



**50 YEARS**  
EXCELLENCE. SIMPLY DELIVERED.



DHL EXPRESS

# SERVICE & RATE GUIDE 2019



**PAKISTAN**

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# 50 YEARS OF DELIVERING FOR OUR CUSTOMERS

## An ambitious BEGINNING

In 2019, DHL reaches a milestone we are incredibly proud of: 50 years of delivering for our customers. We started our journey in the same year as another famous event – the 1969 moon landings. And in the same pioneering spirit we started small but with the world in our sights. After 50 years, we are proud of our 120,000 Certified International Specialists and leading infrastructure spread over more than 220 countries and territories worldwide – these allow us to truly be the most global service provider for our customers. We bring you expertise combined with passion, a can-do attitude and a desire for speed.


## It's all thanks to our CUSTOMERS

You place your shipments in our hands, and in so doing you put your trust in us. Every time. In fact, 160 million times each year. We THANK you and we celebrate YOUR TRUST over the past 50 years.

## An ambitious FUTURE

A company that has always been on the move, DHL Express is embracing the future. We are committed to remaining at the forefront of an evolving world – from leading the way on e-commerce, to our GoGreen commitment, to deploying the latest technologies to get things First Time Right and enabling trade in new markets. Cherishing our pioneering spirit, we look forward with our customers to the next 50 years – to 2069 and beyond!

Join us on this journey – the best is yet to come!



John Pearson  
CEO, DHL Express



**50 YEARS**

EXCELLENCE. SIMPLY DELIVERED.



# THE INTERNATIONAL SPECIALISTS

## The International Specialists

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DHL Express is the global market leader and specialist in international shipping and courier delivery services. We have been building and continuously improving our service for 50 years. Key to our success is the strength of our global network, spanning more than 220 countries and territories, in which some 120,000 employees provide services to more than 2.5 million customers.

What really sets us apart is the international shipping expertise of our people. Their knowledge, coupled with their passion and 'can-do' attitude, delivers a truly world-class service and ensures that your shipments get to their destination securely and as quickly as possible.

Through our Certified International Specialist Program we provide all DHL Express employees with the specialized knowledge they need to do their job competently and confidently – and that's good news for both employees and customers. As Certified International Specialists you can rely on DHL Express as the experts in international express.

This guide enables you to find out how DHL Express can help you with your international shipping needs, and to see what best fits your needs from our wide range of products and services. Should you have any questions, please get in touch with your DHL Account Manager or visit us at [dhl.com.pk](http://dhl.com.pk).



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### Customs Services

All our services are time definite and offer you secure door-to-door delivery of goods and documents to and from virtually every country and territory. Whether you need your shipments delivered at the start, middle or end of a business day, our services offer full track-and-trace visibility so you always know where your shipments are.

## EXPORT SERVICES

### DHL Express Worldwide

Our most popular product, DHL Express Worldwide, offers an end of business day delivery service around the world for pieces up to 70kg and shipments up to 1,000kg.

We deliver reliably and quickly to more global destinations across a single integrated network than any other express delivery company.

### DHL Express 12:00

With DHL Express 12:00 you will receive your shipments before 12 noon on the next possible business day. DHL Express 12:00 offers a money-back guarantee and allows for heavier pieces up to 70kg and shipments up to 300kg.

### DHL Express 9:00

Our premium time-definite service offers a delivery before 9:00 on lanes that guarantee either a next or second business day delivery. DHL Express 9:00 is offered to the majority of business centers in Europe, the Middle East, Africa, Asia and the Americas. DHL Express 9:00 features a money-back guarantee and is suitable for pieces up to 30kg and shipments up to 300kg.

### Our international services at a glance

	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00
<b>Service description</b>	Delivery by the end of the next possible business day	Delivery before 12 noon on the next possible business day	Delivery before 9:00 on the next possible business day
<b>Money-back guarantee</b>	No	Yes*	Yes*
<b>Countries and territories covered</b>	More than 220	86	29
<b>Delivery attempts</b>	2	2	2
<b>Maximum piece weight (not on pallet)</b>	70kg	70kg	30kg
<b>Maximum piece dimensions (L x W x H)<sup>†</sup></b>	120 x 80 x 80cm	120 x 80 x 80cm	120 x 80 x 80cm
<b>Maximum pallet weight</b>	300kg	Pallets not accepted	Pallets not accepted
<b>Maximum shipment weight</b>	1,000kg	300kg	300kg
<b>Maximum pallet dimensions (L x W x H)</b>	120 x 120 x 160cm	Pallets not accepted	Pallets not accepted

\*Additional terms and conditions apply – see [dhl.com.pk](http://dhl.com.pk) for details.

<sup>†</sup>A shipment is deemed unacceptable if its packaging is absent or inadequate, or if transporting the shipment would present risks of damaging equipment, other packages or injuring personnel. DHL reserves the right to either not accept or return the shipment to the shipper. These network restrictions are subject to change with 30 days' notice.



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## IMPORT SERVICES

With our DHL Express Worldwide Import product, you can import shipments from over 200 countries and territories in the world. This is more than any other express delivery company can offer. What's more, customers in, say, the USA can order an import from China not just to the USA, but to other destinations as well. We call this a third country shipment.

There is no need for local brokers or forwarders to get involved in any part of the process. You are in full control, and able to manage all aspects of your imports in a very simple way.



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## POWERING UP THE POTENTIAL OF INTERNATIONAL E-COMMERCE

### International e-commerce

The explosion in online shopping extends across borders, with international purchases set to increase threefold by 2020. DHL supports our customers' international growth with:

- Global reach
- Express options
- Duties and taxes paid options and customs expertise
- Late pick ups
- Easy returns solutions

### Fast, flexible and easy

Consumers expect everything 'on demand' – anytime, anywhere. DHL shipping options give customers a distinct competitive edge: over 90% of online consumers look at the available delivery options before going to the checkout, and their decision is influenced by delivery speed, flexibility and ease.



### ON DEMAND DELIVERY

#### On Demand Delivery

DHL's On Demand Delivery tool keeps receivers informed of shipment progress, allowing them to reschedule, reroute, release or conveniently collect from a DHL Service Point. It is an innovative, easy-to-use, mobile-friendly service, especially for private or residential deliveries.

Designed to enhance the online shopper's experience, especially for private or residential deliveries, the service is available globally, meaning consistent service standards and a harmonized user experience.



#### Discover and grow

Visit [discover.dhl.com](https://discover.dhl.com) to learn more about how DHL helps e-commerce companies ranging from start-ups to large enterprises, advising them on how to grow internationally. Our e-commerce focussed country guides, white papers such as 'The 21st Century Spice Trade', customer and trend research and market intelligence tools can enable you to better understand your customers and shipping requirements to take the next step in your e-commerce journey.

Our customers go global with ease and speed, maximizing the enormous potential of international e-commerce.



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## OPTIONAL SERVICES

DHL Express offers a wide range of optional services – from non-standard deliveries and billing options to climate neutral shipping. You have the flexibility to choose the best service for your needs with our express delivery services worldwide.

### Duties and Taxes Paid

[View charges](#)

DHL Express can arrange for the shipper or a third party to be billed for any duties and taxes payable at destination, rather than the receiver of the shipment being billed. Charges apply whenever the shipper requests that duties, taxes or other regulatory fees be paid outside of the destination country.

### Shipment Insurance

[View charges](#)

We recommend this comprehensive protection for your valuable or personal shipments, giving you peace of mind in the unlikely event of physical damage or loss.

### Extended Liability

[View charges](#)

If you are sending valuable documents such as passports, visa applications or regulatory certificates you can extend the DHL standard liability with this service. It provides coverage and compensation in the case of loss or damage.

### Direct Signature

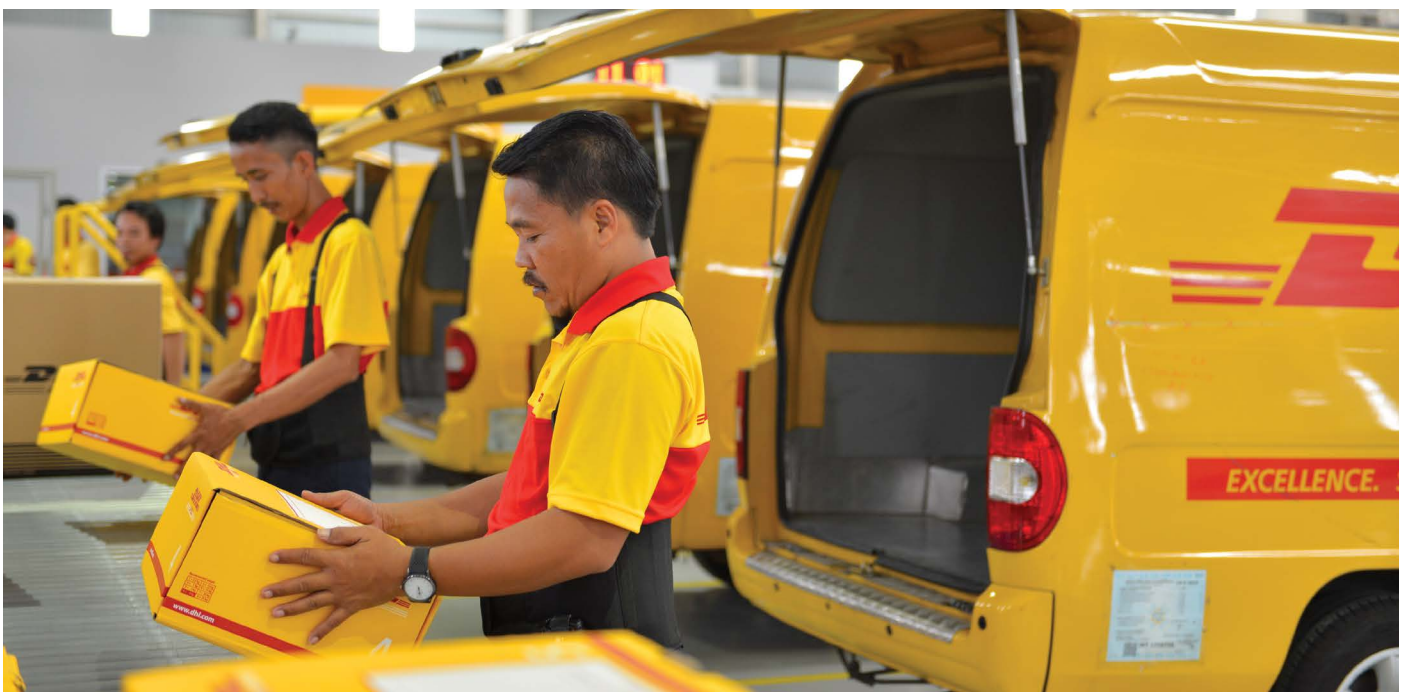
[View charges](#)

