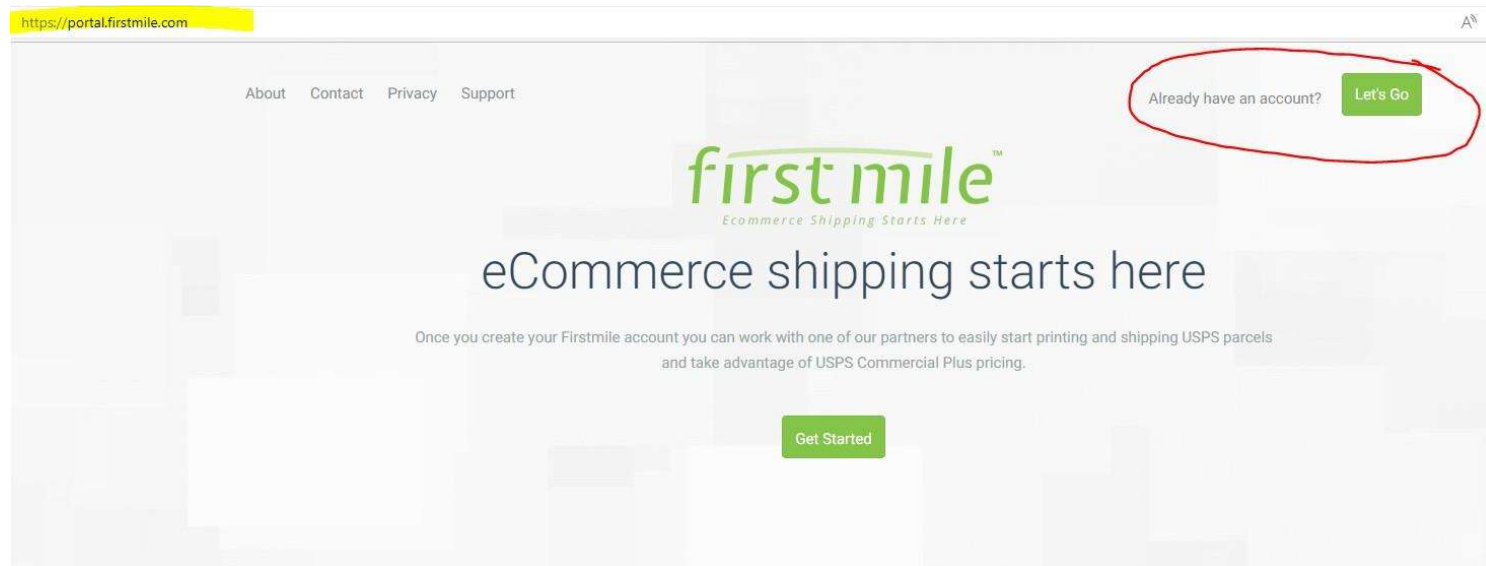




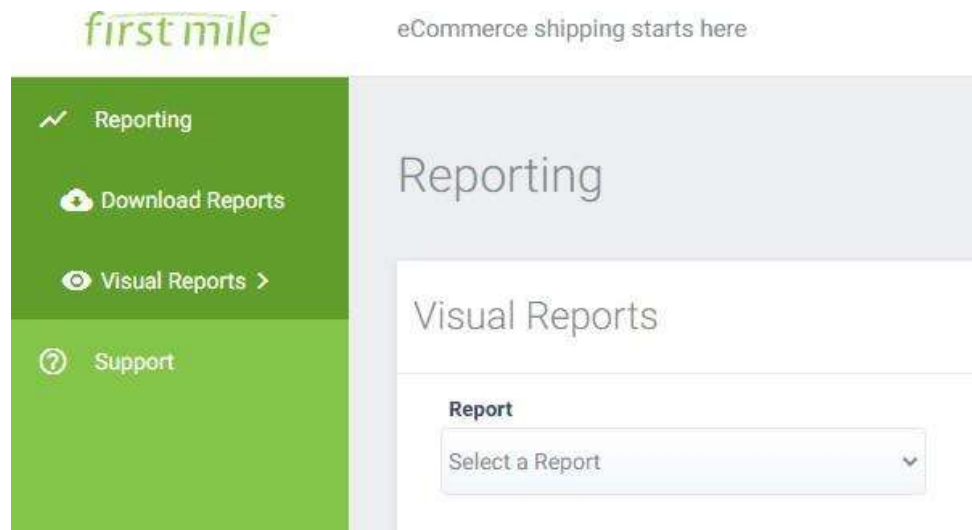
Customer Reporting & Dashboard

[Firstmile Portal Link](#)

