

## Terms and Conditions

**Last Updated: May 21, 2025**

### 1. Introduction

Welcome to our medical website SanteNet. These Terms and Conditions govern your use of our and the services offered through it. By accessing or using our Site, you agree to be bound by these Terms. If you do not agree with any part of these Terms, please do not use our Site.

### 2. Definitions

- "We," "us," "our," and "Provider" refer to the medical practice/organization operating this Site.
- "You" and "user" refer to the person accessing or using the Site.
- "Content" refers to all information, text, images, data, links, software, or other material accessible through the Site.
- "Services" refers to all medical information, resources, tools, and features available on the Site.

### 3. Medical Disclaimer

#### 3.1 Not Medical Advice

The content on this Site is provided for general information purposes only and does not constitute medical advice, diagnosis, or treatment. Always seek the advice of your physician or other qualified healthcare provider with any questions you may have regarding a medical condition.

#### 3.2 No Doctor-Patient Relationship

Use of this Site does not establish a doctor-patient relationship. Communications via the Site should not be considered a substitute for professional healthcare.

### 3.3 Emergency Situations

In case of a medical emergency, contact your local emergency services immediately or visit the nearest emergency room.

## 4. User Responsibilities

### 4.1 Account Information

If you create an account on our Site, you are responsible for maintaining the confidentiality of your account information and for all activities under your account.

### 4.2 Accuracy of Information

You agree to provide accurate, current, and complete information when using our Site, particularly when submitting any personal or medical information.

### 4.3 Prohibited Activities

You agree not to:

- Use the Site in any unlawful manner or for any unlawful purpose
- Attempt to gain unauthorized access to secure areas of the Site
- Upload or transmit viruses or other malicious code
- Interfere with the proper functioning of the Site
- Impersonate any person or entity
- Collect user information without appropriate consent

## 5. Intellectual Property

### 5.1 Ownership

All content on this Site, including but not limited to text, graphics, logos, images, and software, is the property of the Provider or its content suppliers and is protected by copyright and other intellectual property laws.

### 5.2 Limited License

We grant you a limited, non-exclusive, non-transferable license to access and use the content on our Site for personal, non-commercial purposes.

## 5.3 Restrictions

You may not:

- Modify, reproduce, distribute, or create derivative works based on Site content
- Remove any copyright or other proprietary notices
- Transfer the materials to another person or mirror the materials on any other server

## 6. Privacy

Your privacy is important to us. Please review our Privacy Policy, which explains how we collect, use, and disclose information about you.

## 7. Third-Party Links

Our Site may contain links to third-party websites that are not owned or controlled by us. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party websites.

## 8. Disclaimer of Warranties

### 8.1 "As Is" Basis

The Site and all content are provided on an "as is" basis without warranties of any kind, either express or implied.

### 8.2 No Guarantees

We do not guarantee that:

- The Site will meet your requirements
- The Site will be uninterrupted, timely, secure, or error-free
- The results from the use of the Site will be accurate or reliable
- Any errors in the Site will be corrected

## 9. Limitation of Liability

To the fullest extent permitted by applicable law, we shall not be liable for any indirect, incidental, special, consequential, or punitive damages resulting from your use of or inability to use the Site.

## 10. Indemnification

You agree to indemnify, defend, and hold harmless the Provider, its officers, directors, employees, agents, and affiliates from any claims, liabilities, damages, losses, costs, expenses, or fees (including reasonable attorneys' fees) arising from your use of the Site or violation of these Terms.

## 11. Modifications to Terms

We reserve the right to modify these Terms at any time. We will provide notice of significant changes by posting the updated Terms on this Site with a new "Last Updated" date. Your continued use of the Site following such modifications constitutes your acceptance of the modified Terms.

## 12. Termination

We may terminate or suspend your access to the Site immediately, without prior notice or liability, for any reason, including if you breach these Terms.

## 13. Governing Law

These Terms shall be governed by and construed in accordance with the laws of [Jurisdiction], without regard to its conflict of law provisions.

## 14. Dispute Resolution

Any dispute arising out of or relating to these Terms or your use of the Site shall be resolved through binding arbitration in accordance with the rules of [Arbitration Association] in [Location].

## 15. Severability

If any provision of these Terms is found to be unenforceable or invalid, that provision shall be limited or eliminated to the minimum extent necessary so that the Terms shall otherwise remain in full force and effect.

## 16. Entire Agreement

These Terms constitute the entire agreement between you and the Provider regarding the use of the Site.

## 17. Contact Information

If you have any questions about these Terms, please contact us at: