WORK BREAKDOWN STRUCTURE (WBS)

CEILING FAN RECALL

- **Communicate to Customer/Employee**
  - Awarness Campaign
  - Approval for Campaign
  - Publish
    - Newspaper
    - Social Media
    - Email
- **Project management**
  - Team development
    - Identify resources
    - Get resource commitment
  - Project planning
    - Identify activities
    - Assign resource
    - Create plan
    - Activity sequencing
    - Estimate efforts, start and end date
  - Execution
  - Reporting
- **Return Process**
  - Validate product bought from Home Depot
    - Ask customer
      - Refund
      - Refurbished
      - Store Credit
- **Handover to Manufacturer**
  - Ship to Manufacturer
    - Status Updated and Process Complete
  - Manufacturer Pickup