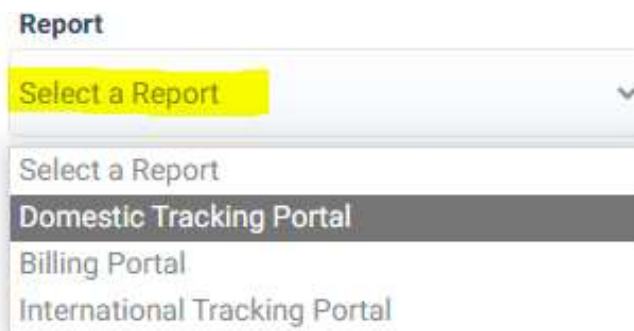


Customer log's in to user portal

Reporting



Select report



Domestic Tracking Portal

Visual Reports

Report

Domestic Tracking Portal

Service Type

- ☐ (Blank)
☐ Expedited

Average Days in Transit

3.63

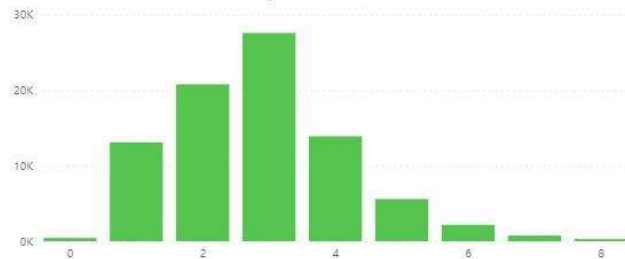
Shipments in Transit

4,006

Total Shipments

90K

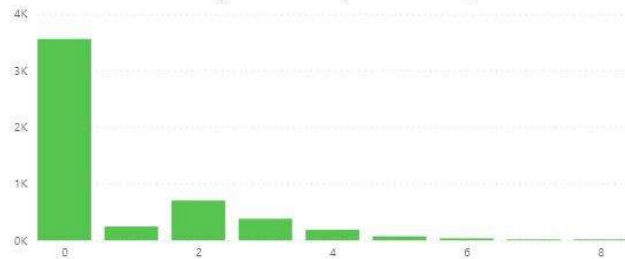
Days to Delivered



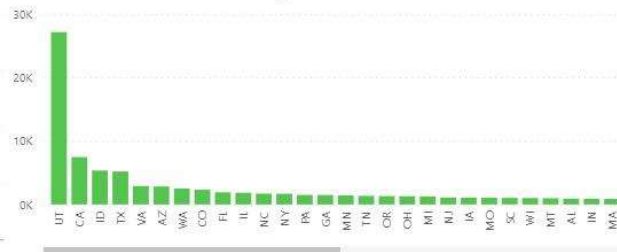
Volume by Initial Scan



Packages In-Transit (Not Delivered)



Volume by Destination State



Filters

Search

Filters on all pages

- Xparcel Type
is (All)
- Customer Name
is (All)
- Start Date
is (All)
- Destination State
is (All)
- Carrier
is (All)
- Sub Account Identifier
is (All)
- Origin Area
is (All)
- Request Date**
10/27/2022 - 4/26/2023
- Customer Physical State
is (All)