If you are sending sensitive documents or high value contents you can request DHL to obtain a direct signature from the consignee or a representative at the delivery address. DHL will ensure your shipment is not re-directed, or delivered at an alternative address.

### Residential Address

[View charges](#)

Customers shipping to a home or private residence can activate specific delivery options by designating the delivery address as residential. For such shipments, DHL Express will proactively notify the receiver via email or SMS about the shipment's progress. Receivers can then select the most suitable delivery option on the [On Demand Delivery](#) website.



For a full list of optional services, please visit our website at [dhl.com.pk/optionalservices](https://dhl.com.pk/optionalservices).

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## SURCHARGES

In order to maintain a consistently high level of service, in specific circumstances DHL Express levies a surcharge for exceptional activities, ensuring that these surcharges are fair for all of our customers.

### Fuel Surcharge

[View charges](#)

This variable surcharge is applied to the weight charge of each shipment and any transportation related surcharges. It is derived from publicly available fuel oil indices that are also shown on the DHL Express website at [dhl.com/fuelsurcharge](http://dhl.com/fuelsurcharge). The charge is calibrated every month to the oil price that was current two months prior to the billing month. The Fuel Surcharge applies to international shipments.

### Remote Area

[View charges](#)

This surcharge applies when a shipment is collected from or delivered to a location that is distant or difficult to serve. The Remote Area surcharge applies to international shipments.

### Oversize Piece

[View charges](#)

This fixed surcharge applies to every piece, including a pallet, that exceeds the scale weight of 70kg or with a single dimension in excess of 120cm. The Oversize Piece surcharge applies to international shipments.

### Non-Stackable Pallet

[View charges](#)

This fixed surcharge is applied to every pallet within a shipment that cannot be stacked, either on request by the shipper, or because of its shape, content or packaging. This surcharge applies to international shipments.

### Dangerous Goods

[View charges](#)

This surcharge is applied to any shipment that contains substances or commodities that are classified as hazardous. It applies to international shipments.

### Address Correction

[View charges](#)

This fixed surcharge is applied to any shipment that has an incorrect delivery address at the time of pickup and the delivery cannot be fulfilled after making efforts at the destination to determine the correct address. This surcharge applies to international shipments.

### Data Entry

[View charges](#)

This fixed surcharge applies for each shipment consigned with non-electronic, paper based manual waybills. Electronic shipping documentation incurs no additional charges.

### Security Charges

[View charges](#)

Additional surcharges may apply when shipping from or to a destination country where DHL is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism (**Elevated Risk**), or when shipping to a destination country that is subject to trade restrictions imposed by the UN Security Council (**Restricted Destination**).





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## CUSTOMS SERVICES

DHL Express is the international specialist in shipping, with extensive knowledge and experience of dealing with customs topics worldwide. For your peace of mind, we provide a wide range of customs support for standard as well as non-routine customs-clearance processes. By making sure that clearance is a smooth and efficient process, we ensure your shipments arrive as quickly as possible, and leave you free to focus on your core business. With our online tool ([tas.dhl.com](https://tas.dhl.com)) we provide essential customs information to help you prepare your shipments.

### Disbursement

[View charges](#)

At the receiver's request, DHL credit or cash is used to fund the clearance, duty and tax charges relating to a shipment or piece, instead of the receiver using their own bond or credit line. The customs process is accelerated, with DHL making prompt payment of relevant charges while the receiver defers payment until an agreed date.

### Formal Clearance

[View charges](#)

Applied in selected countries, when importing goods with an aggregated declaration value or weight exceeding the limits set by destination Customs Authorities, or due to other regulatory requirements are excluded from routine clearance on a consolidated manifest and thus require clearance under an individual entry form.

### Bonded Storage

[View charges](#)

Storage charges apply when the shipment cannot be released by customs due to inaccurate or missing paperwork. Charges take effect from day one after the freight arrival date or broker notification, whichever is later. The charge applies to the duty and taxes payer.



For a full list of customs services, please visit our website at [dhl.com.pk/customsservices](https://dhl.com.pk/customsservices).

# HOW TO SHIP WITH DHL EXPRESS

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## PREPARING YOUR SHIPMENT

### Shipment weight

If you are sending a large but lightweight shipment, where its volumetric weight exceeds its actual weight, the cost of the shipment is calculated on the space your consignment takes up on the aircraft. This is a standard IATA method. To calculate the volumetric weight of your shipment, simply multiply the length by height by width in centimetres, then divide the total sum by 5,000.



### Documentation required

#### Waybill

All shipments sent with DHL Express need to have a fully completed DHL waybill or label securely attached to each piece. This will enable the successful movement of your shipment through the DHL network. Each waybill or label is individually numbered to allow you to track your shipment from collection through to delivery. Your shipment may also need to be accompanied by customs documentation, such as a commercial or proforma invoice, as well as additional paperwork depending on the contents and value of the shipment and the country you are sending to.

#### Invoice

A commercial or proforma invoice is required when sending non-document shipments to countries and territories outside your origin country or customs union. This is essentially a declaration containing all the details of a transaction and is used by customs authorities to assess if duties or taxes are payable. A commercial invoice is used when goods are part of a commercial transaction or intended for resale. A proforma invoice is used when sending goods of no commercial value (for example, when sending samples).





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Your invoice will require the following details:

#### 1 Bank details

These are the bank details that will be used for the transaction between the seller and buyer. These details are not required for non-commercial/proforma invoices.

#### 2 Description

Generic or broad descriptions are no longer permitted and are likely to cause delays. Descriptions should include the items, how many there are, what they are made of, and what they will be used for. For example, describing items as 'samples', 'parts' or 'spares' is not acceptable for customs classification, safety and security reasons.

#### 3 Commodity code

This is the product identification code used by the exporting country to classify the goods to be exported. It assists clearance and avoids delays.

#### 4 Country of manufacture/origin

This relates to the place of manufacture, not the country of export. If items are manufactured in more than one country, please list the origins.

#### 5 Total declared value

This is the total value of the transaction for customs purposes based on the Incoterm selected. The total declared value should include freight and insurance charges if the seller is responsible for these two elements.

#### 6 Type of export

The options are: (1) Permanent; (2) Temporary; and (3) Repair & Return.

#### 7 Incoterms

Insert the Incoterm that best describes the terms of the transaction. For example, DAP (Delivered At Place).

#### 8 Reason for export

This could be: For Sale; For Repair; After Repair; Gift; Sample; Personal Use Not For Resale; Replacement; Intercompany Transfer; or Personal Effects.

Exporter Tax ID/VAT No:						Commercial Invoice	
Bank details <b>1</b>						Date:	
						Waybill number:	
						Invoice no:	
Importer (Bill to):						Exporter code:	
						Receiver if different from Importer	
						Tax ID/VAT No:	
						Shipment reference:	
Full description of goods <b>2</b>	Commodity code <b>3</b>	Item quantity	Unit value [Currency]	Subtotal value [Currency]	Net weight	Country of manufacture/origin <b>4</b>	
Freight:							
Insurance:							
				Total declared value/currency: <b>5</b>	Total net weight/ kg(s)		
				Total Pieces	Total gross weight/ kg(s)		
Type of export: <b>6</b>							
Incoterms: <b>7</b>							
Reason for export: <b>8</b>							
I/We hereby certify that the information contained in this invoice is true and correct and that the contents of the shipments are as stated above							
Position in company:				Signature:			
				Company stamp			

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## PACKAGING YOUR SHIPMENT

To ensure that your shipments travel safely and securely through the DHL Express global network, it is important that they are packaged and labeled correctly.

### Packaging guidelines

- If you are re-using envelopes or boxes, please ensure that old labels and markings are removed
- Securely fix the waybill to the shipment. The waybill can be thought of as the shipment's airline ticket and it will delay delivery if it becomes separated from your shipment
- The barcodes on the waybill are scanned at numerous points during your shipment's journey. Please ensure the barcode is flat and not covered by tape, shrinkwrap or strapping
- Place the waybill on the top or side of your shipment and please ensure it does not overlap the corners or edges of boxes
- Use adequate protective wrapping for fragile or delicate items and ensure they are packed as far away as possible from the corners of boxes
- To prevent injury to our employees, please pay special attention to the packaging of sharp items. There should not be any possibility of the contents piercing the packaging
- Any individual pieces over 70kg should be placed on a pallet. If you are sending a multi-piece shipment, it is not necessary to place the individual pieces on a pallet unless they exceed 70kg. For example, a shipment comprising four 25kg pieces does not have to be placed on a pallet

### DHL packaging

We offer a range of high-quality DHL-branded packaging items, suitable for shipping items of all shapes and sizes.

