



TEST INCIDENT REPORT

NEIGHBOURHOOD WATCH SYSTEM

Version 1.0

Prepared by:
Group i-Dea

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Document Control

| | |
|-------------------------|----------------------|
| Document Name | Test Incident Report |
| Reference Number | TIR01 |
| Version | 1.0 |
| Project Code | PMS01 |
| Status | Completed |
| Date Released | 02/08/2020 |


| Name | Position | Contact Info |
|---|-----------------|--------------------------------|
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Version History

| Version | Release Date | Section | Amendments |
|---------|--------------|---------|------------|
| 1.0 | July 2019 | | |

Distribution List

| Version | Release Date | Controlled Copy No | Recipient Name | Department | Issue Date | Return Date |
|---------|--------------|--------------------|----------------------------|----------------------------------|------------|-------------|
| 1.0 | July 2019 | 1 | Khairi Shazwan Bin Dollmat | Faculty of Computing Informatics | July 2019 | July 2019 |

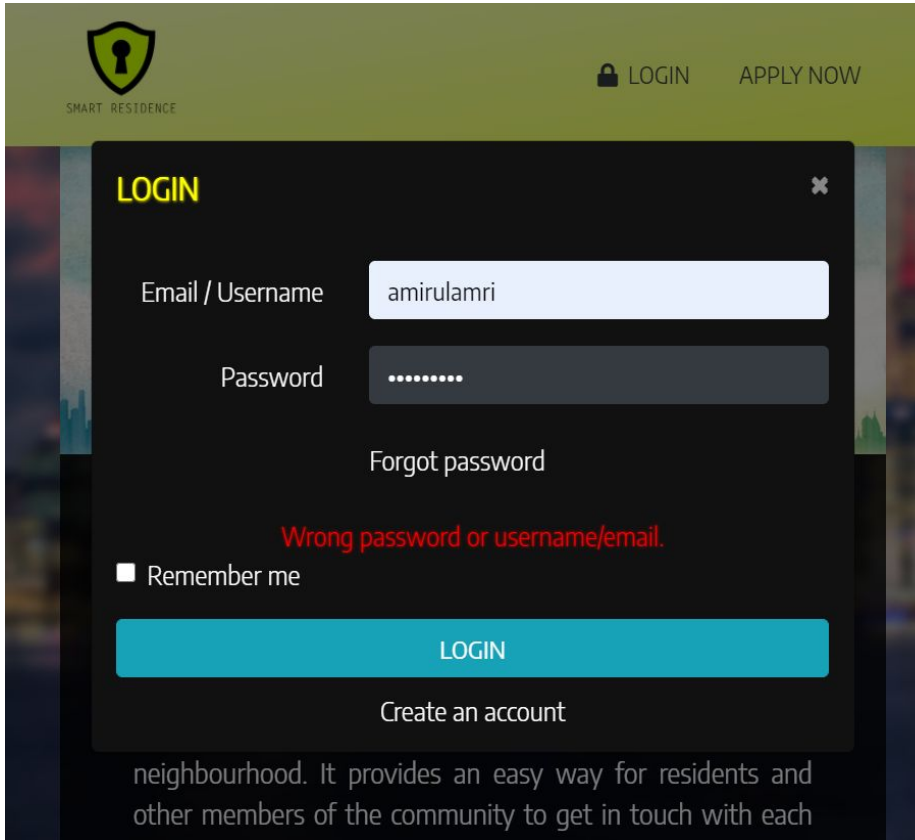
| | | |
|---|-----------------------------------|--|
| Project Title: Neighbourhood Watch System | |  Multimedia University |
| Date: 13/01/2021 | Test Incident Report ID: TIR01 | |

