Bamboo Wallet User Manual

Waltonchain

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Description

Bamboo Wallet is a hardware wallet used to store blockchain token account data. It connects to the host via USB, obtains account information and supports token transactions. Account data locates in the secured storage and will not be lost if the wallet gets disconnected from the power supply. It supports transactions with various tokens through the app. For more features, please refer to the Functions section.

In the Box

Bamboo Wallet

User manual

Data cable

Buttons

Press ⌃ or ⌄ to select.

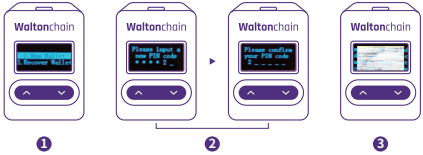
Press both buttons to confirm.

Press ※ to delete.

Functions

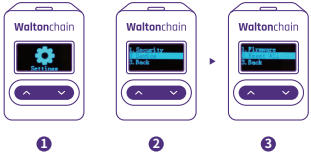
Create Wallet:

1. Select 'New Wallet' and confirm;
2. Enter PIN;
3. Write down your mnemonic phrase (scroll up and down).
4. Select your mnemonic words in the right order and confirm to enter the account.



Factory Reset:

1. Select 'Settings' and confirm;
2. Select 'Device' and confirm;
3. Select 'Reset All' and confirm.



Transfer:

1. Open the wallet client in the PC app;
2. Select the currency to use on Bamboo Wallet;
3. Select the corresponding currency in the PC app and click 'Get Account';
4. Enter amount, address, gas rate and click 'Send'.

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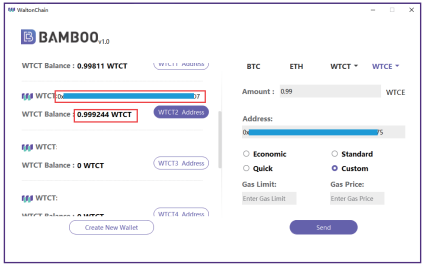
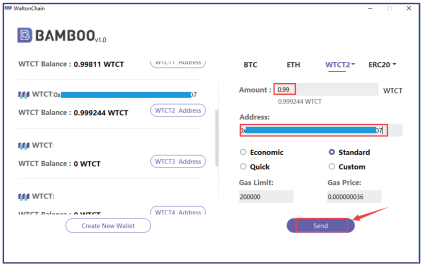


3



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Reset Password:

1. Select 'Settings' and confirm;
2. Select 'Security' and confirm;
3. Select 'Change PIN', confirm and enter the new PIN.

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FAQ

1. Why is Bamboo Wallet secure?

It uses a dedicated encryption chip to store the user's private key. The key cannot be extracted; and the chip does not connect to the Internet. This eliminates the possibility of obtaining the key through network intrusion or any other way and greatly reduces the risk of user account theft.

2. What currencies and how many addresses does Bamboo Wallet support?

It supports 1 BTC address, 1 ETH address and 6 WTC addresses. The current ERC20 WTC tokens go to the ETH address. We will increase the number of addresses in the future.

3. What OS does Bamboo Wallet support?

Currently, it supports Windows (7 and above). It will support macOS in the future.

4. Does Bamboo Wallet charge transaction fees?

The wallet directly transacts in the Internet. Users only need to pay miner fees. No extra fees charged.

5. What do I do if my Bamboo Wallet is damaged or lost?

You can buy a new Bamboo Wallet and restore your account with your mnemonic phrase. Bamboo Wallet encrypts your private key. The private key cannot be stolen even if others get your wallet. Your assets are always absolutely safe in Bamboo Wallet.

6. How to get warranty service if Bamboo Wallet is damaged?

Damage not caused by the user is covered under the China's 'Three Guarantees'.