The items available include:

- Flyer bags
- Cardboard document envelopes
- Boxes in a range of sizes
- Tubes
- Bottle boxes

For more information please refer to the Packing Guide available on [dhl.com.pk/packingguide](http://dhl.com.pk/packingguide).

### Prohibited and Restricted Goods

#### Prohibited Items

The following items will NOT be accepted for carriage by DHL. This list includes items which are prohibited for carriage by any law, regulation or statute of any federal, state or local government of any country from, to or through which the items may be carried. For international carriage there may be additional prohibited items specified by the country of destination. DHL may at its sole discretion refuse to carry other items not listed below.

- All Samsung Galaxy Note7 and Samsung Note7 devices
- Bullion (of any precious metal)
- Cash (legal tender – bank notes, currency notes and coins)
- Complete firearms, ammunition, explosives/explosive devices including inert explosives and test pieces, air guns, replica and imitation firearms
- Human remains or ashes in any form
- Hunting (animal) trophies, animal parts such as ivory and shark's fin, animal remains or ashes, or animal by-products and derived products not intended for human consumption, prohibited for movement by the CITES Convention and/or local law
- Illegal goods, such as counterfeit goods and narcotics
- Live animals (including but not limited to mammals, reptiles, fish, invertebrates, amphibians, birds, insects, larvae and pupae)
- Loose lithium metal batteries under IATA PI968 section II
- Loose precious and semi-precious stones (cut or un-cut, polished or un-polished)





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#### Restricted Items

The following items will NOT be accepted for carriage unless otherwise agreed to by DHL. To obtain such agreement a business case will need to be conducted by DHL and the items approved for carriage will be recorded in writing with the Customer.

- Air guns, tasers, imitation or replica firearms, firearm parts and replica ammunition (includes rifle butts, trigger mechanisms, screws/bolts etc which are manufactured for the sole purpose of creating a functional firearm)
- Antiques and works of art with a shipment value in excess of EUR 500,000
- Banderols/Tax stickers with a shipment value in excess of EUR 500,000
- Cannabis for medicinal purposes from bona fide pharmaceutical manufacturers with appropriate licences and where lawful to ship, which must be in tablet or liquid form, may be carried with an approved business case. The value of one shipment must not exceed EUR 10,000
- Cigarettes, cigars, tobacco products and electronic cigarettes with a shipment value in excess of EUR 500,000
- Commemorative coins and medals with an individual value or total shipment value of EUR 2,000 or more are restricted for carriage
- Dangerous/hazardous goods including but not limited to perfumes, aftershaves, aerosols, flammable substances, dry ice, biological substances, UN classified dangerous goods

and any goods specified as such under International Air Transport Association regulations ("IATA"), the Agreement on Dangerous Goods by Road ("ADR") or International Maritime Dangerous Goods ("IMDG") regulations.

Applicable to all shipments valued in excess of EUR 500,000

- Financial and monetary commodities – examples include but are not limited to activated SIM cards for mobile phones, blank or activated credit or cash dispenser cards, blank cheques, event tickets, lottery tickets, money or postal orders, pre-paid phone cards, tickets (blank stock), traveller's cheques, vouchers/tokens, unused stamps etc. Applicable to all shipments valued in excess of EUR 500,000
- Furs
- Jewellery and watches and with individual values in excess of EUR 5,000. The shipment must not exceed EUR 100,000

## PAYING FOR YOUR SHIPMENT

You can pay for DHL Express services either with cash, a credit card or by bank transfer. You can open an account with DHL Express to pay via bank transfer; and all account customers receive invoices on a pre-agreed basis. For more details, please get in touch with a Customer Service Advisor at your local DHL Express office or go to [dhl.com/en/express/shipping/open\\_account](http://dhl.com/en/express/shipping/open_account).



# SHIPPING TOOLS

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## SHIPPING TOOLS

### Making shipping easier

DHL Express offers a choice of electronic tools to suit even the most demanding requirements. We invest continually in market-leading technologies to make it easier for you to send your shipments around the world. As a result, you have more time to focus on your business.

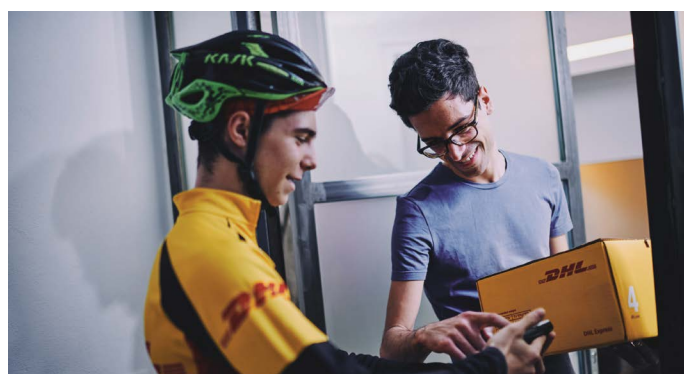
Our electronic solutions cover online and offline options, as well as integrated solutions. In addition, we provide industry-specific solutions tailored for the Life Sciences and Technology sectors. More information about our general capabilities is provided on this page.

### dhl.com

Our website provides a comprehensive guide to DHL Express shipping services, as well as transport news, service updates and contact details. To make doing business with us even easier, the site features interactive tools that include online booking, tracking and a volumetric weight calculator.

### Easyship

This is an offline advanced shipment management tool for any organization with large shipping volumes or regular scheduled deliveries. DHL Easyship can handle the needs of multinational supply chains or any business with a central shipping function. It is a Windows-based system, which is easy to use yet very powerful – enabling you to handle everything from regular mailshots to multi-stage shipping processes.


**MyDHL+**

The all-new MyDHL+ re-imagines the way the shipping business does business, by combining the tools and services our customers use most. With the new mobile friendly and intuitive interface, customers can now import, export, schedule a pickup, track shipments and pay bills more quickly than ever – all in one visit, with one password and zero headaches. MyDHL+ makes it incredibly easy to navigate the complexities of international shipping. Try it out now at [mydhl.com](https://mydhl.com).



### Customer shipping integration

Using EDI and XML Services enables you to incorporate DHL's online shipping capabilities into your own website, warehouse or customer service application. This provides global shipment tracking while making it faster and easier to access information about transit times, rates and courier bookings.

### Specific solutions

DHL offers additional capabilities for businesses requiring more specialized solutions – for example, its Medical Express and Collect & Return services. For more information, please contact your DHL Account Manager or local Customer Service team.



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## CALCULATE THE PRICE OF YOUR SHIPMENT

1. Decide which service best suits your needs  
(see [page 4](#) for international services)
2. Weigh your shipment (see [page 10](#) and [dhl.com/volumetricweight](#))
3. Determine the rating zone of the origin or destination  
(see [pages 17 and 18](#))
4. Find the rate using the rating zone and weight of your shipment (see [page 19](#) for exports and [page 24](#) for imports)

## OPTIONAL SERVICES

Optional services	<a href="#">View explanation</a>	Charging method	Charge
Duties and Taxes Paid		Per shipment	USD 10
Shipment Insurance		By shipment value	USD 10, or 2% of stated shipment value if higher
Extended Liability		Per shipment	USD 5
Direct Signature		Per shipment	USD 5



For a full list of optional services, please visit our website at [dhl.com.pk/optionalservices](https://dhl.com.pk/optionalservices).

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## SURCHARGES

Surcharges	<a href="#">View explanation</a>	Charging method	Charge
Fuel Surcharge		Per shipment	As per index
Remote Area		By shipment	USD 23 minimum per shipment
Additional Handling			
Oversize Piece		Per piece	USD 90
Non-Stackable Pallet		Per piece	USD 170
Dangerous Goods			
Excepted Quantities		Per shipment	USD 30
Address Correction		Per shipment	USD 15
Data Entry		Per shipment	USD 3.5
Security Charges			
Elevated Risk		Per shipment	USD 25
Restricted Destination		Per shipment	USD 35

## CUSTOMS SERVICES

Customs services	<a href="#">View explanation</a>	Charging method	Charge
Disbursement		Per shipment	PKR 400
Bonded Storage		Per shipment and per kg per day	For shipments below 20kg: 150 PKR per day For shipments above 20kg: 10 PKR per kg, per day (Note: for Karachi only)



# ZONES AND RATES

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## SERVICE CAPABILITY AND RATING ZONES

