



Document No.:






Title: User Guide for Andon board



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Prepared by: Le Thi Hong Hanh	Approved by: Phan Thanh Nam		Page: 2 of 12	

Lịch sử thay đổi/ Rev Control

Bản Rev	Ngày Date	Trang thay đổi Page of change	Nội dung thay đổi Changed	Biên soạn Author
A			New Release	

	Work Instruction		Title:					
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Problem		Scope			Key date			
Production output relies on highly manual tracking: <ul style="list-style-type: none">Time-consuming and human error.Difficulty in real-time monitoring.Delayed corrective actions.A manual approach limits transparency.		In Scope: <ul style="list-style-type: none">Built in SHPT (F5 and F3)Real-Time Production Data DisplayHourly Performance MonitoringDowntime and Waste Time TrackingUser training and explaining	Out of Scope: <ul style="list-style-type: none">Production planning and scheduling transparencyWorkforce coordinationImmediate response execution	• 31/Oct/2024: Complete prototype in F3		• Feb/2025: apply for all rotor, stator, and battery lines	• Jun/2025: Scale up for all connected lines.	• Dec/2025: Complete for 42 lines in Console
Value Proposition				Project objective		Metrics		
<ul style="list-style-type: none">Real-Time Visibility: Provides accurate, up-to-date production data for immediate insights.For PRD,PM, QC: Improve issues awareness, enables proactive responses, reducing downtime and keeping production on track.For manager: Data reliability, automates data collection, ensuring accuracy and consistency for trustworthy production tracking.				Build an ANDON board for production to visualize output and status of each line. <ul style="list-style-type: none">Increase Line Visibility: Provide quick access to the status of production lines and the shop floor.Promote Data-Driven Decisions: Enable informed, timely decisions with real-time production data.Support QA control NG rate real-time actual: Continuously track defect rates and quality metrics to enable early issue detection.		<u>Baseline Metrics:</u> <ul style="list-style-type: none">Manually update production progress.Manually updated UPHManually change line status.EoL NG rate NOT visualized.		
Risk of Doing Nothing						<u>Target Metrics:</u> <ul style="list-style-type: none">Automatically update production progress: 100% linesAutomatically updated UPH: 100% linesAutomatically change line status: 100% linesEOL NG rate visualized: 70% lines		
 Executive sponsor BH, HK, Hiep N		 Business owner Linh H		 Project leader Michael P		 Project partner QC, PRD, PM, AUT		



User Guide for Andon Board Hardware devices



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Andon board | Connection diagram



Android box configured with Andon Application



Splitter



HDMI



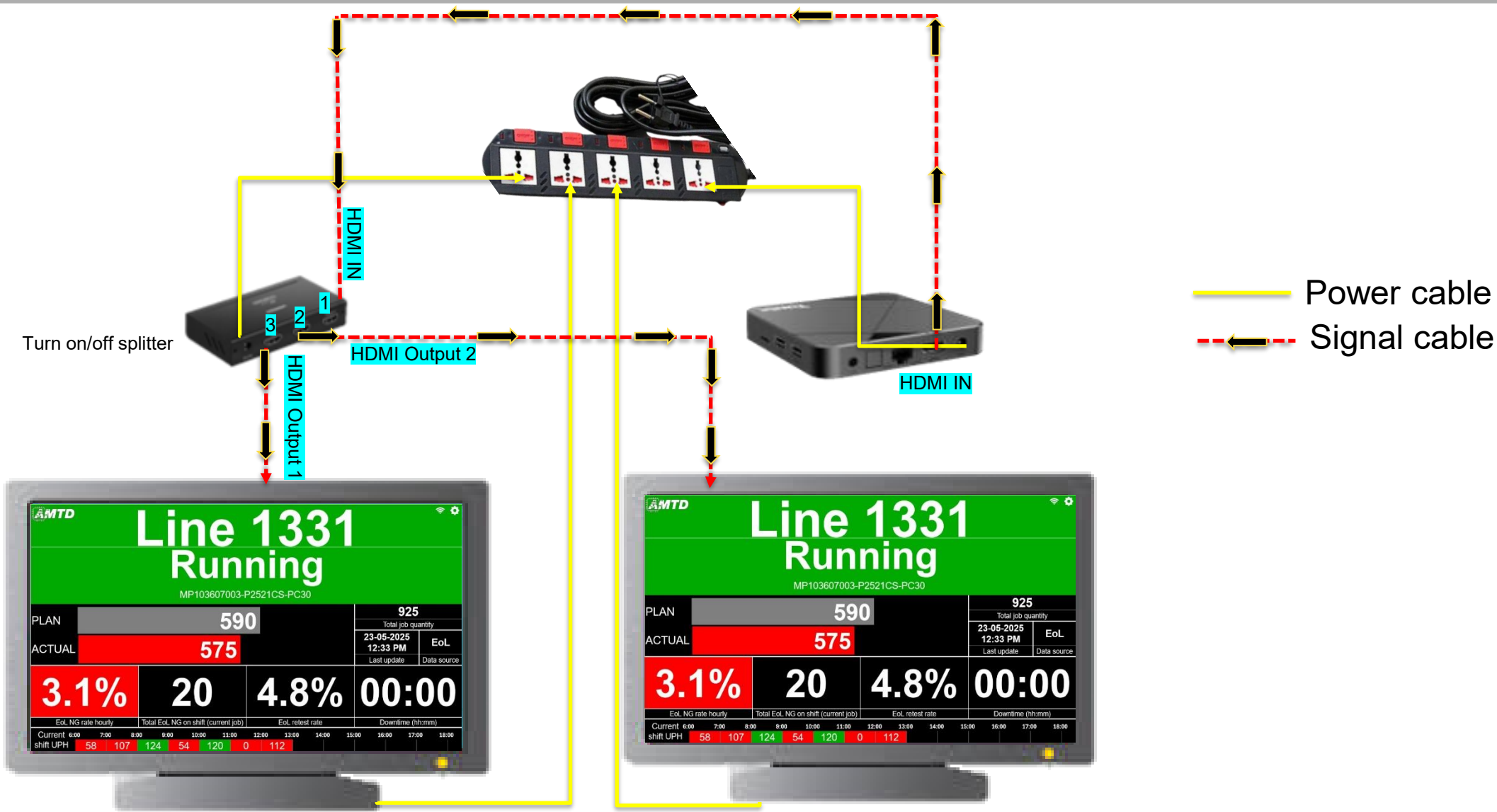
Adapter 5V of Android box



Adapter 5V of Splitter



power socket





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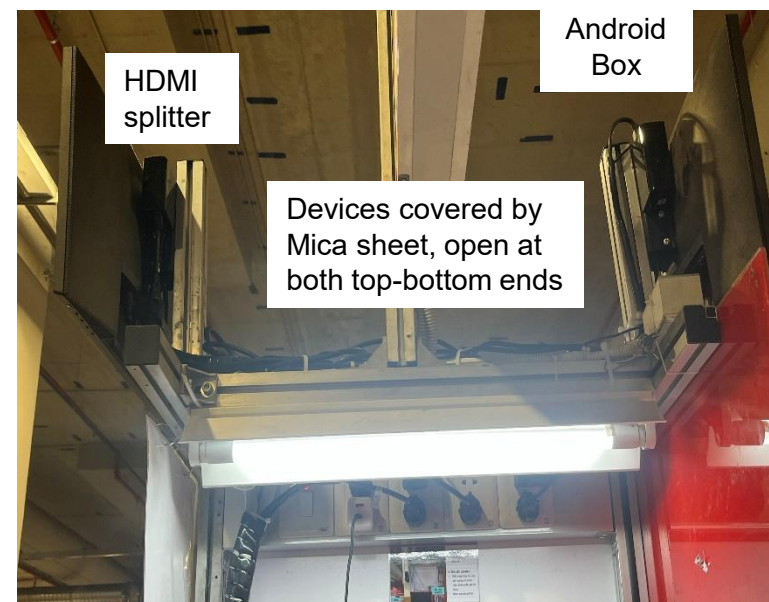
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Andon board |Hardware in the line



