

Chapter 2 HARDWARE

Part 1 – Evolution

Part 2 – System Unit

Part 3 – Input Output

Part 4 - Secondary Storage

Part 5 –Hardware Trends



Learning Objectives

Part 1 – Evolution of IT Hardware

- 1.** Explain the stage of IT Infrastructure
- 2.** Different type of computer hardware

Evolution of IT Infrastructure

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Stages in IT Infrastructure Evolution

Mainframe / Mini Computers (1959- present)



Personal Computer (1981 – present)



Client / Server Computing (1983 – Present)



Web-based Enterprise Computing (1992 – present)



Cloud / Mobile Computing (2000 – present)



Edge Computing / IoT (2010 – present)

General-Purpose Mainframe and Minicomputer Era: (1959 to Present)

- The introduction of the IBM 1401 and 7090 transistorized machines in 1959 marked the beginning of widespread commercial use of **mainframe** computers. In 1965, the mainframe computer truly came into its own with the introduction of the IBM 360 series. Mainframe computers became powerful enough to support thousands of online remote terminals connected to the centralized mainframe using proprietary communication protocols and proprietary data lines.

- Minicomputer** – powerful yet less expensive computers, allowing decentralized computing customizable to individual departments or business units



Personal Computer Era: (1981 to Present)

- Proliferation of PCs in the 1980s and early 1990s launched a spate of personal desktop productivity software tools—word processors, spreadsheets, electronic presentation software, and small data management programs—that were very valuable to both home and corporate users. These PCs were stand-alone systems until PC operating system software in the 1990s made it possible to link them into networks.



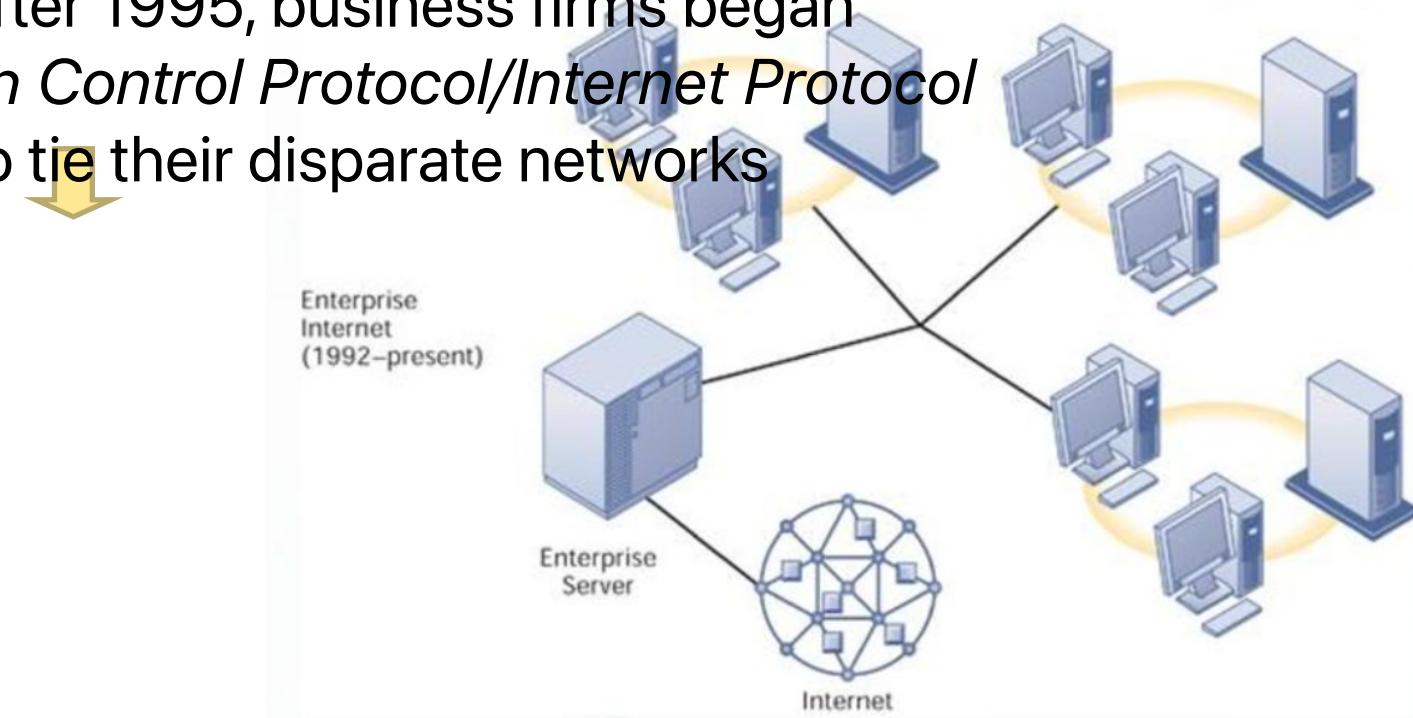
Client/Server Era (1983 to Present)

In **client/server computing**, desktop or laptop computers called **clients** are networked to powerful **server** computers that provide the client computers with a variety of services and capabilities. Computer processing work is split between these two types of machines. **The client** is the user point of entry, whereas the server typically processes and stores shared data, serves up Web pages, or manages network activities. The term “**server**” refers to both the software application and the physical computer on which the network software runs. The server could be a mainframe, but today, server computers typically are more powerful versions of



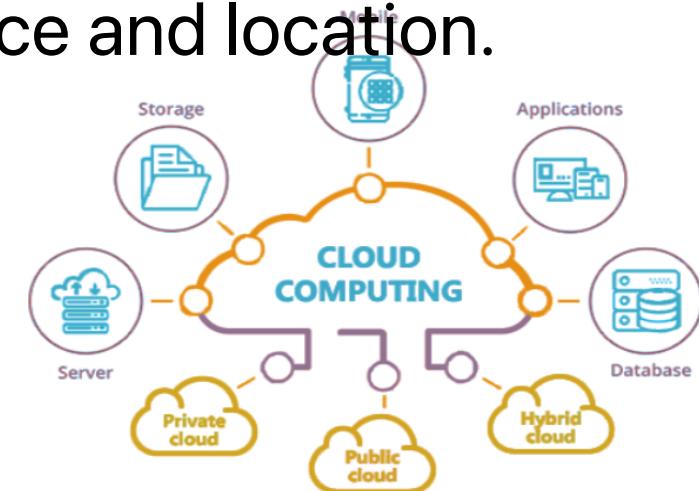
Web-based Enterprise Computing Era (1992 to Present)

- In the early 1990s, firms turned to networking standards and software tools that could integrate disparate networks and applications throughout the firm into an enterprise-wide infrastructure. As the Internet developed into a trusted communications environment after 1995, business firms began seriously using the *Transmission Control Protocol/Internet Protocol (TCP/IP)* networking standard to tie their disparate networks together.



Cloud and Mobile Computing Era (2000 to Present)

- The growing bandwidth power of the Internet has pushed the client/server model one step further, towards what is called the “Cloud Computing Model.” **Cloud computing** refers to a model of computing that provides access to a shared pool of computing resources (computers, storage, applications, and services) over a network, often the Internet. These “clouds” of computing resources can be accessed on an as-needed basis from any connected device and location.



Edge Computing and IoT Era (2010-present)

- As IoT devices proliferated, there was a need to process data closer to where it was generated to reduce latency and bandwidth usage, leading to the growth of edge computing.
- improve real-time  data processing and real-time decision-making

HARDWARE -Part 2 (System Unit)

Introduction

- Speed, capacity, and flexibility determine the power of personal computers.
- Knowledge of a computer's power allows you to make good buying decisions and to determine if your current system will run new applications.

- Competent end users need to understand the functionality of the basic components of the system unit



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Learning Objectives

Part 2 – System Unit

1. Differentiate between the five basic types of system units.
2. Describe system boards, including sockets, slots, and bus lines.
3. Recognize different microprocessors, including microprocessor chips and specialty processors.
4. Compare different types of computer memory including RAM, ROM, and flash memory.
5. Explain expansion slots and cards.
6. Describe bus lines, bus widths, and expansion

System Unit

System Chassis

- Container that houses most of the electronic components that make up a computer system

System Unit

- Contains system's electronic

System Unit Types

1.