DHL is pleased to now extend our global network to Turkmenistan

Countries & territories	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports	Countries & territories	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports
Afghanistan	1	✓			✓	Dominican Republic	10	✓			✓
Albania	8	✓			✓	Ecuador	10	✓			✓
Algeria	9	✓			✓	Egypt	9	✓			✓
American Samoa	6	✓			✓	El Salvador	10	✓			✓
Andorra	4	✓			✓	Eritrea	9	✓			✓
Angola	9	✓	✓		✓	Estonia	4	✓	✓		✓
Anguilla	10	✓			✓	Ethiopia	9	✓			✓
Antigua	10	✓			✓	Falkland Islands	6	✓			✓
Argentina	10	✓	✓		✓	Faroe Islands	4	✓			✓
Armenia	8	✓			✓	Fiji	6	✓			✓
Aruba	10	✓			✓	Finland	4	✓	✓		✓
Australia	6	✓	✓		✓	France	4	✓	✓	✓	✓
Austria	4	✓	✓	✓	✓	French Guyana	10	✓			✓
Azerbaijan	8	✓			✓	Gabon	9	✓	✓		✓
Bahamas	10	✓			✓	Gambia	9	✓			✓
Bahrain	1	✓	✓		✓	Georgia	8	✓			✓
Bangladesh	2	✓	doc		✓	Germany	4	✓	✓	✓	✓
Barbados	10	✓			✓	Ghana	9	✓			✓
Belarus	8	✓			✓	Gibraltar	4	✓	✓		✓
Belgium	4	✓	✓	✓	✓	Greece	4	✓	✓		✓
Belize	10	✓			✓	Greenland	4	✓			✓
Benin	9	✓	doc		✓	Grenada	10	✓			✓
Bermuda	10	✓			✓	Guadeloupe	6	✓			✓
Bhutan	2	✓			✓	Guam	6	✓			✓
Bolivia	10	✓			✓	Guatemala	10	✓	doc		✓
Bonaire	10	✓			✓	Guernsey	4	✓	✓	doc	✓
Bosnia and Herzegovina	8	✓			✓	Guinea Republic	9	✓	doc		✓
Botswana	9	✓			✓	Guinea-Bissau	9	✓			✓
Brazil	10	✓	✓		✓	Guinea-Equatorial	6	✓			✓
Brunei	6	✓	doc		✓	Guyana (British)	10	✓			✓
Bulgaria	8	✓	✓		✓	Haiti	10	✓			✓
Burkina Faso	9	✓	✓		✓	Honduras	10	✓			✓
Burundi	9	✓			✓	Hong Kong	5	✓	✓	✓	✓
Cambodia	6	✓			✓	Hungary	4	✓	✓		✓
Cameroon	9	✓	✓		✓	Iceland	4	✓	✓		✓
Canada	7	✓	✓		✓	India	2	✓	doc		✓
Canary Island, The	9	✓			✓	Indonesia	6	✓			✓
Cape Verde	9	✓			✓	Iran, Islamic Rep. of	1	✓			✓
Cayman Island	10	✓			✓	Iraq	10	✓			✓
Central African Republic	9	✓			✓	Ireland, Rep. of	4	✓	✓	✓	✓
Chad	9	✓			✓	Italy	4	✓	✓	✓	✓
Chile	10	✓	✓		✓	Jamaica	10	✓			✓
China, People's Republic	5	✓	✓		✓	Japan	6	✓	✓		✓
Colombia	10	✓	✓	✓	✓	Jersey	4	✓	✓	doc	✓
Comoros	9	✓			✓	Jordan	1	✓			✓
Congo	9	✓	✓		✓	Kazakhstan	8	✓	✓		✓
Congo, Democrat Rep. of	9	✓	doc		✓	Kenya	9	✓	✓		✓
Cook Islands	6	✓			✓	Kiribati	6	✓			✓
Costa Rica	10	✓			✓	Korea, D.P.R. of (North)	10	✓			✓
Cote d'Ivoire	9	✓	✓		✓	Korea, Rep. of (South)	6	✓	✓		✓
Croatia	4	✓			✓	Kosovo	8	✓			✓
Cuba	10	✓			✓	Kuwait	1	✓	✓		✓
Curacao	10	✓			✓	Kyrgyzstan	8	✓			✓
Cyprus	4	✓	doc		✓	Lao P.D.R.	6	✓			✓
Czech Republic, The	4	✓	✓	✓	✓	Latvia	4	✓			✓
Denmark	4	✓	✓	✓	✓	Lebanon	10	✓			✓
Djibouti	9	✓			✓	Lesotho	9	✓			✓
Dominica	10	✓			✓	Liberia	9	✓			✓

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For transit times and the availability of DHL Express 12:00 and DHL Express 9:00 for your origin and destination address, please refer to the DHL Capability Tool at [dct.dhl.com](http://dct.dhl.com). Pieces with a single base length up to 300cm are accepted. Additional surcharges may apply.

# ZONES AND RATES

The International Specialists		Services	How to Ship with DHL Express		Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services

## SERVICE CAPABILITY AND RATING ZONES

Countries & territories	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports	Countries & territories	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports
Libya	10	✓			✓	Saudi Arabia	1	✓	✓		✓
Liechtenstein	4	✓			✓	Senegal	9	✓	✓		✓
Lithuania	4	✓	doc		✓	Serbia, Rep. of	8	✓			✓
Luxembourg	4	✓	✓	✓	✓	Seychelles	9	✓			✓
Macau	6	✓			✓	Sierra Leone	9	✓			✓
Macedonia, Rep. of	8	✓			✓	Singapore	6	✓	✓	✓	✓
Madagascar	9	✓	✓		✓	Slovakia	4	✓	✓	✓	✓
Malawi	9	✓			✓	Slovenia	4	✓	✓	doc	✓
Malaysia	6	✓	✓		✓	Solomon Islands	6	✓			✓
Maldives	2	✓			✓	Somalia	9	✓	✓		✓
Mali	9	✓	✓		✓	Somaliland, Rep. of (North Somalia)	9	✓			✓
Malta	4	✓			✓	South Africa	9	✓	✓		✓
Marshall Islands	6	✓			✓	South Sudan	9	✓			✓
Martinique	6	✓			✓	Spain	4	✓	✓	doc	✓
Mauritania	9	✓	✓	✓	✓	Sri Lanka	2	✓	✓		✓
Mauritius	9	✓			✓	St. Barthelemy	10	✓			✓
Mayotte	10	✓			✓	St. Eustatius	10	✓			✓
Mexico	7	✓			✓	St. Helena	10	✓			✓
Micronesia, Fed. States of	6	✓			✓	St. Kitts	10	✓			✓
Moldova, Rep. of	8	✓			✓	St. Lucia	10	✓			✓
Monaco	4	✓			✓	St. Maarten	10	✓			✓
Mongolia	6	✓			✓	St. Vincent	10	✓			✓
Montenegro, Rep. of	8	✓			✓	Sudan	9	✓	doc		✓
Montserrat	10	✓			✓	Suriname	10	✓			✓
Morocco	9	✓			✓	Swaziland	9	✓			✓
Mozambique	9	✓	doc		✓	Sweden	4	✓	✓	✓	✓
Myanmar	6	✓			✓	Switzerland	4	✓	✓	✓	✓
Namibia	9	✓	doc		✓	Syria	10	✓			✓
Nauru, Rep. of	6	✓			✓	Tahiti	10	✓			✓
Nepal	2	✓	doc		✓	Taiwan	5	✓	✓	doc	✓
Netherlands, The	4	✓	✓	✓	✓	Tajikistan	8	✓			✓
Nevis	10	✓			✓	Tanzania	9	✓			✓
New Caledonia	6	✓			✓	Thailand	6	✓	✓	doc	✓
New Zealand	6	✓	✓		✓	Timor-Leste	6	✓			✓
Nicaragua	10	✓			✓	Togo	9	✓			✓
Niger	9	✓			✓	Tonga	6	✓			✓
Nigeria	9	✓			✓	Trinidad and Tobago	10	✓			✓
Niue	6	✓			✓	Tunisia	9	✓			✓
Northern Mariana Islands	10	✓			✓	Turkey	1	✓	✓		✓
Norway	4	✓	✓		✓	Turkmenistan <b>NEW</b>	8	✓			✓
Oman	1	✓	✓		✓	Turks and Caicos Islands	10	✓			✓
Palau	6	✓			✓	Tuvalu	6	✓			✓
Panama	10	✓			✓	Uganda	9	✓	doc		✓
Papua New Guinea	6	✓			✓	Ukraine	8	✓			✓
Paraguay	10	✓	✓	✓	✓	United Arab Emirates	1	✓	✓		✓
Peru	10	✓	doc		✓	United Kingdom	3	✓	✓	✓	✓
Philippines, The	6	✓	✓	doc	✓	United States of America	7	✓	✓	✓	✓
Poland	10	✓	✓	doc	✓	Uruguay	10	✓			✓
Portugal	4	✓	✓	✓	✓	Uzbekistan	8	✓			✓
Puerto Rico	10	✓			✓	Vanuatu	6	✓			✓
Qatar	1	✓	doc		✓	Vatican City	4	✓			✓
Reunion, Island of	4	✓			✓	Venezuela	10	✓			✓
Romania	4	✓			✓	Vietnam	6	✓	doc		✓
Russian Federation The	8	✓			✓	Virgin Islands (British)	10	✓			✓
Rwanda	9	✓			✓	Virgin Islands (US)	10	✓			✓
Samoa	6	✓			✓	Yemen, Rep. of	10	✓			✓
San Marino	10	✓			✓	Zambia	9	✓	✓		✓
Sao Tome & Principe	9	✓			✓	Zimbabwe	9	✓	doc		✓

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# ZONES AND RATES

The International Specialists		Services		How to Ship with DHL Express		Shipping Tools		Zones and Rates	
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones		Export Services		Import Services	