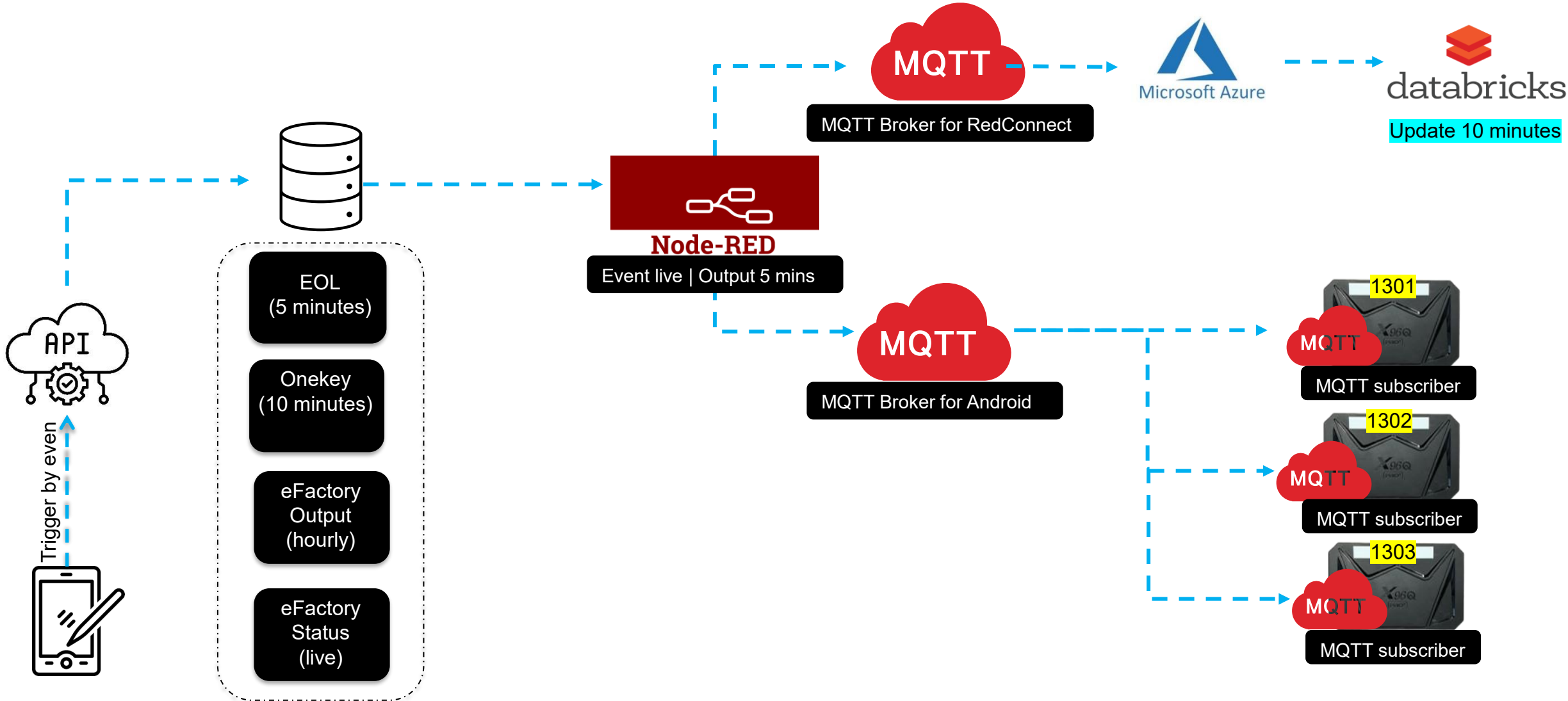


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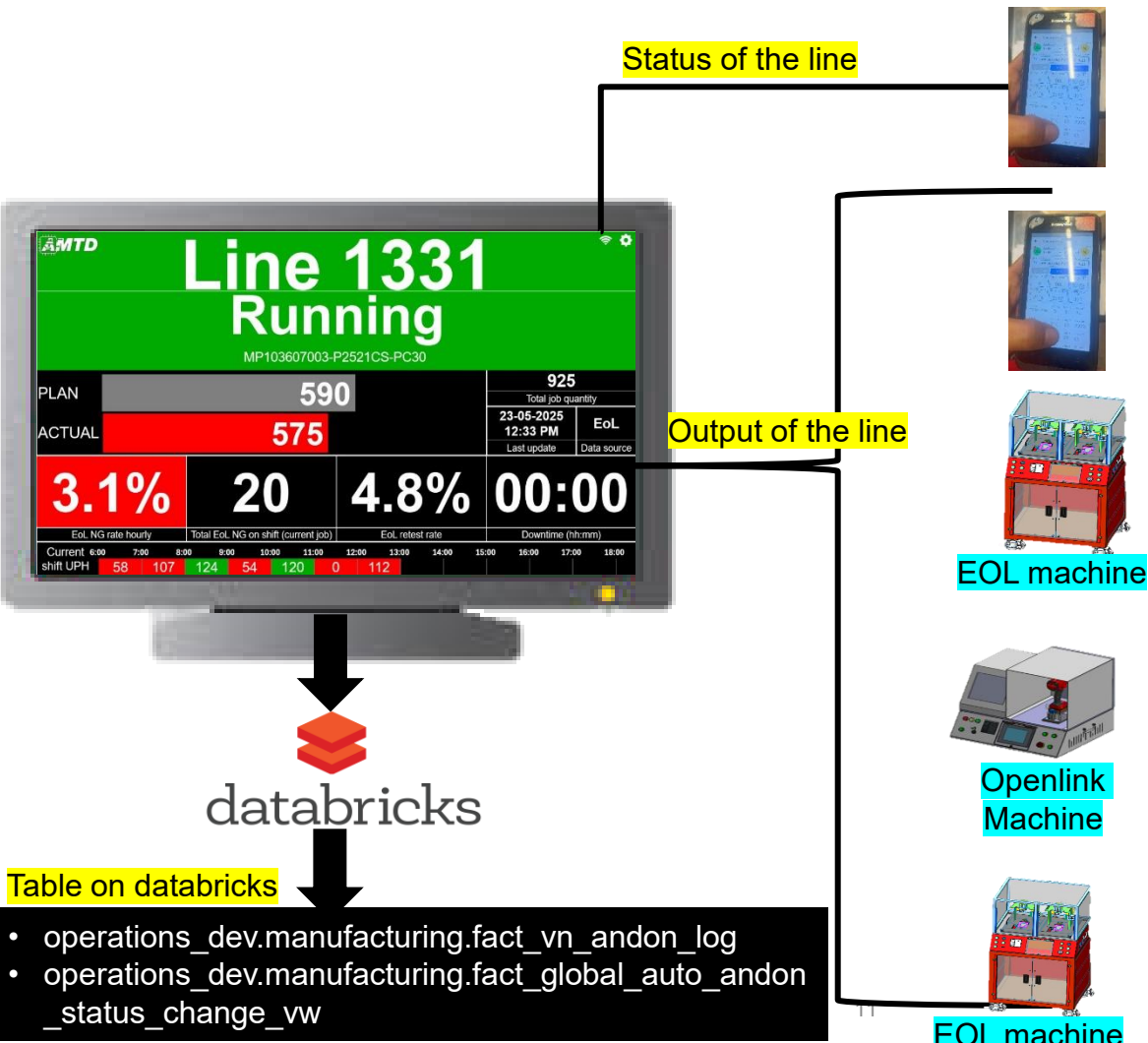
Andon board |Hardware in the line





