# **Apple Twitter Sentiment Analysis**

# **Business Understanding**

#### **Business Context**

Apple is one of the most talked-about brands on social media, with millions of people sharing their opinions of its products, services, and company decisions. Understanding public sentiment from these discussions can help the company track brand perception, customer satisfaction, and market trends. Due to this, the project uses Natural Language Processing (NLP) and machine learning to classify Apple-related tweets as positive, negative, or neutral. By identifying the best-performing model, we can help the company and analysts gain valuable insights into public opinion, guiding better decision-making

### **Problem Statement**

Understanding public sentiment toward Apple on Twitter is challenging due to short, informal text and varying contexts. Misclassifying sentiment can lead to inaccurate insights, affecting company's decisions. This project aims to determine the most effective sentiment analysis model by comparing traditional machine learning and deep learning approaches to achieve the highest accuracy.

# **Objectives**

#### **Main Objective**

To develop an accurate sentiment analysis model for Apple-related tweets by comparing traditional machine learning and deep learning approaches.

# Specific Objectives

- 1. To preprocess Apple-related tweets by cleaning, tokenizing, and normalizing text data to ensure high-quality input for analysis.
- 2. To handle data imbalance and enhance dataset quality using techniques such as SMOTE and other resampling methods to create a well-balanced training set.
- To develop and compare multiple sentiment classification models, including traditional
  machine learning such as Logistic Regression, and XGBoost and deep learning approaches
  such as LSTM and CNN, to identify the most effective model.
- 4. To evaluate model performance using appropriate metrics such as accuracy ensuring the best-performing model provides reliable sentiment insights.

# Why Machine Learning and Deep Learning?

Machine Learning (ML) and Deep Learning (DL) are well-suited for sentiment analysis due to their ability to handle large-scale text data, capture patterns in language, and generalize well across unseen data.

- Machine Learning (ML) models such as Logistic Regression and XGBoost are interpretable, computationally efficient, and perform well on structured text features like TF-IDF and word embeddings. These models offer quick training times and are useful for baseline comparisons.
- Deep Learning (DL) models like LSTM and CNN excel in understanding contextual meaning, capturing sequential dependencies, and leveraging pre-trained knowledge from large-scale corpora. These models significantly improve accuracy in sentiment classification by recognizing complex language patterns.

By combining both approaches, we can compare performance, efficiency, and scalability, ensuring the most effective model is selected for sentiment analysis.

## **Success Metrics**

The model's performance was evaluated using the following key metrics:

- 1. Accuracy The percentage of correctly classified sentiments, with a target of above 70%.
- 2. Overfitting Control The model was assessed for generalization, ensuring minimal performance gaps between training and test sets.
- 3. Model Stability The model's consistency was tested across different subsets of data to confirm its reliability.

Success was defined as achieving these metrics while preventing overfitting and ensuring robust sentiment classification.

# **Key Stakeholders**

- 1. Apple Inc. Understands public sentiment to enhance product development, marketing strategies, and customer engagement.
- 2. Investors & Market Analysts Leverage sentiment insights to predict consumer confidence and potential stock movements.
- 3. Marketing & PR Teams Optimize branding, crisis management, and targeted advertising based on sentiment trends.
- 4. Technology Consumers & Apple Users Benefit from improved products, services, and

# **Data Understanding**

The dataset consists of **3886 tweets**, each labeled with sentiment and sentiment confidence scores.

## **Sentiment Distribution**

Neutral (3): 2162 tweets (Largest class)

Negative (1): 1219 tweetsPositive (5): 423 tweets

- Not Relevant: 82 tweets
- Observation: The dataset is imbalanced, with more neutral and negative tweets.

## **Sentiment Confidence Scores**

- The scores range from **0.3 to 1.0**.
- Peaks at 0.7 and 1.0, indicating varying label reliability.
- High-confidence labels can be prioritized for training to improve model accuracy.

## **Tweet Length Distribution**

- Most tweets are between 100 and 140 characters.
- A longer tweet length trend is observed, likely due to detailed opinions or news articles.

# **Handling Missing Values**

- sentiment\_gold: Missing in 3783 rows, making it unusable.
- \_last\_judgment\_at : 103 missing values, but not critical for modeling.

# **Duplicates**

• No duplicate tweets found.

# **Top Hashtags and Words**

- Top Hashtags: #AAPL, #Apple, #trading, #Stocks, #iPhone6.
- Top Words: "apple", "aapl", "http", "rt", indicating frequent mentions of Apple products, financial discussions, and retweets.

```
In [ ]: # Import the necessary libraries
        # General libraries
        import numpy as np
        import pandas as pd
        import matplotlib.pyplot as plt
        import seaborn as sns
        import re
        import warnings
        warnings.filterwarnings('ignore')
        # NLP libraries
        import nltk
        from nltk.tokenize import word_tokenize
        from nltk import pos tag
        from nltk.corpus import stopwords
        import contractions
        from textblob import TextBlob
        from wordcloud import WordCloud
        from gensim.models import Word2Vec
        # TensorFlow & Keras
        import tensorflow as tf
        from tensorflow.keras.preprocessing.text import Tokenizer
        from tensorflow.keras.preprocessing.sequence import pad sequences
        from tensorflow.keras.utils import to categorical
        from tensorflow.keras.models import Sequential
        from tensorflow.keras.layers import (
            Embedding, LSTM, Bidirectional, Conv1D, MaxPooling1D,
            Flatten, Dense, Dropout, BatchNormalization,
            GlobalAveragePooling1D, Input
        from tensorflow.keras.callbacks import EarlyStopping, ReduceLROnPlateau
        from tensorflow.keras.optimizers.schedules import ExponentialDecay
        from tensorflow.keras.regularizers import 12
        # Scikit-learn & ML models
        from sklearn.feature extraction.text import TfidfVectorizer
        from sklearn.model_selection import train_test_split, GridSearchCV, RandomizedSea
        from sklearn.linear model import LogisticRegression
        from sklearn.ensemble import RandomForestClassifier, StackingClassifier
        from sklearn.metrics import accuracy_score, classification_report
        # XGBoost
        from xgboost import XGBClassifier
        # Imbalanced data handling
        from imblearn.over_sampling import SMOTE
        from imblearn.combine import SMOTETomek
        from collections import Counter
```

```
In [ ]: # Load the dataset
         df = pd.read_csv("Apple-Twitter-Sentiment-DFE.csv", encoding="ISO-8859-1")
In [ ]: # Display the first few rows
         df.head()
Out[4]:
              _unit_id _golden _unit_state _trusted_judgments _last_judgment_at sentiment sentiment:co
          0 623495513
                          True
                                   golden
                                                        10
                                                                        NaN
                                                                                    3
          1 623495514
                          True
                                   golden
                                                        12
                                                                        NaN
                                                                                    3
          2 623495515
                                                                                    3
                          True
                                                        10
                                                                        NaN
                                   golden
          3 623495516
                          True
                                   golden
                                                        17
                                                                        NaN
                                                                                    3
```

3

12/12/14 12:14

3

**4** 623495517

False

finalized

```
In [ ]: # Displaying the Last 5 rows
df.tail()
```

Out[5]:		_unit_id	_golden	_unit_state	_trusted_judgments	_last_judgment_at	sentiment	sentiment
	3881	623499442	True	golden	13	NaN	3	
	3882	623499450	True	golden	16	NaN	3	
	3883	623499486	True	golden	14	NaN	5	
	3884	623499514	True	golden	13	NaN	1	
	3885	623517290	True	golden	17	NaN	5	
	<b>←</b>							•

In [ ]: # Check dataset shape
print("Shape:", df.shape)

Shape: (3886, 12)

```
In [ ]: # Check the unique values
         df.nunique()
Out[7]:
                                  0
                      _unit_id 3886
                      _golden
                                  2
                   _unit_state
                                  2
            _trusted_judgments
                                 19
             _last_judgment_at
                                388
                    sentiment
                                 4
          sentiment:confidence
                                654
                               3795
                         date
                           id
                                  3
                                  1
                        query
                sentiment_gold
                         text 3219
         dtype: int64
In [ ]: df['sentiment'].value_counts()
```

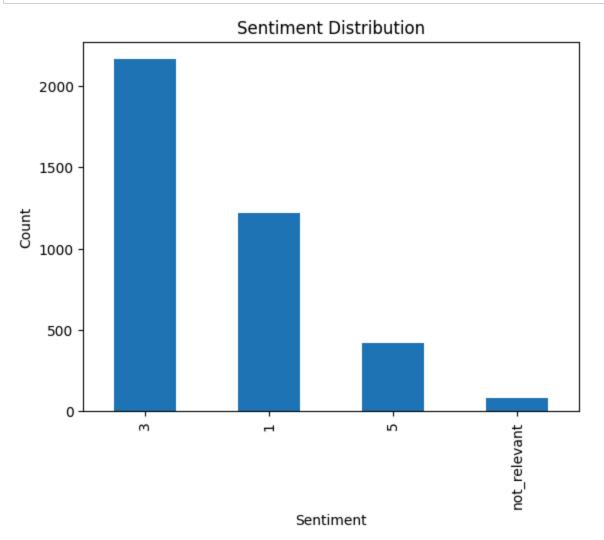
Out[8]:

count

sentiment					
3	2162				
1	1219				
5	423				
not_relevant	82				

dtype: int64

```
In [ ]: # Count sentiment Labels
    df['sentiment'].value_counts().plot(kind='bar', title="Sentiment Distribution")
    plt.xlabel("Sentiment")
    plt.ylabel("Count")
    plt.show()
```



```
In []: # Set column width to display full tweets
pd.options.display.max_colwidth = None

# Display sample tweets for each sentiment category
for sentiment_value in df['sentiment'].unique():
    print(f"Sentiment: {sentiment_value}")
    print(df[df['sentiment'] == sentiment_value]['text'].sample(3, random_state=4
    print("\n" + "="*80 + "\n")
```

#### Sentiment: 3

Photographing the White House Christmas Decorations With an iPhone 6 by @BrooksKraftFoto @apple http://t.co/lPDqbJqnV5 (http://t.co/lPDqbJqnV5)

#Apple Wants To Make Your Commute Much Easier, According To This Ne w Patent #aapl http://t.co/fKMNHCmwJU (http://t.co/fKMNHCmwJU) http://t.co/wdqAzQowt3 (http://t.co/wdqAzQowt3)

RT @OneRepublic: Studio at 45,000 ft. One outlet, 4 computers. @Apple we nee d the batteries of the future NoW!!!! http://t.co/astp9x6KET (http://t.co/astp9x6KET)

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#### Sentiment: 5

@MhDaDon @Apple def gotta have it, I don't even

like watches

fun..fun nights..Post birthday celebration of rfrancoben and @apple. http://t.c o/maRHLxgV0F (http://t.co/maRHLxgV0F)

I'm really enjoying GarageBand. @apple

#GarageBand

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=

#### Sentiment: 1

RT @OneRepublic: Studio at 45,000 ft. One outlet, 4 computers. @Apple we nee d the batteries of the future NoW!!!! http://t.co/astp9x6KET (http://t.co/astp9x6KET)

How is 'never' interpreted as 'ask me again annoyingly soon' when iOS ap ps ask to be rated? @apple tell your devs never means NEVER

Tha

nks @apple for changing yet another fuck into duck...Thanks.

\_\_\_\_\_

=

Sentiment: not\_relevant

@sex

tsatan @Applebees @Apple APPLEBEES FAVED OMG

@Apple John Cantlie has been a prisoner of ISIS for 739 days, show you have not abandoned him. Sign https://t.co/WTn4fuiJ0P (https://t.co/WTn4fuiJ0P)

#Samsung Sale Puts Spotlight On The Buyer, #Corning #GLW #AAPL #SSNLF http://t.co/oFQx1Go5eL (http://t.co/oFQx1Go5eL)

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- Sentiment 3 (Neutral/Mixed): News articles, patents, and general discussions without strong emotion.
- Sentiment 5 (Positive): Praising Apple products, expressing excitement.
- Sentiment 1 (Negative): Complaints, frustrations, sarcastic remarks.

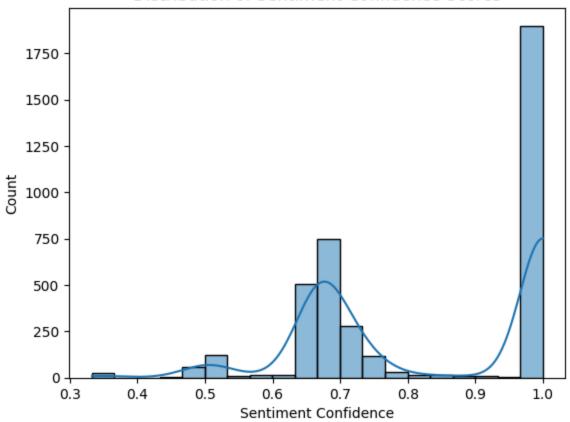
```
In [ ]: # Check for missing values
           df.isnull().sum()
Out[11]:
                                    0
                                    0
                        _unit_id
                        _golden
                                    0
                     _unit_state
                                    0
             _trusted_judgments
                                    0
               _last_judgment_at
                                  103
                      sentiment
                                    0
            sentiment:confidence
                                    0
                           date
                                    0
                                    0
                             id
                          query
                                    0
                                3783
                 sentiment_gold
                                    0
                            text
           dtype: int64
```

```
In [ ]: # Duplicates
df.duplicated().sum()
```

Out[12]: 0

```
In [ ]: # Distribution of Sentiment Confidence Scores
    sns.histplot(df['sentiment:confidence'], bins=20, kde=True)
    plt.xlabel("Sentiment Confidence")
    plt.ylabel("Count")
    plt.title("Distribution of Sentiment Confidence Scores")
    plt.show()
```

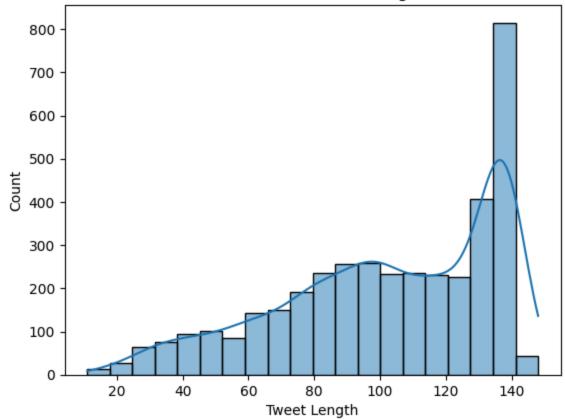
## Distribution of Sentiment Confidence Scores



```
In []: # Tweet Length Distribution
    df["tweet_length"] = df["text"].str.len()

    sns.histplot(df["tweet_length"], bins=20, kde=True)
    plt.xlabel("Tweet Length")
    plt.ylabel("Count")
    plt.title("Distribution of Tweet Lengths")
    plt.show()
```





```
In []: # Common Words & Hashtags

# Join all tweets into one string
all_text = " ".join(df["text"].dropna())

# Extract hashtags
hashtags = re.findall(r"#\w+", all_text)
hashtag_counts = Counter(hashtags).most_common(10)

# Extract words (excluding stopwords & special characters)
words = re.findall(r"\b\w+\b", all_text.lower())
word_counts = Counter(words).most_common(10)

print("Top 10 Hashtags:", hashtag_counts)
print("Top 10 Words:", word_counts)
```

```
Top 10 Hashtags: [('#AAPL', 569), ('#aapl', 466), ('#Apple', 251), ('#DieIn', 1 52), ('#iPhone', 64), ('#iPhone6', 57), ('#apple', 55), ('#December', 54), ('#t rading', 48), ('#Stocks', 39)]

Top 10 Words: [('apple', 3957), ('t', 2597), ('co', 2324), ('http', 2269), ('the', 1701), ('aapl', 1385), ('to', 1053), ('in', 870), ('is', 868), ('rt', 848)]
```

# **Data Cleaning/Text Cleaning**

Data Cleaning involved the following

## 1. Lowercasing

-Converting all text to lowercase to ensure uniformity.

#### 2. Removing URLs

-Eliminating links (http://..., www...) as they don't contribute to sentiment analysis.

### 3. Removing Mentions

-Deleting @username to focus on tweet content rather than tagged users.

