

Figure 2. Framework for support redesign decision making.

Figure 3. The current business process model

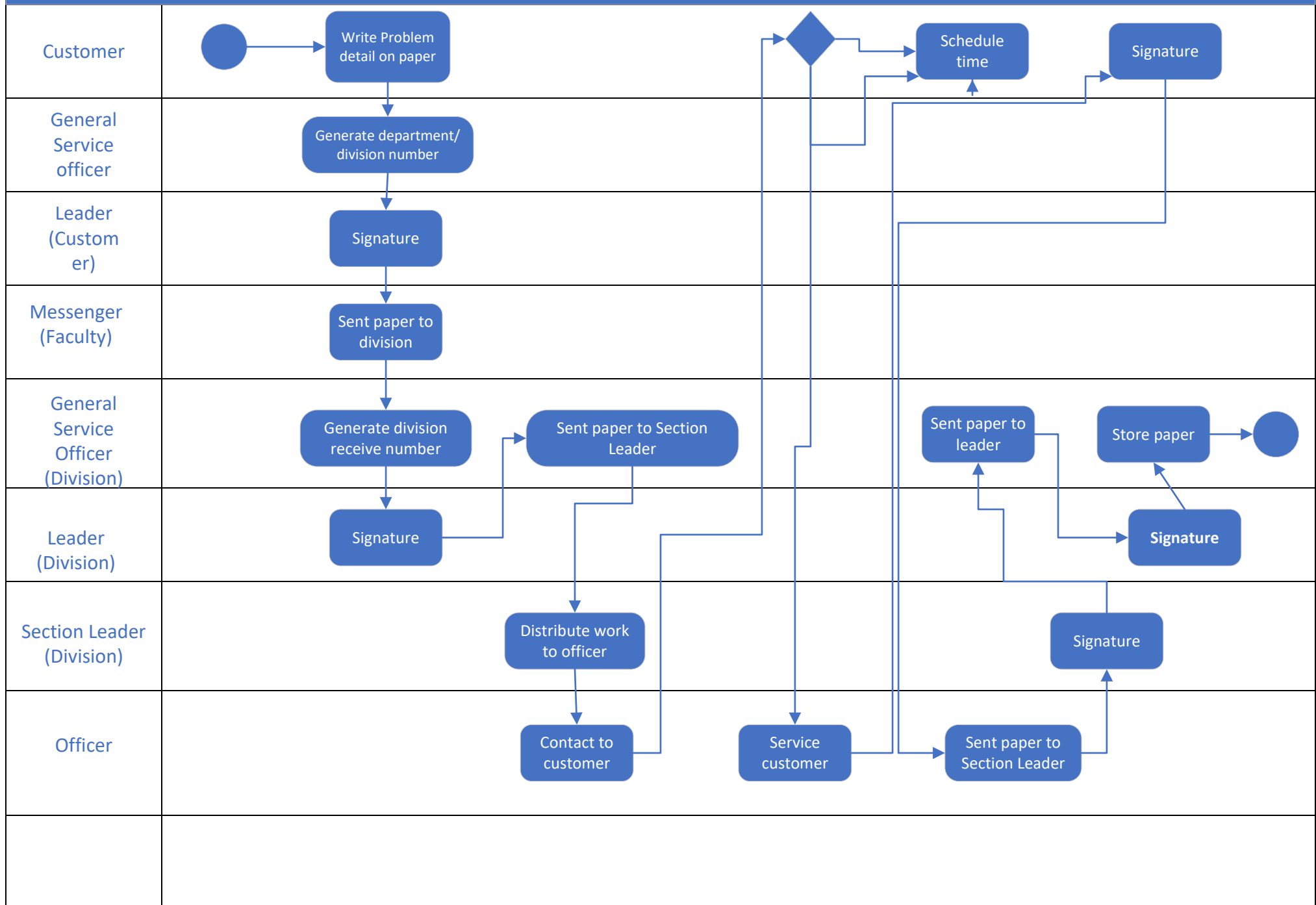
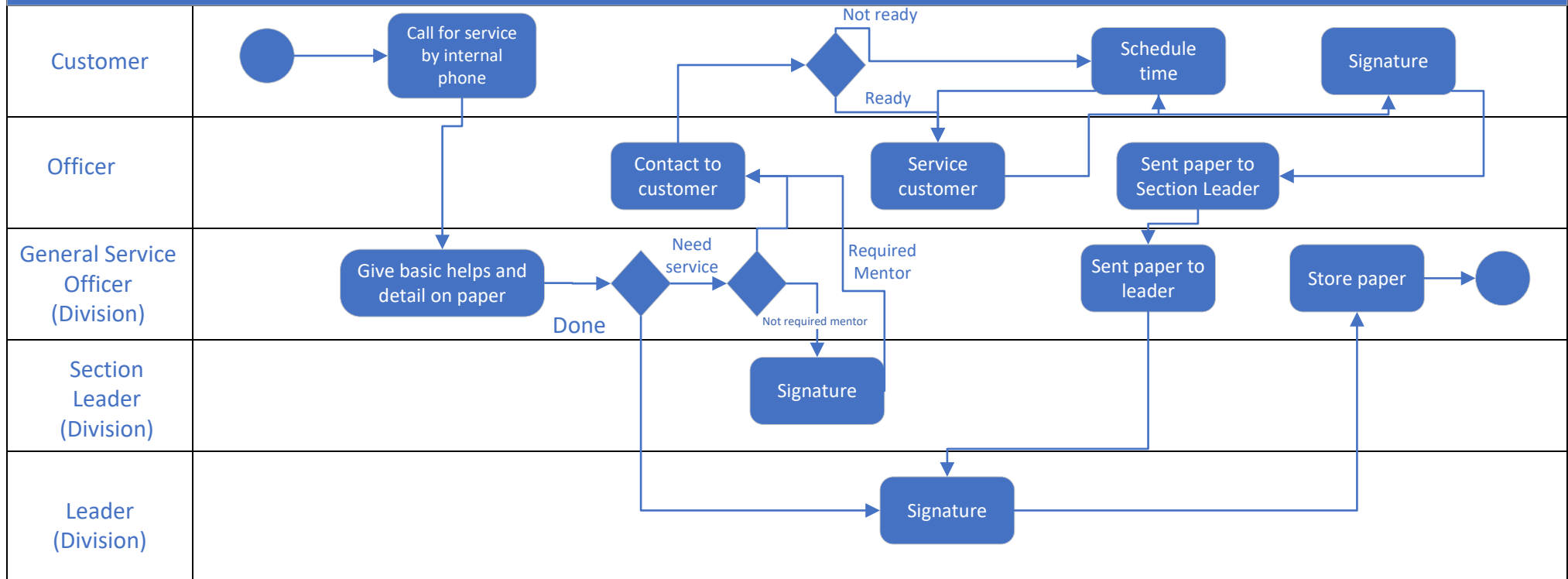