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1. Visualize information on the production line



Function	Table	Detail
Status of line line	E_FACTORY_STATUS_CHANGED	Running, No Plan, Change Over, Line down, Abnormal, NPD
Output of Console line (data source “eFactory”)	E_FACTORY_OUTPUT_CHANGED	Output hourly input by Line leader
Output of Console line (data source “EOL”)	DATA_TRANSACTION	Counting output by EOL machine, Traceforward project
Output of Console line (data source “Onekey”)	PRODUCTION_SERIAL_EVENT	Counting output by the Openlink machine
Output of Packing line (data source “Onekey”)	PRODUCTION_SERIAL_EVENT	Counting output by the EOL machine
NG tool, NG rate	DATA_TRANSACTION	Counting tool fail



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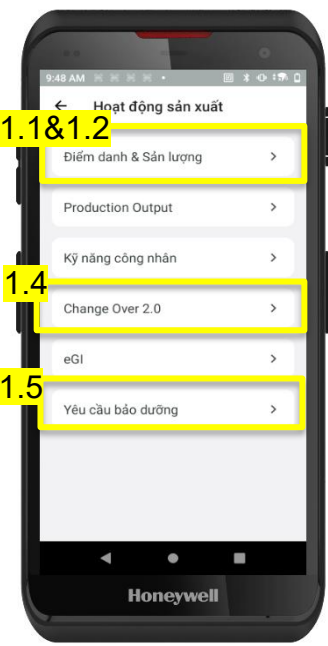
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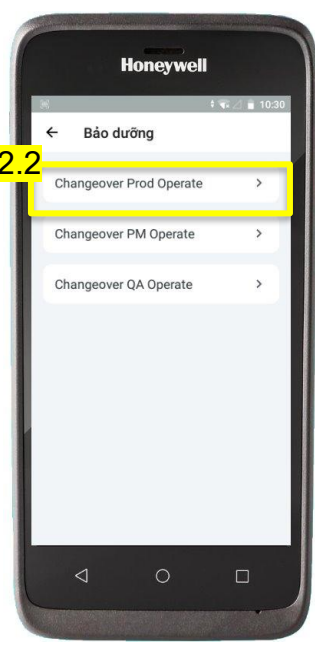
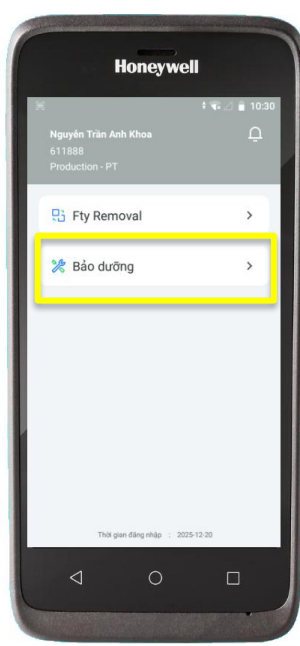
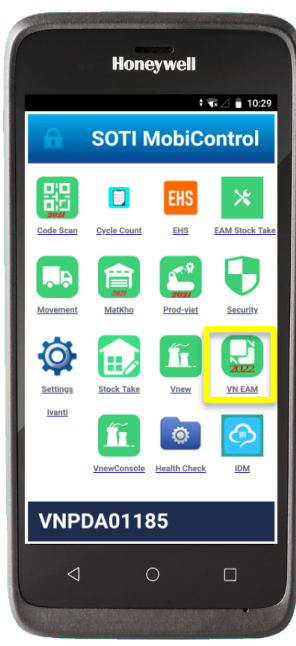
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Line Leader app



EAM

No.	Functions	Remarks
1.1	Clock in& Clock out	scan in and out people in each job
1.2	Output manually	Input hourly output for the job
1.3	eAndon	Escalation when the line is line down or abnormal
1.4	Change Over	Prod request change model 'A' to model 'B'
1.5	Repair machine	Call PM to come to the line to fix the machine

No.	Functions	Remarks
1.1	Repair machine	Receive the request for repair of the Production
1.2	Change Over	Receive the request for the change model A to B



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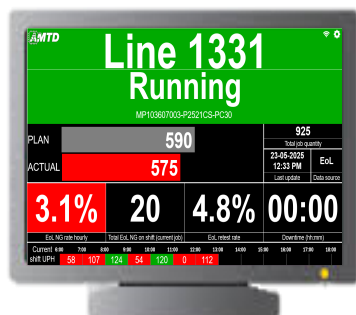
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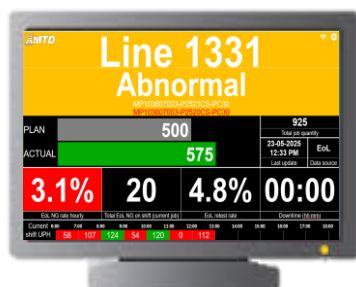
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Clock in & Clock out

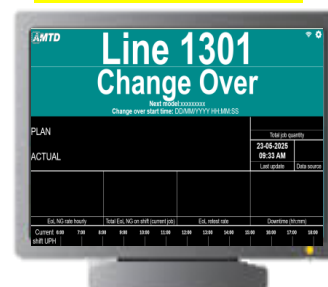


eAndon



EAM

Change Over



Event ID	Remark	Function
1	Prod Job Start	Clock in & out
2	Prod Job End	Clock in & out
3	Prod Submit Work Request	EAM
4	PM Receive Work Request	EAM
5	PM Complete Work Request	EAM
6	Prod Close Work Request	EAM
10	Prod Submit Change over	Change Over
11	PM Receive Change over	Change Over
12	PM Complete Change over	Change Over
13	Prod Cancel Change over	Change Over
14	QA Confirm Change over	Change Over
15	Prod Confirm done Change over	Change Over
20	eANDON Linedown Submit	eAndon
21	eANDON Linedown Close	eAndon
22	eANDON Abnormal Submit	eAndon
23	eANDON Abnormal Close	eAndon

All statuses get all from IT: Running, No Plan, NPD, Change Over, Line down, Abnormal