## Export rates by zone and product

### DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
Documents only up to 2kg										
0.5	29.45	34.18	38.12	40.24	44.17	47.43	48.54	57.10	67.98	72.95
1.0	43.69	48.54	55.05	57.28	61.41	64.81	66.93	77.34	90.60	97.20
1.5	57.93	62.90	71.98	74.32	78.65	82.19	85.32	97.58	113.22	121.45
2.0	72.17	77.26	88.91	91.36	95.89	99.57	103.71	117.82	135.84	145.70
Documents from 2.5kg and non-documents from 0.5kg										
0.5	57.10	61.23	66.31	69.42	71.84	77.77	80.02	86.62	98.21	105.39
1	71.34	75.59	83.24	86.46	89.08	95.15	97.96	106.86	120.83	129.64
1.5	82.00	86.34	94.24	97.80	100.64	107.93	110.81	123.41	137.76	147.83
2	92.66	97.09	105.24	109.14	112.20	120.71	123.66	139.96	154.69	166.02
2.5	103.32	107.84	116.24	120.48	123.76	133.49	136.51	156.51	171.62	184.21
3	109.22	115.01	123.54	127.89	131.29	141.06	145.58	167.51	184.77	198.33
3.5	115.12	122.18	130.84	135.30	138.82	148.63	154.65	178.51	197.92	212.45
4	121.02	129.35	138.14	142.71	146.35	156.20	163.72	189.51	211.07	226.57
4.5	126.92	136.52	145.44	150.12	153.88	163.77	172.79	200.51	224.22	240.69
5	132.82	143.69	152.74	157.53	161.41	171.34	181.86	211.51	237.37	254.81
5.5	138.72	150.86	160.04	164.94	168.94	178.91	190.93	222.51	250.52	268.93
6	144.62	158.03	167.34	172.35	176.47	186.48	200.00	233.51	263.67	283.05
6.5	150.52	165.20	174.64	179.76	184.00	194.05	209.07	244.51	276.82	297.17
7	156.42	172.37	181.94	187.17	191.53	201.62	218.14	255.51	289.97	311.29
7.5	162.32	179.54	189.24	194.58	199.06	209.19	227.21	266.51	303.12	325.41
8	168.22	186.71	196.54	201.99	206.59	216.76	236.28	277.51	316.27	339.53
8.5	174.12	193.88	203.84	209.40	214.12	224.33	245.35	288.51	329.42	353.65
9	180.02	201.05	211.14	216.81	221.65	231.90	254.42	299.51	342.57	367.77
9.5	185.92	208.22	218.44	224.22	229.18	239.47	263.49	310.51	355.72	381.89
10	191.82	215.39	225.74	231.63	236.71	247.04	272.56	321.51	368.87	396.01
10.5	195.36	218.95	231.22	237.22	242.33	252.70	279.63	330.68	378.28	406.08
11	198.90	222.51	236.70	242.81	247.95	258.36	286.70	339.85	387.69	416.15
11.5	202.44	226.07	242.18	248.40	253.57	264.02	293.77	349.02	397.10	426.22
12	205.98	229.63	247.66	253.99	259.19	269.68	300.84	358.19	406.51	436.29
12.5	209.52	233.19	253.14	259.58	264.81	275.34	307.91	367.36	415.92	446.36
13	213.06	236.75	258.62	265.17	270.43	281.00	314.98	376.53	425.33	456.43
13.5	216.60	240.31	264.10	270.76	276.05	286.66	322.05	385.70	434.74	466.50
14	220.14	243.87	269.58	276.35	281.67	292.32	329.12	394.87	444.15	476.57
14.5	223.68	247.43	275.06	281.94	287.29	297.98	336.19	404.04	453.56	486.64
15	227.22	250.99	280.54	287.53	292.91	303.64	343.26	413.21	462.97	496.71

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# ZONES AND RATES

The International Specialists		Services		How to Ship with DHL Express		Shipping Tools		Zones and Rates	
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones		Export Services		Import Services	

## Export rates by zone and product

### DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
15.5	230.76	254.55	286.02	293.12	298.53	309.30	350.33	422.38	472.38	506.78
16	234.30	258.11	291.50	298.71	304.15	314.96	357.40	431.55	481.79	516.85
16.5	237.84	261.67	296.98	304.30	309.77	320.62	364.47	440.72	491.20	526.92
17	241.38	265.23	302.46	309.89	315.39	326.28	371.54	449.89	500.61	536.99
17.5	244.92	268.79	307.94	315.48	321.01	331.94	378.61	459.06	510.02	547.06
18	248.46	272.35	313.42	321.07	326.63	337.60	385.68	468.23	519.43	557.13
18.5	252.00	275.91	318.90	326.66	332.25	343.26	392.75	477.40	528.84	567.20
19	255.54	279.47	324.38	332.25	337.87	348.92	399.82	486.57	538.25	577.27
19.5	259.08	283.03	329.86	337.84	343.49	354.58	406.89	495.74	547.66	587.34
20	262.62	286.59	335.34	343.43	349.11	360.24	413.96	504.91	557.07	597.41
20.5	266.16	290.15	340.82	349.02	354.73	365.90	421.03	514.08	566.48	607.48
21	269.70	293.71	346.30	354.61	360.35	371.56	428.10	523.25	575.89	617.55
21.5	273.24	297.27	351.78	360.20	365.97	377.22	435.17	532.42	585.30	627.62
22	276.78	300.83	357.26	365.79	371.59	382.88	442.24	541.59	594.71	637.69
22.5	280.32	304.39	362.74	371.38	377.21	388.54	449.31	550.76	604.12	647.76
23	283.86	307.95	368.22	376.97	382.83	394.20	456.38	559.93	613.53	657.83
23.5	287.40	311.51	373.70	382.56	388.45	399.86	463.45	569.10	622.94	667.90
24	290.94	315.07	379.18	388.15	394.07	405.52	470.52	578.27	632.35	677.97
24.5	294.48	318.63	384.66	393.74	399.69	411.18	477.59	587.44	641.76	688.04
25	298.02	322.19	390.14	399.33	405.31	416.84	484.66	596.61	651.17	698.11
25.5	301.56	325.75	395.62	404.92	410.93	422.50	491.73	605.78	660.58	708.18
26	305.10	329.31	401.10	410.51	416.55	428.16	498.80	614.95	669.99	718.25
26.5	308.64	332.87	406.58	416.10	422.17	433.82	505.87	624.12	679.40	728.32
27	312.18	336.43	412.06	421.69	427.79	439.48	512.94	633.29	688.81	738.39
27.5	315.72	339.99	417.54	427.28	433.41	445.14	520.01	642.46	698.22	748.46
28	319.26	343.55	423.02	432.87	439.03	450.80	527.08	651.63	707.63	758.53
28.5	322.80	347.11	428.50	438.46	444.65	456.46	534.15	660.80	717.04	768.60
29	326.34	350.67	433.98	444.05	450.27	462.12	541.22	669.97	726.45	778.67
29.5	329.88	354.23	439.46	449.64	455.89	467.78	548.29	679.14	735.86	788.74
30	333.42	357.79	444.94	455.23	461.51	473.44	555.36	688.31	745.27	798.81
30.5	340.65	365.08	455.88	466.72	473.06	485.22	569.94	703.00	764.11	818.99
31	340.65	365.08	455.88	466.72	473.06	485.22	569.94	703.00	764.11	818.99
31.5	347.88	372.37	466.82	478.21	484.61	497.00	584.52	717.69	782.95	839.17
32	347.88	372.37	466.82	478.21	484.61	497.00	584.52	717.69	782.95	839.17
32.5	355.11	379.66	477.76	489.70	496.16	508.78	599.10	732.38	801.79	859.35
33	355.11	379.66	477.76	489.70	496.16	508.78	599.10	732.38	801.79	859.35

Table continues overleaf



# ZONES AND RATES

The International Specialists		Services		How to Ship with DHL Express		Shipping Tools		Zones and Rates	
Calculate the Price of Your Shipment	Optional Services	Surcharges		Customs Services	Service Capability and Rating Zones	Export Services		Import Services	

## Export rates by zone and product

### DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
33.5	362.34	386.95	488.70	501.19	507.71	520.56	613.68	747.07	820.63	879.53
34	362.34	386.95	488.70	501.19	507.71	520.56	613.68	747.07	820.63	879.53
34.5	369.57	394.24	499.64	512.68	519.26	532.34	628.26	761.76	839.47	899.71
35	369.57	394.24	499.64	512.68	519.26	532.34	628.26	761.76	839.47	899.71
35.5	376.80	401.53	510.58	524.17	530.81	544.12	642.84	776.45	858.31	919.89
36	376.80	401.53	510.58	524.17	530.81	544.12	642.84	776.45	858.31	919.89
36.5	384.03	408.82	521.52	535.66	542.36	555.90	657.42	791.14	877.15	940.07
37	384.03	408.82	521.52	535.66	542.36	555.90	657.42	791.14	877.15	940.07
37.5	391.26	416.11	532.46	547.15	553.91	567.68	672.00	805.83	895.99	960.25
38	391.26	416.11	532.46	547.15	553.91	567.68	672.00	805.83	895.99	960.25
38.5	398.49	423.40	543.40	558.64	565.46	579.46	686.58	820.52	914.83	980.43
39	398.49	423.40	543.40	558.64	565.46	579.46	686.58	820.52	914.83	980.43
39.5	405.72	430.69	554.34	570.13	577.01	591.24	701.16	835.21	933.67	1,000.61
40	405.72	430.69	554.34	570.13	577.01	591.24	701.16	835.21	933.67	1,000.61
40.5	412.95	437.98	565.28	581.62	588.56	603.02	715.74	849.90	952.51	1,020.79
41	412.95	437.98	565.28	581.62	588.56	603.02	715.74	849.90	952.51	1,020.79
41.5	420.18	445.27	576.22	593.11	600.11	614.80	730.32	864.59	971.35	1,040.97
42	420.18	445.27	576.22	593.11	600.11	614.80	730.32	864.59	971.35	1,040.97
42.5	427.41	452.56	587.16	604.60	611.66	626.58	744.90	879.28	990.19	1,061.15
43	427.41	452.56	587.16	604.60	611.66	626.58	744.90	879.28	990.19	1,061.15
43.5	434.64	459.85	598.10	616.09	623.21	638.36	759.48	893.97	1,009.03	1,081.33
44	434.64	459.85	598.10	616.09	623.21	638.36	759.48	893.97	1,009.03	1,081.33
44.5	441.87	467.14	609.04	627.58	634.76	650.14	774.06	908.66	1,027.87	1,101.51
45	441.87	467.14	609.04	627.58	634.76	650.14	774.06	908.66	1,027.87	1,101.51
45.5	449.10	474.43	619.98	639.07	646.31	661.92	788.64	923.35	1,046.71	1,121.69
46	449.10	474.43	619.98	639.07	646.31	661.92	788.64	923.35	1,046.71	1,121.69
46.5	456.33	481.72	630.92	650.56	657.86	673.70	803.22	938.04	1,065.55	1,141.87
47	456.33	481.72	630.92	650.56	657.86	673.70	803.22	938.04	1,065.55	1,141.87
47.5	463.56	489.01	641.86	662.05	669.41	685.48	817.80	952.73	1,084.39	1,162.05
48	463.56	489.01	641.86	662.05	669.41	685.48	817.80	952.73	1,084.39	1,162.05
48.5	470.79	496.30	652.80	673.54	680.96	697.26	832.38	967.42	1,103.23	1,182.23
49	470.79	496.30	652.80	673.54	680.96	697.26	832.38	967.42	1,103.23	1,182.23
49.5	478.02	503.59	663.74	685.03	692.51	709.04	846.96	982.11	1,122.07	1,202.41
50	478.02	503.59	663.74	685.03	692.51	709.04	846.96	982.11	1,122.07	1,202.41
50.5	485.25	510.88	674.68	696.52	704.06	720.82	861.54	996.80	1,140.91	1,222.59