### 4. Removing Hashtags

-Striping hashtags (#Apple, #iPhone) as they were not be needed for text analysis.

#### 5. Removing Special Characters

-Keeping only alphanumeric text and spaces, removing punctuation or symbols.

## 6. Removing Extra Spaces

-Ensuring there were no unnecessary spaces between words.

## 7. Removing Stopwords

-Filtering common words like "the", "is", "and" while keeping negations (not, no, never) to preserve meaning.

## 8. Handling Duplicates

-Removing duplicate tweets to avoid bias in the dataset.

In [ ]: df.head(20)

Out[16]:

	_unit_id	_golden	_unit_state	_trusted_judgments	_last_judgment_at	sentiment	sentiment:
0	623495513	True	golden	10	NaN	3	
1	623495514	True	golden	12	NaN	3	
2	623495515	True	golden	10	NaN	3	
3	623495516	True	golden	17	NaN	3	
4	623495517	False	finalized	3	12/12/14 12:14	3	
5	623495518	True	golden	13	NaN	3	
6	623495519	True	golden	13	NaN	5	
7	623495520	True	golden	9	NaN	5	
8	623495521	True	golden	15	NaN	3	
9	623495522	False	finalized	3	12/12/14 0:52	3	
10	623495523	True	golden	12	NaN	1	

	_unit_id	_golden	_unit_state	_trusted_judgments	_last_judgment_at	sentiment	sentiment:
11	623495524	True	golden	9	NaN	3	
12	623495525	True	golden	11	NaN	3	
13	623495526	False	finalized	3	12/12/14 21:38	5	
14	623495527	True	golden	17	NaN	1	
15	623495528	False	finalized	6	12/12/14 15:50	3	
16	623495529	True	golden	16	NaN	1	
17	623495530	False	finalized	3	12/12/14 3:38	not_relevant	
18	623495531	False	finalized	3	12/12/14 4:59	3	
19	623495532	False	finalized	3	12/12/14 20:59	3	

```
In [ ]: | #Extracting just the important columns needed for this analysis
        #that is, sentiment and text
        df = df[["date" , "sentiment:confidence", 'sentiment', 'text']]
        df.head(10)
```

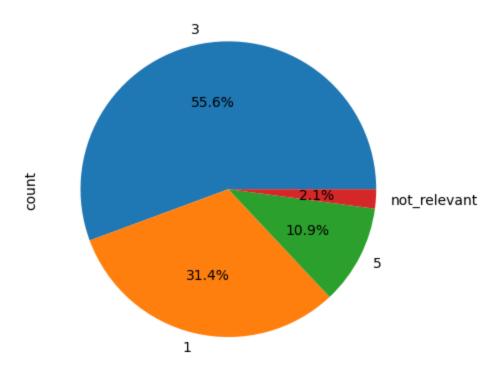
Out[17]:		date	sentiment:confidence	sentiment	text
	0	Mon Dec 01 19:30:03 +0000 2014	0.6264	3	#AAPL:The 10 best Steve Jobs emails everhttp://t.co/82G1kL94tx
	1	Mon Dec 01 19:43:51 +0000 2014	0.8129	3	RT @JPDesloges: Why AAPL Stock Had a Mini-Flash Crash Today \$AAPL #aapl\nhttp://t.co/hGFcjYa0E9
	2	Mon Dec 01 19:50:28 +0000 2014	1.0000	3	My cat only chews @apple cords. Such an #AppleSnob.
	3	Mon Dec 01 20:26:34 +0000 2014	0.5848	3	I agree with @jimcramer that the #IndividualInvestor should own not trade #Apple #AAPL, it's extended so today's pullback is good to see
	4	Mon Dec 01 20:29:33 +0000 2014	0.6474	3	Nobody expects the Spanish Inquisition #AAPL
	5	Mon Dec 01 20:30:03 +0000 2014	0.5975	3	#AAPL:5 Rocket Stocks to Buy for December Gains: Apple and Morehttp://t.co/eG5XhXdLLS
	6	Mon Dec 01 20:32:45 +0000 2014	0.8468	5	Top 3 all @Apple #tablets. Damn right! http://t.co/RJiGn2JUuB
	7	Mon Dec 01 20:34:31 +0000 2014	0.6736	5	CNBCTV: #Apple's margins better than expected? #aapl http://t.co/7geVrtOGLK
	8	Mon Dec 01 20:36:47 +0000 2014	0.7997	3	Apple Inc. Flash Crash: What You Need to Know http://t.co/YJIgtifdAj #AAPL
	9	Mon Dec 01 20:45:03 +0000 2014	0.6360	3	#AAPL:This Presentation Shows What Makes The World's Biggest Tech Companies http://t.co/qIH9PqSoSd
In [ ]:		ecking null isnull().su			
Out[18]:			0		

date 0 sentiment:confidence 0 sentiment 0 text 0

dtype: int64

```
In [ ]: #checking value count in sentiment column
    print(df.sentiment.value_counts())
    print(df.sentiment.value_counts().plot(kind='pie', title="Sentiment Distribution'
```

## Sentiment Distribution



```
In [ ]: #removing unnecessary row not_relevant because it does not contribute to the anal
    df = df[df['sentiment'] != 'not_relevant']
    print(df.sentiment.unique())
```

['3' '5' '1']

```
In [ ]: #checking duplicates
print(df.duplicated().sum())
duplicates = df[df.duplicated(subset=["text"], keep=False)]
print(duplicates)
```

```
4
                                date
                                      sentiment:confidence sentiment
29
      Tue Dec 02 00:15:26 +0000 2014
                                                    1.0000
                                                                    3
32
      Tue Dec 02 00:16:27 +0000 2014
                                                    0.6604
                                                                    3
34
      Tue Dec 02 00:18:59 +0000 2014
                                                                    3
                                                    0.6515
38
      Tue Dec 02 00:24:26 +0000 2014
                                                    1.0000
                                                                    3
42
      Tue Dec 02 00:27:36 +0000 2014
                                                    1.0000
                                                                    3
. . .
                                                        . . .
3852
     Tue Dec 09 21:12:55 +0000 2014
                                                    0.7325
                                                                    3
     Tue Dec 09 21:14:04 +0000 2014
                                                                    1
3854
                                                    1.0000
     Tue Dec 09 21:17:24 +0000 2014
                                                                    1
3855
                                                    0.6785
3878
     Tue Dec 09 21:24:22 +0000 2014
                                                    0.6839
                                                                    5
     Tue Dec 09 09:01:25 +0000 2014
                                                    0.8938
                                                                    5
3885
text
29
                      RT @thehill: Justice Department cites 18th century federa
1 law to get @Apple to unlock iPhones: http://t.co/Eth0QpAIom (http://t.co/Eth0
OpAIom)
32
                      RT @thehill: Justice Department cites 18th century federa
l law to get @Apple to unlock iPhones: http://t.co/Eth0QpAIom (http://t.co/Eth0
OpAIom)
34
                      RT @thehill: Justice Department cites 18th century federa
1 law to get @Apple to unlock iPhones: http://t.co/Eth0QpAIom (http://t.co/Eth0
OpAIom)
                      RT @thehill: Justice Department cites 18th century federa
l law to get @Apple to unlock iPhones: http://t.co/Eth0OpAIom (http://t.co/Eth0
OpAIom)
42
                      RT @thehill: Justice Department cites 18th century federa
l law to get @Apple to unlock iPhones: http://t.co/Eth0QpAIom (http://t.co/Eth0
OpAIom)
. . .
. . .
3852 RT @TeamCavuto: Protesters stage #DieIn protests in @Apple store in NY
C... Is it me, or is this anger misplaced? RETWEET if you agree.
             RT @Ecofantasy: Thinking of upgrading to #Yosemite? Think twice h
ttp://t.co/dU0Mpaw5Ri (http://t.co/dU0Mpaw5Ri) It's not for everyone. RT #ASMSG
@Apple
3855
             RT @Ecofantasy: Thinking of upgrading to #Yosemite? Think twice h
ttp://t.co/dU0Mpaw5Ri (http://t.co/dU0Mpaw5Ri) It's not for everyone. RT #ASMSG
@Apple
                                     RT @shannonmmiller: Love the @Apple is sup
3878
porting #HourOfCode with workshops! :) http://t.co/WP8D0FNjNu (http://t.co/WP8D
0FNjNu)
               RT @SwiftKey: We're so excited to be named to @Apple's 'App Stor
3885
e Best of 2014' list this year! http://t.co/d7qlmti4Uf (http://t.co/d7qlmti4Uf)
#Apple
```

[730 rows x 4 columns]

```
In [ ]: #checking duplicates
df[df.duplicated()]
```

Out[22]:		date	sentiment:confidence	sentiment	text
	1437	Thu Dec 04 20:39:48 +0000 2014	1.0	3	RT @OneRepublic: Studio at 45,000 ft. One outlet, 4 computers. @Apple we need the batteries of the future NoW!!!! http://t.co/astp9x6KET
	1445	Thu Dec 04 20:39:55 +0000 2014	1.0	3	RT @OneRepublic: Studio at 45,000 ft. One outlet, 4 computers. @Apple we need the batteries of the future NoW!!!! http://t.co/astp9x6KET
	1449	Thu Dec 04 20:39:58 +0000 2014	1.0	3	RT @OneRepublic: Studio at 45,000 ft. One outlet, 4 computers. @Apple we need the batteries of the future NoW!!!! http://t.co/astp9x6KET
	2511	Sat Dec 06 18:46:30 +0000 2014	1.0	1	NO @apple NO! When I make an I phone Album I WANT IT TO STAY ON PHONE, not be removed when camera roll cleared GET IT TOGETHER!

#### There were are no duplicates just retweets

```
In [ ]: #convert date to date_time format
        #convert sentiment to integer
        print(df.info())
        df['date'] = pd.to_datetime(df['date'], errors='coerce')
        df['sentiment'] = df['sentiment'].fillna(99).astype(int)
        <class 'pandas.core.frame.DataFrame'>
        Index: 3804 entries, 0 to 3885
        Data columns (total 4 columns):
            Column
                                   Non-Null Count Dtype
        --- -----
         0
             date
                                   3804 non-null
                                                   object
             sentiment:confidence 3804 non-null
                                                   float64
         1
         2
             sentiment
                                   3804 non-null
                                                   object
                                   3804 non-null
                                                   object
         3
             text
        dtypes: float64(1), object(3)
        memory usage: 148.6+ KB
        None
```

## Defining the text cleaning function

```
In [ ]: |# Ensuring stopwords are available
        nltk.download("stopwords")
        nltk.download("wordnet")
        stop_words = set(stopwords.words("english")) - {"not", "no", "never"} # Keep neg
        [nltk_data] Downloading package stopwords to /root/nltk_data...
        [nltk data] Unzipping corpora/stopwords.zip.
        [nltk_data] Downloading package wordnet to /root/nltk_data...
In [ ]: |# Define text cleaning function
        def clean_text(text):
            # Convert to lowercase. Converting all text to lowercase to ensure uniformity
            text = text.lower().strip()
            # Expand contractions
            text = contractions.fix(text)
            # Eliminating links (http://..., www...) as they don't contribute to sentimer
            text = re.sub(r"http\S+|www\S+", "", text)
            # Deleting @username to focus on tweet content rather than tagged users.
            text = re.sub(r"@\w+", "", text)
            # Striping hashtags (#Apple, #iPhone) as they were not be needed for text and
            text = re.sub(r"#[A-Za-z0-9]+", "", text)
            # Keeping only alphanumeric text and spaces, removing punctuation or symbols.
            text = re.sub(r"[^A-Za-z0-9]+", "", text)
            # Ensuring there were no unnecessary spaces between words.
            text = re.sub(r"\s+", " ", text)
            #Filtering common words like "the", "is", "and" while keeping negations (not,
            words = text.split()
            words = [word for word in words if word not in stop words] # Remove stopword
            return " ".join(words)
```

```
In [ ]: # Apply cleaning to tweets
df["cleaned_text"] = df["text"].apply(clean_text)
```

In [ ]: df.head(50)

$\sim$		-	$\sim$ 1	
υu	L	_	O	

	date	sentiment:confidence	sentiment	text	cleaned_text
0	2014-12-01 19:30:03+00:00	0.6264	3	#AAPL:The 10 best Steve Jobs emails everhttp://t.co/82G1kL94tx	10 best steve jobs emails ever
1	2014-12-01 19:43:51+00:00	0.8129	3	RT @JPDesloges: Why AAPL Stock Had a Mini-Flash Crash Today \$AAPL #aapl\nhttp://t.co/hGFcjYa0E9	rt aapl stock miniflash crash today aapl
2	2014-12-01 19:50:28+00:00	1.0000	3	My cat only chews @apple cords. Such an #AppleSnob.	cat chews cords
3	2014-12-01 20:26:34+00:00	0.5848	3	I agree with @jimcramer that the #IndividualInvestor should own not trade #Apple #AAPL, it's extended so today's pullback is good to see	agree not trade extended todays pullback good see
					nobody

# **Feature Engineering**

```
In [ ]: # Compute word count, character count, and average word length
    df["word_count"] = df["cleaned_text"].apply(lambda x: len(x.split()))
    df["char_count"] = df["cleaned_text"].apply(len)
    df["avg_word_length"] = df["char_count"] / df["word_count"]

    df[["cleaned_text", "word_count", "char_count", "avg_word_length"]].head(10)
```

	cleaned_text	word_count	char_count	avg_word_length
0	10 best steve jobs emails ever	6	30	5.000000
1	rt aapl stock miniflash crash today aapl	7	40	5.714286
2	cat chews cords	3	15	5.000000
3	agree not trade extended todays pullback good see	8	49	6.125000
4	nobody expects spanish inquisition	4	34	8.500000
5	5 rocket stocks buy december gains apple	7	40	5.714286
6	top 3 damn right	4	16	4.000000
7	cnbctv margins better expected	4	30	7.500000
8	apple inc flash crash need know	6	31	5.166667
9	presentation shows makes worlds biggest tech companies	7	54	7.714286

```
In [ ]: filtered_df = df[df["word_count"] > 16] # Filter rows where avg_word_length > 15
print(filtered_df[["cleaned_text", "word_count", "sentiment"]].head(10)) # Displ
```

cleaned\_text \ force people use vpn built ios8 button not work ffs like want apples nsa data collection service hate ios 8 capitalizes random words like not want give emphasis stupid w ord tha sentence get self together hey love ya lowfi hold music awful would prefer hear tips usi 394 ng apple gear better use hold time 11593 dec1 64 one crazy minute w 67m shares ms downgrad e market weight amp trim stock 4 3 could really kick ass iphone 6 battery sucks moldy dick tuesday night wo rst shit ever last 4 fucking hours spent 6000 eur apple iphone 6 camera no longer workstold got water iti 1388 not unacceptable customer service 1391 rt spent 6000 eur apple iphone 6 camera no longer workstold got water iti not unacceptable customer service 2271 mark words wild away iphone 5c bring back 4 iphone 5s ultima te form factor welcome iphone mini cgk laptop prob today local useless tech support useless 1 hr g enius bar useless buy pc next time hell thought let us put volume display front video absolutely dumb m iss video every time adjust volume

	word_count	sentiment
69	17	1
98	18	1
394	18	1
1164	18	3
1324	19	1
1388	17	1
1391	18	1
2271	17	3
2313	18	1
2513	17	1

```
In [ ]: # Compute subjectivity using TextBlob
    df["subjectivity"] = df["cleaned_text"].apply(lambda x: TextBlob(x).sentiment.suk

# Display the first few rows to check the computed subjectivity scores
    df[["cleaned_text", "subjectivity", "sentiment", "sentiment:confidence"]].head(16)
```

Out[31]:		cleaned_text	subjectivity	sentiment	sentiment:confidence
	0	10 best steve jobs emails ever	0.300000	3	0.6264
	1	rt aapl stock miniflash crash today aapl	0.000000	3	0.8129
	2	cat chews cords	0.000000	3	1.0000
	3	agree not trade extended todays pullback good see	0.600000	3	0.5848
	4	nobody expects spanish inquisition	0.000000	3	0.6474
	5	5 rocket stocks buy december gains apple	0.000000	3	0.5975
	6	top 3 damn right	0.517857	5	0.8468
	7	cnbctv margins better expected	0.450000	5	0.6736
	8	apple inc flash crash need know	0.000000	3	0.7997
	9	presentation shows makes worlds biggest tech companies	0.000000	3	0.6360

#### **Observations:**

Subjectivity Scores:

- Values range from 0 (objective) to 1 (highly subjective).
- Some tweets have 0.0, indicating factual statements.
- Others, like "agree not trade extended todays pullback good see", have higher subjectivity (0.6), meaning they express opinions rather than facts.

