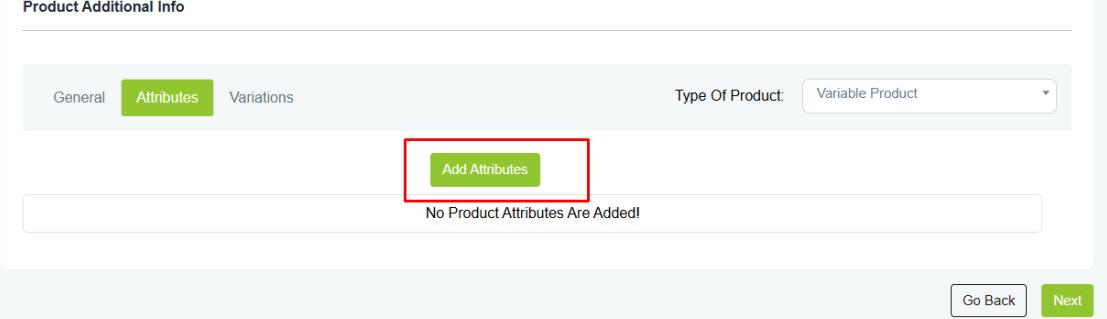
Product Additional Info

General Attributes Variations Type Of Product: Variable Product

Add Attributes

No Product Attributes Are Added!

Go Back Next



Product Additional Info

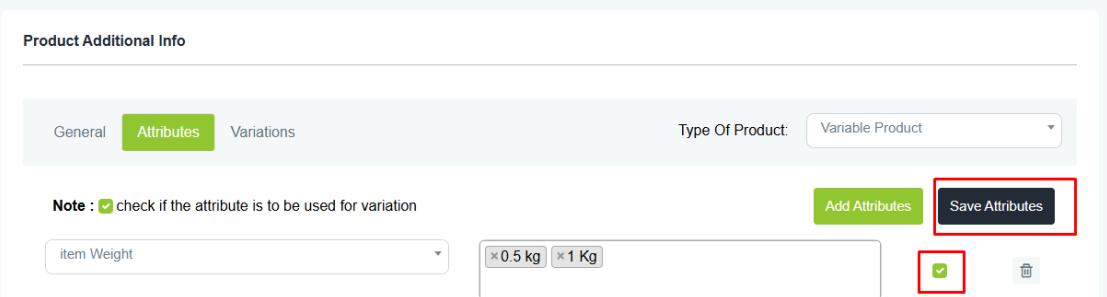
General Attributes Variations Type Of Product: Variable Product

Note : check if the attribute is to be used for variation

Add Attributes Save Attributes

item Weight

Go Back Next



4. Go to the Variants Tab

- You will see the added attributes.
- Set **price**, **stock details**, and **variant images** for each combination

General Attributes Variations

Type Of Product: Variable Product

Reset Variants

Expand All Collapse All

0.5 kg	Price Info	Standard shipping weightage
Price: * 200	Weight (kg) * 0	Height (cms) 0
Special Price: * 100	Breadth (cms) 0	Length (cms) 0
Stock Management		
SKU * sku	Total Stock * 10	Stock Status In Stock
Upload Recommended Size : larger than 400 x 260 & smaller than 600 x 300 pixels.		
 Remove		

5. Save the product, and it's done

Cash Collection

- In **Cash on Delivery (COD) orders**, the order amount is **handled by the delivery boy**.
- Once the **order is delivered**, the delivery boy **keeps the COD amount**.
- The **admin can collect the amount** from the delivery boy from the cash collection.

The screenshot shows the 'Cash Collection' section of the admin interface. On the left, there's a sidebar with various delivery-related links. The main area displays a table of transactions with columns for ID, User Name, Date, and Status. A modal window titled 'Update Transaction' is open over the table, containing fields for Customer, Amount To be Collect, Date, and Message. Buttons for 'Reset' and 'Collect' are at the bottom of the modal.

ID	User Name	Date	Status
605	roy james	2025-01-31 09:13:26	
604	roy james	2025-01-31 08:57:34	
598	James Carter	2025-01-22 15:46:00	
595	James Carter	2025-01-20 09:54:37	
593	James Carter	2025-01-20 09:54:07	
563	tushar	2025-01-13 11:38:40	
562	tushar	2025-01-13 06:13:37	
556	tushar	2025-01-11 12:19:36	
555	rahat	2025-01-11 14:38:00	
552	rahat	2025-01-11 07:11:19	

Fund Transfer

- Used to settle the delivery boy's commission.