Desktops

System unit is in a separate case

Tower Units

All-in-Ones

All components including monitor



2.

Laptops

Portable and much smaller

Ultrabooks – laptop all in one

Gaming – high end group...

3.

Tablets



Components

- Although all devices come in many shapes and sizes they have similarities such as
 - System boards
 - Microprocessors
 - Memory



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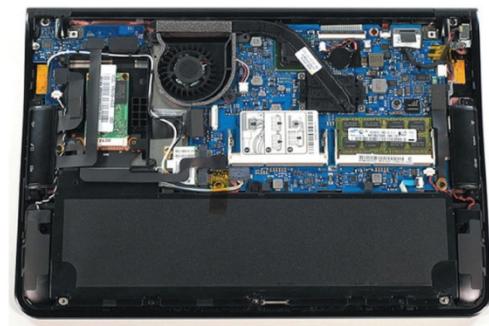
Desktop



Tablet



Smartphone



Laptop



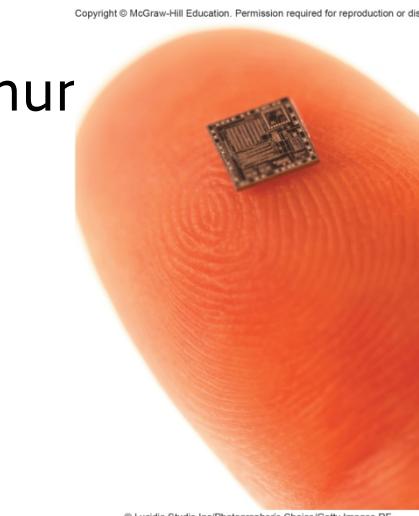
Wearable

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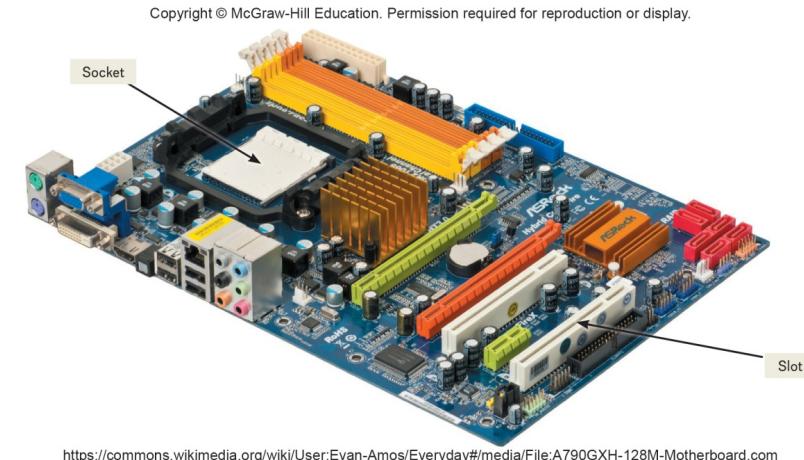
System Board

System board or main board or motherboard controls communication for the entire computer system

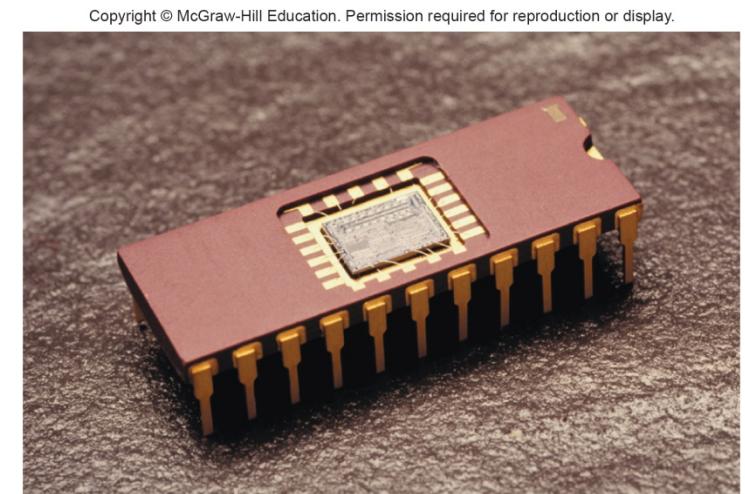
- All components and devices connect to the system board
- Data path and traffic monitor
- The system board contains a variety of electronic components
 - Allows various components to communicate efficiently with one another
- Sockets – the connection point for chips
- Chips



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Slots and Bus Lines **Microprocessor**

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Additional system board components:

Slots

Provide a connection point for specialized cards or circuit boards

Provide expansion capabilities for the computer

Bus lines

Connecting lines that provide pathways to support communication among electronic components

- Central Processing Unit (CPU) or Processor
- Contained on a single chip call a Microprocessor
- Brains of the computer
- Two Basic Components of the CPU
- Control unit
- Tells the computer system how to carry out a program's instruction

Microprocessor Chips

- Chip capacities are expressed in word size
- Word is the number of bits that can be processed at one time: 16, 32 or 64

Clock Speed

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Unit	Speed
Microsecond	Millionth of a second
Nanosecond	Billionth of a second
Picosecond	Trillionth of a second
Femtosecond	Quadrillionth of a second



Multicore Chips

Multicore Processors

Two or more separate and independent CPUs within a system unit

Quad-core supports 4 core processor

Parallel Processing

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Processor	Manufacturer
A-Series	AMD
Cortex-A series	ARM
Edison	Intel
i7	Intel

Specialty Processors

- Coprocessors
- Designed to improve specific computing operations
- Graphics Processing Unit (GPU) / Graphics coprocessors
- Designed to handle a variety of specialized tasks
- 3D images
- Encrypting data
- Standard features in gaming computers

Memory

- Holding area for data, instructions, and information
- Contained on chips connected to the system board
- Three well-known types of memory chips:
 - RAM
 - Random Access Memory
 - ROM
 - Read Only Memory
 - Flash Memory

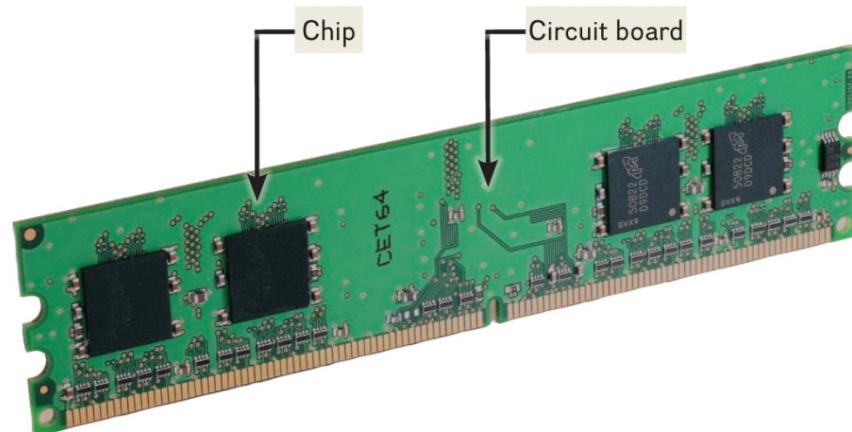
RAM

Random Access Memory (RAM) chips hold programs and data that the CPU is presently processing

Volatile or temporary –

contents are lost when

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Virtual Memory

Dividing a program

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Unit	Capacity
Megabyte (MB)	1 million bytes
Gigabyte (GB)	1 billion bytes
Terabyte (TB)	1 trillion bytes

ROM

- Read-only memory (ROM)
- Information stored by the manufacturer
- Non-volatile and cannot be changed
- CPU can read, or retrieve data and programs in ROM but the computer cannot change ROM
- Contain special instructions
 - Start the computer
 - Access memory
 - Handle keyboard input

