

Wahyu Ramadhani

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SUMMARY

Fresh graduate in Informatics with strong skills in troubleshooting, database management, and end-user support. Completed internship as an IT Support and Database Administrator, where I assisted staff with daily technical issues and maintained system reliability. Certified in cloud and web fundamentals with a solid foundation in IT operations. Known for being dependable, detail-oriented, and able to explain technical solutions clearly to non-technical users.

EXPERIENCE

Mesra Business and Resort Hotel (On Internship) - Samarinda, East Kalimantan

Database Administrator (January 2020 – March 2020)

- Provided first-level IT support for hotel staff, resolving hardware/software issues.
- Inserted and managed employee login data in databases with high accuracy.
- Performed routine system monitoring and backups, ensuring secure and reliable access.
- Assisted in troubleshooting network connectivity problems and printer configurations.

EDUCATION

Mulawarman University (2017 - 2024)

Bachelor of Engineering - GPA 3.58

SMKN 14 Samarinda (2014 - 2017)

Computer & Network Engineering

CERTIFICATIONS

- FreeCodeCamp Responsive Web Development
- Dicoding - Cloud Practitioner Essentials (Belajar Dasar AWS Cloud)
- Dicoding - Architecting on AWS (Membangun Arsitektur Cloud di AWS)
- Dicoding - Belajar Fundamental Front-End Web Development
- Dicoding - Menjadi Front-End Web Developer Expert
- Balai Bahasa UNMUL – TOEFL Equivalent (score: 580)
- EF Set English Certificate (72/100 - C2 Profecient)

SKILLS

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| <ul style="list-style-type: none">• Hardware/Software Installation & Maintenance• Database Management• Microsoft Office• Graphic design• Cloud Fundamentals | <ul style="list-style-type: none">• IT technical troubleshoot• Adaptability & quick learning• Networking• Customer & Staff Technical Assistance• Problem-Solving & Communication |
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LANGUAGES

- Indonesia (Fluent)
- English (Intermediate – C2 Profecient)