

Problem Statement

“How might we create a safe, accessible, and effective system for reporting and addressing harassment in schools, so that students like Alex Kamau can feel supported and empowered to take action without fear of retaliation?”

Key Performance Indicators (KPIs)

1. Increase in Anonymous Reporting:

- **KPI:** 30% increase in anonymous harassment reports within the first academic year of implementing the new system.
- **Rationale:** This will measure the effectiveness of creating a system where students feel safe reporting incidents without fear of backlash.

2. Improved Student Satisfaction with Support Systems:

- **KPI:** 80% of students express satisfaction with the harassment support system through school surveys after 6 months of implementation.
- **Rationale:** Tracking student satisfaction will help determine whether the new system is making them feel more supported and confident in its effectiveness.

3. Reduction in Harassment Incidents:

- **KPI:** 25% reduction in reported harassment incidents over a 12-month period.
- **Rationale:** This will help measure whether the solution leads to a tangible reduction in harassment cases, indicating a safer school environment.