Flash Memory

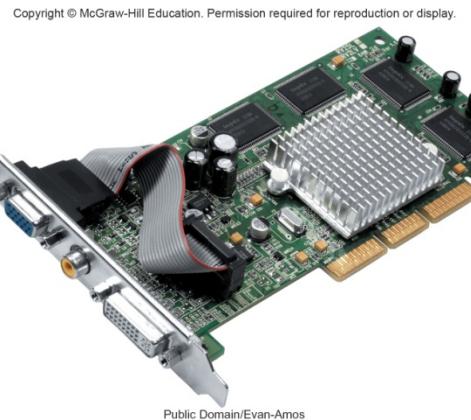
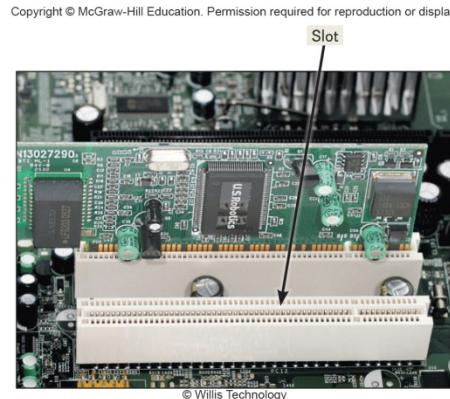
- Flash memory combines of the features of:
 - RAM, it can be updated
 - ROM, it is non-volatile
 - Contains startup information
 - BIOS (basic input/output system)
 - Amount of RAM
 - Type of keyboard, mouse, and secondary storage devices connected

Many ROM chips are being replaced by flash memory

Expansion Slots and Cards

Expands your system's capabilities

- Graphics cards for high quality 3D graphics
- Network interface cards (NIC) connect devices to networks via cables
- Wireless network cards connect devices to networks without cables
- SD cards
- Expansion cards for mobile



Bus Lines / Bus

Connect parts of the CPU to each other and various other components on the system board

- Pathway for bits representing data and instructions
- Bus width

Expansion Buses

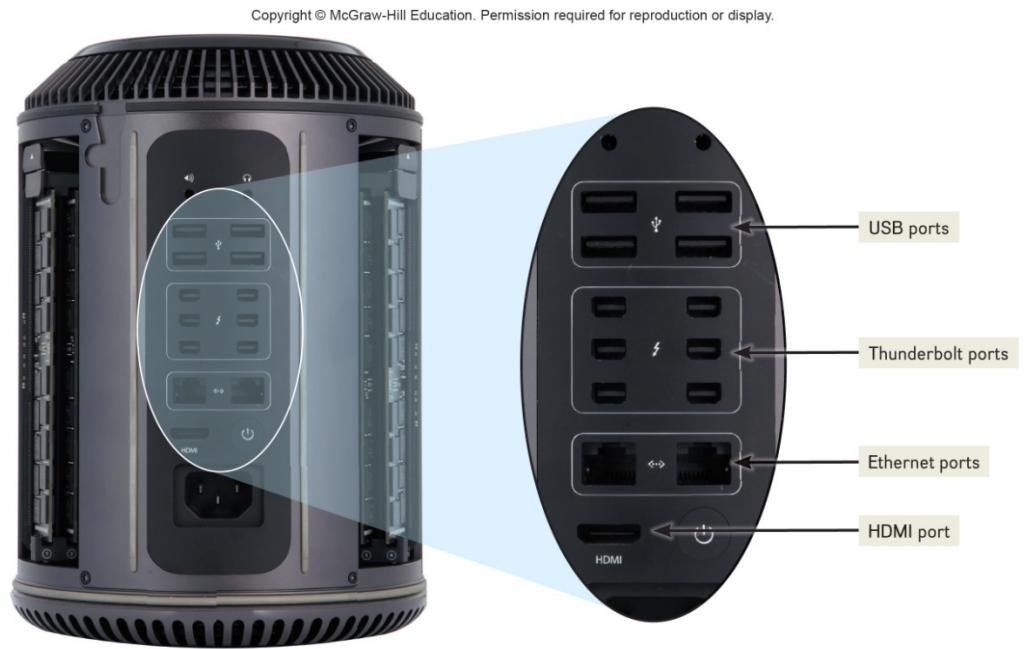
Principle types:

- Universal Serial Bus (USB)
- Connects external USB devices onto the USB bus
- FireWire
- Primarily used to connect audio and video equipment to the system board
- PCI Express (PCIe)
- Single dedicated path for each connected device

Ports

Socket for connecting external devices to the system unit

- Ports connect directly
 - To the system board
 - To cards inserted into slots on the system board
- Two Types
 - Standard Ports
 - Specialized Ports



Standard Ports

- USB
 - Keyboards, mice, printers, storage devices
- Ethernet
 - High speed networking
- HDMI – High Definition Multimedia Interface
 - High definition video and audio
- Thunderbolt

Specialized Ports

- External Serial Advanced Technology Attachment (eSATA)
 - High-speed connection for external secondary storage
- Musical Instrument Digital Interface (MIDI)
 - Connect musical instruments
- Mini DisplayPort (MiniDP or mDP)

Cables

- Used to connect external devices to the system unit via the ports
- One end of the cable is attached to the device and the other end has a connector that is attached to a matching connector on the port

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USB



HDMI



Thunderbolt



Ethernet

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Making IT Work for You ~ TV Tuners

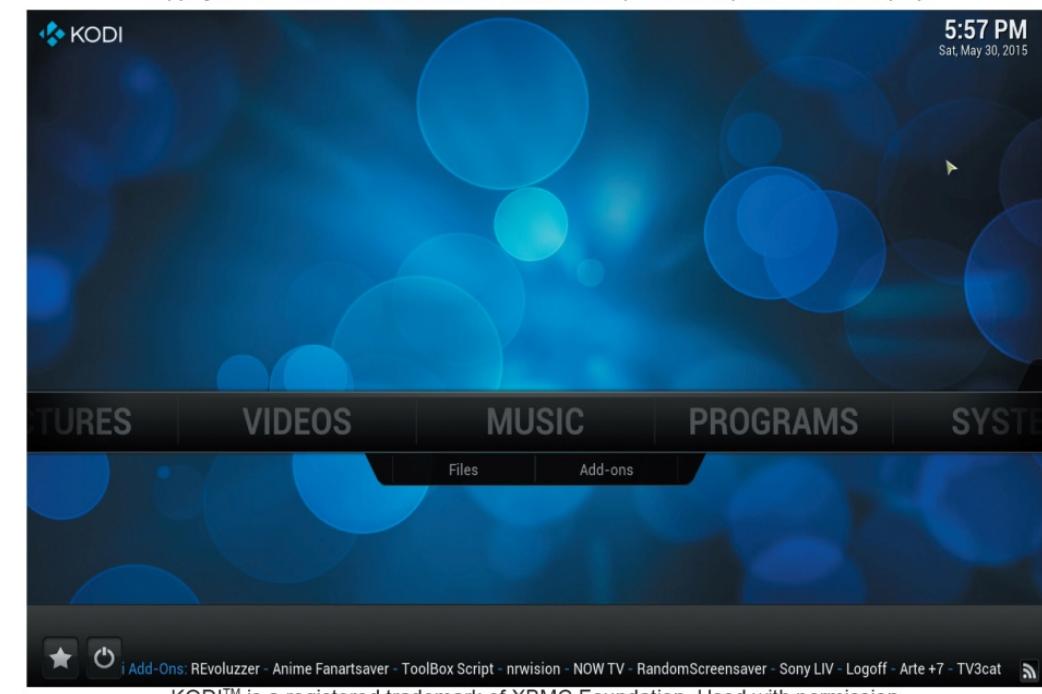
- Using Windows Media Center as a DVR
- Install TV Tuner to connect your computer or cable to your computer

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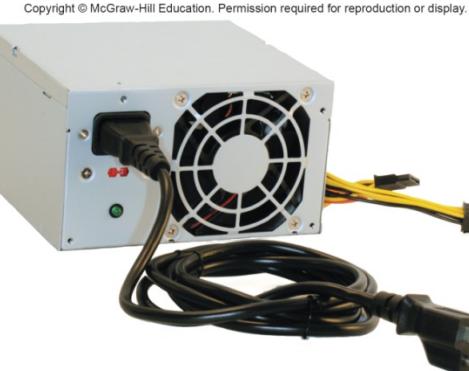
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Power Supply

