

Subscription **Summary**

TANGGAL TAGIHAN TANGGAL JATUH TEMPO HARAP DIBAYAR (Billing Date) (Billing Due Date) (Please Pay) 08-NOV-23 254.745 23-NOV-23

Account Status/ Status Akun: Active

NOMOR PELANGGAN / CIF Subscriber Number / CIF

12305709

TAGIHAN BULAN INI / Current Charge	229.500	
PPN / Vat	25.245	
DEPOSIT / Deposit	0	
BEA METERAI / Stamp Duty Charge	0	

PT. LINK NET TBK **CENTENNIAL TOWER LT. 26 UNIT D,** JL JEND. GATOT SUBROTO KAV. 24-25, KARET SEMANGGI, SETIABUDI, IAKARTA SELATAN NPWP: 01.770.114.5-054.000

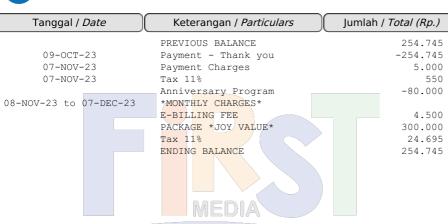


WAKHID HASIM

NGEMPLAK

SLEMAN 55584

DUSUN CEPER NO. 49



Fasilitas Tambahan / Additional Facility:

Pemberitahuan / Announcement

Pelanggan Yth. Segera lakukan pembayaran sebelum tanggal jatuh tempo, untuk menghindari pemblokiran layanan sementara yang diakukan secara otomatis 1 (satu) hari setelah tanggal jatuh tempo.

Dear Valued Customer, please be informed to pay your balance due before the due date to prevent an automatic temporary service isolation, which will occur 1 (one) day after the due date

CUSTOMER SERVICE & SALES CENTER

Contact Center



1500 595 (dari PSTN)





021 2559 6595 (dari Ponsel)



FirstMediaCares

Sales Center



1500 290 (dari PSTN)

Self Service

My Firstmedia (android & IOS) my.firstmedia.com cek.firstmedia.com Chatbot FITA

LINK NET INFO

LINKNET INFO :

- 1. Download aplikasi My FirstMedia di Play Store untuk Android / App Store untuk iOS. Dapatkan informasi tagihan lengkap terakhir Anda dan pembayaran tagihan secara online.
- (Download My FirstMedia application on the Play Store for Android / App Store for iOS. Get your latest Billing Information and online payment).
- 2. Dalam hal Bapak/lbu ingin melakukan perubahan LAYANAN maka Bapak/lbu wajib untuk memberitahukan kepada Link Net selambat-lambatnya 14 hari kerja sebelum tanggal cetak Billing dan wajib melunasi seluruh kewajiban Bapak/lbu. (Should you want to change your SERVICE, please contact Link Net Contact Center at least 14 working days
- (Should you want to change your SERVICE, please contact Link Net Contact Center at least 14 working days before the Billing statement date and any outstanding balance must be settled).
- 3. PPN dikenakan terhadap harga jual barang atau jasa dan biaya-biaya lainnya sesuai dengan undang-undang PPN yang berlaku.
- (VAT is applied on value of goods or services and other fees according to Government rules and regulations).
- 4. Tagihan ini berlaku sebagai Faktur Pajak sesuai dengan Peraturan Dirjen Pajak No. 10/PJ/2010. (This billing statement is valid as the Tax Invoice in accordance to Indonesian Directorate General of Taxes regulation No. 10/PJ/2010).
- 5. Silakan akses www.firstmedia.com bagian paling bawah untuk Syarat & Ketentuan dan Kebijakan Privasi. (Please access to www.firstmedia.com bottom page for Terms & Conditions and Privacy Policy).



CARA PEMBAYARAN / PAYMENT METHOD

METODE & LANGKAH PEMBAYARAN

PEMBAYARAN MELALUI E-COMMERCE DAN DIGITAL

Denne Üi.saku ⊙gopay

(a) Jenius Link ← Lazada

tokopedia traveloka* OVO Shopee

SYARAT & KETENTUAN







	Hari setelah cetak tagihan / Days after billing issued		
	Jatuh Tempo tagihan / Billing due date	Penghentian layanan sementara / Service Suspended	Penghentian layanan permanen / Service disconnected
Tagihan ke-1 sejak layanan aktif / first bill after service active	5 hari / days	10 hari / days	30 hari / days
Tagihan ke-2 dan seterusnya sejak layanan aktif / second bill after service active and so on.	15 hari / days	16 hari / <i>days</i>	90 hari / days

Jatuh tempo tagihan/ Billing due date

- Biaya Keterlambatan akan dikenakan apabila belum ada pembayaran setelah tanggal jatuh tempo
 / Late charges will be imposed if no payment received ofter billing due date
- Pelanggan akan menerima peringatan pembayaran melalui SMS/email/telepon/ Customer will get payment reminder through SMS/email/Phone

Penghentian layanan sementara/ service suspended

- * Layanan akan dihentikan sementara dan tagihan bulanan masih tetap berjalan. / Service will be suspended, monthly charges will still be applied
- Hubungi Contact Center untul aktivasi apabila pembayaran sudah dilakukan/ Please contact out Contact Center for activation if payment has been made.

Penghentian layanan permanent/ Service disconnected

 Layanan akan dihentikan secara permanen dan box milik Link Net akan ditarik kembali/ Service will be terminated permanently and Link Net will be collected

Masa pembayaran adalah sejak tanggal penagihan pada lembar tagihan hingga tanggal jatuh tempo / Payment period is the period between billing date and payment due date.