

Waqar Ahmed



Contact

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Languages

English

Urdu

Pashto

Hobbies

Exercise and Fitness (lifestyle)

Reading

Traveling

Summary

Having familiarity with the complete Data Science and software development lifecycle.

I'm exceptional at analysis and critical assessment; I'm a fast learner and adaptable. In this era of the internet and enormous knowledge availability, these traits can provide me the fuel to go long way and learn, relearn, and unlearn at the required pace.

I believe that not only do my drive and skillset make me the right candidate for data-related roles but my personality traits can also help me stand out.

Skill Highlights

- Data Analysis (Excel, NumPy, pandas)
- Web Development (Html, CSS, Javascript, bootstrap, React, SQL, MongoDB, Express, Node)
- Machine Learning (Supervised and unsupervised learning)
- Service-focused
- Creative problem solving

Experience

Customer Relationship Officer - 11/2020 to 01/2021

Abacus Consulting, Islamabad

- My Responsibility was to serve both Customer and retailer queries relating our app (Easypaisa) and the financial transactions occur in it. (Inbound Campaign)
- Assisted customers with opening accounts and signing up for new services.
- Built long-term, loyal customer relations by providing top-notch service and detailed order, account and service information.
- Maintaining a positive, empathetic and professional behavior toward the customer.

Education

- Bachelor of Science: **Computer Science** – 2020-2024 **Virtual University, Islamabad**
- Diploma Of Associate Engineering: **Quantity Surveying** – 2016-2019 **Construction Technology And Training Institute, Islamabad**
- Certificates: Many of Courses in Data Science and Web Development **Especially From WorldQuant University, Dice Analytics, Uniathena, IBM, DigiPakistan**