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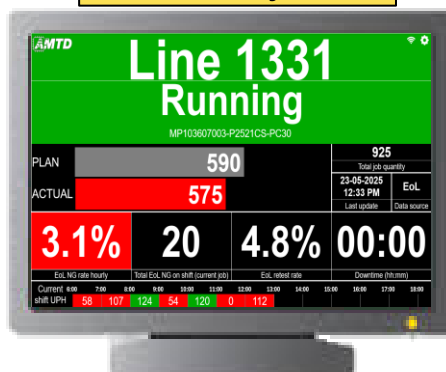
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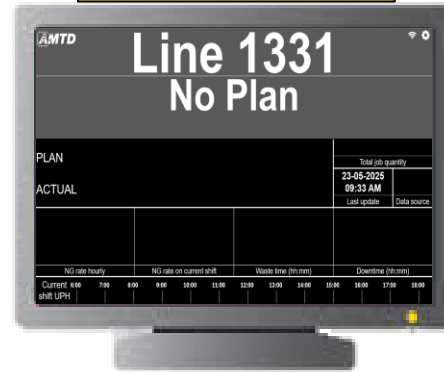
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Andon board |Clock in & Clock out

Start the job A



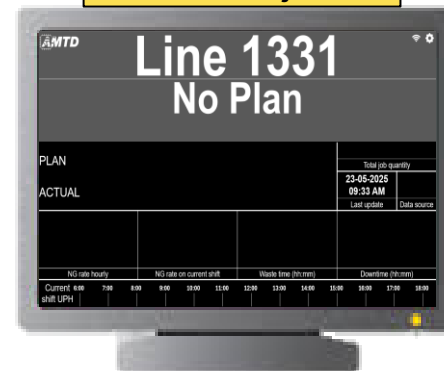
Close the job A



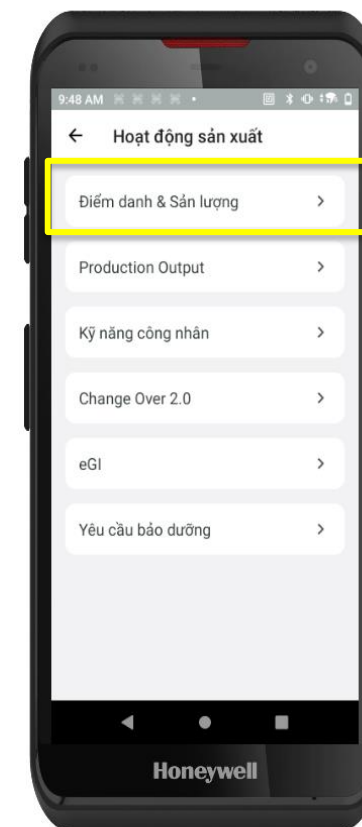
Start the job B



Close the job B



NPD: the job starts with excepted MP, RW

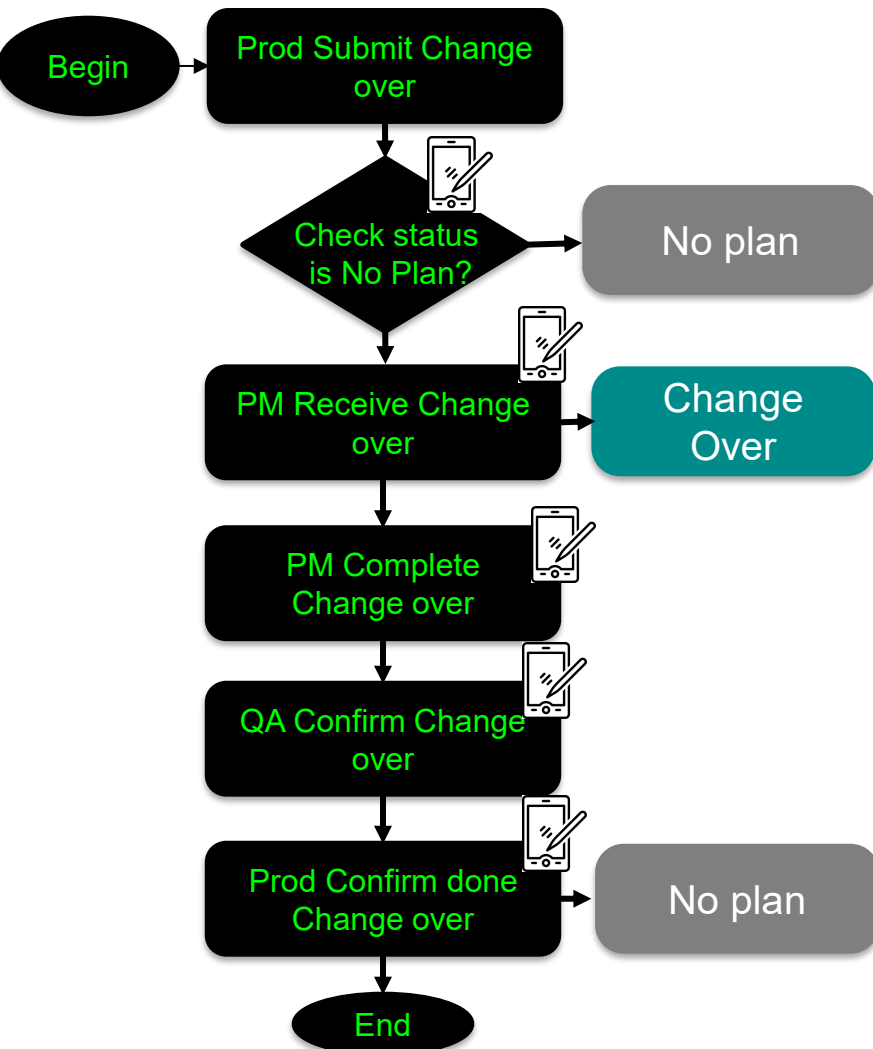


PDA device: scan in & out labor

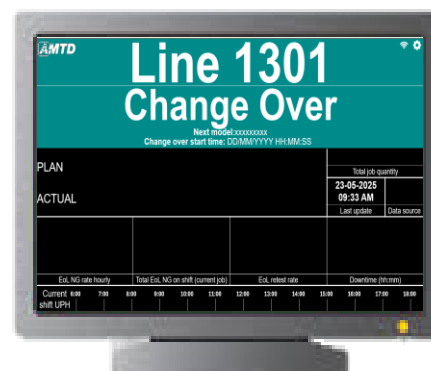
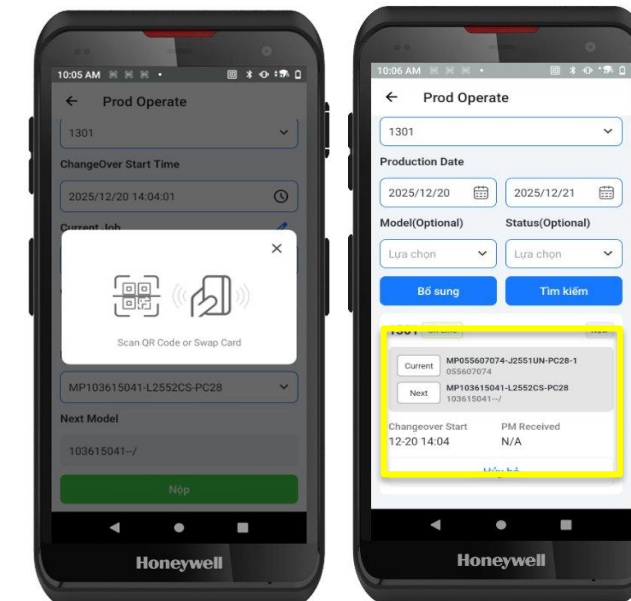
Must **close the job** when you completely produced the job in each shift. If not closed, the line is **still running/NPD**



