Stakeholders

Internal Stakeholders:

• Admin (System Owner):

Responsible for managing the platform, monitoring advertisements, and controlling user permissions.

Developers / IT Team:

The team in charge of building, maintaining, and updating the system.

• Customer Support Team:

Provides assistance to advertisers and resolves technical or operational issues.

External Stakeholders:

Advertisers (Companies / Individuals):

Users who create, manage, and run advertising campaigns on the platform.

• End Users (Audience):

The target consumers who view the advertisements.

Payment Gateway Providers:

Third-party services that handle online payments for ad placements.

Regulators / Legal Authorities:

Entities ensuring that advertisements comply with advertising standards, consumer rights, and legal regulations.