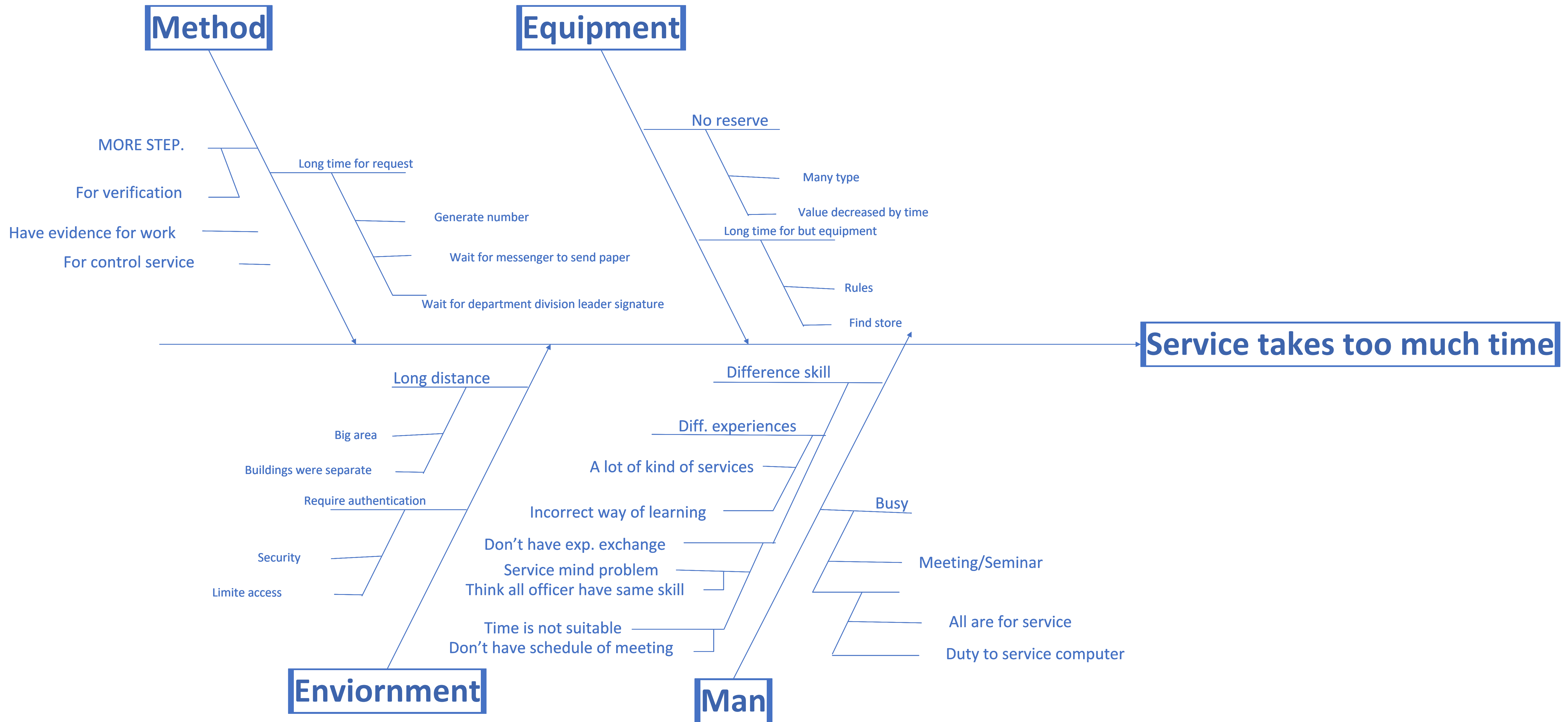
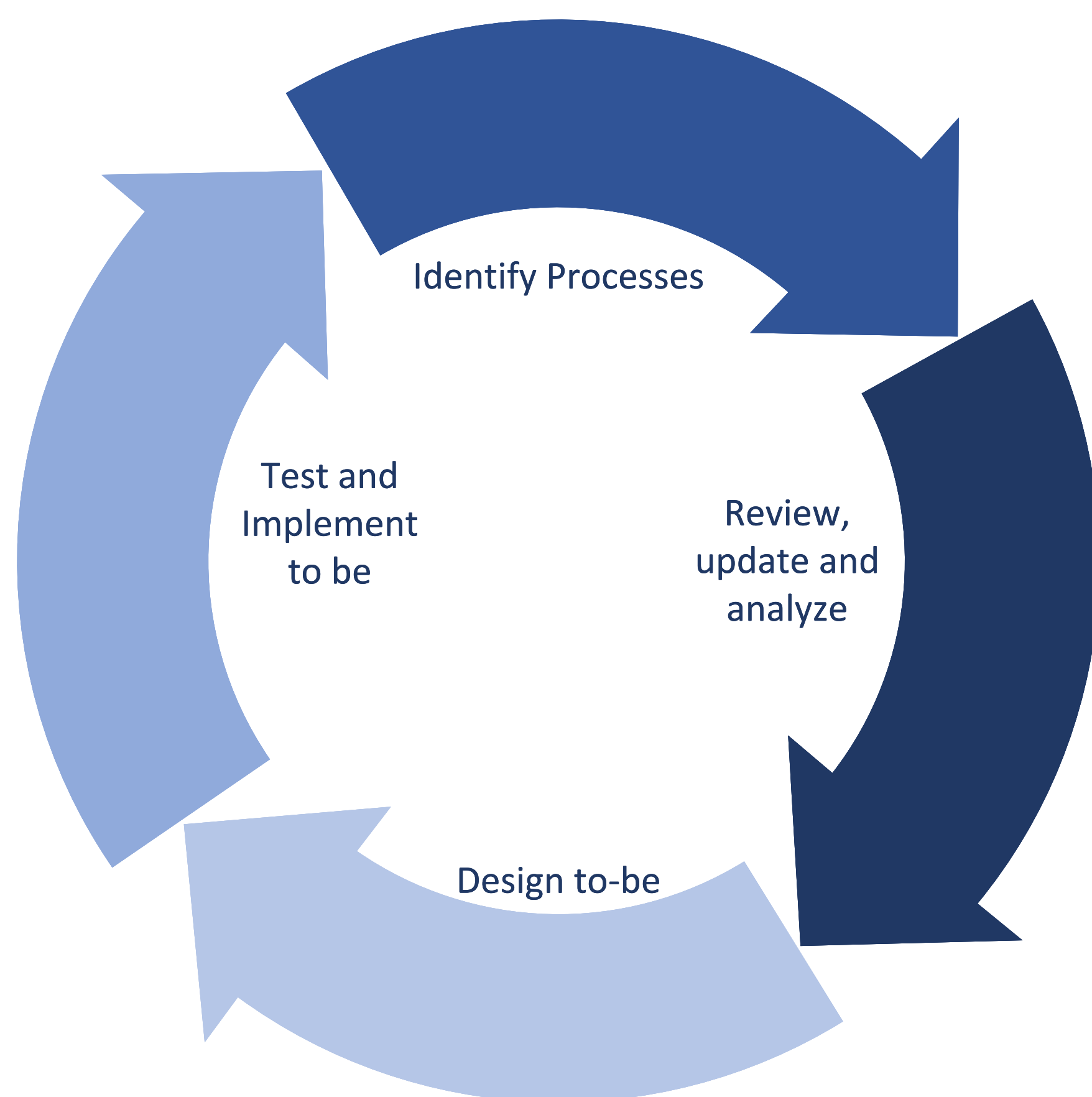


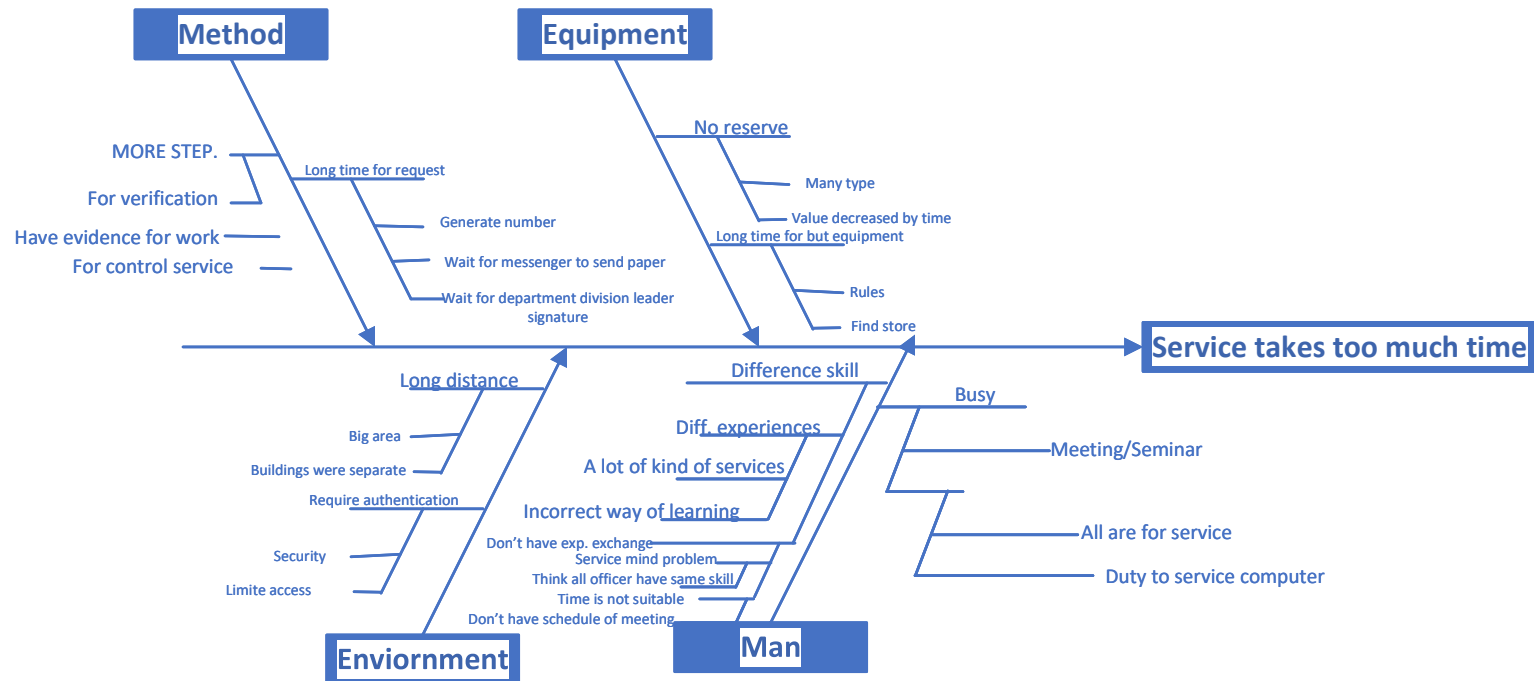