This screenshot shows the 'Manage Delivery Boys' page. It lists delivery boys with columns for Name, Email, Mobile, Bonus Type, Bonus, Balance, Serviceable Zones, and Status. The 'Status' column includes options like Active, Deactive, and a dropdown menu that includes 'Fund Transfer'. The 'Fund Transfer' option is highlighted with a red box.

Name	Email	Mobile	Bonus Type	Bonus	Balance	Serviceable Zones	Status
James Carter	deliveryboy+testing.chiragrajgor@gmail.com	8200354908	Percentage Per Order Item	5	31.923	BHJJ,SURAT,rr,rrgr,grg,ef,ef fewww wwwwww www,efeaaw,we	Active
kaushal	45y@gmail.com	234564356	Percentage Per Order Item	55	0	BHJJ	Deactive
gtffyv	gyftf@gmail.com	7895852369	Percentage Per Order Item	20	0	BHJJ,SURAT,rr,rrgr,grg,ef,ef fewww wwwwww www,efeaaw,we	Deactive
roy james	roys@gmail.com	8080808085	Fix Amount Per Order Item	4679	0		Active

- The admin manually pays the delivery boy and records the transaction as a Fund Transfer.

This screenshot shows the 'Fund Transfer' module. It displays a table of transactions with columns for ID, Name, Mobile, Opening Balance, Closing Balance, Amount, Status, Message, and Date. The table shows five entries where the status is 'success'. A message at the bottom indicates 'Showing 1 - 5 of 5 rows'.

ID	Name	Mobile	Opening Balance	Closing Balance	Amount	Status	Message	Date
13	James Carter	8200354908	\$41.92	\$31.92	\$10.00	success	sadsad	22-03-2025
12	James Carter	8200354908	\$51.92	\$41.92	\$10.00	success	cash collection	22-01-2025
11	James Carter	8200354908	\$52.92	\$51.92	\$1.00	success	20	20-01-2025
10	rahat	2323232323	\$43.16	\$42.16	\$1.00	success	w2	11-01-2025
9	rahat	2323232323	\$44.16	\$43.16	\$1.00	success	w2	11-01-2025

Payment Request

Seller and admin can send withdrawal requests from their panel or app, and by default, it's set as pending. The admin can approve or reject it

The screenshot shows a sidebar navigation menu on the left with various management options like Products Manage, Attributes, COMBO PRODUCTS MANAGE, etc. The 'Withdrawal Requests' option is highlighted with a red box. The main area is titled 'Withdrawal Request' and shows a table of withdrawal requests. The table columns include ID, User Name, Type, Payment Address, Amount Requested, Remarks, Status, and Date. One row is highlighted with a red box, showing ID 110, User Name 'dev's store', Type 'seller', Payment Address '528 ff gg', Amount Requested '1.00', Status 'Rejected', and Date '03-01-2025'.

ID	User Name	Type	Payment Address	Amount Requested	Remarks	Status	Date
144	dev's store	seller	test	10.00	-	Pending	25-03-2025
115	dev's store	seller	2	2.89	-	Pending	06-01-2025
114	dev's store	seller	2	3.00	-	Pending	06-01-2025
113	dev's store	seller	2	3.00	-	Pending	06-01-2025
112	dev's store	seller	2	3.00	-	Pending	06-01-2025
111	dev's store	seller	2	3.00	-	Pending	06-01-2025
110	dev's store	seller	528 ff gg	1.00	R	Rejected	03-01-2025
107	dev's store	seller	22 cc hh	3.00	-	Pending	01-01-2025
106	dev's store	seller	45 xx ff	11.00	-	Pending	01-01-2025
105	dev's store	seller	111 ss ssss	2.00	-	Pending	01-01-2025

The screenshot shows a sidebar navigation menu on the left with various management options like Fund Transfer, PAYMENT REQUEST, etc. The 'Payment Request' option is highlighted with a red box. The main area is titled 'Payment Request' and shows a table of payment requests. A modal window titled 'Update Payment Request' is open over the table, showing status options (Pending, Approved, Rejected) and a remark field. The table columns include ID, User Name, Type, Payment Address, Amount Requested, Remarks, Status, Date Created, and Action.