Andon board |Change Over

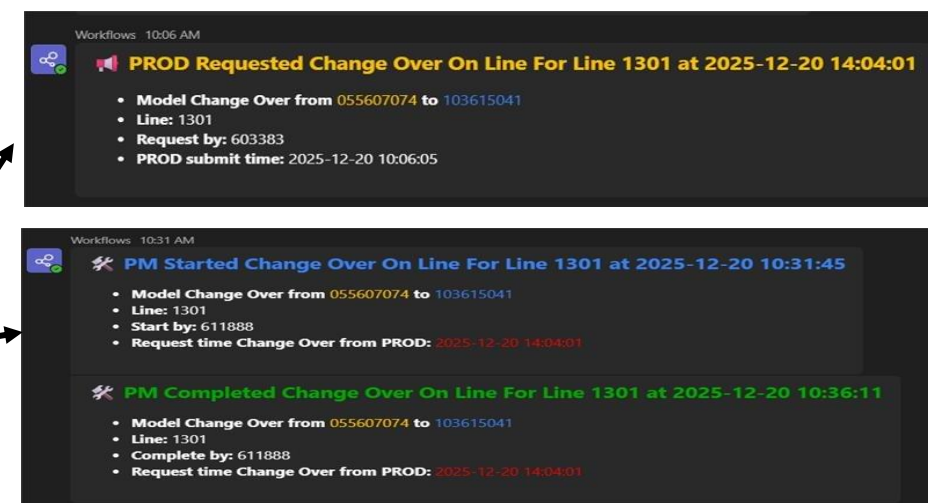


Request Change-over to PDA devices



Change Over

Alert to MS team





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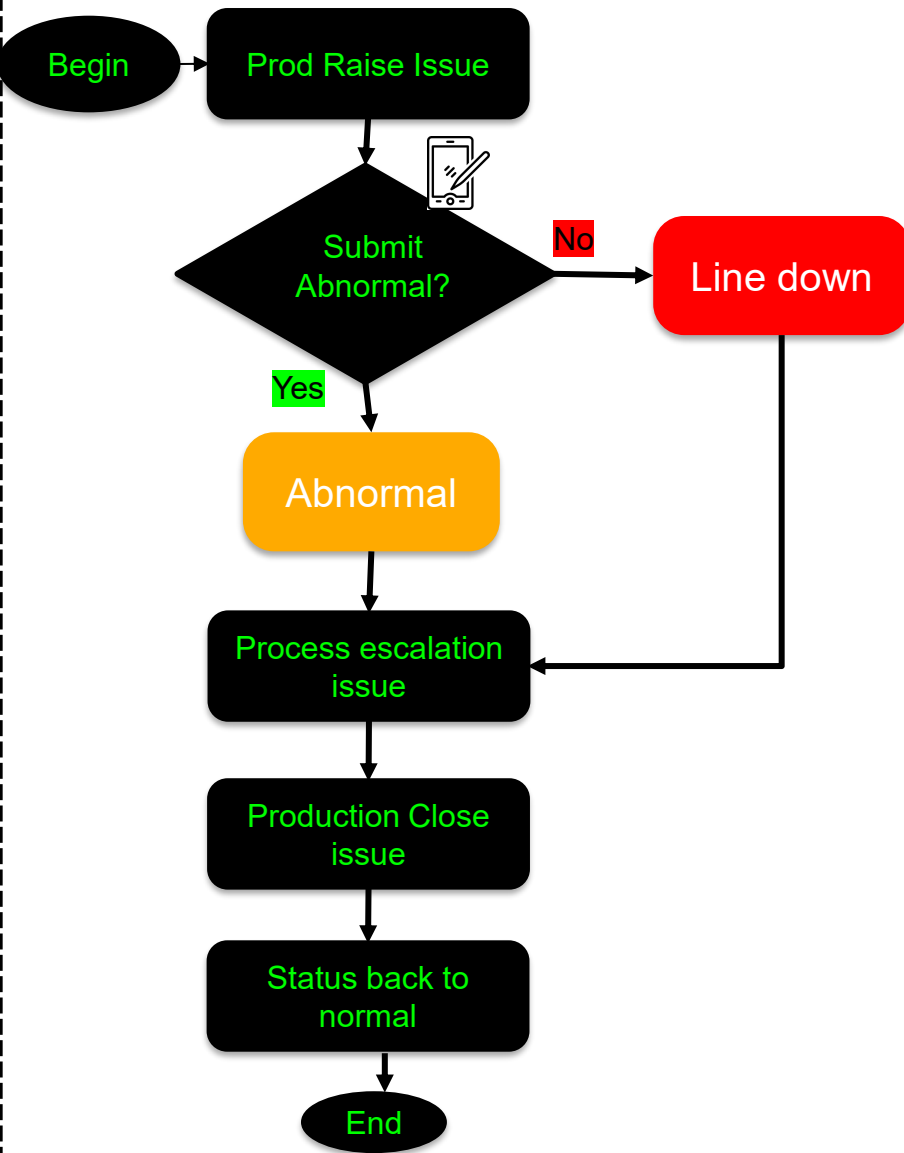
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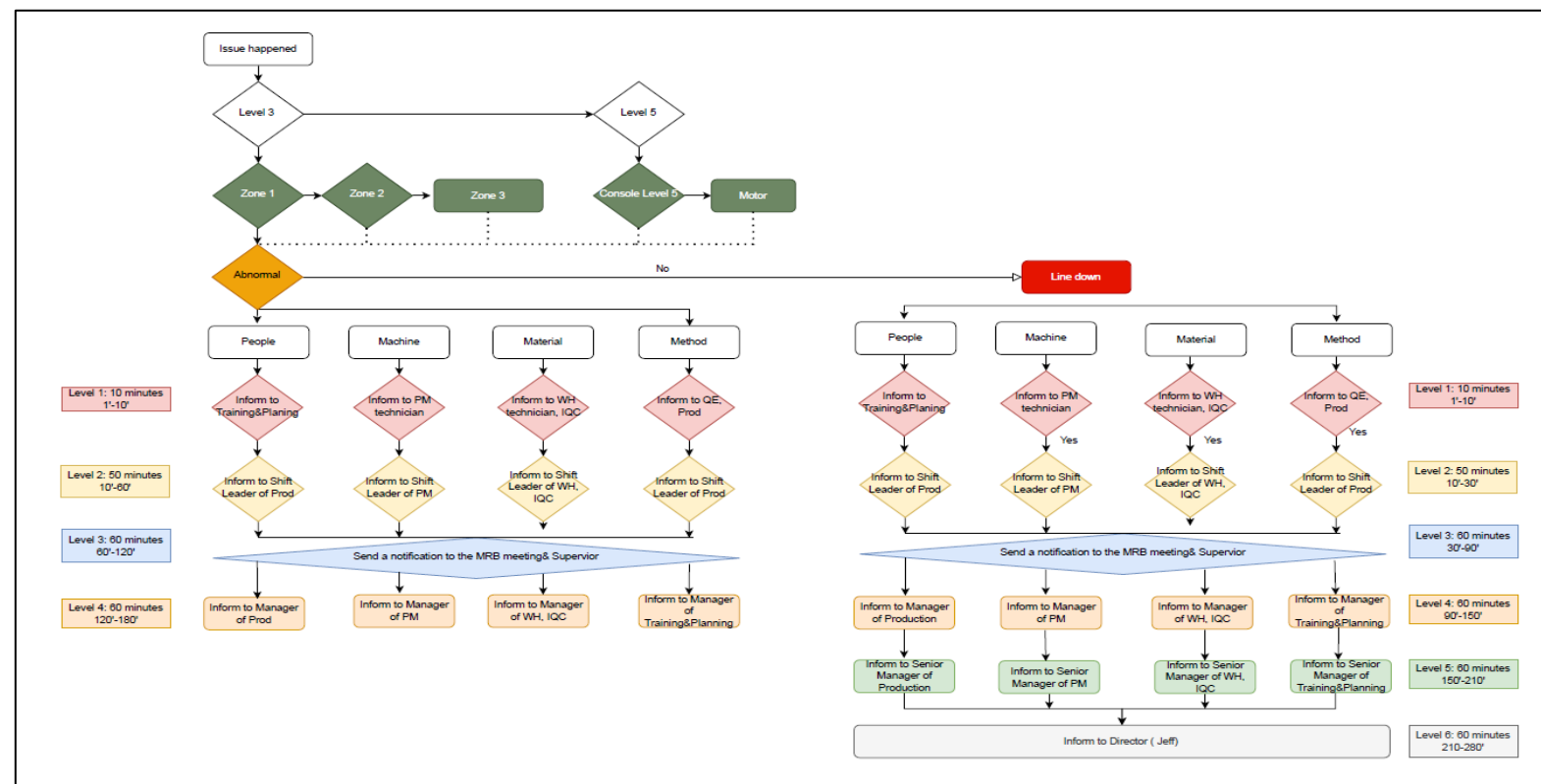
Andon board | eAndon