- Computers require direct current (DC) power converting alternating current (AC) from wall outlets or batteries
- Desktop computers have a power supply unit in the system unit
- Laptops use AC adapters in the system unit
- Tablets and mobile devices use internal AC adapters
- Smartphones can use wireless charging platforms



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Electronic Data and Instructions

- Digital electronic signals
- Recognized by computers
- Analog signals
- Continuous signal
- Created by voices
- Conversion must take place from analog to digital before processing can occur

Numeric Representation

- Two-state binary system consists of only two digits called bits
 - On = 1; negative charge
 - Off = 0; no charge
- Byte = 8 bits grouped together
- Hexadecimal system
 - Uses 16 digits to represent binary numbers
(0, 1, 2, 3, 4, 5, 6, 7, 8, 9, A, B, C, D, E, F)

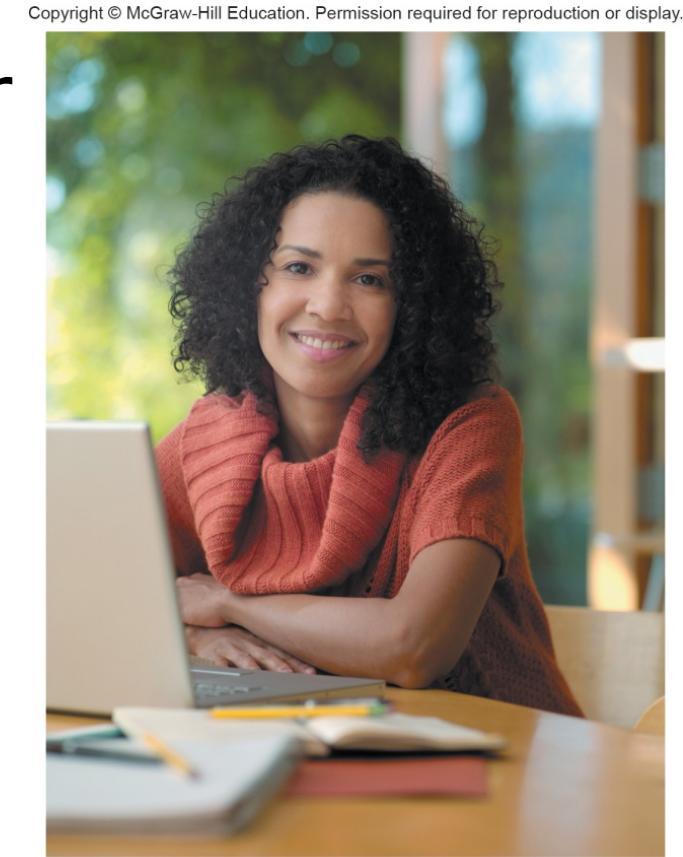
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Decimal	Binary	Hex
00	00000000	00
01	00000001	01
02	00000010	02
03	00000011	03
04	00000100	04
05	00000101	05
06	00000110	06
07	00000111	07
08	00001000	08
09	00001001	09
10	00001010	0A
11	00001011	0B
12	00001100	0C
13	00001101	0D
14	00001110	0E
15	00001111	0F

HARDWARE -Part 3 (Input and Output)

Introduction

- Have you ever wondered how information gets into your computer or comes out in a form you can use?
- Input devices convert what we understand into what the system unit can process
- Output devices convert what the system unit has processed into a form that we can understand



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Learning Objectives

Part 3 – Input and Output

1. Define input.
2. Describe keyboard entry including types and features of keyboards.
3. Identify different pointing devices including game controllers and styluses.
4. Describe scanning devices including optical scanners, RFID readers and recognition devices.
5. Recognize image capturing devices and audio-input devices.
6. Define output.
7. Identify different monitor features and types.

What is Input?

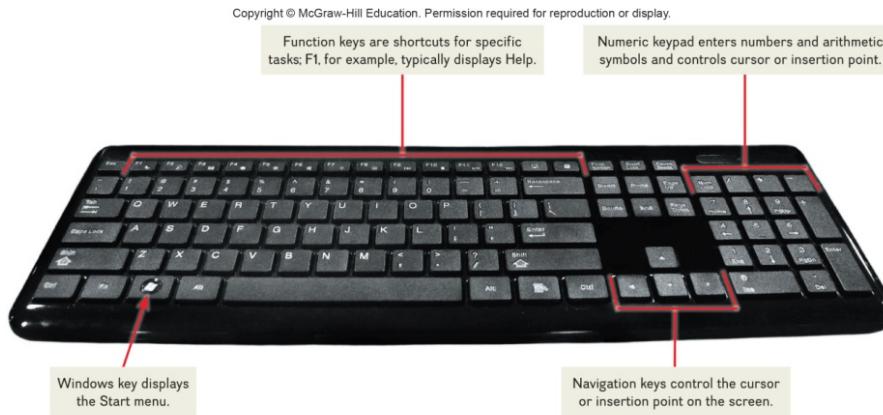
- Any data or instructions used by a computer
- Input devices translate data into a form that the system unit can process
- Some hardware input devices include:
 - Keyboards
 - Mice
 - Pointing
 - Scanning
 - Image capturing
 - Audio-input

Keyboard Entry



Keyboards

- Traditional keyboards
- Laptop keyboards
- Virtual keyboards
- Thumb keyboards



Pointing Devices

Provide an intuitive interface by accepting pointing gestures and converting them into machine-readable input

- Wide variety of devices such as Mouse, Touch screen,

Mouse Types



mouse



Has no moving parts



Emits and senses light to detect



Optical



Glove controller



Stylus



Can be touched with

Screen

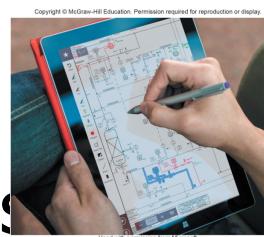
more than one finger



Common on mobile devices



And IP



Gaming Controllers

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Provide input to computer games

Joysticks use pressure and direction of the stick

Gaming mice are similar to a mouse but high precision



Game pads use both hands



Motion sensing device control games by user

Scanning Devices

Scanners convert scanned data into a form the system unit can process

- Optical scanners
- Flatbed scanners
- Document scanners
- Portable scanners
- 3D

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Card Readers

Interpret encoded information that is stored on debit, credit and identification cards

- Magnetic card reader

- Information read from strip when swiped through reader

- Smart cards hold additional security information

Bar Code Readers

Contain photo-electric cells that scan or read bar codes or the zebra striped marks printed on product containers



- Wand readers

- Hand -held readers

- UPCs and MaxiCode readers



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RFID Readers

Radio-frequency identification

Tiny chips embedded in most anything contain electronically stored information that can be read using an located several inventories



Tracking
Update a
inventories



Character and Mark Recognition Readers

Recognize special characters and marks

- Character and mark recognition devices
- Magnetic-ink character recognition (MICR)
 - Used by banks to read encoded characters on checks
- Optical-character recognition (OCR)
 - Reads preprinted characters

Image Capturing Devices

C
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Create or capture original images

Digital Camera

Capture images digitally and store in memory



send to a computer



Audio-Input Devices

- Voice recognition systems
- Use a microphone, sound card, and special software
- Users can operate computers and create documents using voice commands
- Included in many smart phones
 - Siri in iPhones
 - Cortana in Windows phones
 - Google Now in Google