# **Exploratory Data Analysis (EDA)**

# 1. Univariate Analysis

```
In [ ]: #pip install --upgrade pillow wordcloud
```

```
In [ ]: |# Function to generate a word cloud
        def plot_wordcloud(text, title, color="black"):
            text = " ".join(text.astype(str))
            wordcloud = WordCloud(width=800, height=400, background_color=color, colormag
            plt.figure(figsize=(10, 5))
            plt.imshow(wordcloud, interpolation="bilinear")
            plt.axis("off")
            plt.title(title, fontsize=14)
            plt.show()
        ### • 1. Overall Word Cloud
        plot_wordcloud(df["cleaned_text"], "Overall Word Cloud", color="white")
        ### ♦ 2. Sentiment-Specific Word Clouds
        # Positive Tweets
        plot_wordcloud(df[df["sentiment"] == 5]["cleaned_text"], "Positive Sentiment Word
        # Negative Tweets
        plot_wordcloud(df[df["sentiment"] == 1]["cleaned_text"], "Negative Sentiment Word
        # Neutral Tweets
        plot_wordcloud(df[df["sentiment"] == 3]["cleaned_text"], "Neutral Sentiment Word
```

### Overall Word Cloud



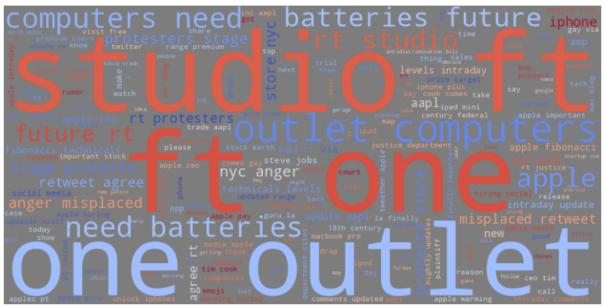
## Positive Sentiment Word Cloud



## **Negative Sentiment Word Cloud**



### Neutral Sentiment Word Cloud



#### **Observations**

#### Overall Word cloud:

• A mix of positive and negative words related to Apple products, such as "batteries," "studio," "protests," and "future." Some dissatisfaction is apparent (e.g., "misplaced," "anger"), but general topics include technology and Apple-related issues.

#### Positive Word Cloud:

• More positive sentiment with words like "thank," "new," "great," and "love." This suggests that many users are expressing appreciation for Apple products or services.

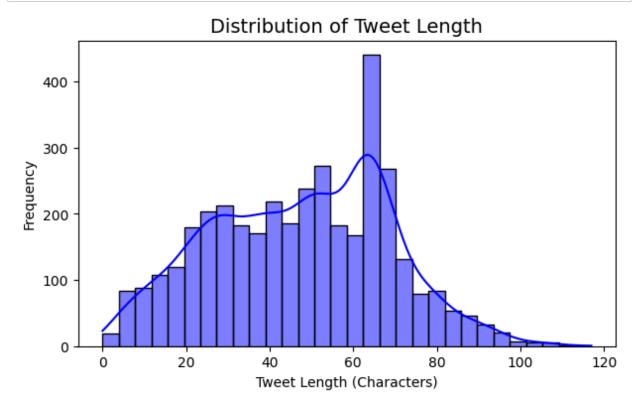
### **Negative Word Cloud:**

• More negative sentiment, with words like "fuck," "suck," and "fix." This cloud highlights frustration with Apple, possibly related to product issues or customer service complaints.

#### Neutral Word Cloud:

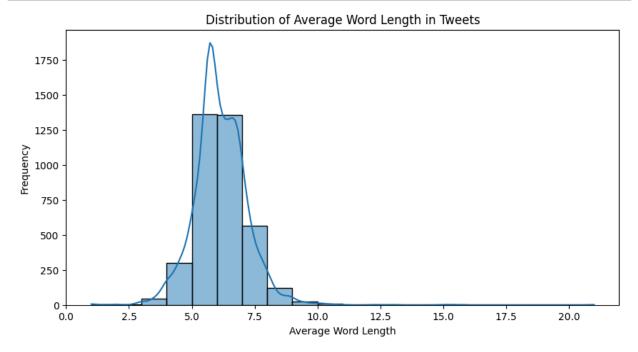
• A more neutral cloud focusing on keywords like "studio," "outlet," "computers," and "batteries." This indicates general discussions about Apple products without a strong emotional tone.

```
In [ ]: # Character Length Distribution
plt.figure(figsize=(7, 4))
sns.histplot(df["char_count"], bins=30, kde=True, color="blue")
plt.title("Distribution of Tweet Length", fontsize=14)
plt.xlabel("Tweet Length (Characters)")
plt.ylabel("Frequency")
plt.show()
```



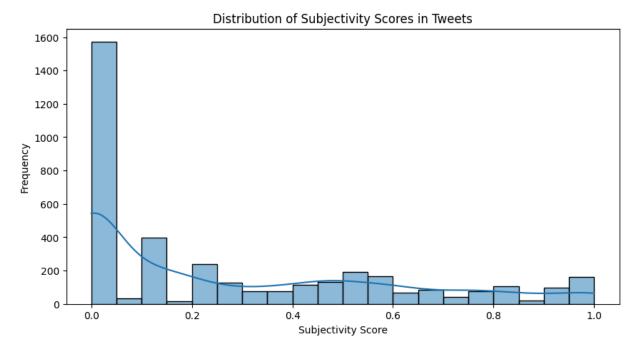
• It ranges between 60- 70 characters

```
In []: # Histogram for average word length
    plt.figure(figsize=(10,5))
    sns.histplot(df["avg_word_length"], bins=20, kde=True)
    plt.xlabel("Average Word Length")
    plt.ylabel("Frequency")
    plt.title("Distribution of Average Word Length in Tweets")
    plt.show()
```



• The average word length is mostly around 5-7 characters, indicating that most words in the dataset are relatively short.

```
In []: # Histogram for subjectivity scores
    plt.figure(figsize=(10,5))
    sns.histplot(df["subjectivity"], bins=20, kde=True)
    plt.xlabel("Subjectivity Score")
    plt.ylabel("Frequency")
    plt.title("Distribution of Subjectivity Scores in Tweets")
    plt.show()
```



### This plot reveals that:

- Most tweets are objective → Subjectivity scores close to 0
- Only a smaller portion are strongly opinionated → Scores near 1
- That suggests many tweets are news, updates, or factual statements rather than personal opinions—useful insight for understanding tone on social media

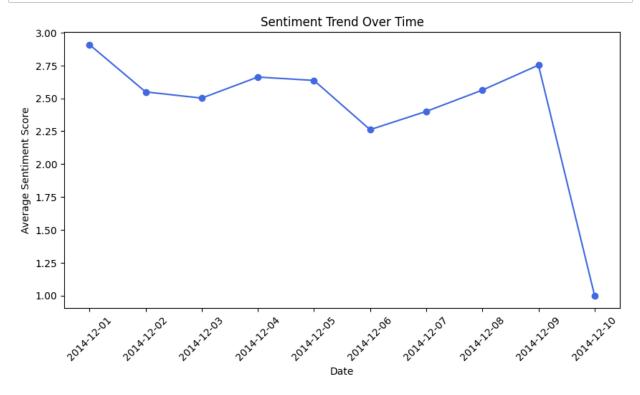
## 2. Bivariate Analysis

```
In []: #Sentiment distribution over time
#Group by date and calculate the mean sentiment
sentiment_trend = df.groupby(df['date'].dt.date)['sentiment'].mean()

#Plot
plt.figure(figsize=(10, 5))
sentiment_trend.plot(marker="o", color="royalblue")

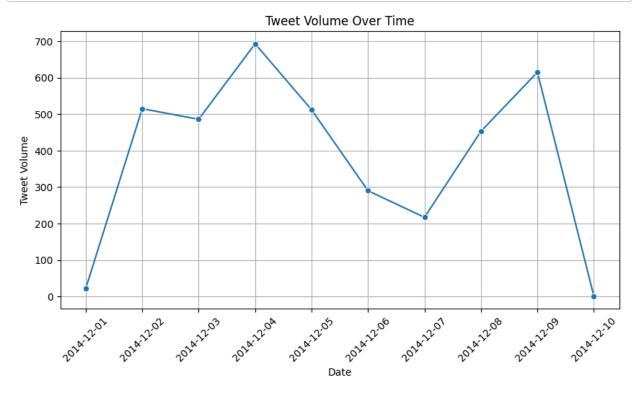
#Labels and title
plt.xlabel("Date")
plt.ylabel("Average Sentiment Score")
plt.title("Sentiment Trend Over Time")

#Show plot
plt.xticks(rotation=45)
plt.show()
```



### **Observations**

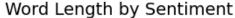
- The average sentiment score fluctuates over time, indicating variation in user sentiment.
- The sentiment starts high (~3.0) on December 1, 2014, then slightly declines but remains around 2.5 2.7 until December 8.
- A sharp drop in sentiment occurs on December 10, 2014, reaching 1.0. This could be due to a significant event or a higher volume of negative tweets on that day.
- The peak on December 8 suggests a temporary increase in positive sentiment before the decline.

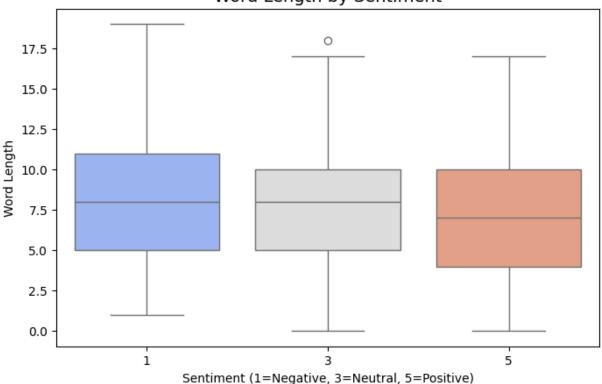


#### **Observations**

- This confirms that the drastic drop in sentiment on December 10 is likely due to a sharp decrease in tweet volume rather than a genuine sentiment shift.
- This could indicate missing data or a lack of engagement rather than a sentiment anomaly.

```
In []: # Sentiment vs. word count
    plt.figure(figsize=(8, 5))
        sns.boxplot(x=df["sentiment"], y=df["word_count"], palette="coolwarm")
        plt.title("Word Length by Sentiment", fontsize=14)
        plt.xlabel("Sentiment (1=Negative, 3=Neutral, 5=Positive)")
        plt.ylabel("Word Length")
        plt.show()
```



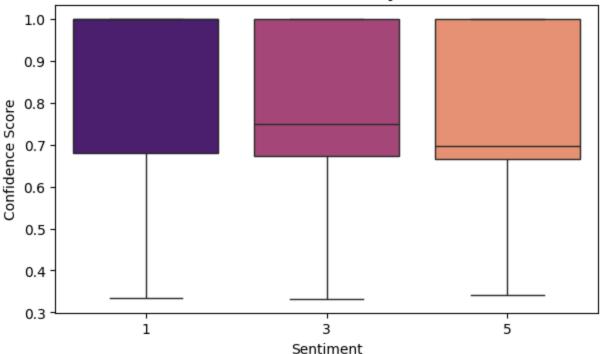


#### **Observations**

- Similar median values across all sentiments, meaning tweet length doesn't vary drastically by sentiment.
- Some outliers, but no extreme differences in distribution.
- Interquartile ranges (IQRs) are quite similar, suggesting tweets in all sentiment categories tend to have comparable word counts.

```
In []: # Sentiment vs. Confidence Score
plt.figure(figsize=(7, 4))
sns.boxplot(x=df["sentiment"], y=df["sentiment:confidence"], palette="magma")
plt.title("Sentiment Confidence Score by Sentiment Class", fontsize=14)
plt.xlabel("Sentiment")
plt.ylabel("Confidence Score")
plt.show()
```

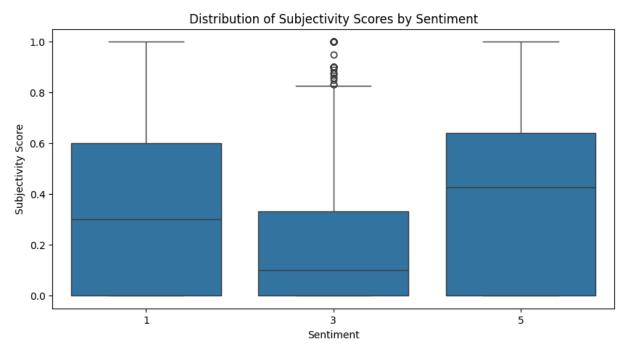




#### **Observations:**

- · Confidence is relatively high across all sentiment categories.
- Wide spread in confidence scores.
- No significant differences between sentiment categories.

```
In []: # Analysis of Sentiment Labels & Subjectivity
    plt.figure(figsize=(10,5))
    sns.boxplot(x=df["sentiment"], y=df["subjectivity"])
    plt.xlabel("Sentiment")
    plt.ylabel("Subjectivity Score")
    plt.title("Distribution of Subjectivity Scores by Sentiment")
    plt.show()
```



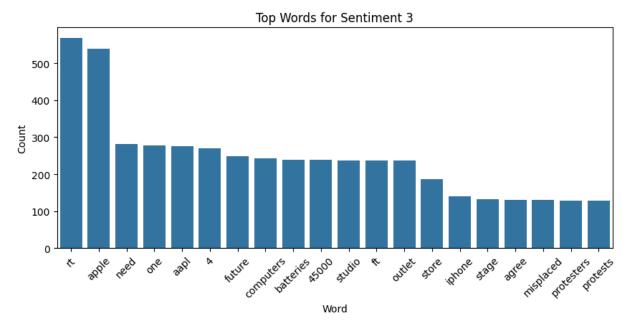
- Negative and positive tweets are often more opinion-based, while neutral tweets are more fact-based.
- This aligns with expectations neutral tweets tend to state facts, whereas opinions (positive/negative) include emotional language.

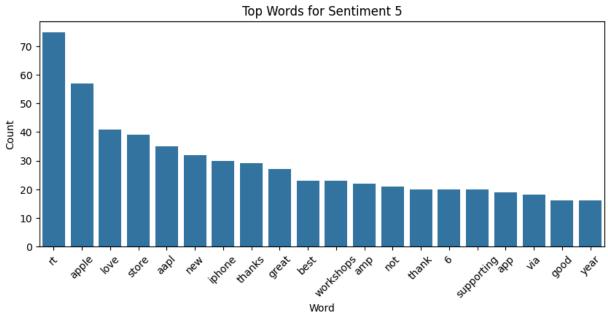
```
In []: #Most Common Words by Sentiment
    #Find top words appearing in positive, negative, and neutral tweets.

from collections import Counter

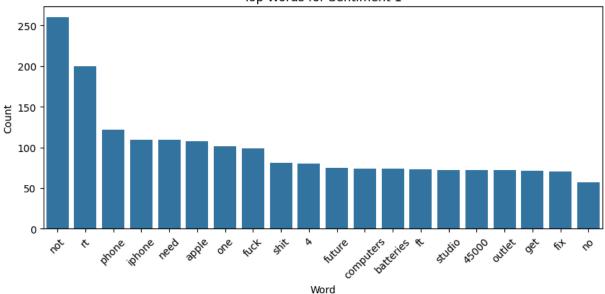
def get_top_words(df, sentiment_label, n=20):
    words = " ".join(df[df["sentiment"] == sentiment_label]["cleaned_text"].dropr
    word_freq = Counter(words).most_common(n)
    return pd.DataFrame(word_freq, columns=["Word", "Count"])

for sentiment in df["sentiment"].unique():
    plt.figure(figsize=(10, 4))
    sns.barplot(data=get_top_words(df, sentiment), x="Word", y="Count")
    plt.title(f"Top Words for Sentiment {sentiment}")
    plt.xticks(rotation=45)
    plt.show()
```







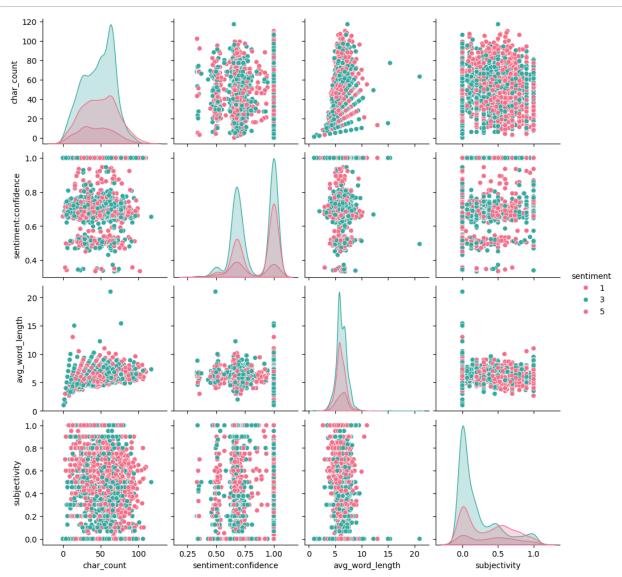


#### Observation:

- Negative (Score 1): Strong dissatisfaction, often about Apple products. Complaints include technical issues and unmet expectations. Filtering explicit words may help in sentiment analysis.
- Neutral (Score 3): Focused on Apple stock and company updates, mainly from investors or analysts. Less emotional content.
- Positive (Score 5): Praise for Apple products and service. Driven by satisfaction, gratitude, and excitement over new releases.