ID	User Name	Type	Payment Address	Amount Requested	Remarks	Status	Date Created	Action
144	dev's store	seller	test	\$10.00	-	Pending	2025-03-25	
143	smit					Pending	2025-02-28	
142	smit					Pending	2025-01-16	
138	Demo					Pending	2025-01-16	
137	aesal tailor					Pending	2025-01-07	
136	aesal tailor					Pending	2025-01-07	
135	aesal tailor					Pending	2025-01-07	
134	aesal tailor	customer	test	\$20.00	-	Pending	2025-01-07	
133	aesal tailor	customer	wdeeww	\$2.00	-	Pending	2025-01-07	

Zone Process

- A zone is a combination of cities and zip codes. For example, if you add Zone One, it may include the cities ABC and XYZ, along with their respective zip codes
- To add a zone, you must first add the city and zipcode.

City
Efficiently Organize and Govern City Data

Manage Cities

ID	Name	Minimum Free Delivery Order Amount	Delivery Charges	Action
40	London	0	0	...
39	Ahmedabad	0	0	...
38	New York	0	0	...
37	a	1	0	...
36	Saputara	0	0	...
35	Mundra	0	0	...
34	SURAT	1000000000	10	...
33	BHUJ	1006777777	500	...

Showing 1 - 8 of 8 rows [10^]

ZipCodes
Effortlessly Organize and Control Zip Code Data

Manage ZipCodes

ID	ZipCode	City Name	Minimum Free Delivery Order Amount	Delivery Charges	Action
23	123	a	1	1	...
22	345	BHUJ	23	3	...
21	123	BHUJ	232	32	...
20	111	BHUJ	12	12	...
19	3r2r23	BHUJ	333333	3233333	...
18	w2d3232	BHUJ	33	33	...
17	rregre	BHUJ	11	11	...
16	swq	BHUJ	2	2	...
15	2	BHUJ	1	11	...

- After adding the city and zipcode, you can create the zone.

Zones
Enhance Visual Appeal with Effortless Zone Integration

Add Zones

Name*

Serviceable Zipcodes*

Select Zipcode Delivery Charge

Add

Serviceable Cities*

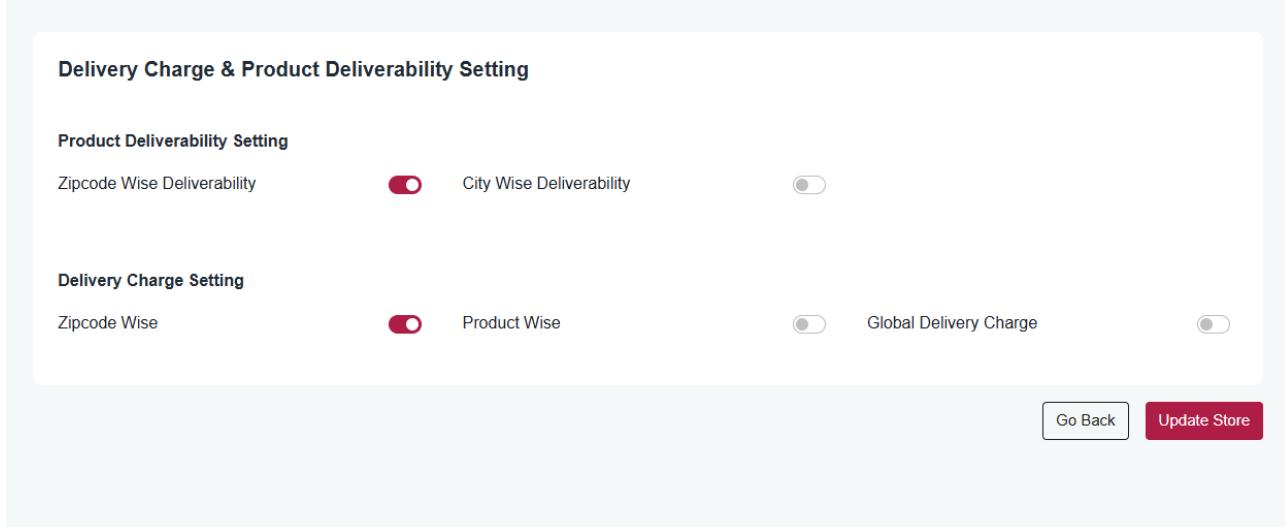
Select City Delivery Charge

Add

Reset Add Zones

Product deliverability flow

- While adding a store, there's an option for deliverability, which can be set either by zip code or city. This setting applies to all sellers registered in this store