Workflows 12/24/2025 11:04 AM

LINE DOWN ALARM - 10 MINS - (SHIFT LEADER)

Ticket: 116
Line: 1301
Job: MP103615041-N2552CS-PC28
Time Line Down: 24/12/2025 10:54:26
Category: Manpower
- Standard: 0
- Actual: 27
- Affected: 1
Remark: sick leave





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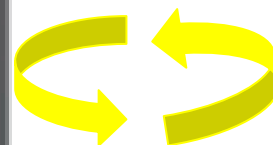
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Escalation| eAndon



Swap in
1 minute



➤ Console assembly ➤ Packaging

➤ Stato ➤ Rotor

Job Symbols

- **BP**: Battery
- **CL**: Clean line
- **WI**: Clean line
- **CS**: Console
- **UN**: Packaging
- **LE**: Injection
- **MR**: Motor Rotor
- **MS**: Motor Stato
- **SD**: Super Dip
- **SP**: Service Part
- **TL**: Tank line
- **SW**: Switch line

At the 3rd and 5th-floor PDA consoles, please scan job and scan labor for each job. Use lines **13xx/15xx** for Console assembly and **13xxB/15xxB** for Packaging.



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Job understanding

Current job

AMTD

Line 1331

Running

MP103607003-P2521CS-PC30

PLAN	590			925	
				Total job quantity	
ACTUAL	575			23-05-2025 12:33 PM	EoL
				Last update	Data source
3.1%		20	4.8%	00:00	
EoL NG rate hourly		Total EoL NG on shift (current job)		EoL retest rate	
Downtime (hh:mm)					

Current shift UPH	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00
	58	107	124	54	120	0	112						

All output of the shift by hour

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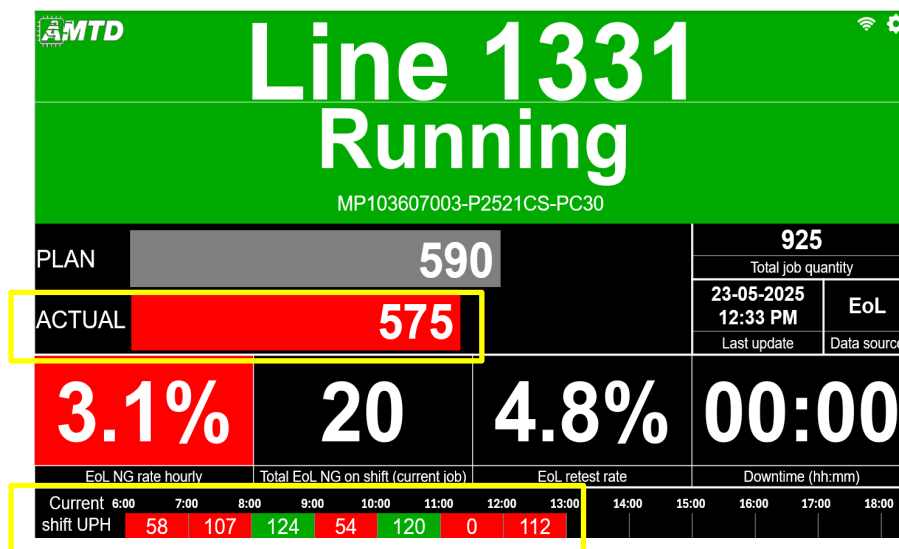
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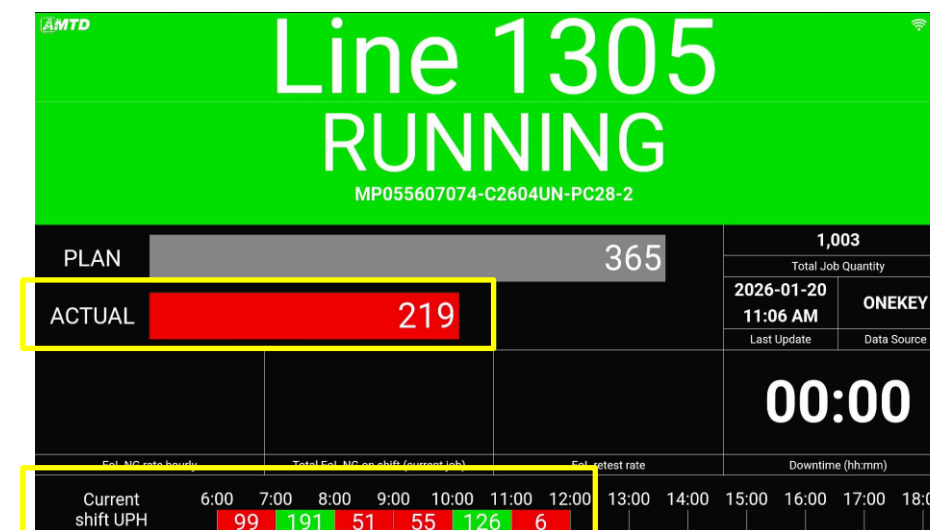
Job understanding

Understanding the Discrepancy: Actual Output vs. Cumulative Hourly Output



The line running with 1 job in the shift

$$\begin{aligned}\text{Actual} &= \text{Sum current shift UPH} \\ 575 &= 58 + 107 + 124 + 54 + 120 + 112\end{aligned}$$



The line running with 2 jobs in the shift

$$\begin{aligned}\text{Actual} &< \text{Sum current shift UPH} \\ 219 &< 99 + 191 + 51 + 55 + 126 + 6 = 522\end{aligned}$$



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Data source | Console assembly

Line leader starts job on PDA devices (Running)