Output

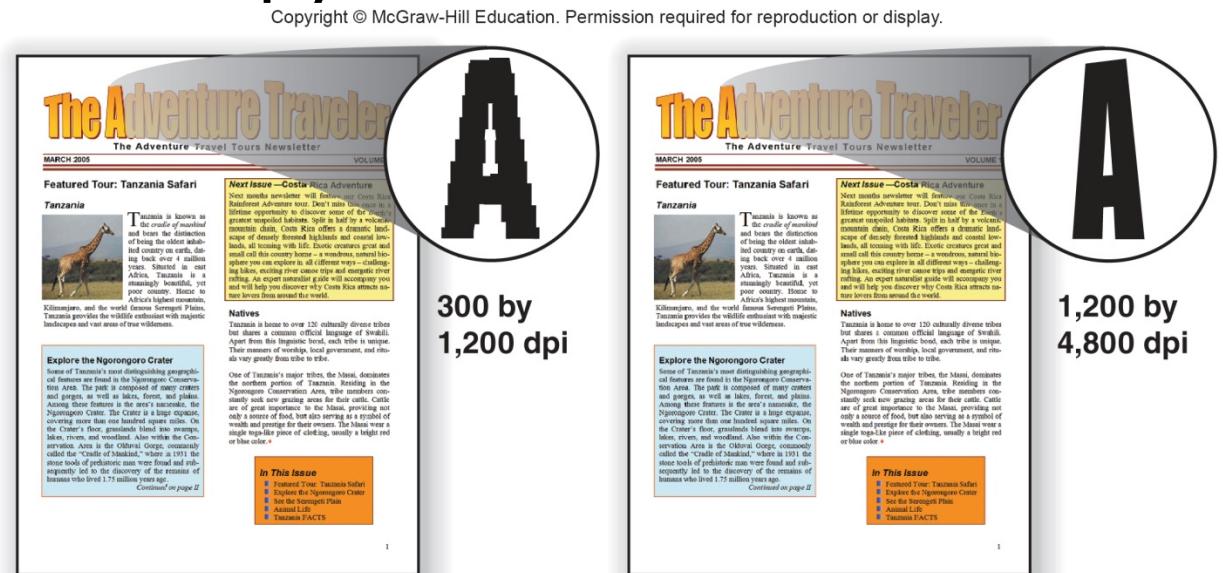
Processed data or information

Types of output (Text, Graphics/photos, Audio & video)

Monitors	Monitor Types	Curved Monitors	E-book Readers	Other Monitor Types
-Known as screens or display screens and present visual images of text and graphics -Output referred to as soft copy -Features: a) Clarity b) Resolution n/pixels c) Dot pitch d) Contrast ratios e) Size f) Aspect ratio	Flat-panel monitors: -Require less power to operate -Portable and thin -Most are backlit Three types: 1. Liquid Crystal Display (LCD) - Older monitors 2. Light Emitting Diode (LED) - More advanced backlighting 3. Organic Light Emitting Diode (OLED) - Thin layer organic compound that produces light	Has a concave screen that provides better viewing angles near the edges of the screen - Used by high-end gamers - Used for smart watch displays	An e-book is a traditional books printed in electronic form E-book readers are dedicated mobile devices for storing and displaying e-books Use e-ink technology -Produce images that reflect light (Kindle, Nook)	Other monitors: i) Digital/interactive whiteboards - Connects to a computer or project - Controlled using a special pen or even your finger (used in Classrooms and corporate boardrooms) ii) Ultra High-definition television (UHDTV) - Digital output delivering a much clearer and more detailed image than regular HDTV iii) Digital Projector - Project the images from a traditional monitor onto a screen or wall

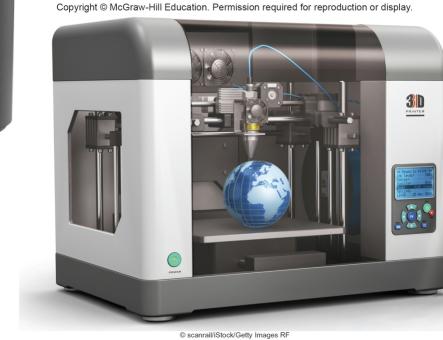
Printers

- Translates information that has been processed by the system unit
- Output referred to as hard copy
- Features
- Resolution
- Color
- Speed
- Memory
- Duplex printing



Printer Types

- Ink-jet printers spray ink at a high speed
 - Reliable, quiet and inexpensive
- Laser printers uses a laser light beam to produce images
 - Fast, excellent quality
 - Personal or shared
- 3D Printers create 3-D shapes with a thin layer of material repeatedly until created
 - Additive manufacturing



Other Printers

- Cloud printers
 - (Connected to the Internet to provide printing services)

Audio and Video Devices

- Translates audio information from the computer into sounds that people can understand
- Speakers and headphones
- Bluetooth Technology
- Wireless technology
- Used to connect to speakers and headsets

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Combination Input and Output Devices

- Headsets
- Combine a microphone and headphones
- Multifunctional devices (MFD)
- Cost efficient but lower quality
- All-in-one printers are a good example
- Telephones
- Known as Telephony and Internet Telephony
- Voice-over IP (VoIP)

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3D visual



Hologram

- created using light interference patterns.
- 3D image that can be seen without a screen or special glasses, appearing to have depth in space and being visible from multiple angles.



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Virtual Reality (VR) headsets

- provide a fully immersive 3D experience, E.g –Oculus Quest, HTC vive



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Augmented Reality (AR)/ Mix Reality (MR) headsets

- overlay 3D virtual objects onto the real world, blending virtual and physical environments. E.g – Magic Leap



Projection Mapping (3D projection System)



Drones and Robots

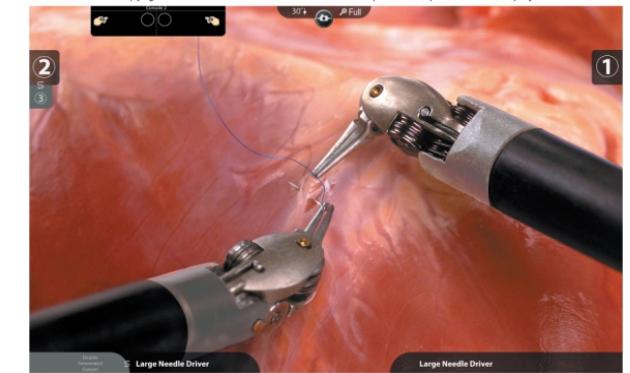
- Drones or unarmed aerial vehicles
 - Take input from a controller and send back video and sound to the user
 - Very cost effective now
- Robots
 - Use microphones, cameras and other sensors as input
 - Output is dependent on the use for the robot
 - Assists in surgery

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Making IT Work for You ~ Skype

● Communications tool
using VoIP

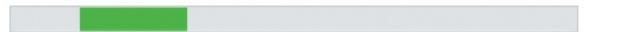
● www.skype.com

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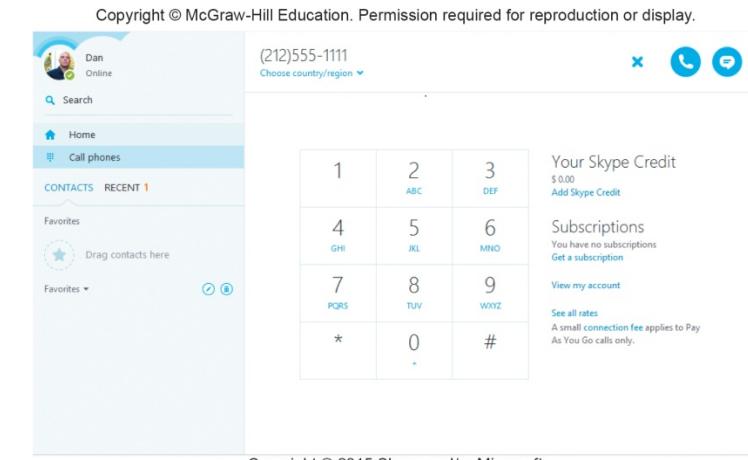
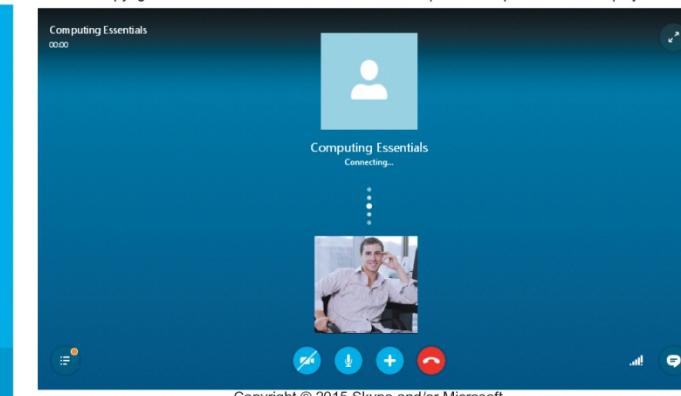
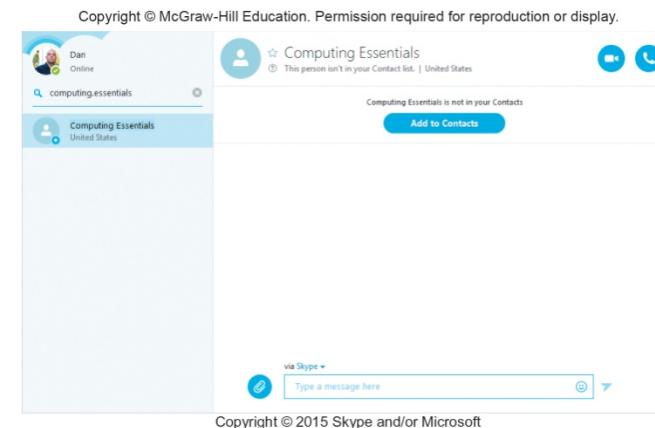