- There's an option to add city, zip code, and zone in the location settings. You can add the zip code, city, and zone data from there

📍 LOCATION MANAGEMENT

[Zipcodes](#)

[City](#)

[Pickup Locations](#)

[Zones](#)

[Bulk Upload](#)

- A zone is a combination of cities and zip codes. For example, if you add Zone One, it may include the cities ABC and XYZ, along with their respective zip codes
- While adding a seller, you'll see an option to add the zones

Deliverable Type

Included

Deliverable Zones *

Search for zones

Note: Changing this setting will affect product deliverability settings. If you modify this, ensure that product deliverability settings are updated accordingly, or it may result in errors where products are marked as non-deliverable.

Status

- While adding products, you'll see an option to choose a zone, which can be set to 'All Zones,' specific,' if seller has selected limited zones so it will show seller's selected zones while add product or if seller selected all zones than in product it show all zones

Delivery And Shipping Setting**Deliverable Type**

Included

Deliverable Zones *

ID - 5 | Name - ID - 5 | Name - SURAT | Serviceable Cities: BHUJ | Serviceable Zipcode
ID - 7 | Name - ID - 7 | Name - rr | Serviceable Cities: | Serviceable Zipcodes: 370002

City *

BHUJ

Zipcode *

370001

- While adding a delivery boy, there's an option to choose the zones where the delivery boy will deliver products

Email*

tets@gmfuk.com

Serviceable Zones*

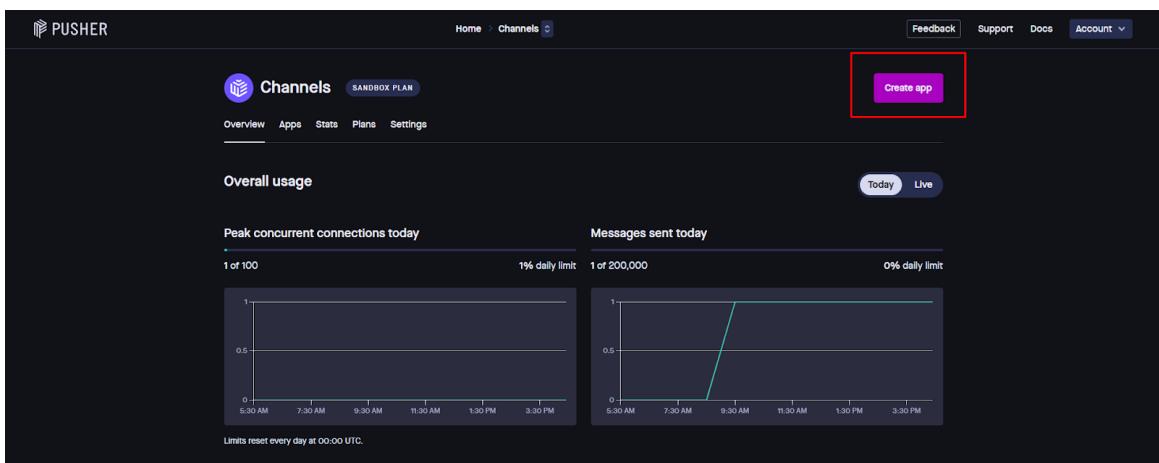
ID - 4 | Name - ID - 4 | Name - BHUJ | Serviceable Cities

Address*

- Based on the seller's zone, the delivery boy's zone, and the user's city or zipcode, it will check whether the product is deliverable to the user's address. If the store's deliverability setting is set to zip code-wise, it will check the seller's zip code against the user's zip code. If it's set to city-wise, it will check the city