Table continues overleaf

# ZONES AND RATES

The International Specialists		Services	How to Ship with DHL Express		Shipping Tools	Zones and Rates	
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services	

## Export rates by zone and product

### DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
51	485.25	510.88	674.68	696.52	704.06	720.82	861.54	996.80	1,140.91	1,222.59
51.5	492.48	518.17	685.62	708.01	715.61	732.60	876.12	1,011.49	1,159.75	1,242.77
52	492.48	518.17	685.62	708.01	715.61	732.60	876.12	1,011.49	1,159.75	1,242.77
52.5	499.71	525.46	696.56	719.50	727.16	744.38	890.70	1,026.18	1,178.59	1,262.95
53	499.71	525.46	696.56	719.50	727.16	744.38	890.70	1,026.18	1,178.59	1,262.95
53.5	506.94	532.75	707.50	730.99	738.71	756.16	905.28	1,040.87	1,197.43	1,283.13
54	506.94	532.75	707.50	730.99	738.71	756.16	905.28	1,040.87	1,197.43	1,283.13
54.5	514.17	540.04	718.44	742.48	750.26	767.94	919.86	1,055.56	1,216.27	1,303.31
55	514.17	540.04	718.44	742.48	750.26	767.94	919.86	1,055.56	1,216.27	1,303.31
55.5	521.40	547.33	729.38	753.97	761.81	779.72	934.44	1,070.25	1,235.11	1,323.49
56	521.40	547.33	729.38	753.97	761.81	779.72	934.44	1,070.25	1,235.11	1,323.49
56.5	528.63	554.62	740.32	765.46	773.36	791.50	949.02	1,084.94	1,253.95	1,343.67
57	528.63	554.62	740.32	765.46	773.36	791.50	949.02	1,084.94	1,253.95	1,343.67
57.5	535.86	561.91	751.26	776.95	784.91	803.28	963.60	1,099.63	1,272.79	1,363.85
58	535.86	561.91	751.26	776.95	784.91	803.28	963.60	1,099.63	1,272.79	1,363.85
58.5	543.09	569.20	762.20	788.44	796.46	815.06	978.18	1,114.32	1,291.63	1,384.03
59	543.09	569.20	762.20	788.44	796.46	815.06	978.18	1,114.32	1,291.63	1,384.03
59.5	550.32	576.49	773.14	799.93	808.01	826.84	992.76	1,129.01	1,310.47	1,404.21
60	550.32	576.49	773.14	799.93	808.01	826.84	992.76	1,129.01	1,310.47	1,404.21
60.5	557.55	583.78	784.08	811.42	819.56	838.62	1,007.34	1,143.70	1,329.31	1,424.39
61	557.55	583.78	784.08	811.42	819.56	838.62	1,007.34	1,143.70	1,329.31	1,424.39
61.5	564.78	591.07	795.02	822.91	831.11	850.40	1,021.92	1,158.39	1,348.15	1,444.57
62	564.78	591.07	795.02	822.91	831.11	850.40	1,021.92	1,158.39	1,348.15	1,444.57
62.5	572.01	598.36	805.96	834.40	842.66	862.18	1,036.50	1,173.08	1,366.99	1,464.75
63	572.01	598.36	805.96	834.40	842.66	862.18	1,036.50	1,173.08	1,366.99	1,464.75
63.5	579.24	605.65	816.90	845.89	854.21	873.96	1,051.08	1,187.77	1,385.83	1,484.93
64	579.24	605.65	816.90	845.89	854.21	873.96	1,051.08	1,187.77	1,385.83	1,484.93
64.5	586.47	612.94	827.84	857.38	865.76	885.74	1,065.66	1,202.46	1,404.67	1,505.11
65	586.47	612.94	827.84	857.38	865.76	885.74	1,065.66	1,202.46	1,404.67	1,505.11
65.5	593.70	620.23	838.78	868.87	877.31	897.52	1,080.24	1,217.15	1,423.51	1,525.29
66	593.70	620.23	838.78	868.87	877.31	897.52	1,080.24	1,217.15	1,423.51	1,525.29
66.5	600.93	627.52	849.72	880.36	888.86	909.30	1,094.82	1,231.84	1,442.35	1,545.47

Table continues overleaf



# ZONES AND RATES

The International Specialists		Services	How to Ship with DHL Express		Shipping Tools	Zones and Rates	
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services	

## Export rates by zone and product

### DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
67	600.93	627.52	849.72	880.36	888.86	909.30	1,094.82	1,231.84	1,442.35	1,545.47
67.5	608.16	634.81	860.66	891.85	900.41	921.08	1,109.40	1,246.53	1,461.19	1,565.65
68	608.16	634.81	860.66	891.85	900.41	921.08	1,109.40	1,246.53	1,461.19	1,565.65
68.5	615.39	642.10	871.60	903.34	911.96	932.86	1,123.98	1,261.22	1,480.03	1,585.83
69	615.39	642.10	871.60	903.34	911.96	932.86	1,123.98	1,261.22	1,480.03	1,585.83
69.5	622.62	649.39	882.54	914.83	923.51	944.64	1,138.56	1,275.91	1,498.87	1,606.01
70	622.62	649.39	882.54	914.83	923.51	944.64	1,138.56	1,275.91	1,498.87	1,606.01
For each additional 1kg										
70.1 - 1000*	7.23	7.29	10.94	11.49	11.55	11.78	14.58	14.69	18.84	20.18

**DHL Express 12:00** – Guaranteed delivery before 12:00 on the next possible working day to over 86 countries worldwide. Add USD 7 to the DHL Express Worldwide prices.

**DHL Express 9:00** – Guaranteed delivery before 9:00 on the next possible working day to over 29 countries worldwide. Add USD 21 to the DHL Express Worldwide prices.

Weights are rounded up to the nearest 0.5kg for shipments up to 30kg, and to the nearest 1kg thereafter.

Rates are in USD and exclude customs duties, taxes, clearance-related charges, VAT and all surcharges.

Terms and conditions apply – see [dhl.com.pk](http://dhl.com.pk) for details.

\*DHL Express does not accept shipments exceeding 1,000 kg, or containing pieces exceeding 300 kg or 300 cm in length, and/or not meeting DHL standards for packing. Refer to our Packing Guide on [dhl.com.pk/packingguide](http://dhl.com.pk/packingguide). These network restrictions are subject to change with 30 days' notice.

