

WALKER LAURY

Memphis, TN | 901-238-4519 | walkerclaury@protonmail.com

EXPERIENCE

March 2017-
Present

IT Support Analyst, *Lehman Roberts Co*, Memphis, TN

- First line support for IT support, handling network issues, repairing physical assets, troubleshooting over the phone and on site, and documenting issues and solutions.
- Asset Management with Meraki Systems Manager and Apple Business Manager.
- Learned, implemented, and managed Meraki firewalls at all locations.
- Setup and delivered all phones, laptops, and other computer peripherals.
- Maintained crucial computers, that were the POS of every location, from setup to decommission.

EDUCATION

2014-2018

BBA Management of Information Systems, Memphis, TN, *University Of Memphis*

This program covered topics in Object Oriented Programming with Java, project management, database management, and SQL development.

TOOLS

Languages: HTML, CSS, JavaScript, C#/.NET, Python, SQL

Tools: Git, Visual Studio, Visual Studio Code, SSMS

PROJECTS

Sensitive Info App

- Built in Node, Express, MongoDB, EJS
- Uses two APIs, sendgrid and cloudinary, to send emails and store pictures
- Password protects messages and requires the recipient of info to use info sent to them as the way to access the info.