WAJEEHA USMAN

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Education

University of Engineering and Technology, Taxila

Sept 2021 - June 2025

Bachelor's in software engineering – CGPA: 3.82

Courses: OOP, Data Structures and Algorithms, Programming Fundamentals, Data Base Systems

FSC Pre Engineering

Sept 2019 - Aug 2021

Marks: 1085/1100

Courses: English, Mathematics, Physics, Chemistry

Skills

Languages: C++, Java, React (Intermediate), HTML, CSS, JavaScript (Intermediate)

Additional Skills: Adobe Illustrator, Customer Support, Content Writing, Communication, Social Media

Handling

Experience

Front End Web Development Intern | Bytewise Limited

Feb 2023 – May 2023

- Worked as a Front-End Web Development Intern, gaining practical experience in various projects that allowed me to enhance my skills in HTML, CSS, and React.
- Applied my knowledge of front-end development to create functional and responsive user interfaces, ensuring that user experience was always a top priority.

Customer-Support Specialist | DigiSquad VA

April 2023-Present

• Provide prompt and effective customer support for a German company, primarily dealing with Amazon and Zendesk, through various channels including email and chat.

SEO Content Writer | Kalmak

Sept 2022 – March 2023

Created high-quality, search-engine-optimized content including blog posts, articles, and other forms of
content, to engage readers and improve the website's search engine rankings as an SEO Content Writer
at a startup.

Leadership

Co-Head Media Team | Character Building Society UET Taxila

Feb 2023 - Present

In my current role as Media Co-Head, I am responsible for promoting the organization and managing all its social media accounts. My role involves developing and implementing effective social media strategies, creating engaging content, and ensuring that the organization's message is consistent across all platforms.

Project

Secure Scope | Google Solution Challenge

Developed a website to protect people from cyber threats as part of a Google Solution Challenge project.