Installing Skype

Please wait while Skype is installed. This may take a few minutes.



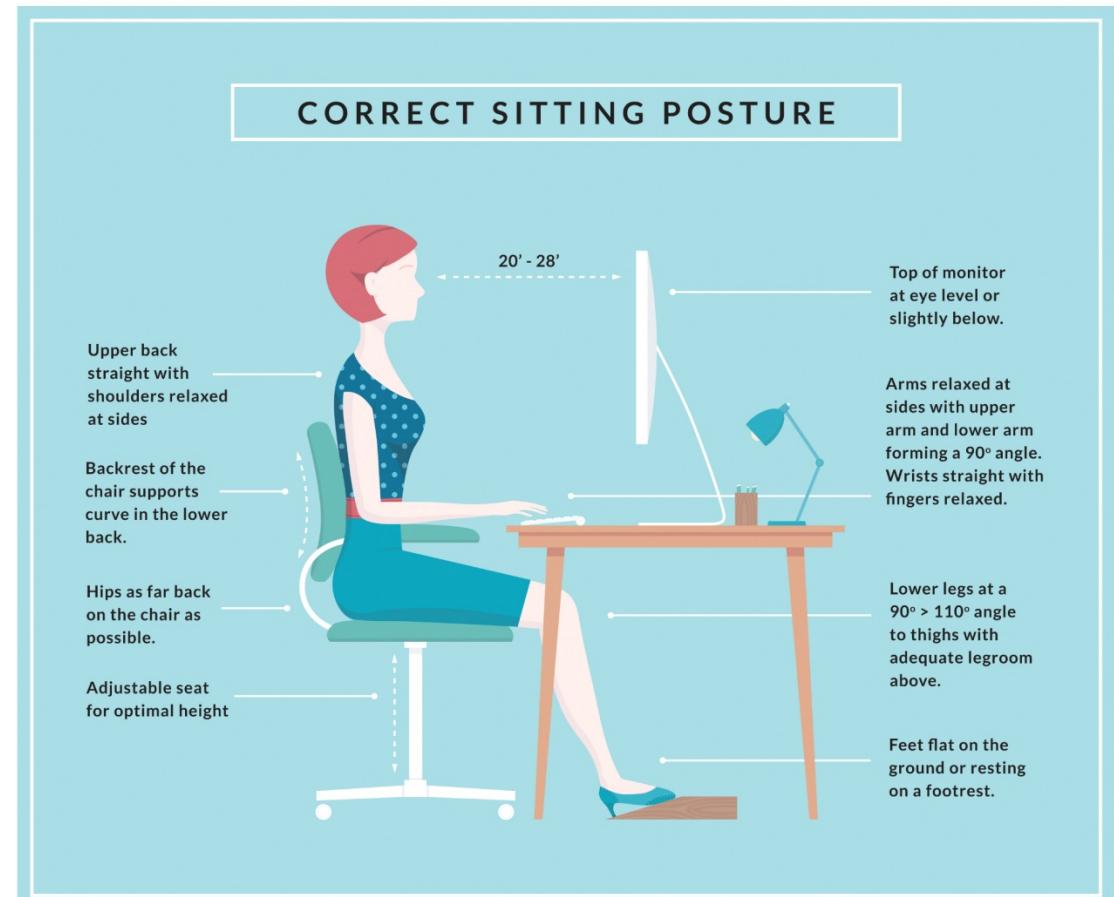
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Ergonomics

- Study of human factors related to things people use
- Fit the task to the user to avoid:
 - Eyestrain and headache
 - Back and neck pain
 - Repetitive strain injury

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Ergonomic Challenged Devices

Portable devices are not set up for ergonomics

- Laptops
 - Because the keyboard and monitor are connected, they cannot be set up ergonomically
- Tablets
 - Tablet hunch is caused by the users head being improperly aligned to the viewing surface
- Smartphones
 - Blackberry thumb results from using thumbs to type

HARDWARE -Part 4 (Secondary Storage) Introduction

- Data storage has expanded from text and numeric files to include digital music files, photographic files, video files, and much more.
- These new types of files require secondary storage devices with much greater capacity.
- In Part 3 (hardware), you learn about the many types of secondary storage devices including their capabilities and limitations.

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Learning Objectives

Part 4 – Secondary Storage

1. Distinguish between primary and secondary storage.
2. Identify the important characteristics of secondary storage, including media, capacity, storage devices, and access speed.
3. Describe hard-disk platters, tracks, sectors, cylinders, and head crashes.
4. Compare internal and external hard drives.
5. Compare performance enhancements including disk caching, RAID, file compression, and file decompression.
6. Define optical storage including compact discs

Storage

- Primary storage is:
 - Volatile storage
 - Loses content when the computer loses power
 - Temporary storage
 - Random Access Memory (RAM)
- Secondary storage is:
 - Nonvolatile storage
 - Stores programs and data regardless of power
 - Permanent storage
 - Permanently saves information for future use

Secondary Storage Characteristics

- Secondary storage characteristics
- Media
 - Physical materials that holds data and programs
- Capacity
 - How much the media can hold
- Storage devices
 - Hardware that reads data and programs
- Access speed
 - Amount of time required to retrieve data from storage
 - Writing is the process of saving information to storage
 - Reading is the process of accessing information from

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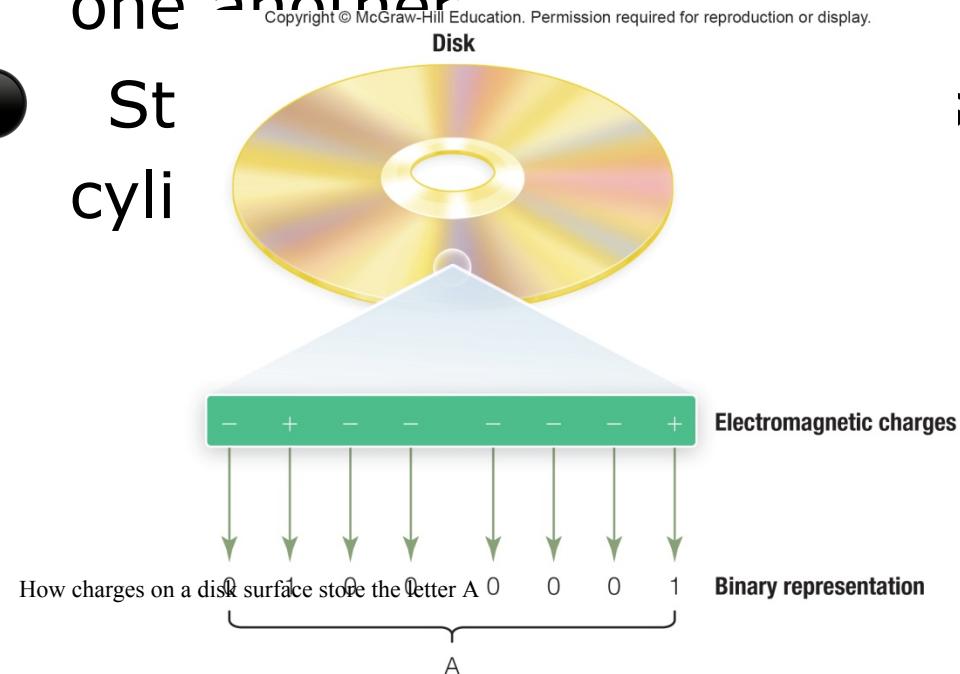