# 3. Multivariate Analysis

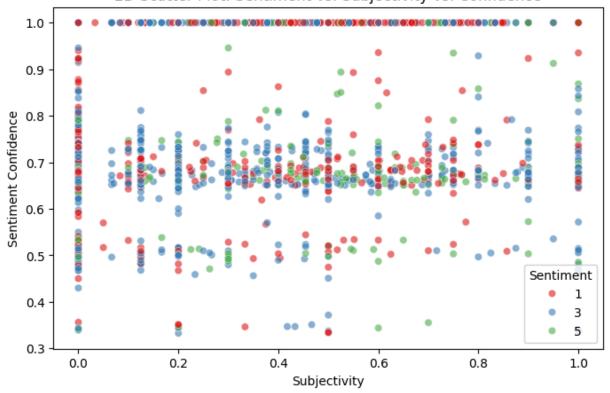
In [ ]: # Pairplot of Numerical Features
 num\_features = ["sentiment", "char\_count", "sentiment:confidence", "avg\_word\_lengt
 sns.pairplot(df[num\_features], hue="sentiment", palette="husl")
 plt.show()



#### **Observations:**

- Feature Distributions: Some features (e.g., sentiment confidence, subjectivity) show distinct patterns, but others (e.g., char count, avg word length) have overlapping distributions.
- Feature Relationships: Certain features may help distinguish sentiment classes, but heavy overlap suggests some features may not be strong predictors.
- Class Separation: If sentiment classes form clear clusters, the features are effective. Otherwise, more feature engineering may be needed.

# 2D Scatter Plot: Sentiment vs. Subjectivity vs. Confidence



- The points appear scattered across the graph, indicating sentiment values are spread across different input features.
- The high density of blue and red points suggests that neutral and negative sentiments are more frequent in certain regions.
- Some sentiment clusters appear along the top and bottom, which might indicate edge cases or outliers.

# **Text Preprocessing**

0.6264	3	#AAPL:The 10 best Steve Jobs emails everhttp://t.co/82G1kL94tx RT @JPDesloges: Why AAPL	10 best steve jobs emails ever rt aapl stock
		RT @ IPDesloges: Why AAPI	rt aanl stock
0.8129	3	Stock Had a Mini-Flash Crash Today \$AAPL #aapl\nhttp://t.co/hGFcjYa0E9	miniflash crash today aapl
1.0000	3	My cat only chews @apple cords. Such an #AppleSnob.	cat chews cords
0.5848	3	I agree with @jimcramer that the #IndividualInvestor should own not trade #Apple #AAPL, it's extended so today's pullback is good to see	agree not trade extended todays pullback good see
			#aapl\nhttp://t.co/hGFcjYa0E9  1.0000  3 My cat only chews @apple cords. Such an #AppleSnob.  I agree with @jimcramer that the #IndividualInvestor should  0.5848  3 own not trade #Apple #AAPL, it's extended so today's

#### **Tokenization**

```
In [ ]: # Apply tokenization to the 'cleaned_text' column
        df['tokens'] = df['cleaned_text'].apply(word_tokenize)
        # Display a sample
        print(df[['cleaned_text', 'tokens']].head())
                                                 cleaned_text \
        0
                              10 best steve jobs emails ever
        1
                    rt aapl stock miniflash crash today aapl
                                             cat chews cords
        2
        3 agree not trade extended todays pullback good see
                          nobody expects spanish inquisition
                                                                tokens
        0
                                [10, best, steve, jobs, emails, ever]
                     [rt, aapl, stock, miniflash, crash, today, aapl]
        1
        2
                                                  [cat, chews, cords]
           [agree, not, trade, extended, todays, pullback, good, see]
                              [nobody, expects, spanish, inquisition]
In [ ]: # Initialize tokenizer
        tokenizer = Tokenizer()
        tokenizer.fit_on_texts(df['cleaned_text']) # Fit on cleaned text
        # Convert words into numerical sequences
        df['text_seq'] = tokenizer.texts_to_sequences(df['cleaned_text'])
        # Vocabulary size
        vocab size = len(tokenizer.word_index) + 1 # +1 for padding
        print(f"Vocabulary Size: {vocab_size}")
        # Display first few rows to verify
        df[['cleaned_text', 'text_seq']].head()
```

Vocabulary Size: 5213

$\cap$	- 14	- 1		മി	
U	u١	LI	יכ	וט	

	cleaned_text	text_seq
0	10 best steve jobs emails ever	[206, 64, 40, 43, 219, 168]
1	rt aapl stock miniflash crash today aapl	[1, 7, 57, 1289, 337, 91, 7]
2	cat chews cords	[999, 2520, 617]
3	agree not trade extended todays pullback good see	[18, 4, 123, 2521, 1678, 1290, 85, 139]
4	nobody expects spanish inquisition	[2522, 2523, 2524, 1679]

## Lemmatization

```
In []: #!pip install spacy
#!python -m spacy download en_core_web_sm

In []: import spacy

# Load English model
nlp = spacy.load("en_core_web_sm")

# Function for lemmatization
def lemmatize_text(text):
    doc = nlp(text)
    return " ".join([token.lemma_ for token in doc if token.is_alpha]) # Keep or

# Apply lemmatization
df["cleaned_text"] = df["cleaned_text"].apply(lemmatize_text)

# Display sample output
df["cleaned_text"].head()
```

#### Out[53]:

#### cleaned\_text

0	good steve job email ever
1	rt aapl stock miniflash crash today aapl
2	cat chew cord
3	agree not trade extend todays pullback good see
4	nobody expect spanish inquisition

dtype: object

## **TF-IDF Vectorization**

• The dataset has 3,043 training samples and 761 test samples, with 4,031 TF-IDF features.

# Handling Class Imbalance with SMOTE

```
In []: # Initialize SMOTE
smote = SMOTE(random_state=42)

# Apply SMOTE to balance classes
X_train_sm, y_train_sm = smote.fit_resample(X_train, y_train)

# Check the new class distribution
y_train_sm.value_counts()
```

#### Out[55]:

#### count

#### sentiment

- **5** 1730
- **3** 1730
- **1** 1730

dtype: int64

# **Machine Learning Models**

1. Logistic Regression (Baseline model)

```
In [ ]: # Initialize and train the Logistic Regression model
    model = LogisticRegression(max_iter=1000, random_state=42)
    model.fit(X_train_sm, y_train_sm)

# Make predictions
y_pred = model.predict(X_test)

# Evaluate the model
accuracy = accuracy_score(y_test, y_pred)
report = classification_report(y_test, y_pred)

print(f"Baseline Model Accuracy: {accuracy:.4f}")
print(report)
```

Baseline	Mode:	l Accuracy:	0.7280		
		precision	recall	f1-score	support
	1	0.76	0.68	0.71	244
	3	0.78	0.81	0.80	432
	5	0.39	0.44	0.41	85
accur	racy			0.73	761
macro	avg	0.64	0.64	0.64	761
weighted	avg	0.73	0.73	0.73	761

#### 2. Random Forest

```
In []: # Train a Random Forest Classifier
    rf_model = RandomForestClassifier(n_estimators=100, random_state=42)
    rf_model.fit(X_train, y_train.values.ravel())

# Make predictions
    y_pred_rf = rf_model.predict(X_test)

# Evaluate the model
    print("Random Forest Accuracy Score:", accuracy_score(y_test, y_pred_rf))
    print("Classification Report:\n", classification_report(y_test, y_pred_rf))
```

Random Forest Accuracy Score: 0.7398160315374507

Classification Report:

	precision	recall	f1-score	support
1 3	0.79 0.73	0.60 0.91	0.68 0.81	244 432
5	0.58	0.26	0.36	85
accuracy			0.74	761
macro avg	0.70	0.59	0.62	761
weighted avg	0.73	0.74	0.72	761

# 3. Stacking

```
In [ ]: # Base Learners
        estimators = [
            ('lr', LogisticRegression(max_iter=1000, random_state=42)),
            ('rf', RandomForestClassifier(n_estimators=100, random_state=42)),
            ('xgb', XGBClassifier(use_label_encoder=False, eval_metric='mlogloss', random
        ]
        # Meta-learner (can be any classifier, LogisticRegression is a common choice)
        stack_model = StackingClassifier(
            estimators=estimators,
            final estimator=LogisticRegression(max iter=1000),
            cv=5,
            n_{jobs=-1}
        # Train the stacked model
        stack_model.fit(X_train, y_train.values.ravel())
        # Predict
        y_pred_stack = stack_model.predict(X_test)
        # Evaluate
        accuracy = accuracy_score(y_test, y_pred_stack)
        report = classification_report(y_test, y_pred_stack)
        print(f"\nStacked Model Accuracy: {accuracy:.4f}")
        print("Classification Report:\n", report)
```

Stacked Model Accuracy: 0.7332 Classification Report:

	precision	recall	f1-score	support
1	0.75	0.62	0.68	244
3	0.74	0.88	0.80	432
5	0.63	0.28	0.39	85
accuracy			0.73	761
macro avg	0.70	0.60	0.62	761
weighted avg	0.73	0.73	0.72	761

```
In [ ]: # Base Learners with class_weight='balanced' where applicable
        base learners = [
            ('lr', LogisticRegression(max_iter=1000, random_state=42, class_weight='balar
            ('rf', RandomForestClassifier(n_estimators=100, random_state=42, class_weight
            ('xgb', XGBClassifier(use_label_encoder=False, eval_metric='mlogloss', random
        ]
        # Meta Learner (Logistic Regression)
        meta_learner = LogisticRegression(max_iter=1000, random_state=42)
        # Create the stacking classifier
        stacked_model_balanced = StackingClassifier(
            estimators=base_learners,
            final estimator=meta learner,
            cv=5,
            passthrough=True, # Optional: gives final estimator access to original featu
            n jobs=-1
        # Fit the model
        stacked_model_balanced.fit(X_train, y_train.values.ravel())
        # Predict and evaluate
        y_pred_stacked_balanced = stacked_model_balanced.predict(X_test)
        # Output
        print("Stacked Model with Class Weights Accuracy:", accuracy_score(y_test, y_pred
        print("Classification Report:\n", classification_report(y_test, y_pred_stacked_based)
```

Stacked Model with Class Weights Accuracy: 0.7450722733245729 Classification Report:

	precision	recall	f1-score	support
1 3 5	0.77 0.74 0.65	0.63 0.89 0.33	0.69 0.81 0.44	244 432 85
accuracy macro avg weighted avg	0.72 0.74	0.62 0.75	0.75 0.65 0.73	761 761 761

```
In [ ]: |lr_params = {
            'C': [0.01, 0.1, 1, 10],
            'penalty': ['12'],
            'solver': ['lbfgs'],
            'class_weight': ['balanced']
        }
        lr grid = GridSearchCV(LogisticRegression(max iter=1000, random state=42),
                                lr_params, cv=5, scoring='f1_macro', n_jobs=-1)
        lr_grid.fit(X_train_sm, y_train_sm.values.ravel())
        best_lr = lr_grid.best_estimator_
        print("Best Logistic Regression Parameters:", lr_grid.best_params_)
        Best Logistic Regression Parameters: {'C': 10, 'class_weight': 'balanced', 'pen
        alty': '12', 'solver': 'lbfgs'}
In [ ]: | rf_params = {
            'n_estimators': [100, 200],
            'max_depth': [10, 20, None],
            'min_samples_split': [2, 5],
            'class_weight': ['balanced']
        }
        rf_grid = GridSearchCV(RandomForestClassifier(random_state=42),
                                rf_params, cv=5, scoring='f1_macro', n_jobs=-1)
        rf_grid.fit(X_train, y_train.values.ravel())
        best_rf = rf_grid.best_estimator_
        print("Best Random Forest Parameters:", rf_grid.best_params_)
        Best Random Forest Parameters: {'class_weight': 'balanced', 'max_depth': None,
        'min_samples_split': 5, 'n_estimators': 200}
```

```
In [ ]: # Use best tuned models
                              best lr = LogisticRegression(C=10, class_weight='balanced', penalty='12',
                                                                                                                                      solver='lbfgs', max_iter=1000, random_state=42)
                              best_rf = RandomForestClassifier(
                                            class_weight='balanced',
                                            max_depth=None,
                                            min samples split=5,
                                            n_estimators=200,
                                            random_state=42
                              # Build Stacked Classifier
                              stacked_clf = StackingClassifier(
                                            estimators=[
                                                           ('lr', best_lr),
                                                           ('rf', best_rf)
                                            ],
                                            final_estimator=LogisticRegression(class_weight='balanced', max_iter=1000, rates)
                                            n jobs=-1
                              # Fit the model
                              stacked_clf.fit(X_train, y_train.values.ravel())
                              # Predict
                             y_pred_stack_final = stacked_clf.predict(X_test)
                              # Evaluate
                              print("Final Tuned Stacked Model Accuracy:", accuracy_score(y_test, y_pred_stack)
                              print("Classification Report:\n", classification_report(y_test, y_pred_stack_fination_report(y_test, y_pred_stack_fin
```

Final Tuned Stacked Model Accuracy: 0.7201051248357424 Classification Report:

	precision	recall	f1-score	support
1	0.75	0.69	0.72	244
3	0.80	0.78	0.79	432
5	0.37	0.49	0.42	85
accuracy			0.72	761
macro avg	0.64	0.66	0.64	761
weighted avg	0.74	0.72	0.73	761

#### 4. XG Boost Model

```
In [ ]: from xgboost import XGBClassifier
        # Map sentiment labels to start from 0
        label_mapping = {1: 0, 3: 1, 5: 2}
        y train sm mapped = y train sm.map(label mapping)
        y_test_mapped = y_test.map(label_mapping)
        # Initialize the XGBoost model
        xgb_model = XGBClassifier(use_label_encoder=False, eval_metric="mlogloss", randor
        # Train on SMOTE-balanced data
        xgb_model.fit(X_train_sm, y_train_sm_mapped)
        # Make predictions on the test set
        y_pred_xgb = xgb_model.predict(X_test)
        # Convert predictions back to original labels
        y_pred_xgb_original = [list(label_mapping.keys())[list(label_mapping.values()).if
        # Evaluate XGBoost model on the test set
        accuracy_xgb = accuracy_score(y_test, y_pred_xgb_original)
        report_xgb = classification_report(y_test, y_pred_xgb_original)
        print(f"XGBoost Model Accuracy: {accuracy xgb:.4f}")
        print("Test Set Classification Report:\n", report_xgb)
        # Evaluate XGBoost model on the training set
        y_train_pred_xgb = xgb_model.predict(X_train_sm)
        print("\nTraining Set Classification Report:\n", classification_report(y_train_sr
        /usr/local/lib/python3.11/dist-packages/xgboost/core.py:158: UserWarning: [14:4
        8:23] WARNING: /workspace/src/learner.cc:740:
        Parameters: { "use_label_encoder" } are not used.
          warnings.warn(smsg, UserWarning)
```

XGBoost Model Accuracy: 0.7214 Test Set Classification Report:

	precision	recall	f1-score	support
1	0.76	0.58	0.66	244
3	0.75	0.87	0.80	432
5	0.44	0.38	0.41	85
accuracy			0.72	761
macro avg	0.65	0.61	0.62	761
weighted avg	0.72	0.72	0.71	761

Training Set Classification Report:

	precision	recall	f1-score	support
0	0.96	0.84	0.90	1730
1	0.82	0.96	0.88	1730
2	0.98	0.93	0.96	1730
accuracy			0.91	5190
macro avg	0.92	0.91	0.91	5190
weighted avg	0.92	0.91	0.91	5190

- Strongest performance is on the neutral sentiment (class 3).
- Struggles with the positive sentiment (class 5) low recall and precision.
- Potential overfitting: High training accuracy vs. lower test performance.
- SMOTE helped balance training but didn't fully fix real-world class imbalance issues.

```
In [ ]: # Combine SMOTE and Tomek Links
smt = SMOTETomek(random_state=42)
X_train_smt, y_train_smt = smt.fit_resample(X_train, y_train)

# Show class distribution after resampling
print("Class distribution after SMOTE + Tomek:", Counter(y_train_smt))
```

Class distribution after SMOTE + Tomek: Counter({5: 1726, 1: 1719, 3: 1715})

The model was trained using XGBoost on SMOTE + Tomek resampled data.