Transit Results

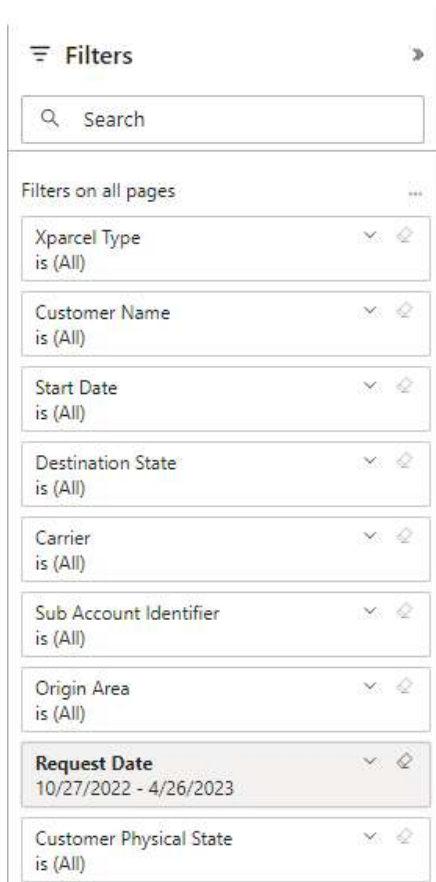
Map

Delivery Breakdown

Export

Domestic Tracking Portal

Filters to customize data



The image shows a sidebar for filters in a web application. At the top is a 'Filters' header with a hamburger menu icon and a right-pointing arrow. Below this is a search bar with a magnifying glass icon and the text 'Search'. A section titled 'Filters on all pages' with a three-dot menu icon follows. Below this are several filter items, each with a dropdown arrow and a reset icon. The items are: 'Xparcel Type is (All)', 'Customer Name is (All)', 'Start Date is (All)', 'Destination State is (All)', 'Carrier is (All)', 'Sub Account Identifier is (All)', 'Origin Area is (All)', 'Request Date' (highlighted in orange) with a date range '10/27/2022 - 4/26/2023', and 'Customer Physical State is (All)'.

Filter	Value
Xparcel Type	is (All)
Customer Name	is (All)
Start Date	is (All)
Destination State	is (All)
Carrier	is (All)
Sub Account Identifier	is (All)
Origin Area	is (All)
Request Date	10/27/2022 - 4/26/2023
Customer Physical State	is (All)

