

Frequently asked NEO questions

Will I receive any information about benefits or tech set up during NEO?

Depending on your geo, you will receive information about these topics through supplemental sessions. If you haven't heard about where to go to find information on these topics, engage your manager for next steps.

What happens if I miss NEO?

The version of NEO you are going through is a brand-new format we are testing! If you miss this NEO, there will not be an opportunity to attend later. But you may be able to attend local sessions held at a later date. Please reach out to the First Year Learning account (first_year_learning@microsoft.com) for support.

What if I need translation support during NEO?

You can refer [here](#) for instructions on how to use translate features in Microsoft Teams.

What do I do if I need accommodation (for persons with disabilities)?

If you have not received information about accommodation in the pre-hire process:

- In the US, reach out to: wrkaccom@microsoft.com
- Outside of the US, reach out to: askhr@microsoft.com

What should I do if I experience technical challenges *during* NEO?

There will be virtual support staff present during NEO. If you experience any technical challenges, please feel free to send the virtual support a Teams message requesting assistance.

How do I get an onboarding buddy?

An onboarding buddy is assigned by your manager. If your manager does not proactively assign you one, we suggest requesting an onboarding buddy. Onboarding buddies are important for gathering information about the day-to-day experience of your team or role.

What comes next after NEO?

After NEO, you may receive an onboarding plan from your manager telling you how to spend your first few weeks. You also may be invited to other onboarding programs (ex. Aspire (for university hires), Start Your Journey (for MCAPs hires), Arrive (for E+D hires) etc.).

Will I have a different onboarding experience for my country? For my role?

You may have additional onboarding experiences depending on factors such as: role, geo, business group etc. We suggest you look for information about additional onboarding during your first week, and then ask your manager if this does not feel clear.