

AYESHA YOUNAS



aishayounas03@gmail.com

(+92)3314570513

House #303,G2 street #10
wapda town, Lahore

OBJECTIVE

To obtain a position in a reputed Organisation, offering challenging Responsibilities requiring unwavering commitment towards profession and Organisational growth and resultantly to become an integral part of the Organisation.

EDUCATION

May, 2014 - M.A islamic Studies
April, 2016 University of Punjab

WORK EXPERIENCE

April, 2017 - Customer support executive
February, 2018 **Ibex Global**

I have experienced at ibex call centre in jazz (111) domestic campaign.

February, 2018 -
February, 2019 **Milvik**

(Milvik) BIMA Mobile Pakistan call centre in (9878) domestic insurance campaign. I worked on Inbound & Outbound Campaigns.

SKILLS

Customer support executive

I have done CSE course from Govt. girls training institute. After joining Milvik I awarded Customer Service Certificate by Julian Woodhouse Global Head of Services from (Milvik) BIMA Mobile Pakistan.

Salesmanship

I have done CSE course from HOP training institute.

Social media marketing

I have done SMM from LEW

Montessori teachers training diploma

Currently I'm doing Montessori teachers training diploma from (PMC) Pakistan Montessori Council.



Video Editing

Softwares Adobe Premier CC Filmora Camtasia



InterPersonal skills:

Self-motivated and passionate about professionally growth. Emotional intelligence, being patient & polite and understanding at all times and particularly when facing tough time, Honesty and accepting challenges.

LANGUAGES

- English
Fluent
- Arabic
Basic

DECLARATION

I solemnly declare that all the above information is 100% correct to the best of my knowledge and belief. Kindly consider my cv in your search for a candidate. Thank you