Pusher Setting

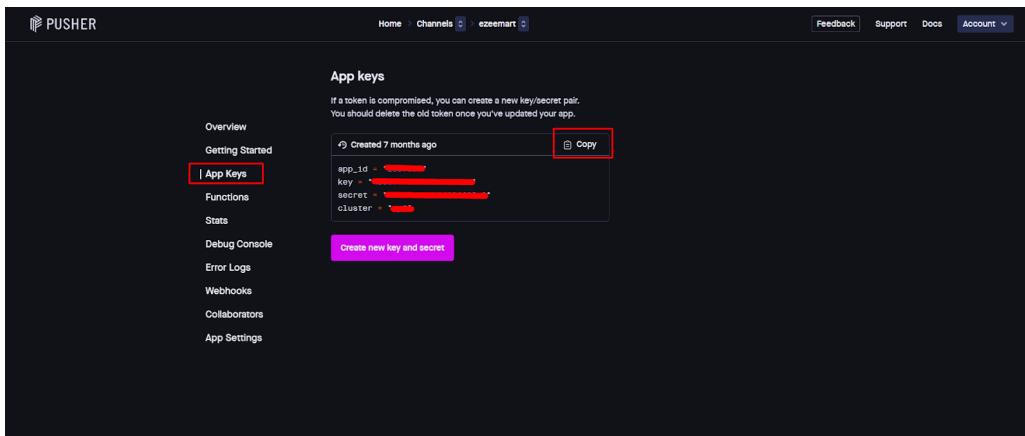
- It's used for live chat in the app.
- Create an account at <https://pusher.com/>.
- After creating an account, go to <https://dashboard.pusher.com>.
- Navigate to <https://dashboard.pusher.com/apps>.
- Click on Create App and create your app.



- After creating the app, go to <https://dashboard.pusher.com/apps>.

6. Select your app.

7. Go to "App Keys" and copy the values



- Open the admin panel, go to **Settings → Pusher Settings**.
- Paste the values of channel name, app ID, pusher key, pusher secret key, and cluster in the respective fields.

The screenshot shows the 'Pusher Setting' configuration page. On the left sidebar, there are several sections: Add Custom Message, LOCATION MANAGEMENT (Zipcodes, City, Pickup Locations, Zones, Bulk Upload), SYSTEM SETTINGS (Settings), WEB SETTINGS (Web Settings), SYSTEM USERS (System Users, Manage System Users), LANGUAGE SETTINGS (Language, Manage Language), and REPORTS (Sales Reports). The main content area is titled 'Pusher Setting' with the sub-instruction 'Ensure Seamless Chat Integration with Advanced Pusher Settings'. It contains the following fields:

- Pusher Channel Name*
- Pusher App ID*
- Pusher App Key*
- Pusher App Secret*
- Pusher Port* (set to 443)
- Pusher Scheme* (set to https)
- Pusher App Cluster*

 At the bottom right of the form are two buttons: 'Reset' and 'Update Settings' (which is highlighted with a red box).

SMTP Settings

SMTP settings are used to send emails, including password reset links.

Step 1: Enable App Passwords

Why Enable App Passwords?

Some secure apps may be blocked from accessing your email account due to two-step verification. An app-specific password allows these apps or devices to access your account securely.

How to Create an App Password

1. Go to your **Google Account** and navigate to **Security** on the left panel.

Home

Personal info

Data & personalization

Security

People & sharing

Payments & subscriptions

- Alternatively, follow this [link](#) for the App Password setup.

2. Under the **Signing into Google** section, select **App Passwords**.

The screenshot shows the Google Account security settings. On the left, a sidebar lists options: Home, Personal info, Data & personalization, Security (which is highlighted), People & sharing, and Payments & subscriptions. The main area is titled "Signing in to Google" and contains three sections: "Password" (last changed Jul 31, 2019), "2-Step Verification" (On), and "App passwords". The "App passwords" section is circled in red.

3. Click **Select app** and choose the app you are using.

← App passwords

App passwords let you sign in to your Google Account from apps on devices that don't support 2-Step Verification. You'll only need to enter it once so you don't need to remember it. [Learn more](#)

You don't have any app passwords.

Select the app and device you want to generate the app password for.

Select app

Select device

GENERATE

- Mail
- Calendar
- Contacts
- YouTube
- Other (*Custom name*)

4. Click **Select device** and choose your device.

← App passwords

App passwords let you sign in to your Google Account from apps on devices that don't support 2-Step Verification. You'll only need to enter it once so you don't need to remember it. [Learn more](#)

You don't have any app passwords.

Select the app and device you want to generate the app password for.

