

WALTER PALACIOS

Front-end developer

CONTACT

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EXPERIENCE

CUSTOMER SERVICE REPRESENTATIVE AGENT

ATENTO/AMWAY CUSTOMER SERVICE NORTH AMERICA, Oct 2020 - Oct 2023

- Responded to telephone inquiries and complaints following standard operating procedures.
- Addressed customers courteously using suitable methods and problem-solving skills

EDUCATION

- **High School with English Specialization**

Instituto Nacional De Tonatepeque.

- **Systems Engineering(2022-present)**

Universidad Tecnológica de El Salvador

CERTIFICATIONS

- **JavaScript Algorithms and Data Structure Certification**

FreeCodeCamp(2023)

SKILLS

- HTML
- CSS
- JAVASCRIPT
- BOOTSTRAP
- REACT

LANGUAGE

SPANISH/NATIVE
ENGLISH/ADVANCE