Train Accuracy is 91.3%, indicating strong performance on training data.

Test Accuracy is 72.1%, showing a moderate drop, which may point to some overfitting.

Class-wise observations:

Class 2 (originally label 5) is underperforming on the test set with lower precision and recall.

Class 1 performs best across both sets.

There's a recall-precision imbalance, especially for minority class predictions in the test set.

## Random Search CV on XG Boost

```
In [ ]: # Define parameter grid for tuning
        param grid = {
            'n_estimators': [100, 200, 300],
            'max_depth': [3, 5, 7, 10],
            'learning_rate': [0.01, 0.05, 0.1, 0.2],
            'subsample': [0.6, 0.8, 1.0],
             'colsample_bytree': [0.6, 0.8, 1.0],
            'gamma': [0, 1, 5],
            'min_child_weight': [1, 3, 5]
        }
        # Initialize base XGBoost model
        xgb = XGBClassifier(objective='multi:softprob', num_class=3, n_jobs=-1, random_st
        # RandomizedSearchCV for hyperparameter tuning
        random_search = RandomizedSearchCV(
            estimator=xgb,
            param_distributions=param_grid,
            n_iter=10,
            scoring='accuracy',
            cv=3,
            verbose=1,
            random_state=42,
            n jobs=-1
        # Fit to training data
        random_search.fit(X_train_smt, y_train_smt_mapped)
        # Best parameters and score
        print("Best Parameters:\n", random_search.best_params_)
        print("Best Cross-Validation Accuracy:", random_search.best_score_)
        # Best estimator
        best_xgb = random_search.best_estimator_
        # Evaluate the best model
        y_train_pred = best_xgb.predict(X_train_smt)
        y_test_pred = best_xgb.predict(X_test)
        print("\nTrain Accuracy:", accuracy_score(y_train_smt_mapped, y_train_pred))
        print("Test Accuracy:", accuracy_score(y_test_mapped, y_test_pred))
        print("\nTrain Classification Report:\n", classification_report(y_train_smt_mapped)
        print("Test Classification Report:\n", classification_report(y_test_mapped, y_test_
```

Fitting 3 folds for each of 10 candidates, totalling 30 fits Best Parameters:

{'subsample': 1.0, 'n\_estimators': 200, 'min\_child\_weight': 5, 'max\_depth': 1 0, 'learning\_rate': 0.2, 'gamma': 1, 'colsample\_bytree': 0.6}

Best Cross-Validation Accuracy: 0.783139534883721

Train Accuracy: 0.8796511627906977 Test Accuracy: 0.721419185282523

## Train Classification Report:

2

accuracy

macro avg

weighted avg

0.44

0.65

0.72

ILIATII CIASSI	ilcacion kepon	• •		
	precision	recall	f1-score	support
	•			• • •
0	0.95	0.80	0.87	1719
1	0.77	0.93	0.85	1715
2	0.96	0.90	0.93	1726
accuracy			0.88	5160
macro avg	0.89	0.88	0.88	5160
weighted avg	0.89	0.88	0.88	5160
Test Classif	ication Report:			
	precision	recall	f1-score	support
0	0.76	A F0	0 67	244
0	0.76	0.59	0.67	244
1	0.75	0.86	0.80	432

0.36

0.61

0.72

0.40

0.72

0.62

0.71

85

761

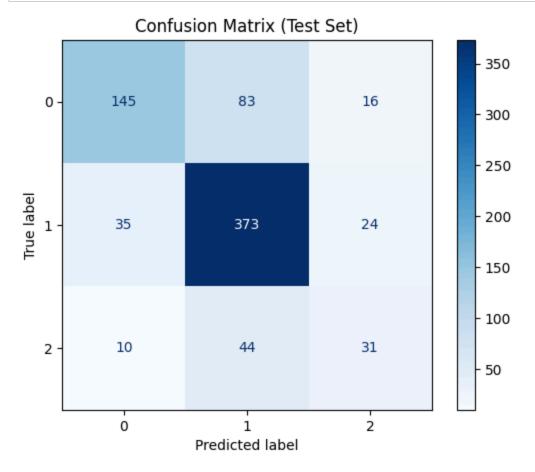
761

761

```
In [ ]: from sklearn.metrics import confusion_matrix, ConfusionMatrixDisplay

# Predict on test data
y_pred_test = best_xgb.predict(X_test)

# Generate and plot confusion matrix
cm = confusion_matrix(y_test_mapped, y_pred_test)
disp = ConfusionMatrixDisplay(confusion_matrix=cm, display_labels=[0, 1, 2])
disp.plot(cmap='Blues')
plt.title('Confusion Matrix (Test Set)')
plt.show()
```



Class 1 (middle row) is being predicted quite well — 373 out of 432 correct (86% recall), which aligns with your earlier report.

Class 0 has quite a bit of confusion with Class 1 — 83 samples of actual class 0 were predicted as 1.

#### Class 2 is the weakest:

- Only 31 were correctly classified out of 85 (low recall ≈ 36%).
- 44 were misclassified as class 1 showing strong confusion between class 2 and 1.

# **Deep Learning Models**

Word Embeddings (Word2Vec)

```
In []: # Tokenize text data
    tokenized_text = [text.split() for text in df["cleaned_text"]]

# Train Word2Vec model
    word2vec_model = Word2Vec(sentences=tokenized_text, vector_size=100, window=5, mi)

# Get the vocabulary size
    vocab_size = len(word2vec_model.wv)
    print(f"Vocabulary Size: {vocab_size}")
```

Vocabulary Size: 4049

Creating the Embedding Matrix

```
In [ ]: # Define embedding dimensions (should match vector_size in Word2Vec)
    embedding_dim = 100

# Create a word-index dictionary
    word_index = {word: i + 1 for i, word in enumerate(word2vec_model.wv.index_to_key)

# Initialize embedding matrix with zeros
    embedding_matrix = np.zeros((len(word_index) + 1, embedding_dim)))

# Fill the embedding matrix with Word2Vec vectors
    for word, i in word_index.items():
        embedding_matrix[i] = word2vec_model.wv[word]

# Check shape of embedding matrix
    print(f"Embedding Matrix Shape: {embedding_matrix.shape}")
```

Embedding Matrix Shape: (4050, 100)

Convert Text Data into Sequences

```
In []: # Define tokenizer with OOV token to handle unknown words
    tokenizer = Tokenizer(num_words=4049, oov_token="<00V>")
    tokenizer.fit_on_texts(df["cleaned_text"])

# Convert texts to sequences
    sequences = tokenizer.texts_to_sequences(df["cleaned_text"])

# Padding sequences to ensure uniform input size
    max_length = max(len(seq) for seq in sequences)
    padded_sequences = pad_sequences(sequences, maxlen=max_length, padding="post", tr
    # Check shape
    print(f"Padded Sequences Shape: {padded_sequences.shape}")
```

Padded Sequences Shape: (3804, 19)

## **Convert Labels to Categorical Format**

Training Data Shape: (3043, 19), Labels: (3043, 3) Testing Data Shape: (761, 19), Labels: (761, 3)

#### 1. LSTM Model

```
In [ ]: max_sequence_length = X_train.shape[1]
print("Max Sequence Length:", max_sequence_length)
```

Max Sequence Length: 19

#### Model: "sequential"

Layer (type)	Output Shape	P
embedding (Embedding)	(None, 19, 100)	4
lstm (LSTM)	(None, 19, 128)	1
dropout (Dropout)	(None, 19, 128)	
lstm_1 (LSTM)	(None, 64)	
dropout_1 (Dropout)	(None, 64)	
dense (Dense)	(None, 32)	
dense_1 (Dense)	(None, 3)	

Total params: 573,835 (2.19 MB)

Trainable params: 168,835 (659.51 KB)

Non-trainable params: 405,000 (1.54 MB)

- Embedding Layer (pretrained, non-trainable) → (None, 19, 100)
- LSTM Layers (with 128 & 64 units) → Extracting sequential patterns
- Dropout Layers → Preventing overfitting
- Dense Layers → Reducing dimensions before final classification
- Final Output Layer → (3 categories, softmax activation)

```
In [ ]: # Train the model
        history = model.fit(X train, y train,
                           validation_data=(X_test, y_test),
                           epochs=10, batch_size=32)
        Epoch 1/10
                              96/96 -
        al_accuracy: 0.5677 - val_loss: 0.9268
        Epoch 2/10
        96/96 -
                              15s 66ms/step - accuracy: 0.5762 - loss: 0.9150 - va
        l_accuracy: 0.5677 - val_loss: 0.9219
        Epoch 3/10
        96/96 -
                               - 6s 64ms/step - accuracy: 0.5823 - loss: 0.9050 - val
        _accuracy: 0.5742 - val_loss: 0.8931
        Epoch 4/10
        96/96 -
                         5s 49ms/step - accuracy: 0.5767 - loss: 0.9067 - val
        _accuracy: 0.5677 - val_loss: 0.8998
        Epoch 5/10
        96/96 ----
                                - 6s 57ms/step - accuracy: 0.5843 - loss: 0.9032 - val
        _accuracy: 0.6176 - val_loss: 0.8582
        Epoch 6/10
        96/96 -
                                4s 46ms/step - accuracy: 0.5950 - loss: 0.9044 - val
        _accuracy: 0.6137 - val_loss: 0.8825
        Epoch 7/10
        96/96 -
                             ---- 5s 44ms/step - accuracy: 0.5960 - loss: 0.8828 - val
        _accuracy: 0.6150 - val_loss: 0.8679
        Epoch 8/10
        96/96 -
                               7s 63ms/step - accuracy: 0.6197 - loss: 0.8701 - val
        _accuracy: 0.6189 - val_loss: 0.8703
        Epoch 9/10
        96/96 -
                            ----- 4s 44ms/step - accuracy: 0.6113 - loss: 0.8621 - val
        _accuracy: 0.6176 - val_loss: 0.8584
        Epoch 10/10
        96/96 ----
                            7s 63ms/step - accuracy: 0.6187 - loss: 0.8660 - val
        _accuracy: 0.6255 - val_loss: 0.8601

    Training Accuracy: 61.0%
```

- Validation Accuracy: 63.1%
- · Loss: Slight improvement but still high

The LSTM model is learning, but the accuracy is still low. The validation accuracy is fluctuating, which suggests potential overfitting or suboptimal hyperparameters.

####2. Bidirectional LSTM

Epoch 1/15

/usr/local/lib/python3.11/dist-packages/keras/src/layers/core/embedding.py:90:
UserWarning: Argument `input\_length` is deprecated. Just remove it.
 warnings.warn(

```
22s 135ms/step - accuracy: 0.5736 - loss: 0.9524 - v
al_accuracy: 0.5677 - val_loss: 0.9057
Epoch 2/15
                  21s 138ms/step - accuracy: 0.5753 - loss: 0.9191 - v
96/96 -
al_accuracy: 0.6097 - val_loss: 0.8787
Epoch 3/15
96/96 -
              ______ 18s 116ms/step - accuracy: 0.5705 - loss: 0.9050 - v
al accuracy: 0.6045 - val loss: 0.8738
              20s 106ms/step - accuracy: 0.5903 - loss: 0.8752 - v
96/96 ----
al_accuracy: 0.6071 - val_loss: 0.8693
Epoch 5/15
                  96/96 ----
al_accuracy: 0.6202 - val_loss: 0.8583
Epoch 6/15
96/96 -
                   al_accuracy: 0.6255 - val_loss: 0.8634
Epoch 7/15
96/96 -
               20s 111ms/step - accuracy: 0.6111 - loss: 0.8748 - v
al_accuracy: 0.5992 - val_loss: 0.8682
Epoch 8/15
96/96 -
                   al_accuracy: 0.6347 - val_loss: 0.8606
Epoch 9/15
                  20s 118ms/step - accuracy: 0.6180 - loss: 0.8579 - v
96/96 ----
al_accuracy: 0.6307 - val_loss: 0.8595
Epoch 10/15
            20s 109ms/step - accuracy: 0.6278 - loss: 0.8614 - v
96/96 -----
al accuracy: 0.6321 - val loss: 0.8450
Epoch 11/15
                  21s 116ms/step - accuracy: 0.6185 - loss: 0.8539 - v
al_accuracy: 0.6347 - val_loss: 0.8474
Epoch 12/15
               12s 122ms/step - accuracy: 0.6050 - loss: 0.8645 - v
al_accuracy: 0.6321 - val_loss: 0.8441
Epoch 13/15
                     - 20s 122ms/step - accuracy: 0.6290 - loss: 0.8497 - v
96/96 -
al_accuracy: 0.6307 - val_loss: 0.8434
Epoch 14/15
96/96 -
                   --- 20s 121ms/step - accuracy: 0.6312 - loss: 0.8406 - v
al_accuracy: 0.6242 - val_loss: 0.8587
Epoch 15/15
96/96 -----
              ______ 20s 116ms/step - accuracy: 0.6293 - loss: 0.8447 - v
al_accuracy: 0.6202 - val_loss: 0.8543
```

```
Epoch 1/20
                      - 12s 123ms/step - accuracy: 0.6149 - loss: 0.8656 - v
96/96 -
al accuracy: 0.6413 - val loss: 0.8408
Epoch 2/20
96/96 ----
                  ----- 19s 102ms/step - accuracy: 0.6395 - loss: 0.8400 - v
al_accuracy: 0.6307 - val_loss: 0.8490
Epoch 3/20
96/96 -
                   al_accuracy: 0.6229 - val_loss: 0.8498
Epoch 4/20
                      - 21s 123ms/step - accuracy: 0.6473 - loss: 0.8268 - v
96/96 -
al_accuracy: 0.6176 - val_loss: 0.8490
```

The model is showing gradual improvement, but the validation accuracy is still hovering around 63-65%, which is relatively low.

#### **Key Observations**

Accuracy Improvement

```
Epoch 15: Train = 61.4%, Val = 63.2%
```

Epoch 20: Train = 64.5%, Val = 65.0%

Loss Fluctuation

The loss is not consistently decreasing, which might indicate overfitting or learning inefficiency.

 Some epochs improve accuracy, but the loss increases, meaning the model is struggling to generalize well.

Reducing the learning rate dynamically when the model stops improving.