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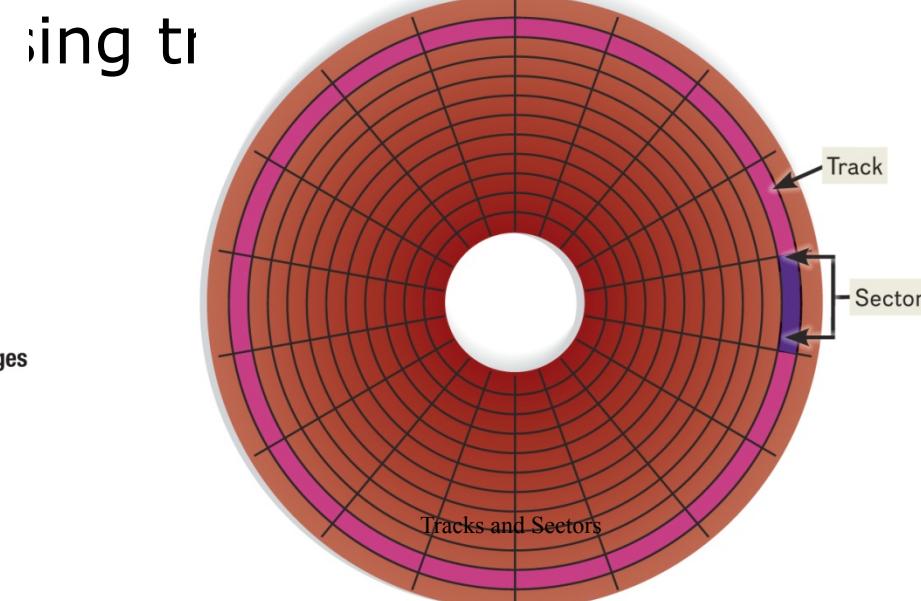
Hard Disks

Save files by altering the magnetic charges of the disk's surface to represent 1s and 0s

- Use rigid, metallic platters that are stacked one on top of another
- Store data in concentric tracks and sectors



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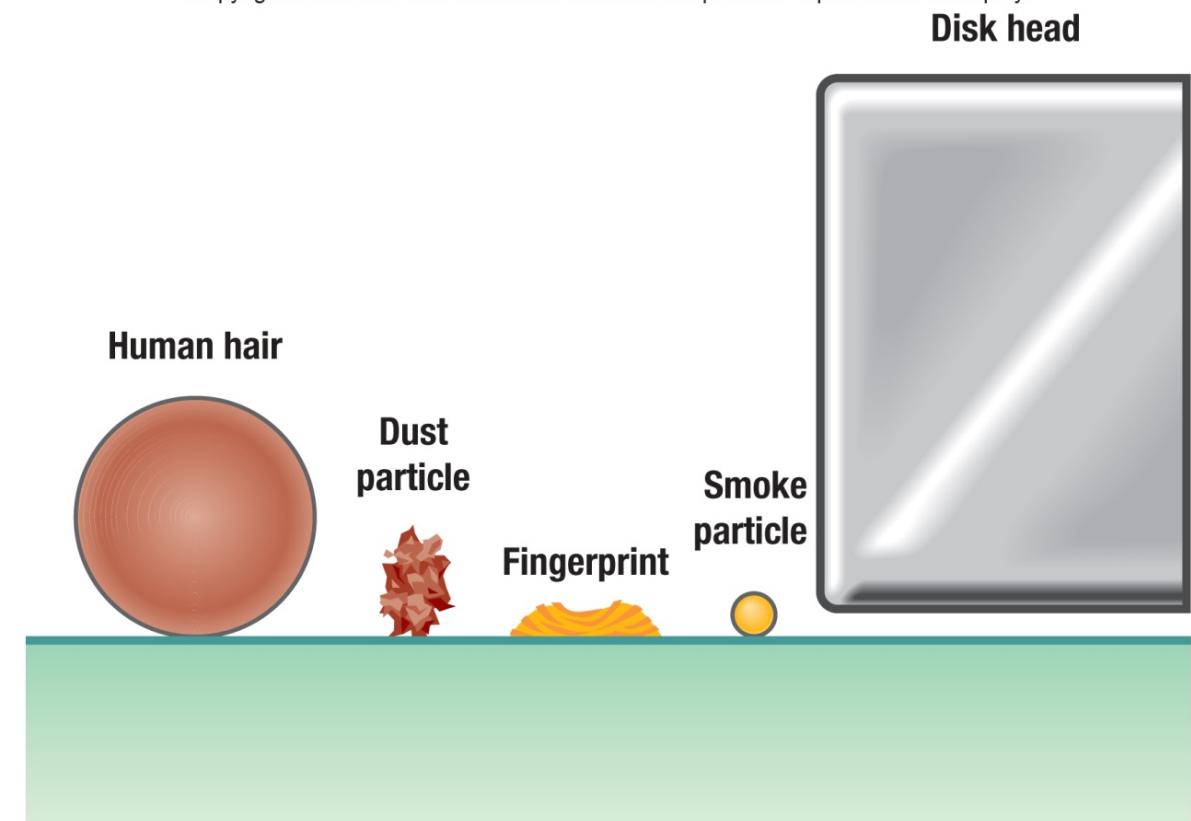


Head Crash

Occurs when read-write head makes contact with the hard disk's surface or with particles on its surface

- Disastrous

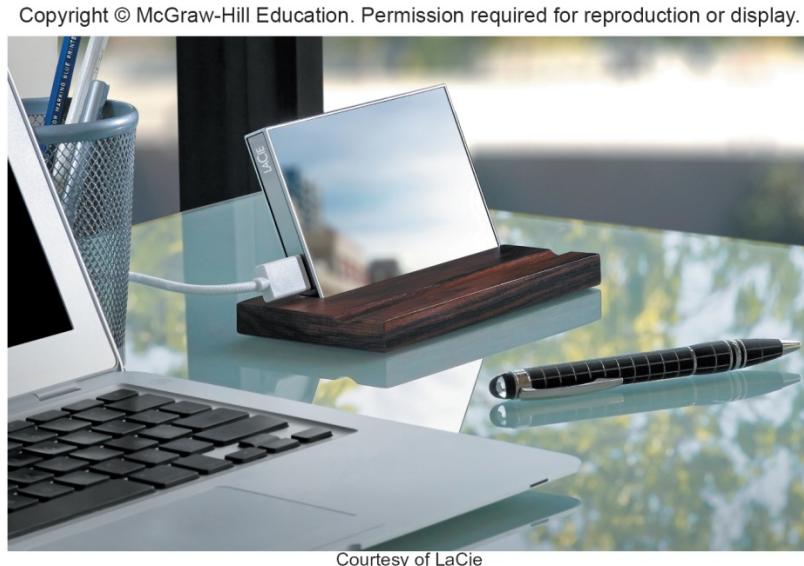
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Types of Hard Disks

Internal

- Located inside the system unit
- Used to store programs and data files
- You should perform routine maintenance and periodically backup all important files



Courtesy of LaCie

External

- Removable
- Used to complement internal hard

Performance Enhancements

There are 3 ways to enhance performance.