Filter on date shipping label was first scanned
Filter tracking by state

Filter on date shipping label was requested

Domestic Tracking Portal

Request Date
4/1/2023 - 4/30/2023

Filter type
Relative date

Show items when the value
is in this

month

Apply filter

Average Days in Transit

3.46

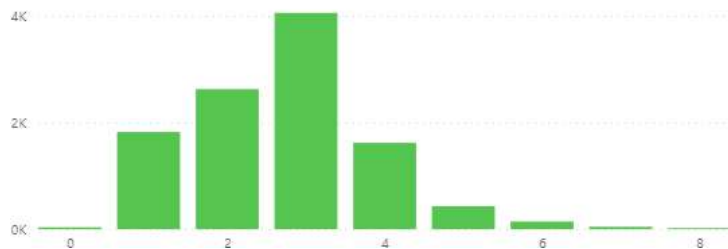
Shipments in Transit

1,924

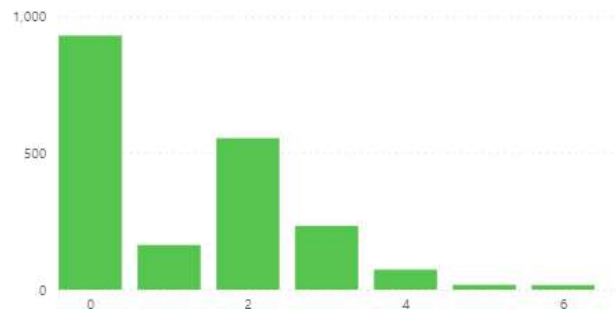
Total Shipments

13K

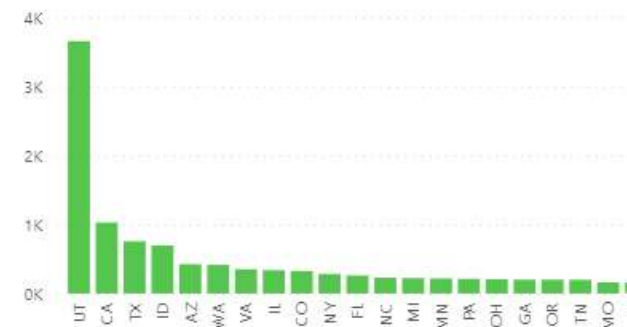
Days to Delivered



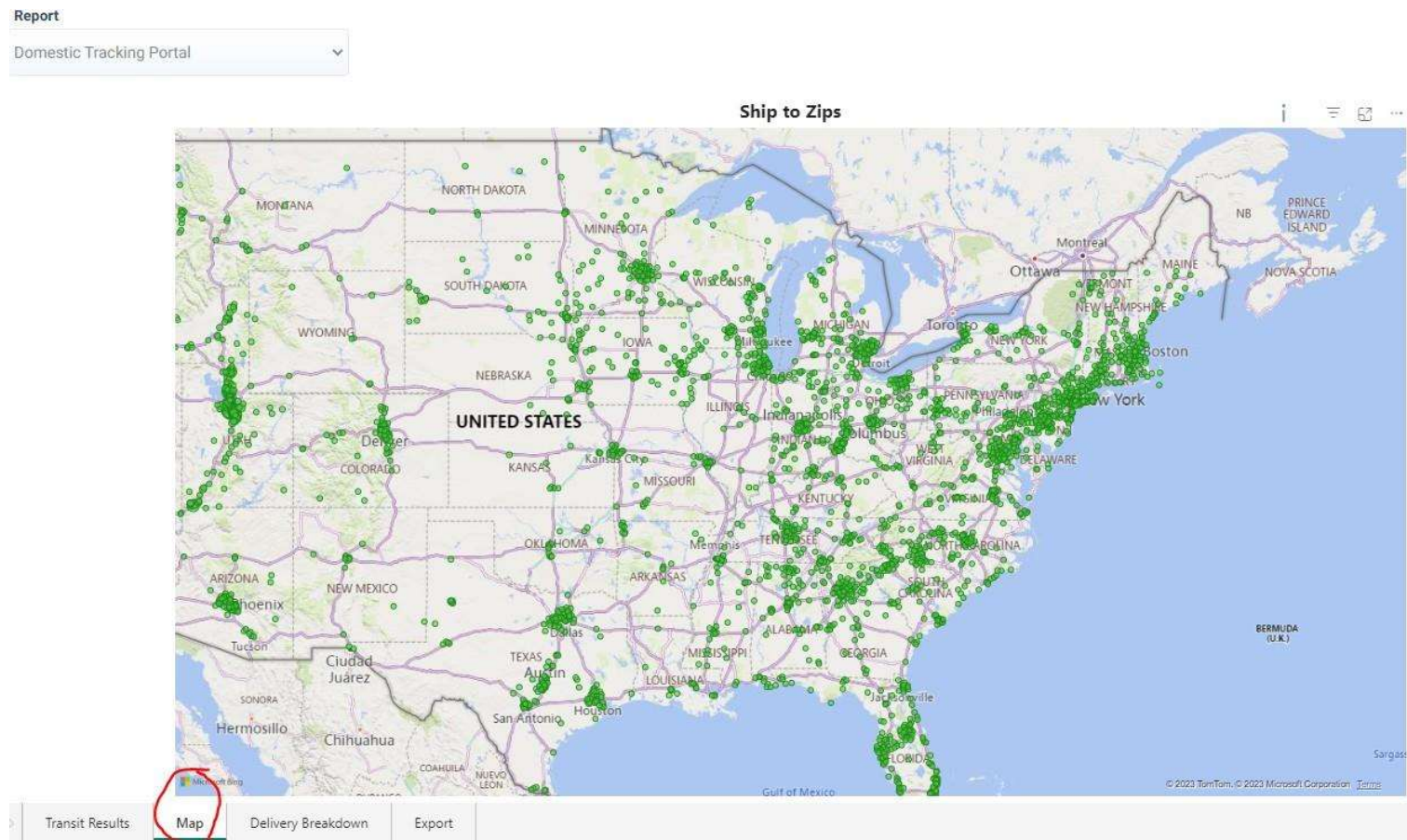
Packages In-Transit (Not Delivered)