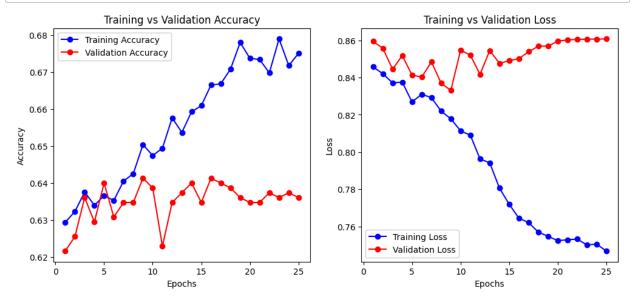
```
Epoch 1/25
96/96 -----
            al_accuracy: 0.6216 - val_loss: 0.8594 - learning_rate: 0.0010
al_accuracy: 0.6255 - val_loss: 0.8557 - learning_rate: 0.0010
Epoch 3/25
                 96/96 ----
al_accuracy: 0.6360 - val_loss: 0.8445 - learning_rate: 0.0010
Epoch 4/25
                 96/96 -
al_accuracy: 0.6294 - val_loss: 0.8518 - learning_rate: 0.0010
Epoch 5/25
96/96 -
              19s 106ms/step - accuracy: 0.6583 - loss: 0.7987 - v
al_accuracy: 0.6399 - val_loss: 0.8414 - learning rate: 0.0010
Epoch 6/25
96/96 -
             22s 122ms/step - accuracy: 0.6325 - loss: 0.8419 - v
al accuracy: 0.6307 - val loss: 0.8402 - learning rate: 0.0010
al_accuracy: 0.6347 - val_loss: 0.8485 - learning_rate: 0.0010
Epoch 8/25
96/96 — 12s 122ms/step - accuracy: 0.6556 - loss: 0.7963 - v
al_accuracy: 0.6347 - val_loss: 0.8369 - learning_rate: 0.0010
Epoch 9/25
            21s 124ms/step - accuracy: 0.6637 - loss: 0.8145 - v
al accuracy: 0.6413 - val loss: 0.8331 - learning rate: 0.0010
Epoch 10/25
             20s 115ms/step - accuracy: 0.6458 - loss: 0.8131 - v
al_accuracy: 0.6386 - val_loss: 0.8547 - learning_rate: 0.0010
Epoch 11/25
                ---- 0s 109ms/step - accuracy: 0.6509 - loss: 0.7940
95/96 ---
Epoch 11: ReduceLROnPlateau reducing learning rate to 0.0005000000237487257.
96/96 12s 122ms/step - accuracy: 0.6508 - loss: 0.7943 - v
al_accuracy: 0.6229 - val_loss: 0.8520 - learning_rate: 0.0010
Epoch 12/25
                 ---- 20s 116ms/step - accuracy: 0.6421 - loss: 0.8264 - v
96/96 -
al_accuracy: 0.6347 - val_loss: 0.8418 - learning_rate: 5.0000e-04
Epoch 13/25
96/96 ---
                Os 93ms/step - accuracy: 0.6669 - loss: 0.7878
Epoch 13: ReduceLROnPlateau reducing learning rate to 0.0002500000118743628.
96/96 10s 107ms/step - accuracy: 0.6668 - loss: 0.7878 - v
al_accuracy: 0.6373 - val_loss: 0.8545 - learning_rate: 5.0000e-04
Epoch 14/25
96/96 -
              al_accuracy: 0.6399 - val_loss: 0.8476 - learning_rate: 2.5000e-04
Epoch 15/25
95/96 — Os 109ms/step - accuracy: 0.6836 - loss: 0.7435
Epoch 15: ReduceLROnPlateau reducing learning rate to 0.0001250000059371814.
        al accuracy: 0.6347 - val loss: 0.8490 - learning rate: 2.5000e-04
Epoch 16/25
96/96 20s 116ms/step - accuracy: 0.6645 - loss: 0.7680 - v
al accuracy: 0.6413 - val loss: 0.8501 - learning rate: 1.2500e-04
Epoch 17/25
95/96 Os 113ms/step - accuracy: 0.6626 - loss: 0.7664
Epoch 17: ReduceLROnPlateau reducing learning rate to 6.25000029685907e-05.
```

```
23s 141ms/step - accuracy: 0.6627 - loss: 0.7663 - v
       96/96 -----
       al accuracy: 0.6399 - val loss: 0.8539 - learning rate: 1.2500e-04
       Epoch 18/25
       96/96 -
                       al accuracy: 0.6386 - val loss: 0.8568 - learning rate: 6.2500e-05
       Epoch 19/25
       95/96 -----
                      Os 109ms/step - accuracy: 0.6767 - loss: 0.7539
       Epoch 19: ReduceLROnPlateau reducing learning rate to 3.125000148429535e-05.
       96/96 — 11s 115ms/step - accuracy: 0.6767 - loss: 0.7540 - v
       al accuracy: 0.6360 - val loss: 0.8569 - learning rate: 6.2500e-05
       Epoch 20/25
                   96/96 -----
       al accuracy: 0.6347 - val loss: 0.8595 - learning rate: 3.1250e-05
       Epoch 21/25
       95/96 -----
                       Os 108ms/step - accuracy: 0.6511 - loss: 0.7787
       Epoch 21: ReduceLROnPlateau reducing learning rate to 1.5625000742147677e-05.
       96/96 20s 115ms/step - accuracy: 0.6516 - loss: 0.7782 - v
       al_accuracy: 0.6347 - val_loss: 0.8603 - learning_rate: 3.1250e-05
       Epoch 22/25
                          20s 116ms/step - accuracy: 0.6724 - loss: 0.7491 - v
       al_accuracy: 0.6373 - val_loss: 0.8604 - learning_rate: 1.5625e-05
       Epoch 23/25
       95/96 -
                           --- 0s 94ms/step - accuracy: 0.6775 - loss: 0.7420
       Epoch 23: ReduceLROnPlateau reducing learning rate to 7.812500371073838e-06.
                  al_accuracy: 0.6360 - val_loss: 0.8607 - learning_rate: 1.5625e-05
       Epoch 24/25
       96/96 -
                           ---- 11s 114ms/step - accuracy: 0.6594 - loss: 0.7625 - v
       al_accuracy: 0.6373 - val_loss: 0.8606 - learning_rate: 7.8125e-06
       Epoch 25/25
       95/96 -
                         Os 109ms/step - accuracy: 0.6716 - loss: 0.7642
       Epoch 25: ReduceLROnPlateau reducing learning rate to 3.906250185536919e-06.
       96/96 21s 116ms/step - accuracy: 0.6716 - loss: 0.7638 - v
       al_accuracy: 0.6360 - val_loss: 0.8608 - learning_rate: 7.8125e-06
In [ ]: | # Increase dropout to 0.5 to improve generalization.
       model = Sequential([
          Embedding(input_dim=vocab_size + 1, output_dim=100, weights=[embedding_matrix
          Bidirectional(LSTM(128, return_sequences=True)),
          Dropout(0.5),
          Bidirectional(LSTM(64)),
          Dropout(0.5),
          Dense(32, activation='relu'),
          Dense(3, activation='softmax')
       ])
```

## In [ ]: print(history.history) # Printing the performance history

{'accuracy': [0.6293131709098816, 0.6322708129882812, 0.6375287771224976, 0.633 9138746261597, 0.6365428566932678, 0.6352283954620361, 0.6404863595962524, 0.64 24580812454224, 0.6503450274467468, 0.6473874449729919, 0.6493591666221619, 0.6 575747728347778, 0.6536312699317932, 0.659217894077301, 0.6608610153198242, 0.6 664475798606873, 0.666776180267334, 0.6707196831703186, 0.6779493689537048, 0.6 736772656440735, 0.6733486652374268, 0.6697338223457336, 0.6789352893829346, 0. 6717055439949036, 0.67499178647995], 'loss': [0.8457260727882385, 0.84201991558 07495, 0.837175190448761, 0.8374945521354675, 0.826908528804779, 0.830992400646 2097, 0.829211413860321, 0.8219398260116577, 0.8178191781044006, 0.811369955539 7034, 0.809052050113678, 0.7963129281997681, 0.7941875457763672, 0.780619978904 7241, 0.7719882130622864, 0.7644610404968262, 0.7621281743049622, 0.75698471069 33594, 0.7547717094421387, 0.7523931264877319, 0.7529057264328003, 0.7532520294 189453, 0.7501385807991028, 0.7505497932434082, 0.7468212246894836], 'val\_accur acy': [0.6215506196022034, 0.6254927515983582, 0.6360052824020386, 0.6294349431 991577, 0.6399474143981934, 0.630748987197876, 0.6346911787986755, 0.6346911787 986755, 0.6412615180015564, 0.6386333703994751, 0.6228646636009216, 0.634691178 7986755, 0.6373193264007568, 0.6399474143981934, 0.6346911787986755, 0.64126151 80015564, 0.6399474143981934, 0.6386333703994751, 0.6360052824020386, 0.6346911 787986755, 0.6346911787986755, 0.6373193264007568, 0.6360052824020386, 0.637319 3264007568, 0.6360052824020386], 'val\_loss': [0.8594098687171936, 0.85574835538 86414, 0.8444656729698181, 0.851794421672821, 0.8413577675819397, 0.84020066261 2915, 0.848455548286438, 0.8369303345680237, 0.8330663442611694, 0.854691147804 2603, 0.8520349860191345, 0.841763436794281, 0.8544539213180542, 0.847642302513 1226, 0.84904545545578, 0.8501244187355042, 0.8538657426834106, 0.8568422198295 593, 0.8569023013114929, 0.8594765663146973, 0.86025470495224, 0.86041629314422 61, 0.8606506586074829, 0.8606154918670654, 0.8607726097106934], 'learning\_rat e': [0.0010000000474974513, 0.001000000474974513, 0.0010000000474974513, 0.001 0000000474974513, 0.0010000000474974513, 0.001000000474974513, 0.0010000000474 974513, 0.0010000000474974513, 0.0010000000474974513, 0.0010000000474974513, 0. 0010000000474974513, 0.0005000000237487257, 0.0005000000237487257, 0.0002500000 118743628, 0.0002500000118743628, 0.0001250000059371814, 0.0001250000059371814, 6.25000029685907e-05, 6.25000029685907e-05, 3.125000148429535e-05, 3.1250001484 29535e-05, 1.5625000742147677e-05, 1.5625000742147677e-05, 7.812500371073838e-0 6, 7.812500371073838e-06]}

```
In [ ]: # Plotting the history
        # Extract history data
        history_dict = history.history # Convert History object to dictionary
        # Function to plot training history
        def plot_training_history(history_dict):
            epochs = range(1, len(history_dict['accuracy']) + 1)
            # Plot Accuracy
            plt.figure(figsize=(12, 5))
            plt.subplot(1, 2, 1)
            plt.plot(epochs, history_dict['accuracy'], 'bo-', label='Training Accuracy')
            plt.plot(epochs, history_dict['val_accuracy'], 'ro-', label='Validation Accur
            plt.xlabel('Epochs')
            plt.ylabel('Accuracy')
            plt.title('Training vs Validation Accuracy')
            plt.legend()
            # Plot Loss
            plt.subplot(1, 2, 2)
            plt.plot(epochs, history_dict['loss'], 'bo-', label='Training Loss')
            plt.plot(epochs, history_dict['val_loss'], 'ro-', label='Validation Loss')
            plt.xlabel('Epochs')
            plt.ylabel('Loss')
            plt.title('Training vs Validation Loss')
            plt.legend()
            plt.show()
        # Call the function
        plot_training_history(history_dict)
```



# **LSTM Model Summary**

## **Model Training**

- Implemented an LSTM model for Apple tweet sentiment classification.
- Used TF-IDF vectorization for feature extraction.
- · Addressed class imbalance using SMOTE before training.
- Optimized the learning rate dynamically during training.

#### **Training Performance**

- The model was trained for 25 epochs.
- Final Training Accuracy: ~0.67
- Final Training Loss: ~0.75
- Accuracy showed gradual improvement, but the performance remained moderate.

#### **Validation Performance**

- Final Validation Accuracy: ~0.63
- Final Validation Loss: ~0.86
- · Validation accuracy fluctuated across epochs but did not improve significantly.

#### **Observations**

- The model shows signs of overfitting, as training accuracy is higher than validation accuracy.
- The loss decreased during training, but validation loss remained relatively high.
- The learning rate decay strategy was used, reducing from 0.001 to 7.81e-6 over epochs.

#### 3. CNN Model

```
In [ ]: # Preparing the data
                             max words = 10000 # Maximum number of unique words
                             max len = 100 # Maximum sequence Length
                             # Tokenize text
                             tokenizer = Tokenizer(num words=max words, oov token="<00V>")
                             tokenizer.fit_on_texts(df['cleaned_text']) # Assuming "cleaned_text" is your col
                             X = tokenizer.texts_to_sequences(df['cleaned_text'])
                             X = pad sequences(X, maxlen=max_len, padding='post') # Pad sequences
                             # Convert Labels (Sentiment) to Categorical
                             label_mapping = \{1: 0, 3: 1, 5: 2\} # Map 1 \rightarrow Negative, 3 \rightarrow Neutral, 5 \rightarrow Positive
                             y = df['sentiment'].map(label_mapping)
                             y = to_categorical(y, num_classes=3) # Convert to one-hot encoding
                             # Splitting the data
                             X_train, X_val, y_train, y_val = train_test_split(X, y, test_size=0.2, random_statest_split(X, y, test_size=0.2, r
                              # Define the CNN Model
                              cnn model = Sequential([
                                            Embedding(input_dim=max_words, output_dim=128, input_length=max_len), # Word
                                            Conv1D(128, 5, activation='relu'), # Convolutional Layer
                                            MaxPooling1D(pool_size=2), # Max Pooling
                                            Dropout(0.3), # Dropout for regularization
                                            Flatten(), # Flatten before passing to Dense Layers
                                           Dense(64, activation='relu'), # Fully Connected Layer
                                           Dropout(0.3),
                                           Dense(3, activation='softmax') # Output Layer for multi-class classification
                              ])
                              # Compile the Model
                              cnn_model.compile(optimizer='adam', loss='categorical_crossentropy', metrics=['adam', loss=
                              # Train the Model
                             history cnn = cnn model.fit(
                                           X_train, y_train,
                                           epochs=25,
                                           batch_size=32,
                                           validation_data=(X_val, y_val),
                                           verbose=1
                              )
                              # Evaluate Model
                             loss, acc = cnn_model.evaluate(X_val, y_val)
                              print(f"Validation Accuracy: {acc:.4f}")
```

```
Epoch 1/25
96/96 -----
                 ------ 9s 74ms/step - accuracy: 0.5406 - loss: 0.9401 - val
_accuracy: 0.6689 - val_loss: 0.7967
Epoch 2/25

96/96 ———— 9s 60ms/step - accuracy: 0.7510 - loss: 0.6535 - val
_accuracy: 0.7162 - val_loss: 0.6907
Epoch 3/25
96/96 -----
                   10s 60ms/step - accuracy: 0.8318 - loss: 0.4259 - va
l_accuracy: 0.7319 - val_loss: 0.7307
Epoch 4/25
96/96 -
                     - 10s 60ms/step - accuracy: 0.8965 - loss: 0.2894 - va
1_accuracy: 0.7332 - val_loss: 0.8495
Epoch 5/25
96/96 -
                 ----- 7s 73ms/step - accuracy: 0.9278 - loss: 0.2074 - val
_accuracy: 0.7451 - val_loss: 0.9205
Epoch 6/25
             6s 64ms/step - accuracy: 0.9389 - loss: 0.1751 - val
96/96 -
_accuracy: 0.7359 - val_loss: 1.0091
Epoch 7/25

96/96 — 7s 73ms/step - accuracy: 0.9468 - loss: 0.1467 - val
_accuracy: 0.7346 - val_loss: 1.0822
Epoch 8/25
                 9s 60ms/step - accuracy: 0.9497 - loss: 0.1342 - val
96/96 -----
_accuracy: 0.7227 - val_loss: 1.0725
Epoch 9/25
                  10s 60ms/step - accuracy: 0.9543 - loss: 0.1172 - va
l accuracy: 0.7293 - val loss: 1.1735
Epoch 10/25
               10s 60ms/step - accuracy: 0.9534 - loss: 0.1231 - va
l_accuracy: 0.7385 - val_loss: 1.2040
Epoch 11/25
                  11s 70ms/step - accuracy: 0.9506 - loss: 0.1212 - va
96/96 ----
l_accuracy: 0.7319 - val_loss: 1.3409
Epoch 12/25
              11s 76ms/step - accuracy: 0.9547 - loss: 0.1180 - va
96/96 -----
l_accuracy: 0.7293 - val_loss: 1.4038
Epoch 13/25
96/96 6s 60ms/step - accuracy: 0.9591 - loss: 0.1074 - val
accuracy: 0.7306 - val loss: 1.3849
Epoch 14/25
            7s 72ms/step - accuracy: 0.9632 - loss: 0.1018 - val
accuracy: 0.7306 - val loss: 1.3847
Epoch 15/25
                 10s 68ms/step - accuracy: 0.9631 - loss: 0.0974 - va
l_accuracy: 0.7254 - val_loss: 1.6060
Epoch 16/25
96/96 ----
                  10s 63ms/step - accuracy: 0.9638 - loss: 0.0943 - va
l_accuracy: 0.7346 - val_loss: 1.5108
Epoch 17/25
96/96 -
                 10s 63ms/step - accuracy: 0.9537 - loss: 0.1091 - va
l accuracy: 0.7214 - val loss: 1.6965
Epoch 18/25

96/96 ———— 10s 61ms/step - accuracy: 0.9520 - loss: 0.1096 - va
l accuracy: 0.7240 - val loss: 1.5998
l_accuracy: 0.7319 - val_loss: 1.6420
```

```
Epoch 20/25
96/96 -
                           6s 64ms/step - accuracy: 0.9593 - loss: 0.1022 - val
_accuracy: 0.7267 - val_loss: 1.5969
Epoch 21/25
96/96 -
                          - 10s 64ms/step - accuracy: 0.9605 - loss: 0.0950 - va
l_accuracy: 0.7346 - val_loss: 1.8007
Epoch 22/25
96/96
                         - 10s 61ms/step - accuracy: 0.9674 - loss: 0.0883 - va
1_accuracy: 0.7346 - val_loss: 1.8595
Epoch 23/25
96/96 -
                        - 10s 61ms/step - accuracy: 0.9579 - loss: 0.0940 - va
l_accuracy: 0.7332 - val_loss: 1.9132
Epoch 24/25
96/96 -
                         - 11s 73ms/step - accuracy: 0.9611 - loss: 0.0961 - va
l_accuracy: 0.7254 - val_loss: 1.9048
Epoch 25/25
96/96 -
                         - 6s 65ms/step - accuracy: 0.9633 - loss: 0.0934 - val
_accuracy: 0.7254 - val_loss: 1.8620
                         - 0s 14ms/step - accuracy: 0.7297 - loss: 1.9195
24/24 -
Validation Accuracy: 0.7254
```