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Technique	Description
Disk caching	Uses cache and anticipates data needs
RAID	Linked, inexpensive hard-disk drives
File compression	Reduces file size
File decompression	Expands compressed files

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Courtesy of CalDigit, Inc.

Solid-State Storage

Solid-state devices (SSDs) have no moving parts

- Solid-state drives
 - Faster and more durable than hard disks
 - Access to slash memory or solid state storage
- Flash memory cards
 - Widely used in laptops, smartphones, navigation systems
- USB Drives (or Flash Drives)

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Courtesy of Kingston Technology Company, Inc.



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Optical Discs

Hold over 128 gigabytes (GB) of data

Use reflected light to represent data

Lands represent 1s and 0s on the disc



Pits are the areas on the disc where the light is reflected differently than the 1s and 0s

Use tracks and sectors to organize and store files but

Optical Disc Types

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Format	Typical Capacity	Description
CD	700 MB	Once the standard optical disc
DVD	4.7 GB	Current standard
Blu-ray	50 GB	Hi-def format, large capacity

Optical Disc Formats

Type	Access	Description
CD-ROM	Compact disc – read only mode	Cannot be written to or erased
CD-R	Compact disc – recordable	Can be written to
CD-RW	Compact disc – rewritable	Can be written to and erased

Cloud Storage

The Internet acts as a “cloud” of servers

- Applications provided as a service rather than a product
- Supplied by servers that provide cloud storage or online storage

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Store any file
Drive starts you with 15 GB of free Google online storage, so you can keep photos, stories, designs, drawings, recordings, videos – anything.



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Cloud Storage Services

Benefits / Advantages

- Maintenance
- Hardware upgrades
- File sharing and collaboration

Disadvantages

- Access speed
- File Security

Cloud Storage Service Companies

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Company	Location
Dropbox	www.dropbox.com
Google	drive.google.com
Microsoft	www.skydrive.com
Amazon	amazon.com/cloud
Apple	www.icloud.com

Making IT Work for You ~ Cloud Storage

Using a cloud storage service makes it easy to upload and share files with anyone.

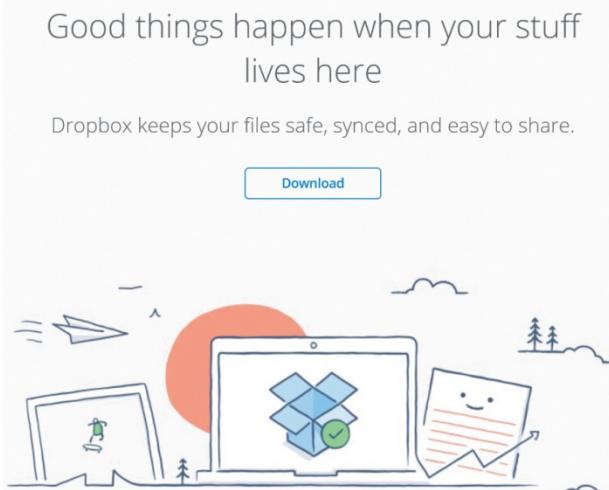
Starting Dropbox

Step 1

Dropbox

Step 2

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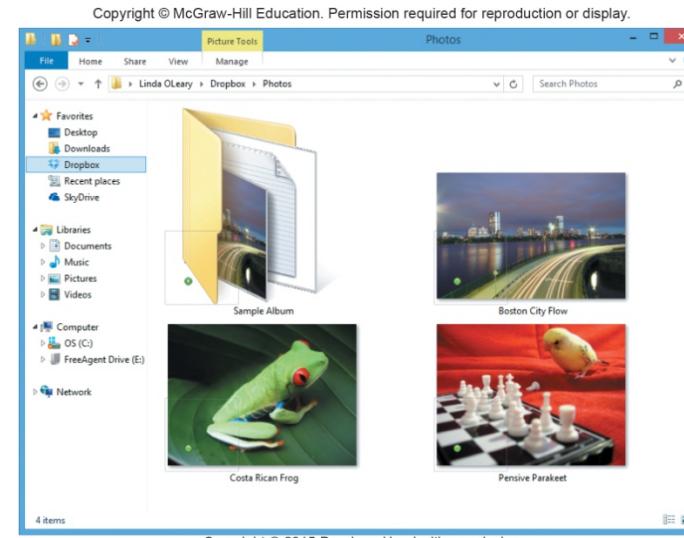


Sharing Dropbox

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Get more space



Mass Storage Devices

To meet the needs of organizations requiring large amounts of secondary storage requirements

- Enterprise storage system
- Safe use of data across an organizational network
- Devices include:
 - File servers
 - Networked attached storage (NAS)
 - RAID systems

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File server



RAID system



Organizational network



Organizational cloud storage



Network attached storage

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Storage Area Network (SAN)

- Architecture to link remote computer storage devices
- Enterprise storage systems can be connected to
- Computers to provide local system access
- User's computer provides file system, but SAN provides disk space
- House data in remote locations and still allow efficient and secure access

HARDWARE TRENDS – Part 5

Current Trend in Computer Hardware

1. AI and Machine Learning Hardware
 - Hardware designed for AI/ ML workload such as GPUs and TPUs, AI chips, NVIDIA Jetson
 - Optimized for parallel processing, large dataset, high computational
2. Edge computing and IoT devices
 - Localized processing to reduce latency in IoT applications.
 - Critical for real-time application such as autonomous vehicles, smart cities
 - Growing demand for energy-efficient and low-latency hardware
 - Edge server, IoT Sensor, IoT gateways, embedded system

HARDWARE TRENDS – Part 5

4. Non-Volatile Memory express (NVMe) storage

- NVMe SSDs are replacing older storage technologies due to their speed.
- Faster data access and lower latency compared to traditional SATA SSDs.
- Critical for data-intensive applications such as gaming, AI, and video editing

5. 5G integration and networking hardware

- 5G networks drive demand for faster and more reliable data transfer.
- innovations in routers, switches, and modems for 5G

HARDWARE TRENDS – Part 5

Future Trend in Computer Hardware

Quantum Computing

leverages the principles of **quantum mechanics**—the fundamental theory in physics that describes the behavior of particles at the smallest scales (atoms and subatomic particles).

use **quantum bits** or **qubits** to process information, which can represent both 0 and 1 simultaneously due to the quantum property called **superposition**

revolutionize fields like AI, cryptography, optimization and complex simulations

Device and Nanotechnology

Nanotechnology is the aptitude to perceive, measure, operate, and

HARDWARE TRENDS – Part 5

3. Photonics and Optical computer

- uses light (photons) instead of electrical signals (electrons) to perform computations. This allows for higher data transfer rates and less heat generation.

4. 3D chips stacking and heterogeneous computing

- stacking chips vertically to increase performance and reduce power consumption
- combining different types of processors (CPU, GPU, FPGA) on a single chip to optimize for specific tasks.

5. Neuromorphic computing

- Hardware that mimics the human brain, potentially leadi

HARDWARE TRENDS – Part 5

6. Emerging memories technology

- Aim to address the limitation of traditional memory type like DRAM and NAND flash storage
- Improve in speed, density, energy efficiency, durability
- ReRAM (resistive), MRAM (Magnetoresistive), PRAM (Phase change), FeRAM (Ferroelectric), universal memory

Performance of emerging memories

Table 1. Performance of emerging memories and their comparison with typical memories.

	Memory type	Cell size	Properties	Scalability
Traditional memory devices	Static-RAM	64,000nm ²	Read/write time < 2 ns	Good
	Dynamic-RAM	2900nm ²	Read/write time 30–50 ns	Limited
	NAND Flash	784nm ²	Read/write time 10 ³ –10 ⁶ ns	Limited
Emerging memory devices	Ferroelectric-RAM	880nm ²	Read/write time 5–10 ns	Limited
	Resistive-RAM	88nm ²	Read/write 20–50 ns	Medium
	Phase change-RAM	127.5 nm ²	Read/write 2–100 ns	Limited
	spin-transfer torque-MRAM	1870nm ²	Read/write 10–20 ns	Good
	Spin-orbit-torque-MRAM	3520nm ²	Read/write < 10 ns	Good