

Nadeem Razzaq Butt

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Objective

Looking for an opportunity in IT support field as support engineer, field engineer, onsite engineer, systems administrator, IT Trainer, IT solutions provider, presales engineer.

Education

ASSOCIATE DEGREE IN DATABASE MANAGEMENT SYSTEM

AUG 2015 - AUG 2017

VIRTUAL UNIVERSITY OF PAKISTAN

- Major: Database Management Systems, Introduction to Database Administration, Software Engineering
- Minor: Operating Systems,
- Final Project: Designed and developed a Restaurant table booking system in PHP/MYSQL

BACHELOR OF ARTS

APRIL 1998

UNIVERSITY OF PUNJAB, LAHORE, PAKISTAN

Experience

SENIOR COMPUTER TECHNICIAN

ABDULLA FOUAD HOLDING COMPANY, RIYADH, SAUDI ARABIA

JAN 2001 – AUG 2014

- Providing onsite support to clients for servers, desktops, laptops, printers and scanners.
- Installation of new servers, desktops, laptops, printers and scanners
- Installing and configuring windows clients and servers
- Imaging computers for new deployment
- Diagnosing faults in computers and replacing faulty parts
- Using Helpdesk System to check for new tickets and updating and closing accordingly
- Managing Microsoft Domain Server which includes creating user accounts and group policies
- Managing Microsoft Proxy Server which includes implementing access policies and content filtering
- Implementing and Reviewing Active Directory Audit Policies to monitor user access
- Implementing and managing SCCM
- Monitor and adjust the performance of Servers
- Survey systems and servers continuously to determine future needs
- Providing Break/Fix Support for Enterprise products Servers, Storage using HP provided service manuals
- Providing Presales Support for Company Sales Team which includes reviewing RFPs and creating BOQs to close deals more effectively

- Accessing and Implementing HP MPS Solutions which includes HP Webjetadmin, HP Access Control and HP Security Center
- Designing and Implementing Backup and Archiving Solutions using Symantec Backup Exec and HP Data Protector
- Having a good command in OS like Red Hat and Windows Servers with application of implementing Active Directory and Email Solutions
- Implementing Infrastructure data centers Hardware which includes HP Servers including Blades, Storage, Racks and UPS
- Creating Technical Documentations for implemented Projects
- Providing onsite training and Knowledge transfer for all newly implemented solution of HP Servers, Storage, MS Servers and Symantec Backup Software
- Familiar with ITIL and attended ITIL Foundations training
- Designed and deployed virtualization solutions for multiple clients
- Extensive hands on work with VMware and Hyper-v
- Provided online and onsite support to clients for VMware
- Extensive hands on experience working with VMs and Virtual hosts
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IT Certifications

- VMware Certified Professional 6 – Data Center Virtualization
- Microsoft Certified Solutions Expert Private Cloud
- Microsoft Certified Systems Administrator Windows Server 2012
- Microsoft® Certified Technology Specialist: Microsoft Windows Vista, Configuration
- Microsoft® Certified Technology Specialist: Windows Server 2008 Active Directory, Configuration
- Microsoft® Certified Technology Specialist: Windows Server 2008 Network Infrastructure, Configuration
- Microsoft® Certified Technology Specialist: Windows Server 2008 Applications Infrastructure, Configuration
- Microsoft Certified Systems Engineer: Windows Server 2003
- Microsoft Certified Systems Administrator: Windows Server 2003
- Microsoft Certified Database Administrator: Microsoft SQL Server 2000
- HP Accredited Systems Engineer
- HP Accredited Integration Specialist

IT Trainings

- VMware Virtual SAN: Deploy and Manage [V6.2]
- VMware vSphere: Install, Configure, Manage [V6]
- VMware vSphere: Install, Configure, Manage [V5.5]
- ITIL Foundation

Personal Details

DATE OF BIRTH

- Jan 31, 1978

NATIONALITY

- Pakistan

MARITAL STATUS

- Divorced

LANGUAGE

- Urdu, English, Arabic

DRIVING

- Driving license

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