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# Walid Hlali | Software Engineer

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## Summary

Innovative Software Engineer with a proven track record in developing and optimizing technology solutions. Skilled in front-end and back-end development, focusing on creating efficient, scalable applications. Adept at multitasking and recognized for enhancing operational processes and team performance in dynamic environments.

### **Technical Skills**

Frameworks & Programming Languages: JavaScript, React, TypeScript, PHP, HTML, CSS, SASS/LESS, Twig, Next.js, Redux, Node.js, React Native

Tools & Technologies: API Development, WordPress, Firebase, Datadog, Splunk, Snowflake, Raygun, Jira,

Shortcut, Tailwind CSS, HUGO

# **Education Highlights**

Fullstack Web Developer Degree, OpenClassrooms (Sep 2017 - Jan 2020)

Focused on full-stack web development, covering both front-end and back-end technologies.

Scientific Baccalaureate, Jean Monnet High School (June 2005)

Specialized in Physics-Chemistry, this program provided a broad foundation in scientific principles, emphasizing practical experimentation and theoretical understanding.

# Work Experience

#### Software Engineer, Mobi (March 2023 - Present)

Engaged in diverse development tasks across backend and frontend. Led tool development using React/Redux and contributed to app development in React Native. Actively involved in backend implementation with JavaScript and PHP, ensuring system robustness. Worked extensively with API integrations, investigation, and debugging, while also pioneering the creation of innovative solutions.

#### Sustaining Engineer, Mobi (March 2022 - March 2023)

Worked with API integrations, enhancing system functionality and reliability. Developed tools for bulk data creation and updates, streamlining workflows and conserving resources. Managed database entries and performed SQL database operations for data integrity and efficiency. Conducted data analysis using tools like Splunk, Datadog, and Raygun for issue identification and resolution. Customized and personalized client websites, meeting diverse requirements.

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### Bilingual Technical Support Specialist, Mobi (March 2021 - March 2022)

Resolved complex technical issues, providing effective client support. Investigated logs and API integration issues to identify and address system challenges. Utilized HTML, CSS, and JavaScript for client-specific platform customization and enhancements. Worked with CMS platforms like WordPress, enhancing website functionality. Created comprehensive documentation to guide and assist the team.

#### Bilingual Technical Support Specialist, FISERV (Feb 2020 - March 2021)

Provided comprehensive technical support, ensuring customer satisfaction and issue resolution. Worked on Clover product, investigating and fixing issues related to the Android-based system.

#### Web Developer FullStack, Self-employed (Sept 2017 - Feb 2020)

Created complex and showcase websites using HTML, JavaScript, PHP, and WordPress. Ensured adherence to SEO best practices, enhancing online visibility. Delivered tailored web solutions, focusing on user experience and dynamic content.

#### Tutor, Self-employed (Jan 2015 - Aug 2017)

Offered personalized tutoring in French, Mathematics, and Computing. Provided customized instruction to meet diverse learning needs and styles.

#### **Teaching Assistant,** Collège des Garrigues (Jan 2010 - Sept 2014)

Assisted in educational preparation, contributing to student learning and classroom management. Engaged in delivering computing lessons, enhancing students' technical skills and understanding.

### Soft Skills

- **Continuous Learning:** Actively committed to continuously enhancing my technical and professional skills through ongoing learning and adaptation to new challenges.
- **Communication:** Effective communicator, skilled in articulating complex technical concepts to diverse audiences.
- **Teamwork:** Collaborative team member, experienced in working in diverse team environments to achieve project goals.
- **Problem-Solving:** Proficient in identifying and resolving technical issues with innovative and efficient solutions.

## Languages

• English: Full professional proficiency

• French: Native proficiency