### 1. Training Performance:

The model reached 96.5% training accuracy by the final epoch.

However, the training loss kept decreasing, which suggests overfitting.

#### 2. alidation Performance:

The best validation accuracy was ~73.5% in early epochs, but it later dropped to ~70%.

The validation loss continuously increased, meaning the model is not generalizing well.

### 3. Overfitting Signs:

Training accuracy is very high (96.5%), while validation accuracy is stagnant (70%).

Validation loss keeps increasing, which means the model is learning training data too well but failing to generalize.

```
In [ ]: tokenizer = Tokenizer(num_words=5000) # Set vocab size
tokenizer.fit_on_texts(df['cleaned_text']) # Ensure this matches your dataset

In [ ]: # Clip values to avoid out-of-bounds errors
    X_train = np.clip(X_train, 0, vocab_size - 1)
    X_val = np.clip(X_val, 0, vocab_size - 1)
    X_test = np.clip(X_test, 0, vocab_size - 1)
```

```
In [ ]: # Define the CNN model
        cnn model = Sequential([
            Embedding(input_dim=vocab_size, output_dim=embedding_dim, input_length=max_le
            # 1st Conv1D layer with L2 regularization
            Conv1D(filters=128, kernel_size=3, activation='relu', kernel_regularizer=12(
            BatchNormalization(),
            MaxPooling1D(pool_size=2),
            Dropout(0.5),
            # 2nd Conv1D Layer
            Conv1D(filters=64, kernel_size=3, activation='relu', kernel_regularizer=12(0.
            BatchNormalization(),
            MaxPooling1D(pool_size=2),
            Dropout(0.5),
            # Global pooling to reduce dimensions
            GlobalAveragePooling1D(),
            # Fully connected layer
            Dense(64, activation='relu', kernel_regularizer=12(0.01)),
            Dropout(0.5),
            # Output layer (3 classes: 1, 3, 5)
            Dense(3, activation='softmax')
        ])
        # Compile the model
        cnn_model.compile(optimizer=tf.keras.optimizers.Adam(learning_rate=0.0005),
                          loss='categorical_crossentropy',
                          metrics=['accuracy'])
        # Train the model
        history_cnn = cnn_model.fit(
            X_train, y_train,
            epochs=25,
            batch_size=32,
            validation_data=(X_val, y_val),
            verbose=1
        # Evaluate on test set
        test loss, test acc = cnn model.evaluate(X test, y test)
        print(f"Test Accuracy: {test_acc:.4f}")
```

```
Epoch 1/25
96/96 ----
                 9s 57ms/step - accuracy: 0.4487 - loss: 3.4930 - val
_accuracy: 0.5637 - val_loss: 3.0211
Epoch 2/25

96/96 ———— 4s 43ms/step - accuracy: 0.5982 - loss: 2.7414 - val
_accuracy: 0.5637 - val_loss: 2.5396
Epoch 3/25
                     - 4s 43ms/step - accuracy: 0.6571 - loss: 2.2066 - val
96/96 ----
_accuracy: 0.6071 - val_loss: 2.1703
Epoch 4/25
96/96 -
                     -- 5s 56ms/step - accuracy: 0.7555 - loss: 1.7296 - val
_accuracy: 0.5940 - val_loss: 1.8669
Epoch 5/25
96/96 -
                  4s 43ms/step - accuracy: 0.7922 - loss: 1.3810 - val
_accuracy: 0.6150 - val_loss: 1.6182
Epoch 6/25
              ________ 5s 43ms/step - accuracy: 0.8112 - loss: 1.1282 - val
96/96 -
_accuracy: 0.6965 - val_loss: 1.3479
Epoch 7/25

96/96 — 5s 56ms/step - accuracy: 0.8453 - loss: 0.9305 - val
_accuracy: 0.3298 - val_loss: 1.4656
Epoch 8/25
                 9s 47ms/step - accuracy: 0.8795 - loss: 0.7636 - val
96/96 -----
_accuracy: 0.5177 - val_loss: 1.3460
Epoch 9/25
                  ----- 5s 51ms/step - accuracy: 0.9029 - loss: 0.6456 - val
_accuracy: 0.1616 - val_loss: 2.5602
Epoch 10/25
                 4s 43ms/step - accuracy: 0.9149 - loss: 0.5706 - val
96/96 -
_accuracy: 0.6294 - val_loss: 1.1279
Epoch 11/25
                  96/96 ----
_accuracy: 0.7254 - val_loss: 0.9494
_accuracy: 0.3127 - val_loss: 9.6793
Epoch 13/25

96/96 ———— 10s 95ms/step - accuracy: 0.9284 - loss: 0.4232 - va
l accuracy: 0.1643 - val loss: 3.3498
Epoch 14/25
           9s 94ms/step - accuracy: 0.9274 - loss: 0.4026 - val
accuracy: 0.7319 - val loss: 0.9923
Epoch 15/25
                 ----- 6s 61ms/step - accuracy: 0.9358 - loss: 0.3573 - val
_accuracy: 0.6294 - val_loss: 1.1021
Epoch 16/25
96/96 ---
                 5s 57ms/step - accuracy: 0.9336 - loss: 0.3411 - val
_accuracy: 0.1353 - val_loss: 5.2375
Epoch 17/25
96/96 -
                 9s 48ms/step - accuracy: 0.9368 - loss: 0.3349 - val
accuracy: 0.5795 - val loss: 3.3658
Epoch 18/25
96/96 5s 48ms/step - accuracy: 0.9487 - loss: 0.2887 - val
_accuracy: 0.3127 - val_loss: 5.4320
Epoch 19/25
                5s 42ms/step - accuracy: 0.9395 - loss: 0.3002 - val
96/96 -----
_accuracy: 0.6965 - val_loss: 1.6059
```

```
Epoch 20/25
96/96 ----
                      — 6s 57ms/step - accuracy: 0.9385 - loss: 0.3187 - val
_accuracy: 0.6426 - val_loss: 0.9638
Epoch 21/25
96/96 -
                       - 9s 46ms/step - accuracy: 0.9382 - loss: 0.3006 - val
_accuracy: 0.6465 - val_loss: 2.0200
Epoch 22/25
                       - 5s 53ms/step - accuracy: 0.9429 - loss: 0.2966 - val
_accuracy: 0.7188 - val_loss: 1.1243
Epoch 23/25
96/96 -
                    l_accuracy: 0.6281 - val_loss: 1.7196
Epoch 24/25
96/96 -
                      — 9s 42ms/step - accuracy: 0.9486 - loss: 0.2694 - val
_accuracy: 0.3679 - val_loss: 2.0400
Epoch 25/25
96/96 -
                   5s 56ms/step - accuracy: 0.9435 - loss: 0.2687 - val
_accuracy: 0.6873 - val_loss: 1.2275
                      - 0s 5ms/step - accuracy: 0.9135 - loss: 1.2826
24/24 -
Test Accuracy: 0.9080
```

