- As you can see in Figure 4.23, a class can occur more than once in the ENROLL table. For example, CLASS_CODE = 10014 occurs twice. However, CLASS_CODE = 10014 occurs only once in the CLASS table to reflect that the relationship between CLASS and ENROLL is 1:M. Note that in Figure 4.25, the "M" is located on the ENROLL side, while the "1" is located on the CLASS side.

4-2 Developing an ER Diagram

The process of database design is iterative rather than a linear or sequential process. The verb *iterate* means "to do again or repeatedly." Thus, an **iterative process** is based on repetition of processes and procedures. Building an ERD usually involves the following activities:

- Create a detailed narrative of the organization's description of operations.
- Identify the business rules based on the description of operations.
- Identify the main entities and relationships from the business rules.
- Develop the initial ERD.
- Identify the attributes and primary keys that adequately describe the entities.
- Revise and review the ERD.

During the review process, additional objects, attributes, and relationships probably will be uncovered. Therefore, the basic ERM will be modified to incorporate the newly discovered ER components. Subsequently, another round of reviews might yield additional components or clarification of the existing diagram. The process is repeated until the end users and designers agree that the ERD is a fair representation of the organization's activities and functions.

During the design process, the database designer does not depend simply on interviews to help define entities, attributes, and relationships. A surprising amount of information can be gathered by examining the business forms and reports that an organization uses in its daily operations.

To illustrate the use of the iterative process that ultimately yields a workable ERD, start with an initial interview with the Tiny College administrators. The interview process yields the following business rules:

1. Tiny College (TC) is divided into several schools: business, arts and sciences, education, and applied sciences. Each school is administered by a dean who is a professor. Each professor can be the dean of only one school, and a professor is not required to be the dean of any school. Therefore, a 1:1 relationship exists between PROFESSOR and SCHOOL. Note that the cardinality can be expressed by writing (1,1) next to the entity PROFESSOR and (0,1) next to the entity SCHOOL.
2. Each school comprises several departments. For example, the school of business has an accounting department, a management/marketing department, an economics/finance department, and a computer information systems department. Note again the cardinality rules: The smallest number of departments operated by a school is one, and the largest number of departments is indeterminate (N). On the other hand, each department belongs to only a single school; thus, the cardinality is expressed by (1,1). That is, the minimum number of schools to which a department belongs is one, as is the maximum number. Figure 4.26 illustrates these first two business rules.
3. Each department may offer courses. For example, the management/marketing department offers courses such as Introduction to Management, Principles of Marketing, and Production Management. The ERD segment for this condition is

iterative process
A process based on repetition of steps and procedures.

TABLE 3.6

A SAMPLE DATA DICTIONARY

TABLE NAME	ATTRIBUTE NAME	CONTENTS	TYPE	FORMAT	RANGE	REQUIRED	PK OR FK	FK REFERENCED TABLE
CUSTOMER	CUS_CODE	Customer account code	CHAR(5)	99999	10000–99999	Y	PK	
	CUS_LNAME	Customer last name	VARCHAR(20)	Xxxxxxxx		Y		
	CUS_FNAME	Customer first name	VARCHAR(20)	Xxxxxxxx		Y		
	CUS_INITIAL	Customer initial	CHAR(1)	X				
	CUS_RENEW_DATE	Customer insurance renewal date	DATE	dd-mmm-yyyy				
	AGENT_CODE	Agent code	CHAR(3)	999			FK	AGENT
AGENT	AGENT_CODE	Agent code	CHAR(3)	999		Y	PK	
	AGENT_AREACODE	Agent area code	CHAR(3)	999		Y		
	AGENT_PHONE	Agent telephone number	CHAR(8)	999–9999		Y		
	AGENT_LNAME	Agent last name	VARCHAR(20)	Xxxxxxxx		Y		
	AGENT_YTD_SLS	Agent year-to-date sales	NUMBER(9,2)	9,999,999.99				

FK	= Foreign key
PK	= Primary key
CHAR	= Fixed character length data (1 – 255 characters)
VARCHAR	= Variable character length data (1 – 2,000 characters)
NUMBER	= Numeric data. NUMBER (9,2) is used to specify numbers with up to nine digits, including two digits to the right of the decimal place. Some RDBMS permit the use of a MONEY or CURRENCY data type.

Note

Telephone area codes are always composed of digits 0–9, but because area codes are not used arithmetically, they are most efficiently stored as character data. Also, the area codes are always composed of three digits. Therefore, the area code data type is defined as CHAR(3). On the other hand, names do not conform to a standard length. Therefore, the customer first names are defined as VARCHAR(20), indicating that up to 20 characters may be used to store the names. Character data are shown as left-aligned.