TEST INCIDENT REPORT 1

| Incident Scope Identifier | |
|---------------------------|---|
| Scope | The scope of this Test Incident Report is on an incident that occurred based on Test Procedure executed on Neighborhood Watch system version 1.0 and Test case executed |
| References | Test Procedure document name: FTP02 Test Log ID: TL01 |


| Test Incident Number: | TI1 |
|--|---|
| Summary | |
| In the “edit profile” page, if the admin did not make any changes to the password, the admin's password will be accidentally changed to blank. | |
| Date and Time incident: | 13/01/2021 10:30 am |
| Context: | Neighborhood Watch System Version : 1.0 |

| Description of incident | |
|-------------------------|---|
| Test procedure | FTP02 |
| Test Data | Username = amirulamri Email = amirulariff888@gmail.com Full Name = Mohamad Amirul Ariff Bin Mohamad Yusof Contact = 012-3456789 password = “no changes” |
| Expected Result | The system will update all the new information that the admin entered and keep the untouched section (password) with old information (123456789) |
| Actual Result | the system updates the new information but the password will change to blank instead of the original (123456789) . |

| | |
|-------------------------------------|--|
| Unexpected Outcome |  |
| Procedure to reproduce the incident | <ol style="list-style-type: none"> 1. User login to the system as the Admin with the original username and password. 2. User click my profile button 3. Users click the edit button. 4. User enter new information except password 5. User clicks the submit button. 6. User click logout button 7. User login to the system with the updated information |
| Test Environment | <p>Computer Operating System: Windows 10</p> <p>Browser: Chrome Web Browser</p> |
| Attempt to repeat | Continuous |
| Tester's name | Mohamad Amirul Ariff Bin Mohamad Yusof |
| Observer's name (Witness) | Muhamad Syahmi Bin Sabudin |

| Status of Incident |
|--|
| <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Open <input type="checkbox"/> Assigned for Resolution <input type="checkbox"/> Retested with the fix confirmed <input type="checkbox"/> Approved for Resolution <input type="checkbox"/> Fixed |
| Impact |
| <ul style="list-style-type: none"> <input type="checkbox"/> Mission Critical : Application will not function or system fails <input checked="" type="checkbox"/> Major : Severe problems but possible to work around <input type="checkbox"/> Minor : Does not impact the functionality or usability of the process is not according to requirements/design specifications |
| Priority |
| <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Immediate : Must be fixed as soon as possible <input type="checkbox"/> Delayed : System is unstable but incident must be fixed prior to next level of test or shipment <input type="checkbox"/> Deferred : Defect can be left in if necessary due to time or costs |
| Description of the corrective action |
| <p>Corrective action plan: Discuss with the developer on fixing sql commands regarding user information updates.</p> <p>from user_edit.php</p> <pre> \$id = \$_POST['user_id']; \$name = \$_POST['username']; \$password = \$_POST['password']; \$contact = \$_POST['contact']; \$add = \$_POST['address']; \$password = md5(\$password); \$sql = "UPDATE users SET username = '\$name', password = '\$password', address = '\$add', contact = '\$contact' WHERE user_id =" . \$_SESSION['user_id']; \$result = mysqli_query(\$db, \$sql); </pre> |

| | | |
|---|-----------|-----------|
| Conclusions and Recommendations | | |
| Check the configuration of the counter in user_eidt.php if any related problem keeps repeating. | | |
| Approvals | | |
| Name | Job Title | Signature |

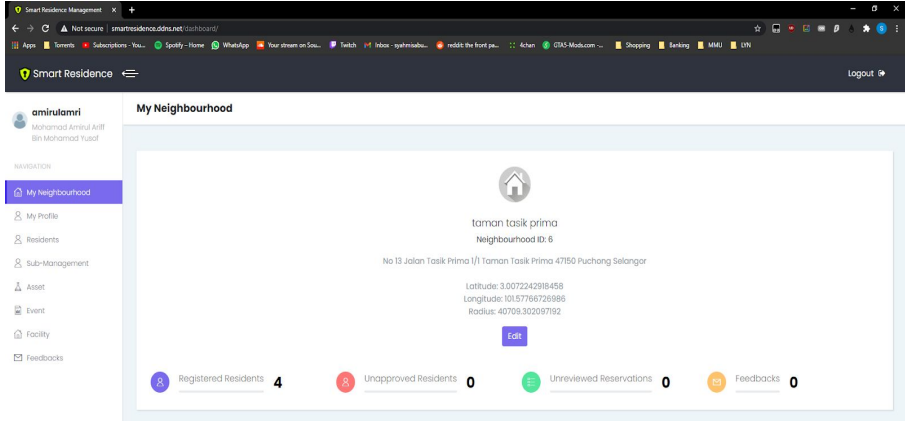
| | | |
|---|-----------------------------------|--|
| Project Title: Neighbourhood Watch System | |  Multimedia University |
| Date: 13/01/2021 | Test Incident Report ID: TIR02 | |

