

354, Cook Road
North York, ON, M3J 0B3
Phone: 437-238-1150
wudkevin@icloud.com
awudikevi@gmail.com

Kevine Junior Kodjo AWUDI

SKILLS & ABILITIES

- Ability to work with people from various backgrounds.
- Excellent computer abilities, including Microsoft programs expertise, and programming languages.
- Strong people skills with the ability to collaborate with
- Ability to communicate in French, English and Spanish (Basic)

EXPERIENCES

Customer Service / call representative

Manager of DEKS Food beverage company: Aug 2019

– Dec 2022

- Manage the stocks of entry and exit of goods.
- Manage the right locations of different goods.
- Control of goods leaving the warehouse.
- Signature of entry and exit slips.
- Report in the event of a loss of goods or out of stocks.
- Make an inventory of goods.

Customer service remote (Concentrix): Jan 2023 – Jun 2023

- Outbound call center from home.
- Raise funds for different clients.
- Collect debts if they did not return a pledge card.
- Process a payment with debits or credit cards.

Operation Service Representative: Jun 2023 – Feb 2024 GREATER TORONTO AIRPORT AUTHORITY

- Prepare for and provide outstanding passenger experiences.
- Regulate the operation of passengers into the restricted / controlled area.

- Ascertain that pre-security amenities are supplied and ready to go as needed.
Monitor the specified area /zone to maintain smooth and effective passenger movement.
 - Assist passengers in preparing for processes, including guiding passengers through automated systems and use of kiosk.
 - Validate / confirm passengers need and right of entry/ exit to/ from controlled and restricted areas.
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LANGUAGE

French: Native

English: Fluent

Spanish: Basic

EDUCATION

High school Diploma. (2020)

Software Engineering Technician Program (2nd semester).

User-oriented interface design, C#, Python, Java, Data bases concepts, Unix/Linux, HTML5/CSS/JavaScript.

CERTIFICATION

Certificate of English at lingua institute. (2021)

ELL certificate in Centennial college. (2023)

Forklift licence. (2023)

EXTRACULAR ACTIVITIES

- Gym.
- Participate in the cleaning of church.
- Creation of website.
- Interested in real estate.

REFERENCES

AVAILABLE UPON REQUEST

