

### PROJECT MANAGER · ENGINEERING MANAGER

Shell Cove, NSW 2529, Australia

"Please contact me via LinkedIn."

## Summary \_\_\_\_\_

9+ years of experience, over the years I have had the opportunity to work hands on in a variety of roles and bring a range of experience to help technical teams be better, whether that is through management and leadership, devops, or software development.

I focus on people and growth, with a passion for coaching individuals on their technical, personal and professional development and facilitating environments that fosters a culture of effective collaboration, continuous improvement and innovation with the aim of guiding the teams to see past the conventional.

# Work Experience \_\_\_\_\_

GBSTWollongong, AustraliaPROJECT MANAGER & SCRUM MASTERAug. 2017 - Present

- · Management role for the Membership team, Scrum Master and relief Project Manager for the Retail-Wealth UK flagship
- Reporting to the Executive Manager Retail Platform, Working across 6 application offerings in two programs of work, teams across multiple geographical locations around the world
- Operated within both features development and production support realms
- Reduced total defect backlog by ~66%, whilst maintaining velocity and delivering projects and client implementations
- Achieved through defect prevention practices in development and strategically targeting issues that carry ongoing maintainability and production support risks
- Introduced Agile Methodologies into Unison and Composer UK, operated as Scrum Master on both programs of work
- Fostered empowered team cultures of accountability and continuous improvement
- Provided thought leadership to the division in regard to engineering management, agile and supporting in broader initiatives and programs of work

**GBST**Delivery Lead

Aug. 2015 - Aug. 2017

- Tech Lead role, responsible for release planning, technical direction, line management and software development
- Reporting to the CTO, responsible for 3 product offerings, leading a cross-functional team across multiple geographical locations
- Consolidated bespoke client implementations of the Unison D2C web app into a core product offering reducing production support costs by more than ~50%
- Identifying inefficiencies, reducing waste and targeting product quality as a key focus
- Revamped the product estimation and quoting methodology, leading to reduced budget overruns for projects and client funded work
- Higher volume of delivered work with a smaller development team, whilst maintaining quality
- Spearheaded the adoption of automation and continuous integration practices, rolled out within 4 weeks, adopted by other projects within the division.
- Responsible for the planning, design, and assistance of coding along with one other member, a purpose built automated continuous integration solution for applications and database object changes

**GBST** 

**PROGRAMMER** 

Wollongong, Australia Jan. 2012 - Aug. 2015

- PowerBuilder, SQL and .NET Developer
- · Developing new features, maintenance and production support of desktop and web applications
- Analysed user requirements and propose appropriate technical solutions
- Lead developer on multiple new client implementations
- Provide advice and guidance to other developers
- Proposed and led a number of change initiatives

**GBST** Wollongong, Australia May. 2010 - Jan. 2012

### SOFTWARE CONFIGURATION MANAGER

- Coordination of software changes through all stages of the development life cycle
- Responsible for packaging the final release of software to clients
- Operated across all stages of the development and issue life-cycle
- Maintenance of development and test environments in terms of source code
- Mentoring of new team members

## **Education**

### **University of Wollongong**

**BACHELOR OF COMPUTER SCIENCE** 

Majoring in Software Engineering, Distinction Average

Wollongong, Australia

Mar. 2006 - Nov. 2009

## Skills\_

**Management** Project Management, Engineering Management, Certified Scrum Master (Scrum Alliance)

**Behavioural** Coach and Mentor, Problem Solving, Effective Communicator, Critical Thinking

**Technology** Desktop, Web and Mobile Development, DevOps/CI/CD Practices

**Programming** PowerBuilder, SQL, .NET, PowerShell

# **Extracurricular Activity**

**Capstone Project Client** Wollongong PROJECT CLIENT AND MENTOR 2018

· Client for team of University of Wollongong Computer Science students on their capstone project.

• Mentor for the team outside of project duties on agile and careers advice.

**Mentorship Program** Wollongong

CAREER'S MENTOR 2019

- Career's Mentor in the University of Wollongong Mentoring Program 2019.
- 8 week program where we as mentor's are matched individually with a current UOW student eager to engage and gain insight into the opportunities and challenges of work-life in industry.

**Hobbies** Various

Online Contributor, Hiker, Gamer

Ongoing

- Regular contributor in the online realm of communities on software development, management and career's advice.
- Avid PC Gamer, Hiker and Camper.

## References\_

**AVAILABLE UPON REQUEST**