Date of Birth: 03-08-1984 Contact no.: 8830938803 Address: "E" Flat no.308 Om Disha Township Hadapsar

Amar Kumar Kamble

Pune-28

CAREER OBJECTIVE:

To excel in the field of organized retailing operation and handle a job reflecting on customer and being able to use my expertise in retail analyses. I intend to build a career with leading organization with commitment, dedication & planning which will help create an atmosphere for potentiality, efficiency and elevation of my career and my individual growth.

KEYS OF SUCCESS:

- Leadership
- Teamwork
- Honesty and Punctuality
- Communication
- Continuous Improvement
- Customer Service
- Business Process Improvement

CAREER SUMMARY:

Company : Aditya Birla Fashion & Retail Limited Brand : The Collective & International Brands

Period : 15 Dec 2011 - Till date

Position : Operation, Ecommerce Management & Inventory Controller

Job Profile

Responsibility undertaken: -

- > As Head Cashier:-
- All Morning activities handling (Opening checklist, Staff Roster, Store Operation)
- All the banking activities are done in the morning.
- Handling cash counter.
- ❖ Taking Care of Customer service & Problems.
- Helping to the customer & provide product knowledge.
- Maintaining Cash Report on Daily Basis.
- ❖ Handling Petty cash, float cash & maintain register on daily basis.
- ♦ Handling store Vendors issue and follow-up with service.(Security, Housekeeping, Stationary, Material, Mall, courier service)
- Making Vendor payments on time.
- Handling Housekeeping staff and security staff.
- Taking care of store maintenance on weekly basis.
- ♦ Making All reports and Send to Head office on Daily basis (Sales plan, DCR, Return, Gift card, Weekly Deck, Monthly revive, Staff Roster Opex report)

- > As Inventory Controller:-
- Sending stock report on daily basis to Head office.
- Taking care of Stock Inward and Outward on Daily basis.
- Maintaining Inward Outward Register and sending to HO (Commercial team).
- Doing High value count on Daily basis.
- Doing Global count on weekly basis.
- Doing Stock take on Monthly basis with Stock Auditor.
- Handling Defective and Service recovery and maintaining register.
- Taking care shrinkage and maintain under with 0.15
- Handling Venue sale and Personalize shopping.
- ➤ Handle E-Commerce from Store:-
- Check store orders on E-commerce website.
- Checking availability of stock.
- Making Order invoice as per Customer request (COD or Prepaid)
- Making Shipment note on Courier website (Fedex india)
- * Attached require documents and pack product with E-commerce packaging material.
- Following the shipment with delivery status.
- Maintaining E-commerce reports on daily basis (DCR,E-comm Tracker)
- Attending Customer Call and Update offers.
- > Achievement :-
- ❖ The Collective RNR winner 2012-2013.
- ❖ Won prize money for Best Backend in Dec-2014.
- ❖ Received Certificate of 'I am THE COLLECTIVE' in March-April 2015
- ❖ Got Appreciation letter from Brand head (Amit Pande) in Sep-2015 for made highest E-commerce orders in across all stores.

Company : Impact Retail India Pvt Ltd (Essar Group)

Brand : The Electronic Store
Period : 2 Aug 2008 – 5 Dec 2011
Position : Assistant Head Cashier

Job Profile

Responsibility undertaken: -

- Morning Time Make a Banking Reco & Petty Cash.
- All the banking activities are done in the morning
- Send stock report on daily basis to SM & HO.
- Perpetual Inventory Count On daily basis
- Handling customer problem ,
- Maintaining sale report on daily basis
- Handling cash counter.
- Increases the sale value.
- ❖ Maintaining the in inventory register of the G.V.
- Handling the all mode of payment with follow up. (All credit & Debit card, Cheque, Gift Voucher)
- ❖ End of the day take tally to all Cashiers and make DSR in System and send mail to Store Manager and Head Office.

Other:

- Handling Stock Inventory Reco.
- Handling purchase order,
- Stock Received & make GRN in system.
- PO generate in system.
- Maintain defective Reco.
- Stock take on daily basis.
- Perpetual Inventory Count on daily basis.

Staffing:

- ❖ To assist in the development of all staff within the shop
- ❖ Generate a high level of morale and enthusiasm within the shop.
- ❖ To handle all staff grievances related to work.
- ❖ Ensuring all staff perform the duties and responsibilities as per the job description given to them
- ❖ To prepare schedule of work for all staff on day to day basis.
- Can take up responsibility of managing department (Cash) independently.
- ❖ Extensive Retailing Experience at various level including Salesman, CCA, Asst. Head Cashier & Head Cashier.
- Always open to take up new challenges & experimenting with new ideas.

Company : Future Group Ltd (Pantaloon Retail, India)

Brand : Big Bazaar
Period : 2 and half years
Position : Senior cashier

Job Profile

Responsibility undertaken: -

- Set up 4 Big Bazaar at Pune.
- Handling customer problem
- Maintaining sale report on daily basis
- Handling cash counter.
- Handling a team of 10 people
- Maintaining the inventory register of the G.V.
- > As Senior Cashier Big Bazaar:
- Arrangement of all Cash Counters.
- Also the Cashiers.
- Check all promotions & discounting the discounted Product.
- Get Collection with Report to all cashiers.
- ❖ Handling the all mode of payment with follow up.(Sodexo. Accor. Credit & Debit Card)
- All the banking activities are done in the morning.
- To ensure that the customers receive the best service possible at all times.
- Customer complaints are satisfactorily resolved.
- Reporting to the Store manager regarding day to day cash operation.
- To maintain log book recording and vigilance against all cash related transaction.

EDUCATIONAL QUALIFICATIONS:

Academic Information:

Course	Institute & University
Bachelor of Arts	Pune University
HSC	Maharashtra Board
SSC	Maharashtra Board)

Interests

- Travelling
- ❖ Working on Excel and learning new informations and formulas.
- Socialising
- Playing and watching cricket

PERSONAL INFORMATION:

Name : Amar Kumar Kamble
Date of birth : 03-August-1984

Sex : Male Nationality : Indian

Mail ID : <u>amarlucky03@gmail.com</u>

Phone : +91 8830938803

Address : "E" Flat No.308 Om Disha Township Hadapsar Pune 28

Languages Known : English, Hindi & Marathi

Marital Status : Married

Father's name : Mr. Kumar Baburao Kamble

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Place: Pune Amar Kumar Kamble