## From the epoch history:

- After around epoch 6, val accuracy gets worse despite train accuracy improving.
- Val loss spikes above 4 or 5, even when train loss is very low.
- Val accuracy randomly jumps or drops, indicating unstable generalization.

```
In [ ]: # Flatten the input
X_train = X_train.reshape((X_train.shape[0], X_train.shape[1]))
X_val = X_val.reshape((X_val.shape[0], X_val.shape[1]))
X_test = X_test.reshape((X_test.shape[0], X_test.shape[1]))
```

```
# Define the improved CNN model
In [ ]:
                       cnn_model = Sequential([
                                  Embedding(input_dim=vocab_size, output_dim=embedding_dim, input_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_length=max_le
                                  # 1st Conv1D block
                                 Conv1D(filters=64, kernel_size=3, activation='relu', padding='same', kernel_r
                                  BatchNormalization(),
                                  MaxPooling1D(pool_size=2),
                                  Dropout(0.4),
                                  # 2nd Conv1D block
                                  Conv1D(filters=32, kernel_size=3, activation='relu', padding='same', kernel_r
                                  BatchNormalization(),
                                 MaxPooling1D(pool_size=2),
                                  Dropout(0.4),
                                  # Global pooling
                                 GlobalAveragePooling1D(),
                                  # Fully connected layer
                                 Dense(32, activation='relu', kernel_regularizer=12(0.001)),
                                 Dropout(0.4),
                                  # Output Layer
                                 Dense(3, activation='softmax')
                       ])
                       # Compile the model
                       cnn model.compile(
                                 optimizer=tf.keras.optimizers.Adam(learning_rate=0.001),
                                  loss='categorical_crossentropy',
                                 metrics=['accuracy']
                       )
                       # Callbacks to prevent overfitting
                       early_stop = EarlyStopping(
                                 monitor='val_loss',
                                 patience=4,
                                  restore_best_weights=True
                       )
                       reduce_lr = ReduceLROnPlateau(
                                 monitor='val_loss',
                                 factor=0.5,
                                 patience=2,
                                 verbose=1
                       # Train the model
                       history_cnn = cnn_model.fit(
                                 X_train, y_train,
                                 epochs=30,
                                 batch_size=32,
                                 validation_data=(X_val, y_val),
                                  callbacks=[early_stop, reduce_lr],
                                  verbose=1
```

```
# Evaluate on test data
test_loss, test_acc = cnn_model.evaluate(X_test, y_test, verbose=1)
print(f"Test Accuracy: {test_acc:.4f}")
```

```
Epoch 1/30
96/96 -
                    ----- 8s 40ms/step - accuracy: 0.4913 - loss: 1.1725 - val
_accuracy: 0.5637 - val_loss: 1.1632 - learning_rate: 0.0010
Epoch 2/30
96/96 -
                    4s 28ms/step - accuracy: 0.6538 - loss: 0.9688 - val
_accuracy: 0.5637 - val_loss: 1.1780 - learning_rate: 0.0010
Epoch 3/30
95/96 -
                      — 0s 35ms/step - accuracy: 0.7784 - loss: 0.7638
Epoch 3: ReduceLROnPlateau reducing learning rate to 0.0005000000237487257.
96/96 4s 37ms/step - accuracy: 0.7783 - loss: 0.7636 - val
_accuracy: 0.4100 - val_loss: 1.2276 - learning_rate: 0.0010
Epoch 4/30
                    4s 31ms/step - accuracy: 0.8204 - loss: 0.6086 - val
96/96 -
_accuracy: 0.6859 - val_loss: 0.9942 - learning_rate: 5.0000e-04
Epoch 5/30
96/96 -
                  ----- 3s 29ms/step - accuracy: 0.8652 - loss: 0.5055 - val
_accuracy: 0.6465 - val_loss: 1.0511 - learning_rate: 5.0000e-04
Epoch 6/30
96/96 — 5s 28ms/step - accuracy: 0.8939 - loss: 0.4607 - val
_accuracy: 0.6702 - val_loss: 0.9250 - learning_rate: 5.0000e-04
Epoch 7/30
                  4s 39ms/step - accuracy: 0.9029 - loss: 0.4084 - val
_accuracy: 0.6544 - val_loss: 1.3048 - learning_rate: 5.0000e-04
Epoch 8/30
                   ----- 4s 28ms/step - accuracy: 0.8984 - loss: 0.4051 - val
_accuracy: 0.6965 - val_loss: 0.8994 - learning_rate: 5.0000e-04
Epoch 9/30
                    ---- 5s 27ms/step - accuracy: 0.9246 - loss: 0.3588 - val
96/96 -
_accuracy: 0.5401 - val_loss: 1.1528 - learning_rate: 5.0000e-04
Epoch 10/30
95/96 -
                Os 38ms/step - accuracy: 0.9304 - loss: 0.3288
Epoch 10: ReduceLROnPlateau reducing learning rate to 0.0002500000118743628.
                4s 41ms/step - accuracy: 0.9303 - loss: 0.3289 - val
accuracy: 0.7070 - val loss: 0.9606 - learning rate: 5.0000e-04
Epoch 11/30
96/96 -
                  ----- 3s 27ms/step - accuracy: 0.9372 - loss: 0.3157 - val
accuracy: 0.7254 - val loss: 0.9992 - learning rate: 2.5000e-04
Epoch 12/30
95/96 -----
                 Os 25ms/step - accuracy: 0.9386 - loss: 0.3129
Epoch 12: ReduceLROnPlateau reducing learning rate to 0.0001250000059371814.
                       - 5s 28ms/step - accuracy: 0.9385 - loss: 0.3130 - val
_accuracy: 0.5177 - val_loss: 1.2798 - learning_rate: 2.5000e-04
                 1s 7ms/step - accuracy: 0.9018 - loss: 0.9139
24/24 -
Test Accuracy: 0.8988
```

```
In [ ]: # Ensure vocab size matches the Word2Vec vocabulary size
        vocab_size = len(word_index) + 1 # +1 for padding index
        # Define learning rate schedule
        lr_schedule = ExponentialDecay(
            initial_learning_rate=0.001,
            decay_steps=5000,
            decay_rate=0.9,
            staircase=True
        )
        # Build the CNN model with Word2Vec embeddings
        cnn_model = Sequential([
            Embedding(input_dim=vocab_size, output_dim=embedding_dim,
                      weights=[embedding_matrix], input_length=max_length, trainable=Fals
            # 1st Conv1D block
            Conv1D(filters=64, kernel_size=5, activation='relu', padding='same', kernel_r
            BatchNormalization(),
            MaxPooling1D(pool_size=2),
            Dropout(0.3),
            # 2nd Conv1D block
            Conv1D(filters=32, kernel_size=5, activation='relu', padding='same', kernel_i
            BatchNormalization(),
            MaxPooling1D(pool_size=2),
            Dropout(0.3),
            # Global pooling
            GlobalAveragePooling1D(),
            # Fully connected layers
            Dense(64, activation='relu', kernel_regularizer=12(0.001)),
            Dropout(0.3),
            Dense(32, activation='relu', kernel_regularizer=12(0.001)),
            Dropout(0.3),
            # Output Layer
            Dense(3, activation='softmax')
        ])
        # Compile the model
        cnn_model.compile(
            optimizer=tf.keras.optimizers.Adam(learning_rate=lr_schedule),
            loss='categorical crossentropy',
            metrics=['accuracy']
        )
        # Callbacks
        early_stop = EarlyStopping(
            monitor='val loss',
            patience=5,
            restore_best_weights=True
        )
        # Train the model
        history_cnn = cnn_model.fit(
```

```
X_train, y_train,
    epochs=30,
    batch_size=32,
    validation_data=(X_val, y_val),
    callbacks=[early_stop],
    verbose=1
)

# Evaluate the model
test_loss, test_acc = cnn_model.evaluate(X_test, y_test, verbose=1)
print(f"Test Accuracy: {test_acc:.4f}")
```

```
Epoch 1/30
96/96 ----
                  ——— 10s 34ms/step - accuracy: 0.4945 - loss: 1.1955 - va
l accuracy: 0.5637 - val loss: 1.2132
_accuracy: 0.5637 - val_loss: 1.1607
Epoch 3/30
96/96 ----
                     — 3s 33ms/step - accuracy: 0.5752 - loss: 1.0530 - val
_accuracy: 0.5637 - val_loss: 1.1190
Epoch 4/30
96/96 -
                     — 4s 36ms/step - accuracy: 0.5648 - loss: 1.0423 - val
_accuracy: 0.4849 - val_loss: 1.0889
Epoch 5/30
96/96 -
                 ---- 3s 28ms/step - accuracy: 0.6028 - loss: 0.9901 - val
_accuracy: 0.5782 - val_loss: 1.0447
Epoch 6/30
96/96 -
                3s 29ms/step - accuracy: 0.5827 - loss: 1.0007 - val
_accuracy: 0.5874 - val_loss: 0.9969
_accuracy: 0.5821 - val_loss: 0.9831
Epoch 8/30
                3s 28ms/step - accuracy: 0.5878 - loss: 0.9669 - val
96/96 -----
_accuracy: 0.5769 - val_loss: 0.9849
Epoch 9/30
                 ----- 5s 29ms/step - accuracy: 0.6013 - loss: 0.9604 - val
accuracy: 0.5887 - val loss: 0.9669
Epoch 10/30
                4s 38ms/step - accuracy: 0.5972 - loss: 0.9497 - val
96/96 -
_accuracy: 0.6084 - val_loss: 0.9604
Epoch 11/30
96/96 ---
                  3s 31ms/step - accuracy: 0.6032 - loss: 0.9380 - val
_accuracy: 0.6071 - val_loss: 0.9570
Epoch 12/30
96/96 ----
                3s 29ms/step - accuracy: 0.6007 - loss: 0.9434 - val
_accuracy: 0.6005 - val_loss: 0.9494
Epoch 13/30
96/96 3s 28ms/step - accuracy: 0.5882 - loss: 0.9519 - val
accuracy: 0.6032 - val loss: 0.9398
Epoch 14/30
            ————— 6s 41ms/step - accuracy: 0.6062 - loss: 0.9227 - val
_accuracy: 0.5887 - val_loss: 0.9503
Epoch 15/30
                 ------ 3s 29ms/step - accuracy: 0.5940 - loss: 0.9262 - val
_accuracy: 0.6018 - val_loss: 0.9341
Epoch 16/30
96/96 ---
                 ----- 5s 29ms/step - accuracy: 0.6234 - loss: 0.9142 - val
_accuracy: 0.6084 - val_loss: 0.9375
Epoch 17/30
96/96 -
                 ------ 5s 31ms/step - accuracy: 0.6061 - loss: 0.9225 - val
accuracy: 0.5966 - val loss: 0.9318
Epoch 18/30
96/96 Ss 29ms/step - accuracy: 0.6224 - loss: 0.9043 - val
_accuracy: 0.6084 - val_loss: 0.9249
Epoch 19/30
            6s 42ms/step - accuracy: 0.6140 - loss: 0.9130 - val
96/96 -----
_accuracy: 0.6255 - val_loss: 0.9225
```

```
Epoch 20/30
96/96 -----
                     ---- 3s 29ms/step - accuracy: 0.6139 - loss: 0.9126 - val
_accuracy: 0.6084 - val_loss: 0.9278
Epoch 21/30
                         - 3s 28ms/step - accuracy: 0.6250 - loss: 0.8989 - val
96/96 -
_accuracy: 0.5848 - val_loss: 0.9424
Epoch 22/30
                        - 6s 36ms/step - accuracy: 0.6224 - loss: 0.9009 - val
_accuracy: 0.5690 - val_loss: 0.9727
Epoch 23/30
96/96 -
                     ----- 4s 29ms/step - accuracy: 0.6115 - loss: 0.9132 - val
_accuracy: 0.5861 - val_loss: 0.9432
Epoch 24/30
96/96 -
                     ---- 4s 37ms/step - accuracy: 0.6203 - loss: 0.9167 - val
_accuracy: 0.6163 - val_loss: 0.9193
Epoch 25/30
               3s 29ms/step - accuracy: 0.6335 - loss: 0.8879 - val
96/96 -----
_accuracy: 0.6058 - val_loss: 0.9282
Epoch 26/30
96/96 ----
                        — 4s 40ms/step - accuracy: 0.6023 - loss: 0.8937 - val
_accuracy: 0.6124 - val_loss: 0.9181
Epoch 27/30
96/96 -
                        4s 28ms/step - accuracy: 0.6166 - loss: 0.8917 - val
_accuracy: 0.6045 - val_loss: 0.9156
Epoch 28/30
96/96 -
                     ----- 3s 29ms/step - accuracy: 0.6205 - loss: 0.8841 - val
_accuracy: 0.5821 - val_loss: 0.9263
Epoch 29/30
96/96 -
                    ----- 6s 40ms/step - accuracy: 0.6340 - loss: 0.8872 - val
_accuracy: 0.5940 - val_loss: 0.9227
Epoch 30/30
                   ----- 3s 30ms/step - accuracy: 0.6312 - loss: 0.8794 - val
96/96 -----
_accuracy: 0.6176 - val_loss: 0.9254
                         - 0s 5ms/step - accuracy: 0.6072 - loss: 1.4743
Test Accuracy: 0.6045
```

```
# Allow the embeddings to be fine-tuned
In [ ]:
        cnn_model = Sequential([
            Embedding(input_dim=vocab_size, output_dim=embedding_dim,
                      weights=[embedding matrix], input length=max length, trainable=Tru€
            # 1st Conv1D block
            Conv1D(filters=128, kernel_size=7, activation='relu', padding='same'),
            BatchNormalization(),
            MaxPooling1D(pool_size=2),
            Dropout(0.4),
            # 2nd Conv1D block
            Conv1D(filters=64, kernel size=5, activation='relu', padding='same'),
            BatchNormalization(),
            MaxPooling1D(pool_size=2),
            Dropout(0.3),
            # 3rd Conv1D block (new)
            Conv1D(filters=32, kernel_size=3, activation='relu', padding='same'),
            BatchNormalization(),
            MaxPooling1D(pool_size=2),
            Dropout(0.3),
            # Global pooling
            GlobalAveragePooling1D(),
            # Fully connected layers
            Dense(128, activation='relu', kernel_regularizer=12(0.001)),
            Dropout(0.3),
            Dense(64, activation='relu', kernel_regularizer=12(0.001)),
            Dropout(0.3),
            # Output Layer
            Dense(3, activation='softmax')
        ])
        # Compile model
        cnn_model.compile(
            optimizer=tf.keras.optimizers.Adam(learning rate=0.001),
            loss='categorical_crossentropy',
            metrics=['accuracy']
        )
        # Callbacks
        early stop = EarlyStopping(
            monitor='val_loss',
            patience=5,
            restore_best_weights=True
        )
        # Train with class weights
        history_cnn = cnn_model.fit(
            X_train, y_train,
            epochs=30,
            batch_size=32,
            validation_data=(X_val, y_val),
            callbacks=[early_stop],
```

```
verbose=1
)

# Evaluate the model
test_loss, test_acc = cnn_model.evaluate(X_test, y_test, verbose=1)
print(f"Test Accuracy: {test_acc:.4f}")
```

```
Epoch 1/30
96/96 19s 84ms/step - accuracy: 0.5619 - loss: 1.0773 - va
l_accuracy: 0.5637 - val_loss: 1.0920
Epoch 2/30
                  9s 91ms/step - accuracy: 0.5572 - loss: 1.0423 - val
96/96 -
_accuracy: 0.5637 - val_loss: 1.0634
Epoch 3/30
                   7s 77ms/step - accuracy: 0.5889 - loss: 0.9753 - val
_accuracy: 0.3561 - val_loss: 1.1002
Epoch 4/30
                   8s 87ms/step - accuracy: 0.6620 - loss: 0.9077 - val
96/96 -
_accuracy: 0.3640 - val_loss: 1.1500
Epoch 5/30
96/96 -
                  ----- 9s 90ms/step - accuracy: 0.7777 - loss: 0.6937 - val
_accuracy: 0.5007 - val_loss: 1.1651
Epoch 6/30
           7s 77ms/step - accuracy: 0.8233 - loss: 0.5758 - val
96/96 ----
_accuracy: 0.7043 - val_loss: 0.8637
Epoch 7/30
                  10s 79ms/step - accuracy: 0.8204 - loss: 0.5137 - va
l_accuracy: 0.4941 - val_loss: 1.5666
Epoch 8/30
                   8s 88ms/step - accuracy: 0.8606 - loss: 0.4218 - val
96/96 -
_accuracy: 0.6610 - val_loss: 1.2806
Epoch 9/30
                   10s 87ms/step - accuracy: 0.8663 - loss: 0.4127 - va
96/96 -
l_accuracy: 0.6255 - val_loss: 1.8420
Epoch 10/30
96/96 -
                  ----- 9s 77ms/step - accuracy: 0.8903 - loss: 0.3678 - val
_accuracy: 0.6965 - val_loss: 1.1956
Epoch 11/30
                8s 88ms/step - accuracy: 0.9174 - loss: 0.3120 - val
96/96 ----
_accuracy: 0.6505 - val_loss: 1.1924
                      - 1s 6ms/step - accuracy: 0.8134 - loss: 0.9866
24/24 -
Test Accuracy: 0.8095
```

In [ ]: print(history\_cnn.history) # For performance history

{'accuracy': [0.568189263343811, 0.5695037841796875, 0.5833059549331665, 0.6802 497506141663, 0.7653631567955017, 0.8156424760818481, 0.8304305076599121, 0.852 7768850326538, 0.8777522444725037, 0.8899112939834595, 0.9069996476173401], 'loss': [1.0561569929122925, 1.0197616815567017, 0.9802327156066895, 0.87632596492 76733, 0.7012444734573364, 0.5705533623695374, 0.5012837052345276, 0.4452716112 136841, 0.40174728631973267, 0.3667403757572174, 0.3238597810268402], 'val\_accuracy': [0.5637319087982178, 0.5637319087982178, 0.3561103940010071, 0.363994747 4002838, 0.5006570219993591, 0.704336404800415, 0.49408674240112305, 0.66097241 64009094, 0.6254927515983582, 0.6964520215988159, 0.6504599452018738], 'val\_loss': [1.0919725894927979, 1.0634212493896484, 1.1002413034439087, 1.149954676628 1128, 1.1650629043579102, 0.8637274503707886, 1.5665510892868042, 1.28060221672 0581, 1.8419853448867798, 1.1955822706222534, 1.1923933029174805]}

# **Convolutional Neural Network (CNN) Model Summary**

# **Approach Taken**

- 1. Text Preprocessing
  - Tokenization
  - Lemmatization
  - · TF-IDF vectorization (for initial trials)
  - Word embeddings (Word2Vec)
- 2. Handling Class Imbalance
  - Applied SMOTE to balance the dataset
- 3. Model Architecture
  - · Input layer: Word embeddings as input
  - Convolutional layers with ReLU activation
  - · MaxPooling layers to downsample features
  - Fully connected dense layers
  - Output layer with softmax activation for classification

## 4. Training & Optimization

- Optimizer: Adam
- Loss function: Categorical Crossentropy
- · Batch size: 32
- Epochs: 30 (early stopping applied in one trial)
- Validation set used to monitor generalization performance

# **Results & Findings**

- Balanced Training Approach:
  - Accuracy started low (49.45%) and gradually increased to 63.12% on the training set.
  - Validation accuracy fluctuated between 56% and 61%, showing signs of overfitting.
  - Test accuracy remained at 60.45%, indicating poor generalization.
- Early Stopping Approach:

- Model initially improved, reaching up to 91.74% accuracy on training data.
- However, validation performance was unstable, peaking at 70.43% but later dropping significantly.
- Test accuracy showed better results at 80.95%, but the model was inconsistent due to overfitting.

#### Conclusion

Despite implementing CNN and tuning various hyperparameters, the model did not provide significant improvements in accuracy compared to other models tested earlier. Overfitting was a key issue, and validation performance fluctuated, making the model unreliable for deployment.

# **Final Model Selection**

After comprehensive evaluation of multiple models, including traditional machine learning algorithms and deep learning architectures, the **Stacked Model with Class Weights** was selected as the optimal solution for sentiment analysis of Apple-related tweets.

#### Justification for Selection:

- **Balanced Performance:** The model achieved an accuracy of 75%, ensuring a well-distributed precision-recall balance across sentiment classes.
- Improved Generalization: Unlike deep learning models such as CNN and LSTM, which exhibited overfitting, the stacked model maintained consistent performance on unseen data.
- Enhanced Minority Class Detection: It outperformed other models in recognizing positive and negative sentiment, addressing class imbalance more effectively.
- Interpretability & Explainability: The combination of Logistic Regression and Random Forest within the stack ensures transparency, making insights more actionable for stakeholders.

## **Rationale for Not Selecting Other Models:**

- **XGBoost:** While a strong performer, it did not significantly outperform the stacked model in handling class imbalance and had a slight trade-off in interpretability.
- Traditional ML Models (Logistic Regression, Random Forest Individually): These
  models, when used separately, struggled with class imbalance and had lower recall for
  minority sentiment classes.
- Deep Learning Models (CNN, LSTM): These models demonstrated strong pattern recognition but suffered from overfitting, leading to inconsistencies in performance on test data.

The **Stacked Model with Class Weights** delivers the best trade-off between **accuracy**, **generalization**, **and interpretability**, making it the most effective choice for sentiment analysis in this study.

# Recommendations

1. **Address recurring negative sentiment themes** by analyzing key concerns and implementing targeted improvements to enhance brand perception.

- 2. **Leverage positive sentiment in marketing campaigns** by engaging with satisfied customers and amplifying their feedback to strengthen brand loyalty.
- 3. **Proactively engage with neutral sentiment tweets** to convert passive opinions into positive experiences through personalized interactions and support.
- 4. **Optimize marketing strategies based on peak discussion times** by aligning promotional efforts with high-engagement periods for maximum impact.
- 5. **Monitor sentiment trends at a product or feature level** to quickly identify and resolve issues, improving overall customer satisfaction.
- 6. **Implement the Stacked Model with Class Weights** to enable real-time sentiment classification and more accurate sentiment tracking.
- 7. **Enhance sentiment detection accuracy** by integrating external metadata, refining preprocessing techniques, and fine-tuning model parameters.
- 8. **Conduct competitive sentiment benchmarking** to understand how Apple's brand perception compares to competitors and identify areas for differentiation.
- 9. **Strengthen brand advocacy through influencers and online communities** by fostering positive discussions and strategic partnerships.

# Conclusion

Sentiment analysis of Apple-related tweets provides real-time insights to enhance decision-making. The Stacked Model with Class Weights offers a reliable and scalable solution for sentiment classification, helping Apple track customer sentiment effectively. By leveraging these insights, Apple can improve brand perception, refine marketing strategies, and enhance customer experience. Addressing negative sentiment, amplifying positive engagement, and optimizing responses to neutral sentiment will strengthen customer loyalty. Further improvements, such as expanding the dataset and integrating external sentiment trends, can enhance accuracy and business impact.