Software Development - Client Requirements Form

Initial client requirements form. The information obtained from this form will be used to help me better understand your software requirements.

Email *

myles@sportsandexercise.physio

Your name? *

Myles Burfield

Organisation name?

Sports & Exercise Physiotherapy

Briefly describe what your organisation does? (for example, physiotherapy, health services, etc.)

Provide Physiotherapy services, in person and online through telehealth. We are expanding to provide allied health services including Dietitian and Sports Psychology.

Describe what you would like the new software application to do? (for example, allow a client to make a booking online, show all bookings in one place, allow a team to track customer information, etc.) *

We would like a website calendar that has booking availability for multiple practitioners using separate practice management accounts (currently Cliniko).   The calendar would need to communicate with the Cliniko accounts to show availability and booking options (initial consult, review consult etc) and when a booking is made through the website calendar it would book the appointment on the Cliniko account of that practitioner.
Tracking of bookings per practitioner or discipline would be useful, along with basic client information (name, DOB, email)

How many people in your organisation will need access to the new software application? * (please enter a number).

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Will all members of your organisation require the same level of access? *

○ Yes

◉ No (if No, we will discuss this in more detail before the development process starts)

Please provide any additional information you think might be helpful.

This is a similar system to medical directories such as Health Engine.

Acknowledgement:
Header image photo by Jason Goodman - Unsplash

Google Forms