TEST INCIDENT REPORT 2

| Incident Scope Identifier | |
|---------------------------|--|
| Scope | The scope of this Test Incident Report is on an incident that occurred based on Test Procedure executed on Purchase Management System version 1.0 and Issue Purchase Order Modules in which took place during Test Execution only. |
| References | Test Procedure document name: FTP03 Test Log ID: TL01 |

| Test Incident Number: | TI2 |
|---|---|
| Summary | |
| In the admin landing page, if a reservation for an event or facility is placed, the reservation is sent to the admin's respective module, but the counter on the admin's homepage (my neighbourhood page) is not updated. | |
| Date and Time incident: | 05/01/2021 12:23 am |
| Context: | Neighborhood Watch System Version : 1.0 |

| Description of incident | |
|-------------------------|---|
| Test procedure | FTP04 |
| Test Data | None |
| Expected Result | When a reservation for an event or facility is placed, the reservation is sent to the admin's respective module, and the counter on the admin's homepage will update based on the admin's action. |
| Actual Result | The counter on the admin's homepage is not updated even after new reservation is placed and approved |

| | |
|-------------------------------------|--|
| Unexpected Outcome |  |
| Procedure to reproduce the incident | <ol style="list-style-type: none"> 1. User login to the system as an admin with original username and password 2. User lands on the admin's homepage, observe the counter's number 3. User clicks on "Facility" button 4. User approves any pending reservation 5. User click on the "Home" button 6. User lands on the admin's homepage |
| Test Environment | <p>Computer Operating System: Windows 10</p> <p>Browser: Chrome Web Browser</p> <p>Browser Version: 76.0.3809.132</p> |
| Attempt to repeat | Continuous |
| Tester's name | Muhamad Syahmi Bin Sabudin |
| Observer's name (Witness) | Mohamad Amirul Ariff Bin Mohamad Yusof |

| Status of Incident |
|---|
| <input checked="" type="checkbox"/> Open <input type="checkbox"/> Assigned for Resolution <input type="checkbox"/> Retested with the fix confirmed <input type="checkbox"/> Approved for Resolution <input type="checkbox"/> Fixed |
| Impact |
| <input type="checkbox"/> Mission Critical : Application will not function or system fails <input checked="" type="checkbox"/> Major : Severe problems but possible to work around <input type="checkbox"/> Minor : Does not impact the functionality or usability of the process is not according to requirements/design specifications |
| Priority |
| <input checked="" type="checkbox"/> Immediate : Must be fixed as soon as possible <input type="checkbox"/> Delayed : System is unstable but incident must be fixed prior to next level of test or shipment <input type="checkbox"/> Deferred : Defect can be left in if necessary due to time or costs |
| Description of the corrective action |
| <p>Corrective action plan: Discuss with the developer on fixing the Admin Homepage Module.. Possible to fix the counter configuration to update counter on the admin homepage..</p> <p>From admin_home.php file:</p> <pre> \$sql = "SELECT * FROM notification_data"; \$result = \$conn->query(\$sql); echo \$result->num_rows; /* if (\$result->num_rows > 0) { // output data of each row while(\$row = \$result->fetch_assoc()) { echo "id: " . \$row["id"]. " - Notification: " . </pre> |

```

$row["description"];
    }
} else {
    echo "0 results";
}
*/
$conn->close();
?>

```

Conclusions and Recommendations

Check the configuration of the counter in admin_home.php if any related problem keeps repeating.

Approvals

| Name | Job Title | Signature |
|------|-----------|-----------|
| | | |