Volume by Destination State



Domestic Tracking Portal

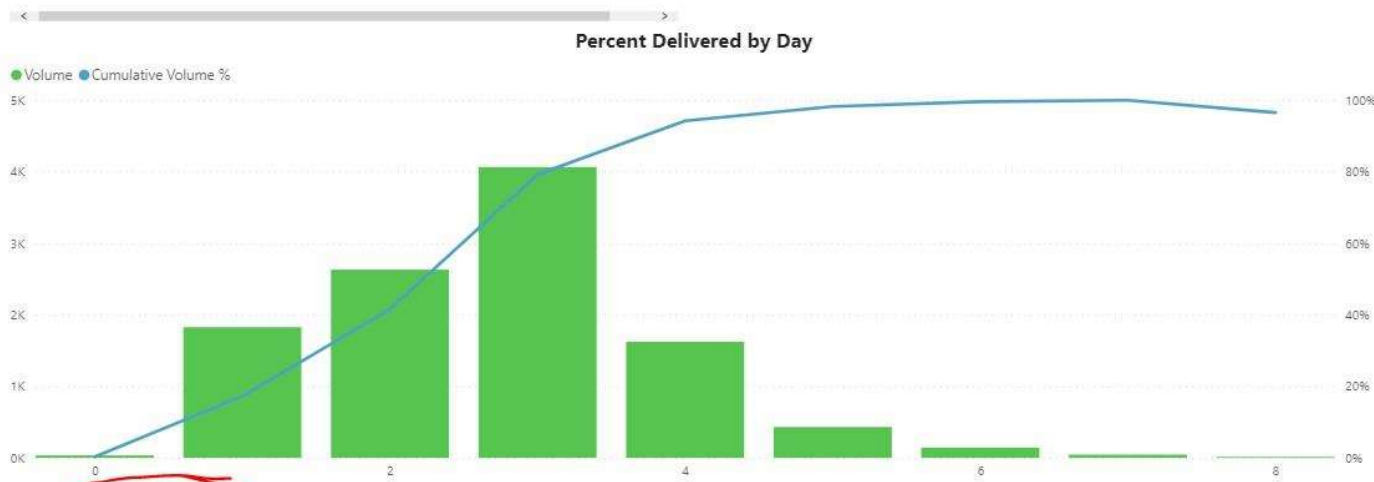


Domestic Tracking Portal

Report

Domestic Tracking Portal

Percent Delivered by Day										Request Date		
Xparcel Type	0	1	2	3	4	5	6	7	8	Tot:	Last	Months
Direct Call	3.62%	65.12%	80.62%	93.54%	97.42%	99.22%	99.74%	100.00%		100	3/27/2023 - 4/26/2023	
Expedited	0.20%	15.43%	40.09%	78.60%	94.01%	98.08%	99.44%	99.87%	100.00%	100		
Total	0.32%	17.21%	41.54%	79.13%	94.13%	98.12%	99.45%	99.87%	96.42%	100		



Transit Results Map **Delivery Breakdown** Export

Export any report

ber	Carrier	Product	Xparcel Type	Billed Zone	Destination Address 1	Destination Address 2	Destination City	Destination State	Destina
76223580519	dhl	DHL Sn							44721
76223580506	dhl	DHL Sn							92614
76223580490	dhl	DHL Sn							28658
76223580469	dhl	DHL Sn							76040
76223580476	dhl	DHL Sn							84745
76223580452	dhl	DHL Sn							98019
76223580421	dhl	DHL Sn							93730
76223580414	dhl	DHL Sn							98837
76223580407	dhl	DHL Sn							67203
76223580391	dhl	DHL Sn							53528
76223580377	dhl	DHL Sn							25880
76223580186	dhl	DHL Sn							78745
76223580193	dhl	DHL Sn							93933
76223580209	dhl	DHL Sn							94542
76223580216	dhl	DHL Sn							93720
76223580223	dhl	DHL Sn							94549
76223580230	dhl	DHL Sn							63129
76223580247	dhl	DHL Sn							20007
76223580254	dhl	DHL Sn							85054
76223580261	dhl	DHL Sn							84332
76223580278	dhl	DHL Sn							13209
76223580162	dhl	DHL Sn							44106
76223580124	dhl	DHL Sn							78504
76223580018	dhl	DHL Sn							24073
76223579968	dhl	DHL Sn							83815
76223579995	dhl	DHL Sn							59808
76223579957	dhl	DHL Sn							94561
76223579889	dhl	DHL Sn							35473
76223579722	dhl	DHL Sn							76034
76223579739	dhl	DHL Sn							58561
76223579746	dhl	DHL Sn							52302
76223579753	dhl	DHL Sn							22901

Which data do you want to export?

Export your data in the format that suits your needs. If you have a lot of data, the number of rows you export might be limited depending on the file type you select. [Learn more about exporting data](#)

Data with current layout

Export this data in the same layout you see now, but without any icons, colors, or other formatting you added.

Summarized data

Export the summarized data used to create your visual (for example, sums, averages, and medians).

Underlying data

The report author turned off this option

File format:

.xlsx (Excel 150,000-row max) v

Export

Cancel

Export

Billing Portal

Visual Reports

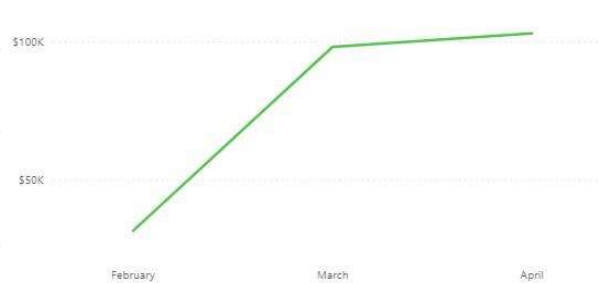
Report

Billing Portal

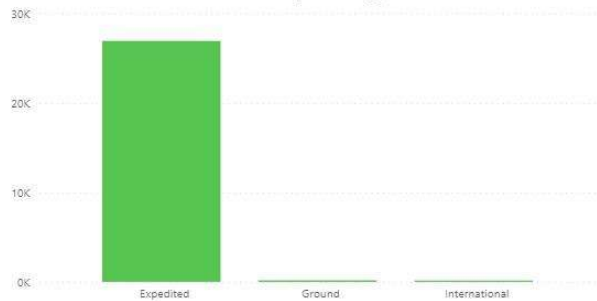
Volume per Month



Spend per Month



Volume by Label Type



Volume by Weight(oz)