EOL machine with tool id or Dummy-QR

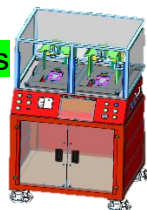
No

Openlink machine with write MPBID

No

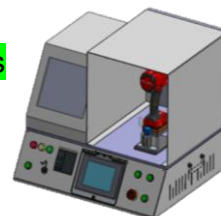
Get data from the line leader's input

Yes



EOL machine

Yes



Openlink Machine

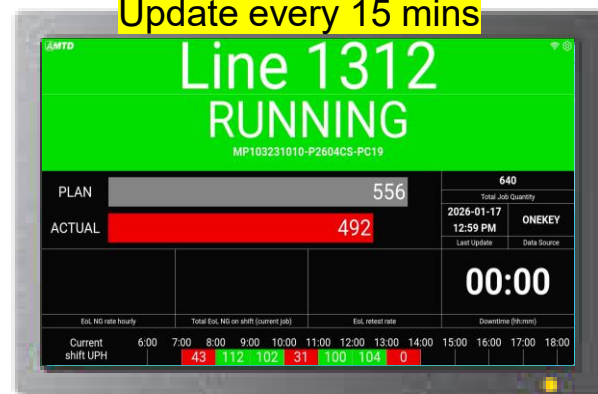


PDA device

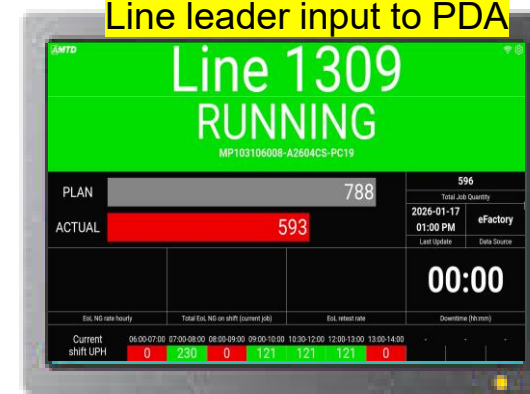
Update every 5 mins



Update every 15 mins



Line leader input to PDA



The refresh timing and data source for Andon display will vary base don the level of equipment connectivity for that line and model.

Data Actual Methodology

•EOL Machine: counting by Tool-ID (or Dummy-QR if Tool-ID is unavailable).

•OpenLink Machine: counting by MPBID.

•PDA System: Manual input by Line Leaders.



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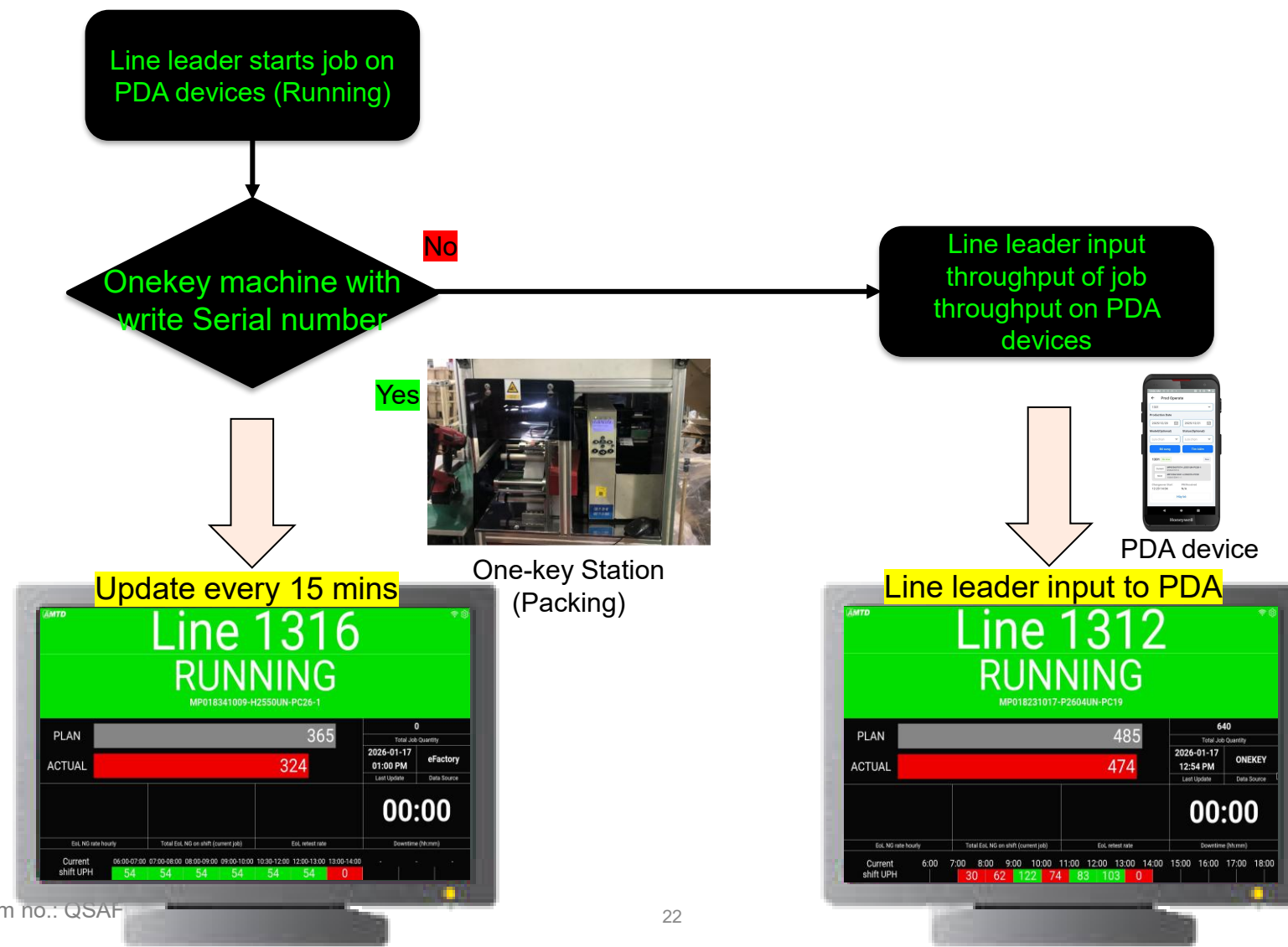
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Data source | Packaging



The refresh timing and data source for Andon display will vary based on the level of equipment connectivity for that line and model.

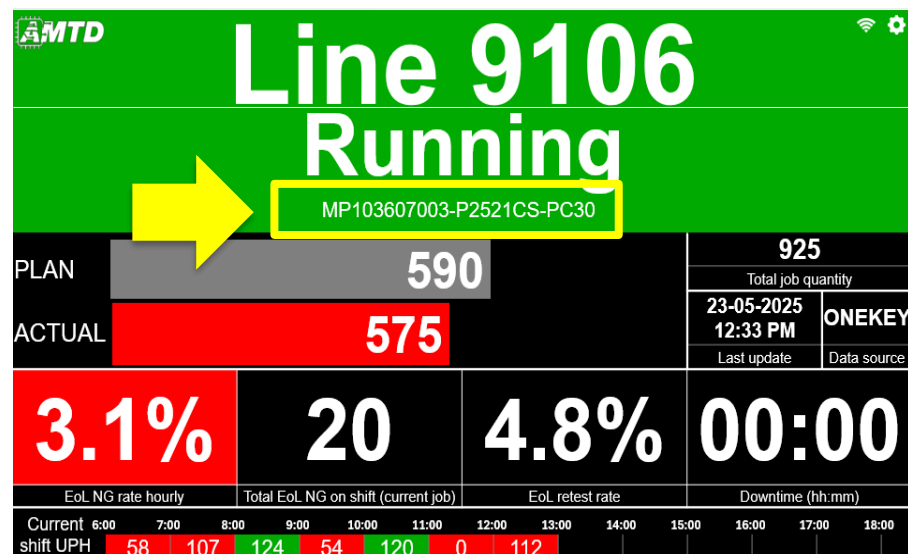
Data Actual Methodology

•Onekey Machine: counting by Serial number

•PDA System: Manual input by Line Leaders.