Figure 5. New business process model







BPR Business Process and Recycle



Fish Bone diagram

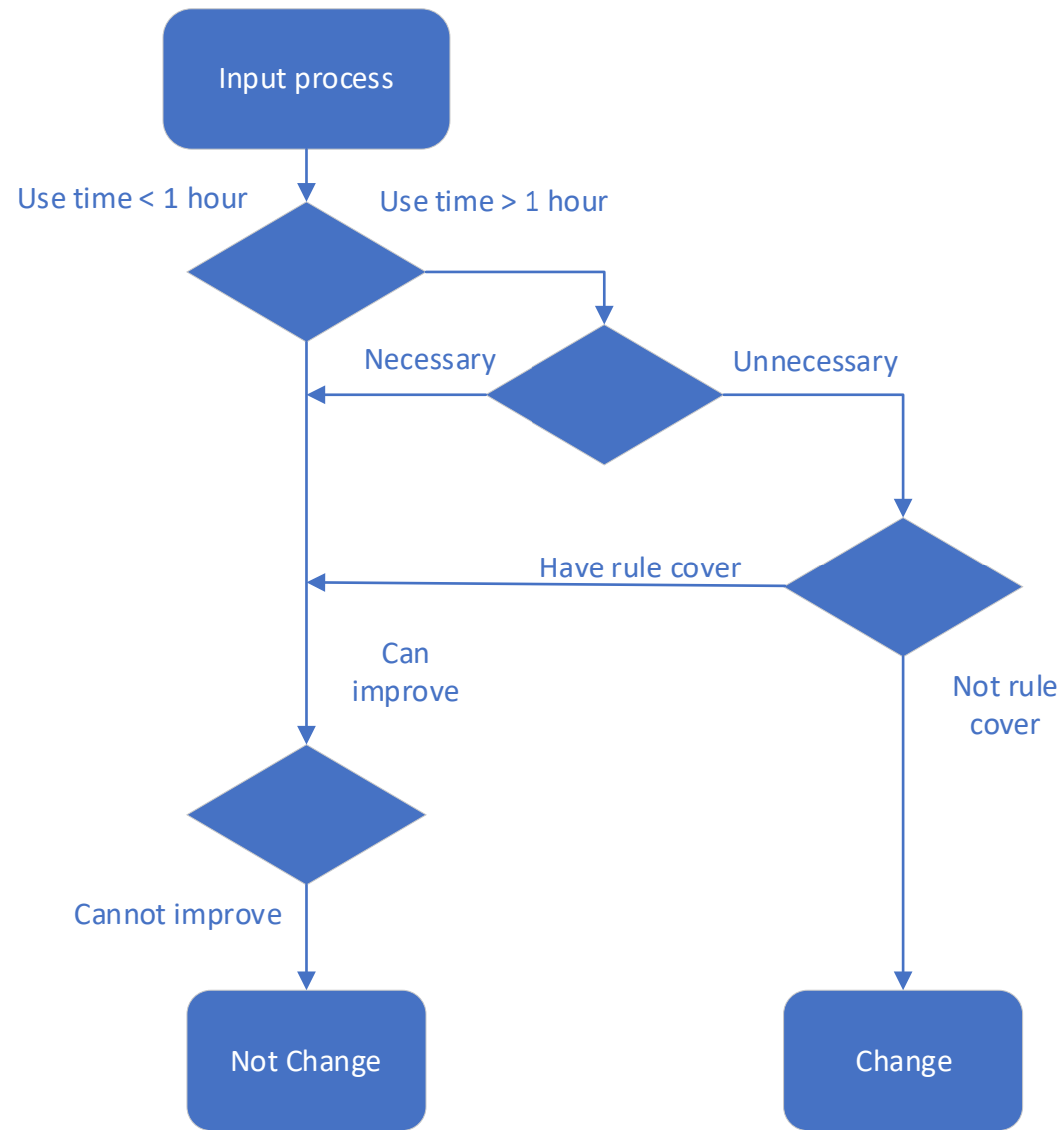


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