Total Shipments

Spend per Shipment

Filters

Search

Zone is (All)

Customer Name is (All)

Partner Type is (All)

XparcelType is (All)

Metered is (All)

Customer Invoice D... 2/27/2023 - 4/26/2023

Filter type Relative date

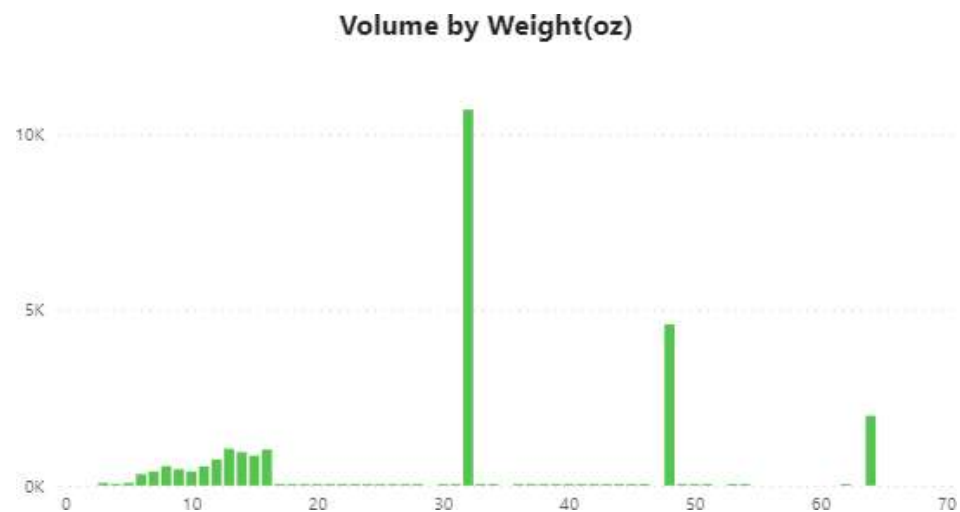
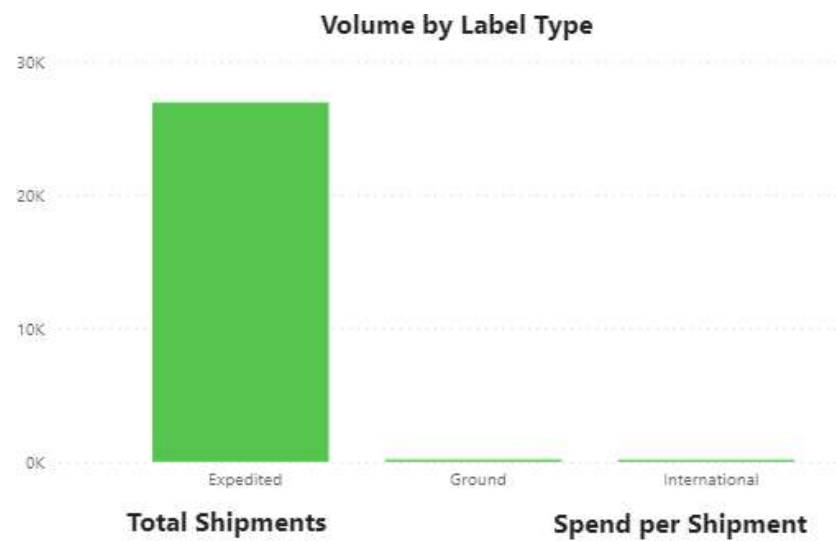
Show items when the value is in the last