# ZONES AND RATES

The International Specialists		Services	How to Ship with DHL Express		Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services

## Import rates by zone and product

### DHL EXPRESS WORLDWIDE IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
Documents only up to 2kg										
0.5	32.89	38.19	43.23	44.94	49.37	52.99	53.50	63.80	75.96	81.54
1	51.03	56.48	61.54	63.49	68.24	72.05	74.06	86.41	101.24	108.65
1.5	69.17	74.77	79.85	82.04	87.11	91.11	94.62	109.02	126.52	135.76
2	87.31	93.06	98.16	100.59	105.98	110.17	115.18	131.63	151.80	162.87
Documents from 2.5kg and non-documents from 0.5kg										
0.5	63.80	68.42	74.11	76.33	84.03	86.93	90.30	96.78	109.73	117.78
1	82.28	86.93	92.98	95.25	103.00	105.99	110.86	119.39	135.01	144.89
1.5	94.25	98.96	105.29	107.92	115.95	120.31	125.22	137.87	153.94	165.22
2	106.22	110.99	117.60	120.59	128.90	134.63	139.58	156.35	172.87	185.55
2.5	118.19	123.02	129.91	133.26	141.85	148.95	153.94	174.83	191.80	205.88
3	124.11	130.24	138.10	141.65	150.26	157.38	164.19	187.14	206.52	221.66
3.5	130.03	137.46	146.29	150.04	158.67	165.81	174.44	199.45	221.24	237.44
4	135.95	144.68	154.48	158.43	167.08	174.24	184.69	211.76	235.96	253.22
4.5	141.87	151.90	162.67	166.82	175.49	182.67	194.94	224.07	250.68	269.00
5	147.79	159.12	170.86	175.21	183.90	191.10	205.19	236.38	265.40	284.78
5.5	153.71	166.34	179.05	183.60	192.31	199.53	215.44	248.69	280.12	300.56
6	159.63	173.56	187.24	191.99	200.72	207.96	225.69	261.00	294.84	316.34
6.5	165.55	180.78	195.43	200.38	209.13	216.39	235.94	273.31	309.56	332.12
7	171.47	188.00	203.62	208.77	217.54	224.82	246.19	285.62	324.28	347.90
7.5	177.39	195.22	211.81	217.16	225.95	233.25	256.44	297.93	339.00	363.68
8	183.31	202.44	220.00	225.55	234.36	241.68	266.69	310.24	353.72	379.46
8.5	189.23	209.66	228.19	233.94	242.77	250.11	276.94	322.55	368.44	395.24
9	195.15	216.88	236.38	242.33	251.18	258.54	287.19	334.86	383.16	411.02
9.5	201.07	224.10	244.57	250.72	259.59	266.97	297.44	347.17	397.88	426.80
10	206.99	231.32	252.76	259.11	268.00	275.40	307.69	359.48	412.60	442.58
10.5	211.05	235.50	258.90	265.34	274.28	281.71	315.88	369.73	423.11	453.84
11	215.11	239.68	265.04	271.57	280.56	288.02	324.07	379.98	433.62	465.10
11.5	219.17	243.86	271.18	277.80	286.84	294.33	332.26	390.23	444.13	476.36
12	223.23	248.04	277.32	284.03	293.12	300.64	340.45	400.48	454.64	487.62
12.5	227.29	252.22	283.46	290.26	299.40	306.95	348.64	410.73	465.15	498.88
13	231.35	256.40	289.60	296.49	305.68	313.26	356.83	420.98	475.66	510.14
13.5	235.41	260.58	295.74	302.72	311.96	319.57	365.02	431.23	486.17	521.40
14	239.47	264.76	301.88	308.95	318.24	325.88	373.21	441.48	496.68	532.66
14.5	243.53	268.94	308.02	315.18	324.52	332.19	381.40	451.73	507.19	543.92
15	247.59	273.12	314.16	321.41	330.80	338.50	389.59	461.98	517.70	555.18
15.5	251.65	277.30	320.30	327.64	337.08	344.81	397.78	472.23	528.21	566.44
16	255.71	281.48	326.44	333.87	343.36	351.12	405.97	482.48	538.72	577.70
16.5	259.77	285.66	332.58	340.10	349.64	357.43	414.16	492.73	549.23	588.96

Table continues overleaf



# ZONES AND RATES

The International Specialists		Services		How to Ship with DHL Express		Shipping Tools		Zones and Rates	
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones		Export Services		Import Services	

## Import rates by zone and product

### DHL EXPRESS WORLDWIDE IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
17	263.83	289.84	338.72	346.33	355.92	363.74	422.35	502.98	559.74	600.22
17.5	267.89	294.02	344.86	352.56	362.20	370.05	430.54	513.23	570.25	611.48
18	271.95	298.20	351.00	358.79	368.48	376.36	438.73	523.48	580.76	622.74
18.5	276.01	302.38	357.14	365.02	374.76	382.67	446.92	533.73	591.27	634.00
19	280.07	306.56	363.28	371.25	381.04	388.98	455.11	543.98	601.78	645.26
19.5	284.13	310.74	369.42	377.48	387.32	395.29	463.30	554.23	612.29	656.52
20	288.19	314.92	375.56	383.71	393.60	401.60	471.49	564.48	622.80	667.78
20.5	292.25	319.10	381.70	389.94	399.88	407.91	479.68	574.73	633.31	679.04
21	296.31	323.28	387.84	396.17	406.16	414.22	487.87	584.98	643.82	690.30
21.5	300.37	327.46	393.98	402.40	412.44	420.53	496.06	595.23	654.33	701.56
22	304.43	331.64	400.12	408.63	418.72	426.84	504.25	605.48	664.84	712.82
22.5	308.49	335.82	406.26	414.86	425.00	433.15	512.44	615.73	675.35	724.08
23	312.55	340.00	412.40	421.09	431.28	439.46	520.63	625.98	685.86	735.34
23.5	316.61	344.18	418.54	427.32	437.56	445.77	528.82	636.23	696.37	746.60
24	320.67	348.36	424.68	433.55	443.84	452.08	537.01	646.48	706.88	757.86
24.5	324.73	352.54	430.82	439.78	450.12	458.39	545.20	656.73	717.39	769.12
25	328.79	356.72	436.96	446.01	456.40	464.70	553.39	666.98	727.90	780.38
25.5	332.85	360.90	443.10	452.24	462.68	471.01	561.58	677.23	738.41	791.64
26	336.91	365.08	449.24	458.47	468.96	477.32	569.77	687.48	748.92	802.90
26.5	340.97	369.26	455.38	464.70	475.24	483.63	577.96	697.73	759.43	814.16
27	345.03	373.44	461.52	470.93	481.52	489.94	586.15	707.98	769.94	825.42
27.5	349.09	377.62	467.66	477.16	487.80	496.25	594.34	718.23	780.45	836.68
28	353.15	381.80	473.80	483.39	494.08	502.56	602.53	728.48	790.96	847.94
28.5	357.21	385.98	479.94	489.62	500.36	508.87	610.72	738.73	801.47	859.20
29	361.27	390.16	486.08	495.85	506.64	515.18	618.91	748.98	811.98	870.46
29.5	365.33	394.34	492.22	502.08	512.92	521.49	627.10	759.23	822.49	881.72
30	369.39	398.52	498.36	508.31	519.20	527.80	635.29	769.48	833.00	892.98
30.5	377.46	406.65	510.64	521.16	532.10	540.92	651.66	785.91	854.03	915.53
31	377.46	406.65	510.64	521.16	532.10	540.92	651.66	785.91	854.03	915.53
31.5	385.53	414.78	522.92	534.01	545.00	554.04	668.03	802.34	875.06	938.08
32	385.53	414.78	522.92	534.01	545.00	554.04	668.03	802.34	875.06	938.08
32.5	393.60	422.91	535.20	546.86	557.90	567.16	684.40	818.77	896.09	960.63
33	393.60	422.91	535.20	546.86	557.90	567.16	684.40	818.77	896.09	960.63
33.5	401.67	431.04	547.48	559.71	570.80	580.28	700.77	835.20	917.12	983.18
34	401.67	431.04	547.48	559.71	570.80	580.28	700.77	835.20	917.12	983.18
34.5	409.74	439.17	559.76	572.56	583.70	593.40	717.14	851.63	938.15	1,005.73
35	409.74	439.17	559.76	572.56	583.70	593.40	717.14	851.63	938.15	1,005.73
35.5	417.81	447.30	572.04	585.41	596.60	606.52	733.51	868.06	959.18	1,028.28
36	417.81	447.30	572.04	585.41	596.60	606.52	733.51	868.06	959.18	1,028.28

Table continues overleaf

# ZONES AND RATES

The International Specialists		Services	How to Ship with DHL Express		Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services

