Secure Email - A Usability Study

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1. INTRODUCTION

asdfasdfa

2. RELATED WORK

@Wadie

3. ANALYSIS OF END-TO-END ENCRYP-TION TECHNOLOGIES FOR EMAILS

3.1 Pretty Good Privacy (PGP)

Developed by Phil Zimmermann in 1991, Pretty Good Privacy (PGP) is an encryption program that provides cryptographic privacy and authentication for data communication. PGP is used for signing, encrypting, and decrypting texts, e-mails, files, directories, and whole disk partitions and to increase the security of e-mail communications. In this study we will focus only on using PGP for e-mail security (email encryption). It follows the OpenPGP standard for encrypting and decrypting data. Many e-mail clients provide OpenPGP-compliant e-mail security as described in RFC 3156 [1]. The current specification is RFC 4880 (November 2007) [2]. PGP encryption uses a serial combination of hashing algorithms (SHA-1, SHA-224 / 256 / 384 / 512), data compression algorithms (zip, zlib, and bzip2), symmetric encryption algorithms (3DES, AES-128 / 192 / 256, CAST5, IDEA) and finally asymmetric encryption algorithms (El-Gamal, RSA (MUST NOT <1024 bits)). Symmetric-key cryptography involves using the same key to both encrypt and decrypt data.

In PGP, one-off key is generated randomly, which is known as the session key. The session key encrypts the message, which is the bulk of the data that needs to be sent. This type of encryption is relatively efficient, but it has a problem of sharing the session key with your recipient because without the key your recipient will only see the ciphertext. PGP solves this problem with public-key cryptography, also known as asymmetric cryptography. In this kind of encryption there are two keys: a public key and a private one. The public key of your potential correspondent can be found by

searching through key servers or by asking the person directly. Moreover, each public key is bound to an e-mail address and has a unique fingerprint which can be used to get the right corresponding public key [?]. In PGP, public-key encryption isnâĂŹt used to encrypt the message, just the one-off session key that was generated to encrypt it. It would take too long and use a larger amount of computational resources. Since the body of the message usually contains the bulk of the data, PGP uses the more economical symmetric-key encryption for this. It reserves the lumbering public-key encryption for the session key, making the whole process more efficient. Our written signatures are frequently used to verify that we are who we say we are. They are far from foolproof, but they are still a useful way of preventing fraud.

Digital signatures are similar, using public-key cryptography to authenticate that the data comes from the source it claims to and that it has not been tampered with. Digital signatures work by using an algorithm to combine the senderâĂŹs private key with the data that they are authenticating. The plaintext of the message is fed through a hash function, which is an algorithm that transforms inputs into a fixed-size block of data, called a message digest. The message digest is then encrypted with the senderâĂŹs private key. This encrypted message digestis what is known as the digital signature [?]. In [?], the digital signature is sent alongside the message body (which can either be encrypted or in plaintext). When someone receives a digitally signed electronic mail (e-mail), they can check its authenticity and integrity by using the public key of the sender. First, a hash function is used on the message that was received and this gives the message digest of the email in its current form [?]. The next step is to calculate the original message digest from the digital signature that was sent. The senderâÅZs public key is used to decrypt the digital signature, and this gives the message digest exactly as it was when it was signed by the sender. The final step is to compare the message digest from the email they received to the message digest that they derived from the digital signature. If the message has been altered, then the message digests will be completely different, and the recipient will know that there is a problem with the message. If the two message digests are not identical, there are three likely culprits [?]:

- Inhalt...
- **3.2** Secure Multipurpose Internet Mail Extension (S/MIME)
- 3.3 Pretty Easy Privacy (pEp)
- 4. METHODOLOGY
- 4.1 Online survey
- 4.2 Live observations
- 5. RESULTS
- **5.1** Online Survey
- **5.2** Live observations
- 6. DISCUSSION
- 7. CONCLUSION
- 8. REFERENCES
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- [2] J. Callas, L. Donnerhacke, H. Finney, D. Shaw, and R. Thayer, "OpenPGP Message Format." RFC 4880 (Proposed Standard), Nov. 2007. Updated by RFC 5581.