

Anna Ek

Computer Scientist



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Ponte Vedra Beach, FL



<https://github.com/annaek>

TECHNICAL SKILLS

Tools: IntelliJ IDEA, Eclipse, PhpStorm, Visual Studio, Maven, Hibernate, Selenium, Brackets, Adobe Photoshop, Adobe XD, Adobe Illustrator, Microsoft Office Suite, Active Directory, SCCM, AirWatch, Intune, Citrix, iCentra.

Programming Languages: Java, SQL, Perl, Python, TypeScript, JavaScript, Vue.js, HTML, CSS.

SOFT SKILLS

Communication
Teamwork
Adaptivity
Problem Solving
Creativity

LICENSES AND CERTIFICATIONS

Weber State University
Ogden, UT

- Cybersecurity Essentials
2021

CAREER OBJECTIVE

Dedicated college graduate with a Bachelor of Science in Computer Science aiming to leverage academic experience, a proven knowledge of application development and web design to successfully contribute to both the team and company. Frequently praised as detail-oriented by my peers, I can be relied upon to help your company achieve its goals.

EXPERIENCE

INFORMATIONS SYSTEMS – System Support (40h/week).

Primary Childrens Hospital, *Salt Lake City, UT, Jun 2021-Aug 2022*

- Provided professional technical support to hospital staff, educating them on how to use software programs and applications
- Performed on-site repairs and replacements of parts for computers and other devices, ensuring minimal downtime for hospital staff
- Managed the helpdesk and ticketing system, responding to and resolving tickets in a timely manner
- Coordinated work with hospital staff using communication tools such as Microsoft Outlook, Teams, and phones
- Managed user accounts and permissions in Active Directory, ensuring security and access controls were in place
- Imaged desktops, laptops, and mobile devices per Intermountain standards, ensuring a consistent and efficient deployment process
- Build and install hardware required to mount devices in patient rooms
- Served as the primary point of contact for Etiometry's software solutions in a large hospital setting, providing expert-level support to clinicians and staff on the Etiometry Platform and other products
- Collaborated with Etiometry's customer support and development teams to escalate and resolve complex issues or bugs
- Provided expert-level support to clinicians and staff on the Etiometry Platform, including troubleshooting, user training, and issue resolution

EDUCATION

WEBER STATE UNIVERSITY

Ogden, UT

Bachelor of Science (B.S.) Computer Science/Customized

Associate of Applied Science in Web and User Experience Design (Dec 2023)

Awards & Honors:

- Weber State Honor Award
- High Honor
- Marriott J. W.

Extracurricular Activities:

- Society of Women Engineering; ACM; NSCS; ΦΚΦ; GK International Honor Society
- Ogden Nature Center
- George S. Eccles Dinosaur Park
- Weber State Peer Mentor Program
- Weber State University International Student Service

Relevant Coursework

- Graphic Design