## Import rates by zone and product

### DHL EXPRESS WORLDWIDE IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
36.5	425.88	455.43	584.32	598.26	609.50	619.64	749.88	884.49	980.21	1,050.83
37	425.88	455.43	584.32	598.26	609.50	619.64	749.88	884.49	980.21	1,050.83
37.5	433.95	463.56	596.60	611.11	622.40	632.76	766.25	900.92	1,001.24	1,073.38
38	433.95	463.56	596.60	611.11	622.40	632.76	766.25	900.92	1,001.24	1,073.38
38.5	442.02	471.69	608.88	623.96	635.30	645.88	782.62	917.35	1,022.27	1,095.93
39	442.02	471.69	608.88	623.96	635.30	645.88	782.62	917.35	1,022.27	1,095.93
39.5	450.09	479.82	621.16	636.81	648.20	659.00	798.99	933.78	1,043.30	1,118.48
40	450.09	479.82	621.16	636.81	648.20	659.00	798.99	933.78	1,043.30	1,118.48
40.5	458.16	487.95	633.44	649.66	661.10	672.12	815.36	950.21	1,064.33	1,141.03
41	458.16	487.95	633.44	649.66	661.10	672.12	815.36	950.21	1,064.33	1,141.03
41.5	466.23	496.08	645.72	662.51	674.00	685.24	831.73	966.64	1,085.36	1,163.58
42	466.23	496.08	645.72	662.51	674.00	685.24	831.73	966.64	1,085.36	1,163.58
42.5	474.30	504.21	658.00	675.36	686.90	698.36	848.10	983.07	1,106.39	1,186.13
43	474.30	504.21	658.00	675.36	686.90	698.36	848.10	983.07	1,106.39	1,186.13
43.5	482.37	512.34	670.28	688.21	699.80	711.48	864.47	999.50	1,127.42	1,208.68
44	482.37	512.34	670.28	688.21	699.80	711.48	864.47	999.50	1,127.42	1,208.68
44.5	490.44	520.47	682.56	701.06	712.70	724.60	880.84	1,015.93	1,148.45	1,231.23
45	490.44	520.47	682.56	701.06	712.70	724.60	880.84	1,015.93	1,148.45	1,231.23
45.5	498.51	528.60	694.84	713.91	725.60	737.72	897.21	1,032.36	1,169.48	1,253.78
46	498.51	528.60	694.84	713.91	725.60	737.72	897.21	1,032.36	1,169.48	1,253.78
46.5	506.58	536.73	707.12	726.76	738.50	750.84	913.58	1,048.79	1,190.51	1,276.33
47	506.58	536.73	707.12	726.76	738.50	750.84	913.58	1,048.79	1,190.51	1,276.33
47.5	514.65	544.86	719.40	739.61	751.40	763.96	929.95	1,065.22	1,211.54	1,298.88
48	514.65	544.86	719.40	739.61	751.40	763.96	929.95	1,065.22	1,211.54	1,298.88
48.5	522.72	552.99	731.68	752.46	764.30	777.08	946.32	1,081.65	1,232.57	1,321.43
49	522.72	552.99	731.68	752.46	764.30	777.08	946.32	1,081.65	1,232.57	1,321.43
49.5	530.79	561.12	743.96	765.31	777.20	790.20	962.69	1,098.08	1,253.60	1,343.98
50	530.79	561.12	743.96	765.31	777.20	790.20	962.69	1,098.08	1,253.60	1,343.98
50.5	538.86	569.25	756.24	778.16	790.10	803.32	979.06	1,114.51	1,274.63	1,366.53
51	538.86	569.25	756.24	778.16	790.10	803.32	979.06	1,114.51	1,274.63	1,366.53
51.5	546.93	577.38	768.52	791.01	803.00	816.44	995.43	1,130.94	1,295.66	1,389.08
52	546.93	577.38	768.52	791.01	803.00	816.44	995.43	1,130.94	1,295.66	1,389.08
52.5	555.00	585.51	780.80	803.86	815.90	829.56	1,011.80	1,147.37	1,316.69	1,411.63
53	555.00	585.51	780.80	803.86	815.90	829.56	1,011.80	1,147.37	1,316.69	1,411.63
53.5	563.07	593.64	793.08	816.71	828.80	842.68	1,028.17	1,163.80	1,337.72	1,434.18
54	563.07	593.64	793.08	816.71	828.80	842.68	1,028.17	1,163.80	1,337.72	1,434.18
54.5	571.14	601.77	805.36	829.56	841.70	855.80	1,044.54	1,180.23	1,358.75	1,456.73
55	571.14	601.77	805.36	829.56	841.70	855.80	1,044.54	1,180.23	1,358.75	1,456.73
55.5	579.21	609.90	817.64	842.41	854.60	868.92	1,060.91	1,196.66	1,379.78	1,479.28

Table continues overleaf

# ZONES AND RATES

The International Specialists		Services	How to Ship with DHL Express		Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services

## Import rates by zone and product

### DHL EXPRESS WORLDWIDE IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
56	579.21	609.90	817.64	842.41	854.60	868.92	1,060.91	1,196.66	1,379.78	1,479.28
56.5	587.28	618.03	829.92	855.26	867.50	882.04	1,077.28	1,213.09	1,400.81	1,501.83
57	587.28	618.03	829.92	855.26	867.50	882.04	1,077.28	1,213.09	1,400.81	1,501.83
57.5	595.35	626.16	842.20	868.11	880.40	895.16	1,093.65	1,229.52	1,421.84	1,524.38
58	595.35	626.16	842.20	868.11	880.40	895.16	1,093.65	1,229.52	1,421.84	1,524.38
58.5	603.42	634.29	854.48	880.96	893.30	908.28	1,110.02	1,245.95	1,442.87	1,546.93
59	603.42	634.29	854.48	880.96	893.30	908.28	1,110.02	1,245.95	1,442.87	1,546.93
59.5	611.49	642.42	866.76	893.81	906.20	921.40	1,126.39	1,262.38	1,463.90	1,569.48
60	611.49	642.42	866.76	893.81	906.20	921.40	1,126.39	1,262.38	1,463.90	1,569.48
60.5	619.56	650.55	879.04	906.66	919.10	934.52	1,142.76	1,278.81	1,484.93	1,592.03
61	619.56	650.55	879.04	906.66	919.10	934.52	1,142.76	1,278.81	1,484.93	1,592.03
61.5	627.63	658.68	891.32	919.51	932.00	947.64	1,159.13	1,295.24	1,505.96	1,614.58
62	627.63	658.68	891.32	919.51	932.00	947.64	1,159.13	1,295.24	1,505.96	1,614.58
62.5	635.70	666.81	903.60	932.36	944.90	960.76	1,175.50	1,311.67	1,526.99	1,637.13
63	635.70	666.81	903.60	932.36	944.90	960.76	1,175.50	1,311.67	1,526.99	1,637.13
63.5	643.77	674.94	915.88	945.21	957.80	973.88	1,191.87	1,328.10	1,548.02	1,659.68
64	643.77	674.94	915.88	945.21	957.80	973.88	1,191.87	1,328.10	1,548.02	1,659.68
64.5	651.84	683.07	928.16	958.06	970.70	987.00	1,208.24	1,344.53	1,569.05	1,682.23
65	651.84	683.07	928.16	958.06	970.70	987.00	1,208.24	1,344.53	1,569.05	1,682.23
65.5	659.91	691.20	940.44	970.91	983.60	1,000.12	1,224.61	1,360.96	1,590.08	1,704.78
66	659.91	691.20	940.44	970.91	983.60	1,000.12	1,224.61	1,360.96	1,590.08	1,704.78
66.5	667.98	699.33	952.72	983.76	996.50	1,013.24	1,240.98	1,377.39	1,611.11	1,727.33
67	667.98	699.33	952.72	983.76	996.50	1,013.24	1,240.98	1,377.39	1,611.11	1,727.33
67.5	676.05	707.46	965.00	996.61	1,009.40	1,026.36	1,257.35	1,393.82	1,632.14	1,749.88
68	676.05	707.46	965.00	996.61	1,009.40	1,026.36	1,257.35	1,393.82	1,632.14	1,749.88
68.5	684.12	715.59	977.28	1,009.46	1,022.30	1,039.48	1,273.72	1,410.25	1,653.17	1,772.43
69	684.12	715.59	977.28	1,009.46	1,022.30	1,039.48	1,273.72	1,410.25	1,653.17	1,772.43
69.5	692.19	723.72	989.56	1,022.31	1,035.20	1,052.60	1,290.09	1,426.68	1,674.20	1,794.98
70	692.19	723.72	989.56	1,022.31	1,035.20	1,052.60	1,290.09	1,426.68	1,674.20	1,794.98
For each additional 1kg										
70.1 - 1000*	8.07	8.13	12.28	12.85	12.90	13.12	16.37	16.43	21.03	22.55

Weights are rounded up to the nearest 0.5kg for shipments up to 30kg, and to the nearest 1kg thereafter.

Rates are in USD and exclude customs duties, taxes, clearance-related charges, VAT and all surcharges.

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\*DHL Express does not accept shipments exceeding 1,000 kg, or containing pieces exceeding 300 kg or 300 cm in length, and/or not meeting DHL standards for packing. Refer to our Packing Guide on [dhl.com.pk/packingguide](http://dhl.com.pk/packingguide). These network restrictions are subject to change with 30 days' notice.



## SERVICE CENTER ADDRESSES AND PHONE NUMBERS

### Country Office

Survey No. 137  
Jinnah International Airport  
Karachi  
(021) 111 500 000

### Lahore

165-A, Block P  
Mini Market  
Gulberg II  
Lahore  
(042) 3598 8603

### Islamabad Office

Zareen Chamber  
I.T. Centre  
Khayaban-e-Suherwardy  
Islamabad  
(051) 111 500 000

### Sialkot Office

4 KM, Wazirabad Road  
Naul Mor  
Sialkot  
(052) 111 500 000

### Faisalabad Office

37B  
New Civil Lines  
Faisalabad  
(041) 111 500 000

### Multan

Peer Khursheed Road  
Opp. Peer Khursheed Mosque  
Peer Khursheed Colony  
Multan  
(061) 621 1147

### Quetta

Plot No. 2-12/22  
M. A. Jinnah Road  
Quetta  
(081) 284 4421

### Hyderabad

Shop #435 Saddar  
Haji Shah Chowk  
Hyderabad  
(022) 3278 4181

### Khurrianwala

Faisalabad G. T. Road  
Khurianwala  
(041) 436 0633

### Gujranwala

Outside General Bus Stand  
Choudhry Plaza, G. T. Road  
Gujranwala  
(055) 385 0093

### Gujrat

Near Lamcy Hotel  
Opp. Go Well CNG  
G. T. Road  
Gujrat  
(053) 351 5343

### Chandni Chowk

Shop No. 143-B  
Chandni Chowk  
Murree Road  
Rawalpindi  
(051) 441 9374

### Abbottabad

Office #06  
Yousuf Jamal Plaza  
Main Mahsehra Road  
Abbottabad  
(051) 207 7585

### Peshawar

1080, Saddar Road  
Peshawar Cantonment  
Peshawar  
(091) 527 7418

### Jhelum

Opp. Ufone Office  
G. T. Road, Mujahidabad  
Jhelum  
(054) 462 7999

### Mirpur A. K.

517, Sector B3  
Allama Iqbal Road  
Mirpur A. K.  
(05827) 446283

### DHL Pakistan (Pvt.) Limited

Survey #137  
Jinnah International Airport  
Karachi  
Pakistan

For contact details of the DHL Express office nearest to you,  
please visit our website at [dhl.com.pk](http://dhl.com.pk)  
or call the customer service hotline on +92 21 111-345-111

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