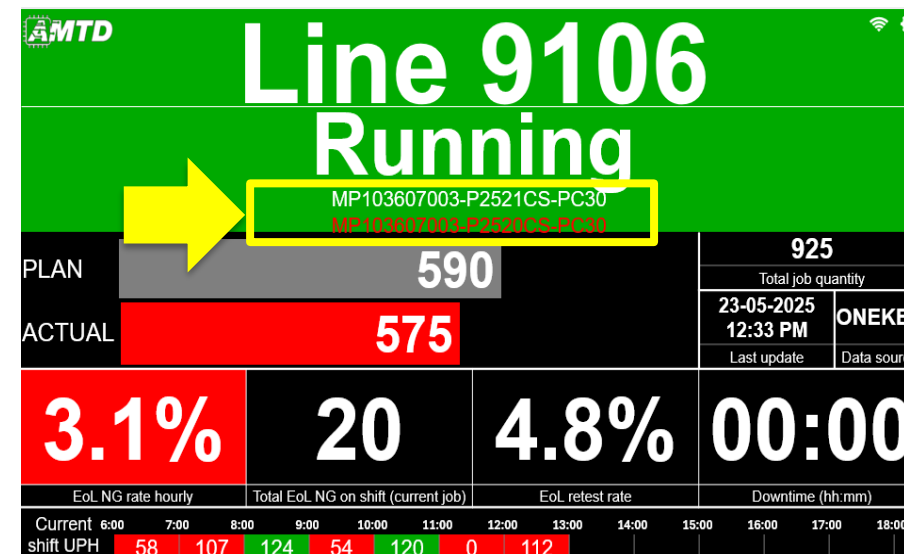
Decoding Display Discrepancies: Why are multiple job statuses shown?



Line leader select Job PDA

same

Job from Machine (EOL, Openlink, Onekey)



Line leader select Job PDA

Difference

Job from Machine (EOL, Openlink, Onekey)

- **Case 1: Data Match** If the PDA job matches the Machine job, the system displays a **single consolidated entry**.
- **Case 2: Data Mismatch** If the PDA job differs from the Machine job, the **display splits** into two rows:
 - Machine Job: Displayed in **White**.
 - PDA Job: Displayed in **Red**.

Note: In this case, the system will not increment the plan count.



1. Plan Calculation

- Manual Start: From the moment the PDA is started, the Plan automatically increases based on UPH.
- Calculation Logic: For example, if Standard UPH = 120 (equivalent to 2 tools/minute), after 5 minutes, the system will display Plan = 10.

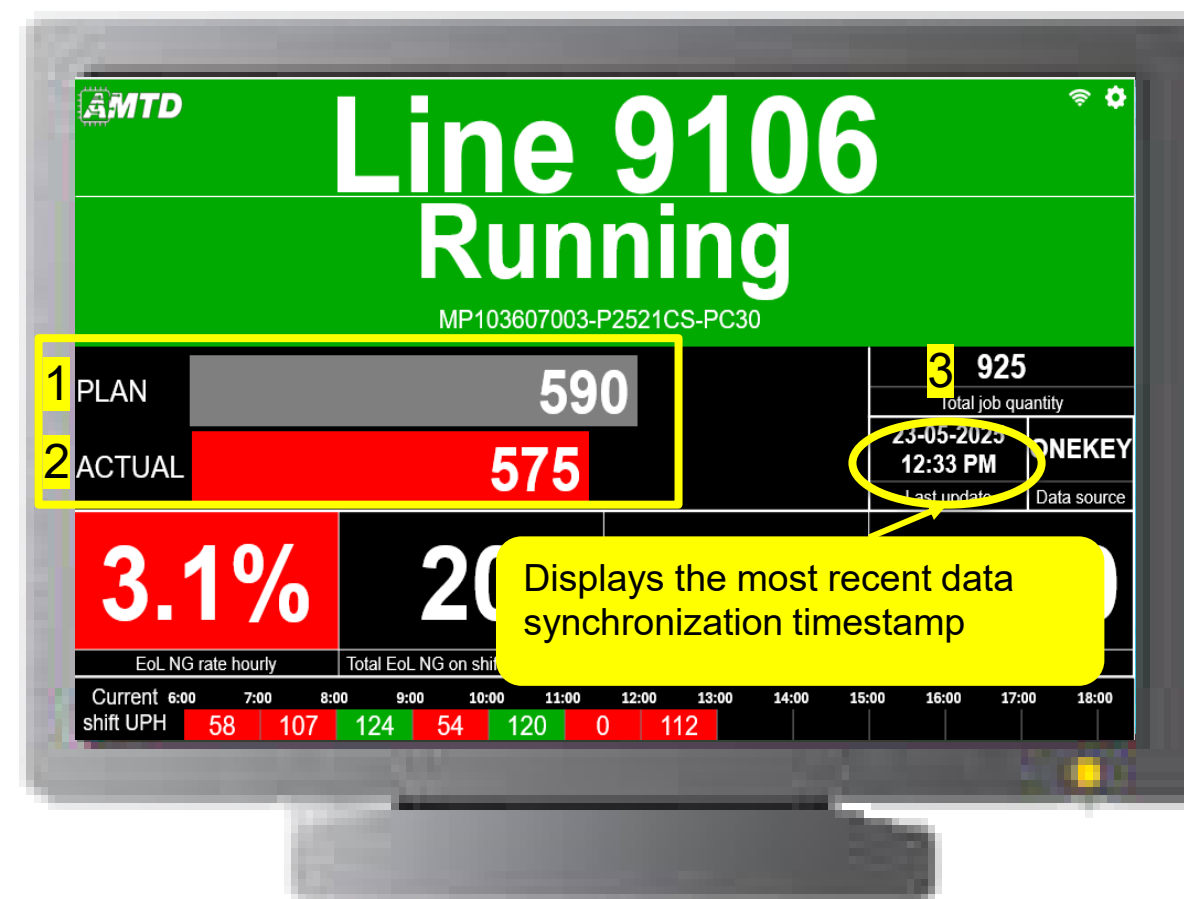
2. Actual Output Calculation

The system aggregates data from three primary sources with different update frequencies:

- EoL Machine: Data is refreshed every 5 minutes.
- Openlink Machine: Data is refreshed every 15 minutes.
- PDA: Manual data entry by the Line Leader.

3. Total job quantity

Total job quantity is planned by PMC for this shift (not including all quantity of the job.





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Count Formula

4. EOL NG Rate Hourly

$$NG/ACTUAL = \frac{NG\ Quantity}{Actual\ Output} \times 100\%$$

5. Total EoL NG shift (current job)

The total quantity of defective products recorded for the job currently in production.

6. EoL Retest Rate

The ratio of the number of retests performed over the total number of tests conducted.

7. Downtime

Total accumulated downtime for the job currently in production.

8. Current shift UPH

Total units per hour. If two jobs run within the same hour, it will display the combined output of both.