Mail

Select device

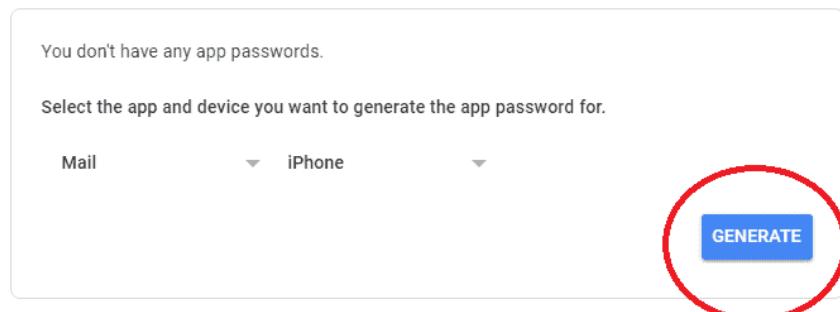
GENERATE

- iPhone
- iPad
- BlackBerry
- Mac
- Windows Phone
- Windows Computer

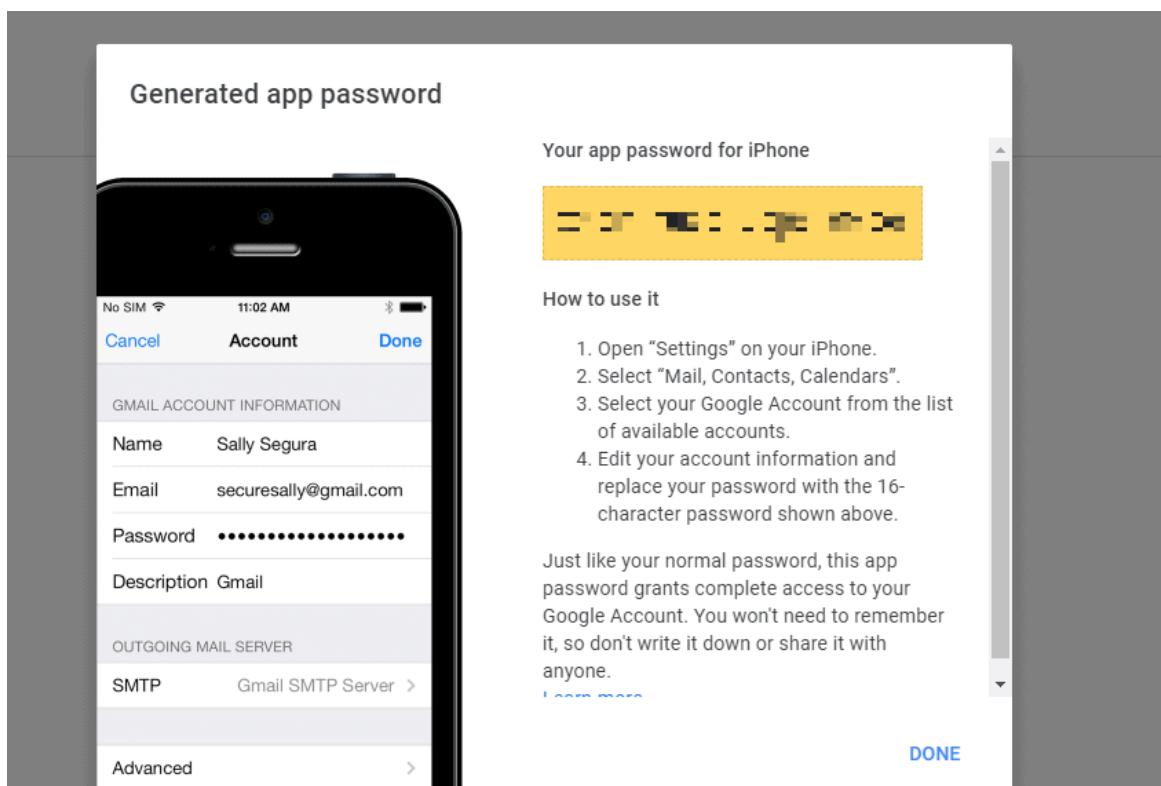
5. Click **Generate**.

[← App passwords](#)

App passwords let you sign in to your Google Account from apps on devices that don't support 2-Step Verification. You'll only need to enter it once so you don't need to remember it. [Learn more](#)



6. Follow the instructions to enter the **16-character App Password** displayed in the yellow bar on your device.



7. Click **Done**.

Step 3: Test the SMTP Configuration

Use the designated [testing link](#) to verify your SMTP settings.

If you receive the test email successfully, navigate to **Settings → SMTP Settings** and configure your SMTP details accordingly.

The screenshot shows the 'Email SMTP Setting' page from the eShop Plus platform. The left sidebar contains navigation links for Dashboard, Stores, Manage, Brand, and Sellers. The main form is titled 'Email SMTP Setting' and includes fields for Email, Password, SMTP Host, SMTP Port, Email Content Type, and SMTP Encryption. Buttons for 'Reset' and 'Update Settings' are at the bottom. The top right shows a user profile for 'super admin'.