2

months

☒ Include today

Billing Portal



Billing Portal

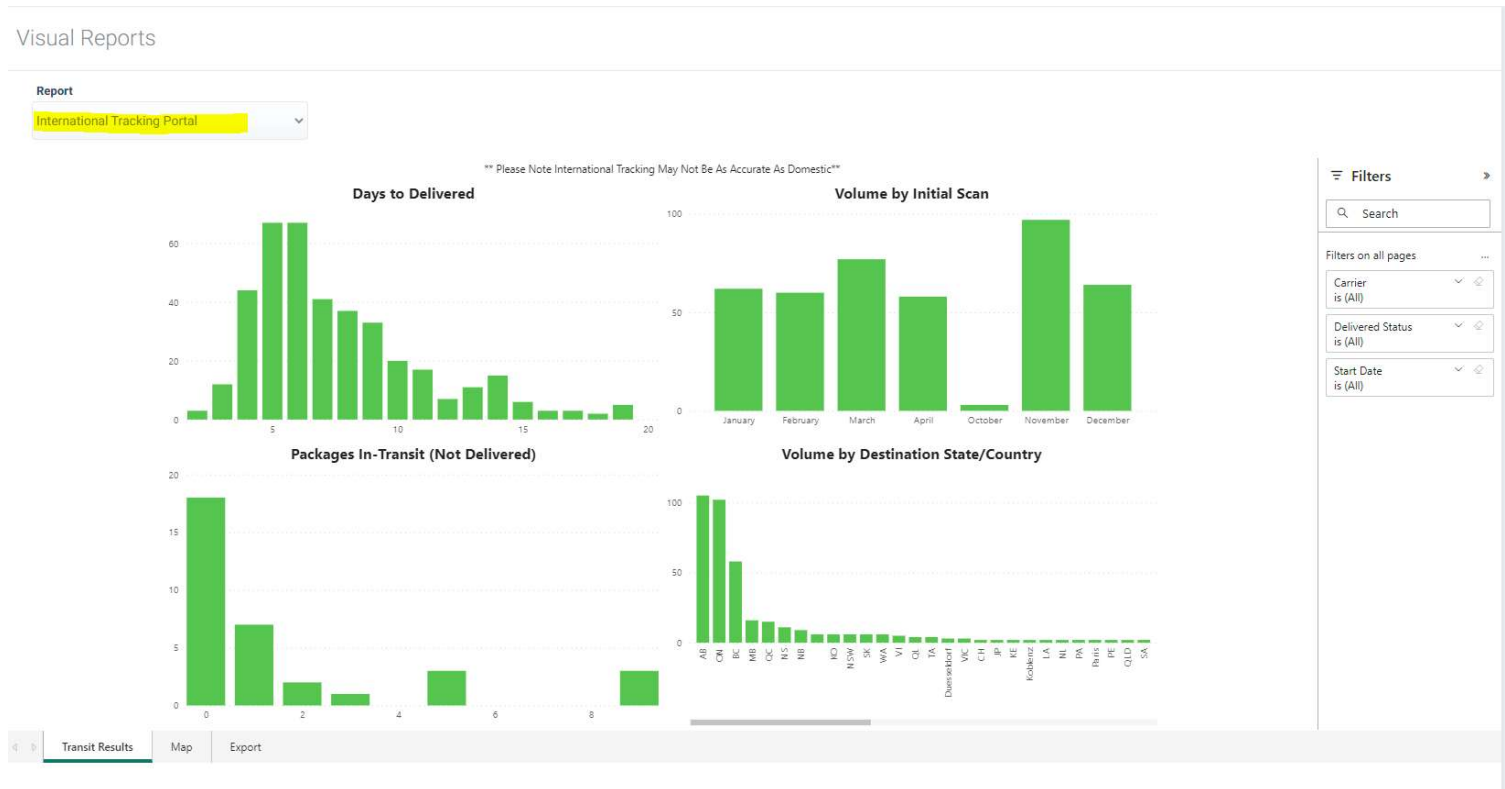


Drill down or show as table

Show as table

Month	Volume	Percent of Grand Total
January	13,408	15.10%
February	11,706	13.33%
March	11,423	13.13%
April	12,178	14.13%
October	5,507	6.01%
November	18,225	20.02%
December	16,471	18.29%

International Tracking Portal



International Tracking Portal

GM545122521000001717	dhl	DHL Parcel International Exped	Direct Call
GM545122521000001724	dhl	DHL Parcel International Exped	Direct Call
GM545122521000001731	dhl	DHL Parcel International Exped	Direct Call
GM545122521000001748	dhl	DHL Parcel International Exped	Direct Call
Export			

