

## **Business Questions**

The number of customers who have defaulted on loans is increasing. Credit One could risk losing business.

Is there a better way to decide how much credit to allow the customers to use?

What are the key factors to decide one's probability of default? Can we get a better scoring method from the historical data?

## **Data Science Process**

- 1. Collect the Data
- Pull out the data set of customers from the open sauce mySQL.
- Extract data into Python dataframe and Excel format.
- 2. Process the Data

- Examine data: Understand the column and data type.
- Clean the data: Drop the duplicate, missing values, errors.

3. Explore the Data

- Split and plot the data in different ways.
- Test the correlation of variables.
- 4. Perform In-Depth Analysis
- Create the predictive models
- Evaluate the models.
- Revise the models and go back to explore the data if needed.

5. Communicate Results

- Answer the business problems.
- Visualize the findings in simple way.
- Communicate the results to non-technical people.