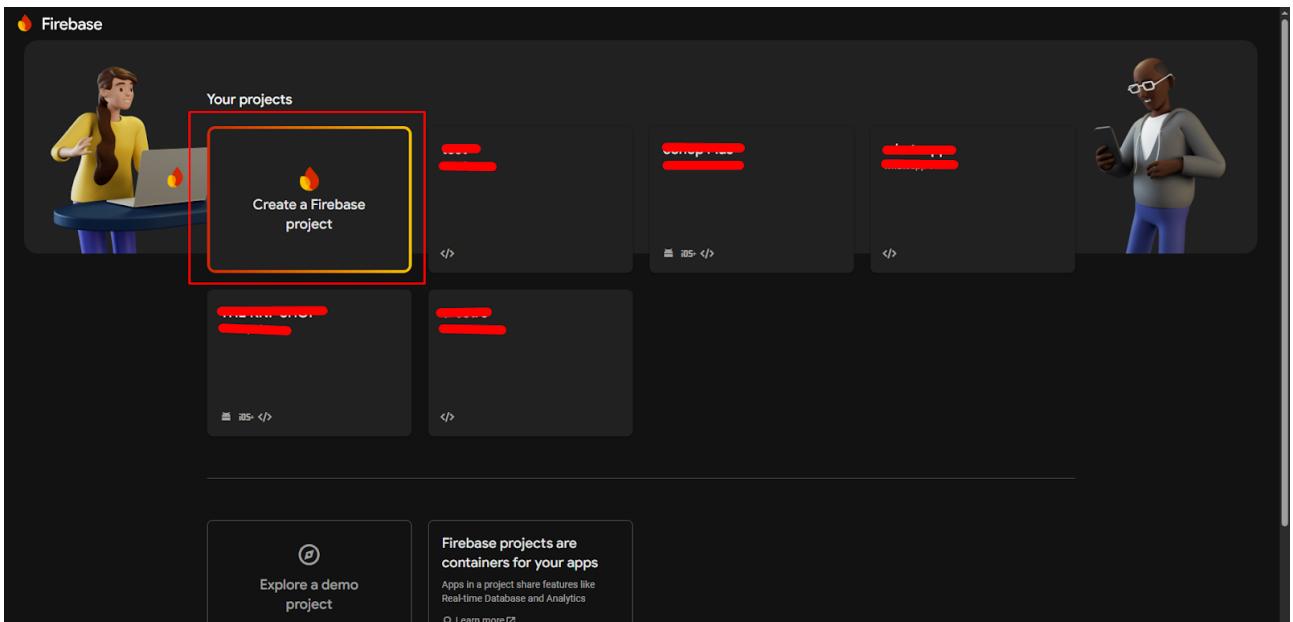
Notification Settings

Step 1: Create Firebase Project

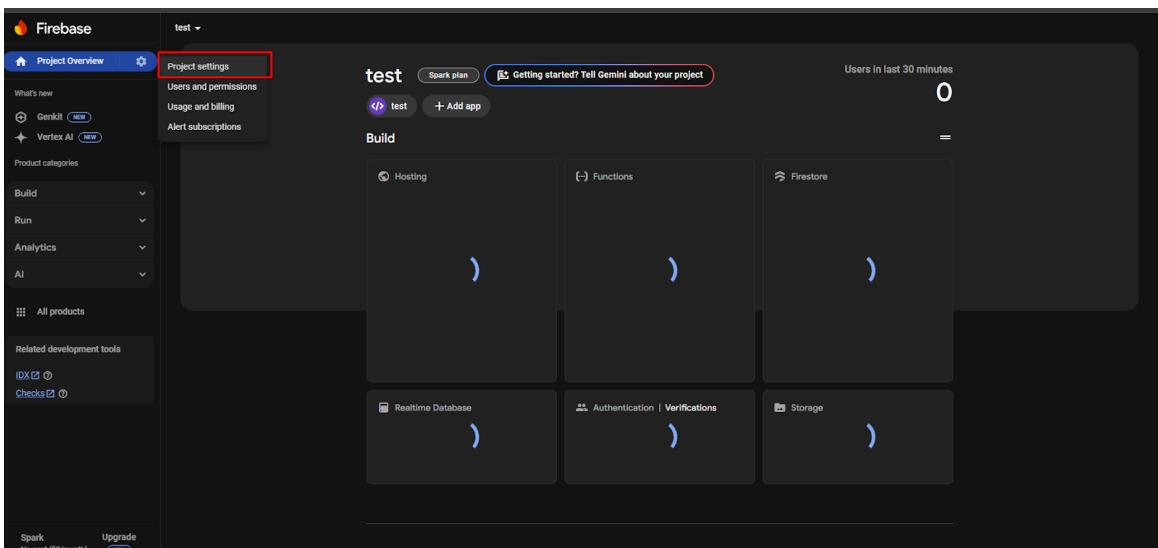
- Login into Firebase - [Link](#)