Export Data to Excel/CSV

	A	B	C	D	E	F	G	H	I	J	K	L	M	N				
1	Customer Name	Tracking Number	LocalTrackingNumber	Carrier	Product	Xparcel Type	Billed Zone	Destination Address 1	Destination Address 2	Destination City	Destination Country	Destination Zip	Request Date	Start Date	Most Re			
2		GM545122521000001410	LX749133681US	dhl	DHL Parcel International Exped	Direct Call	CA00PL	4377 14TH AVE W		VANCOUVER	CANADA	V6R 2	10/27/2022 1:49:00 PM	10/28/2022 6:34:13 AM	11/4/20			
3		GM545122521000001427	LX749133695US	dhl	DHL Parcel International Exped	Direct Call	CA00PL	70 LEGACY GLEN CIR SE		CALGARY	CANADA	T2X 4	10/27/2022 2:43:00 PM	10/28/2022 6:34:13 AM	11/4/20			
4		GM545122521000001434		dhl	DHL Parcel International Exped	Direct Call				RAMSGATE	GREAT BRITAIN	CT12	10/28/2022 4:20:00 PM	10/31/2022 8:58:09 AM	11/9/20			
5		GM545122521000001441		dhl	DHL Parcel International Exped	Direct Call				HILL SPRING	CANADA	T0K 1	10/28/2022 8:40:00 PM	11/1/2022 11:35:22 AM	11/8/20			
6		GM545122521000001458		dhl	DHL Parcel International Exped	Direct Call				TORONTO	CANADA	M4J 1	10/29/2022 2:45:00 PM	11/1/2022 11:35:22 AM	11/10/2			
7		GM545122521000001465		dhl	DHL Parcel International Exped	Direct Call				GARIBALDI HIGHLANDS	CANADA	V0N1T	10/29/2022 4:31:00 PM	11/1/2022 11:35:22 AM	11/17/2			
8		GM545122521000001472		dhl	DHL Parcel International Exped	Direct Call				Lantz	CANADA	B2S 0	10/29/2022 5:28:00 PM	11/1/2022 11:35:22 AM	11/16/20			
9		GM545122521000001489		dhl	DHL Parcel International Exped	Direct Call				MISSISSAUGA	CANADA	L5C 1	10/31/2022 3:43:00 PM	11/1/2022 11:35:22 AM	11/16/20			
10		GM545122521000001496		dhl	DHL Parcel International Exped	Direct Call				SHERWOOD PARK	CANADA	T8B 1	10/31/2022 4:22:00 PM	11/1/2022 11:35:22 AM	11/7/20			
11		GM545122521000001502		dhl	DHL Parcel International Exped	Direct Call				SALFORD	GREAT BRITAIN	M50 1	10/31/2022 4:22:00 PM	11/1/2022 11:35:22 AM	11/9/20			
12		GM545122521000001519		dhl	DHL Parcel International Exped													
13		GM545122521000001526		dhl	DHL Parcel International Exped													
14		GM545122521000001533		dhl	DHL Parcel International Exped													
15		GM545122521000001540	LV000099376US	dhl	DHL Parcel International Exped													
				</														

International Tracking Portal

Use Exported data for different needs.

Delivered Status		Delivered	
Row Labels	Count of Tracking Number	Average of Days In Transit	
DHL Parcel International Exped	373	7.8	
CANADA	278	6.6	
AUSTRALIA	33	14.6	
GREAT BRITAIN	14	7.7	
GERMANY	12	10.0	
FRANCE	11	9.5	
NEW ZEALAND	10	10.3	
ITALY	3	9.7	
ICELAND	2	13.0	
JAPAN	2	8.0	
SWITZERLAND	2	5.0	
DENMARK	2	11.0	
AUSTRIA	2	12.0	
NORWAY	1	9.0	
SWEDEN	1	19.0	
Grand Total	373	7.8	

Delivered Status		Delivered	
Row Labels	Count	Average of Days In Transit	
DHL Parcel International Exped	373	7.8	
CANADA	278	6.6	
CALGARY	20	7.0	
TORONTO	18	7.0	
EDMONTON	15	5.4	
CHILLIWACK	13	5.2	
VANCOUVER	10	4.9	
RAYMOND	6	8.7	
SHERWOOD PARK	6	5.3	
LETHBRIDGE	6	6.8	
ORANGEVILLE	5	6.6	
KAMLOOPS	4	6.8	
HIGH RIVER	4	5.8	
SURREY	4	4.3	
ABBOTSFORD	4	4.8	
OTTAWA	4	6.5	
MAGRATH	4	7.8	
WINNIPEG	4	8.0	
HAMILTON	3	6.3	