## Sarah Huho



#### **PROFILE**

Recent graduate with a degree in Mathematics and Computer Science. Looking to apply my technical skills and experience in systems support and web development as an IT Intern.

### **CONTACT INFORMATION**

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github Account

#### **EDUCATION**

# **Bachelor of Science Mathematics and Computer Science**

Kenyatta University | 2024

- Specialization: Statistics and Computer Science
- Relevant coursework: Information Systems,
  Database Management, Web
  Development, IT Security

## **TECHNICAL SKILLS**

- Operating Systems: Windows, Linux, Mac
- Systems Administration: Active Directory, troubleshooting, helpdesk support
- IT Security: Cybersecurity basics, IT policies and procedures
- Web Development: HTML, CSS, JavaScript, PHP, SQL
- **Problem Solving:** Diagnostic hardware/Software Faults, System Maintenance
- Database Management: SQL
- Tools: Power BI, Webpack, NPM

## WORK EXPERIENCE

## IT Intern,Office of the Deputy President

May 2023 to Aug 2023 (3 months)

- Resolved over 80 technical issues, reducing downtime by 20%
- Assisted with system debugging and testing, improving performance by 15%
- Worked with Windows and Linux systems to ensure smooth operations
- Documented issues and solutions, improving troubleshooting accuracy by 10%

## Web developer, Henki Kenya

Jan 2024 to Feb 2024 (1 month)

- Built an online shop using HTML, CSS, JavaScript which increased sales traffic by 25%
- Designed a mobile-friendly website, leading to a 30% increase in mobile engagement
- Worked with the team to fix website issues, cutting load time by 40%

#### **PROJECTS**

## **Information System Debugging**

- Fixed 15 system bugs, improving workflow at the Office of the Deputy President
- Assisted in server maintenance and network monitoring, ensuring reliable and secure connections across the office, reducing network issues by 30%
- Supported the configuration of network devices and helped maintain data security protocols

#### **Portfolio**

 Created a personal website to showcase web development skills, increasing site traffic by 50% over two months