The screenshot shows the Firebase homepage. The top navigation bar includes links for Build, Run, Solutions, Pricing, Docs, Community, and Support. A search bar and language selection are also present. The main content area features a large call-to-action message: 'Make your app 🚀📈 the best it can be with Firebase and generative AI'. Below this, a paragraph explains the benefits of using Firebase for AI-powered experiences. At the bottom, there are 'Get started' and 'Try demo →' buttons.

- Click on **Console** -> **Create Project**.



- After creating the project, go to **Settings** and copy the **Project ID**.



The screenshot shows the 'Project settings' page in the Google Cloud Platform. The 'General' tab is selected. Under 'Your project', the 'Project name' field is 'redacted'. The 'Project ID' field is highlighted with a red box and contains 'redacted'. The 'Project number' field is 'redacted'. Under 'Environment', the 'Environment type' is 'Unspecified'. Under 'Your apps', there is a 'Web apps' section with one entry: 'test Web App' (App nickname: 'test', App ID: '1.102109365933.WEB.firebaseio.com/00000000'). An 'Add app' button is visible.

- Paste the **Project ID** in the admin panel.

The screenshot shows the 'Notification & Contact' settings page in the eShop Plus Admin Panel. The left sidebar shows 'Search Menu', 'DASHBOARD', 'STORES', 'ADD STORE', 'MANAGE', 'ORDERS MANAGE', 'CATEGORIES', 'STOCK MANAGE', 'COMBO STOCK MANAGE', 'BRAND', 'BULK UPLOAD', 'SELLERS', and 'COLORS'. The main page has tabs for 'Contact Us' and 'About Us'. Under 'Contact Us', there is a 'Stay Connected' section with 'Reset' and 'Update Settings' buttons. Under 'About Us', there is a 'About us' section with 'Reset' and 'Update Settings' buttons. In the center, there is a 'Notification Setting' section with a 'Firebase Project ID' field containing 'redacted' and a 'Service Account File' input field with 'Choose file' and 'No file chosen' options, along with 'Reset' and 'Update Settings' buttons.

Step 2: Generate Service JSON File

- Download the Firebase JSON file by opening your **Firebase Project** → **Project Settings** → **Service Accounts**.
- Click **Generate New Key**

The screenshot shows the 'Project settings' page for a Firebase project named 'test'. The 'Service accounts' tab is selected. On the left, there's a sidebar with various project management options like 'Build', 'Run', 'Analytics', 'AI', and 'Related development tools'. The main area displays the 'Firebase Admin SDK' configuration, showing a service account named 'firebase-admin@fb-vc-test-dc98bam.firebaseio.com'. Below it is a code snippet for initializing the Admin SDK with a service account key. At the bottom right of this section is a blue button labeled 'Generate new private key', which is also highlighted with a red box.

- Upload the downloaded **Service JSON** file in the admin panel.

The screenshot shows the 'Notification & Contact' settings page in the eShop Plus admin panel. On the left, there's a sidebar with sections like 'DASHBOARD', 'STORES', 'MANAGE', 'BRAND', and 'SELLERS'. The main content area has two sections: 'Contact Us' and 'About Us'. Under 'Contact Us', there's a 'Stay Connected' input field and a 'Reset' or 'Update Settings' button. Under 'About Us', there's a text area with placeholder 'About us' and a 'Reset' or 'Update Settings' button. At the bottom, there's a 'Notification Setting' section with fields for 'Firebase Project ID' (containing a redacted value) and 'Service Account File' (with a red box around it). The 'Service Account File' field has a 'Choose file' button and a message 'No file chosen'. There are also 'Reset' and 'Update Settings' buttons for this section.