

Accessibility Statement

Last Updated: May 21, 2025

Our Commitment to Accessibility

We are committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards.

Conformance Status

The Web Content Accessibility Guidelines (WCAG) define requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA.

Our website strives to conform to WCAG 2.1 level AA standards. Conformance efforts are ongoing as we work to apply the WCAG principles throughout our site.

Measures Taken to Support Accessibility

We take the following measures to ensure the accessibility of our medical website:

- Include accessibility as part of our mission statement
- Provide accessibility training for our staff
- Assign clear accessibility goals and responsibilities
- Include people with disabilities in our design and testing processes
- Conduct formal accessibility quality assurance testing

Technical Specifications

Accessibility Features

Our website offers the following accessibility features:

- Semantic HTML markup
- ARIA landmarks to identify regions of a page
- Proper heading structure

- Descriptive link text
- Alternative text for images
- Color contrast ratios that meet WCAG guidelines
- Keyboard-accessible navigation
- Resizable text without loss of functionality
- Text spacing adjustments
- Focus indicators for keyboard navigation
- Form labels and instructions

Compatibility with Browsers and Assistive Technology

Our website is designed to be compatible with the following assistive technologies:

- Screen readers (including NVDA, JAWS, VoiceOver)
- Screen magnifiers
- Speech recognition software
- Keyboard-only navigation

We support the following browsers:

- Recent versions of Chrome, Firefox, Safari, and Edge
- Mobile browsers on iOS and Android devices

Known Limitations

Despite our best efforts to ensure the accessibility of our website, there may be some limitations:

- Some older PDF documents may not be fully accessible
- Some video content may not have captions or audio descriptions
- Some interactive features may have limited accessibility support
- Third-party content that we cannot control may not meet the same accessibility standards

We are currently working to address these issues and are committed to ongoing improvements.

Feedback and Contact Information

We welcome your feedback on the accessibility of our website. Please let us know if you encounter any accessibility barriers:

- Email: [accessibility@yourmedicalpractice.com]
- Phone: [Your Phone Number]
- Postal address: [Your Physical Address]

We try to respond to feedback within 5 business days.

Assessment Approach

Our website was last tested on [Date] for conformance with WCAG 2.1 Level AA. The assessment was conducted internally using a combination of manual testing with assistive technologies and automated tools.

Legal and Compliance Statement

We are committed to facilitating the accessibility and usability of our website for all people with disabilities. If you are using a screen reader or other auxiliary aid and are experiencing difficulties using this website, please contact us at the information above.

Our website aims to comply with:

- [Applicable accessibility regulations, such as the Americans with Disabilities Act (ADA)]
- [Section 508 of the Rehabilitation Act]
- [Other relevant regulations depending on your jurisdiction]

Patient Accommodations

As a medical service provider, we also acknowledge that accessibility extends beyond our digital presence. We are committed to providing reasonable accommodations for patients with disabilities at our physical locations, including:

- Accessible parking and entrances
- Wheelchair accessibility
- Interpreter services (including sign language)
- Alternative format materials (large print, Braille, etc.)

- Assistance animals are welcome

To request accommodations for your visit, please contact our office at [phone number] at least [timeframe] before your appointment.

Ongoing Commitment

This statement was created on [Date] and was last updated on May 21, 2025. We regularly review our accessibility efforts and are committed to continually improving the accessibility of our website and services.