## **Euromonitor International**

Soft Drinks 2021ed: How will COVID-19 impact this industry?

## **OVERVIEW**

- COVID-19 impact recap and forecast
- Soft Drinks market in Thailand
- Channel and beverage opportunities





# Four Areas Impacting the World of Beverages in Light of COVID-19

## Macro-environment + Legislation



#### Supply Chain Channel



- Negative macroeconomic impact (↑ unemployment, closure of sectors of the economy)
- Enforced lockdowns

- Shifts of supply chain (个 demand)
- Borders closed and controls in place
- Shutdown of foodservice and institutional channels
- · Shifts to in-store retailing
- ↑ E-commerce

## Consumer + Consumption



- Stockpiling
- Fewer trips and larger baskets
- Larger pack sizes



### Consumers' behaviour changes in 2020

#### **Channel Shifting**



**Consumer Foodservice** 





#### **Health Routine**



- Reduced sugar
- Unsweethen
- Functional
- Natural
- Nutritional

- Premium
- Sweeten
- Extravagant
- Unhealthy



#### **Unit Price**



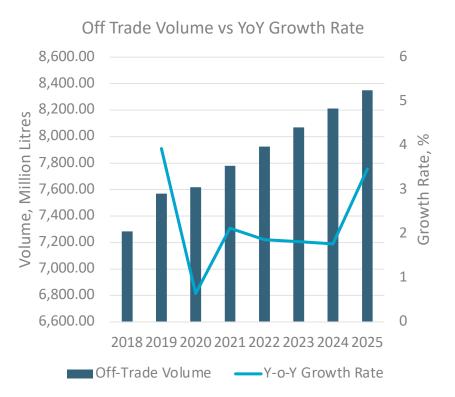






NAD2021: FOCUS AREAS & CHANGES

# Soft drinks in Thailand: on-trade recovery in 3-4 years?



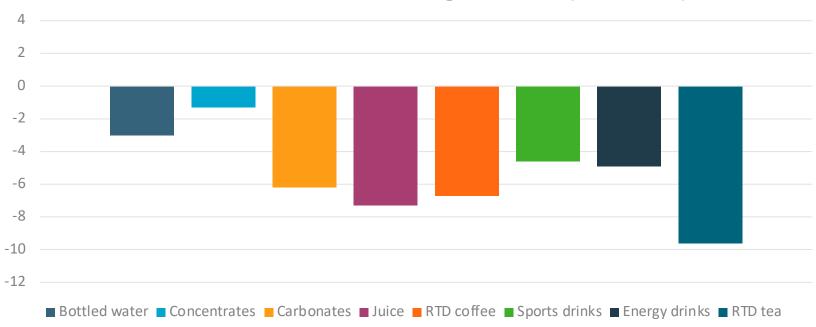


Note: Interim data as of Aug 2020, subject to changes



#### 2020 forecasted soft drinks retail performance in Thailand

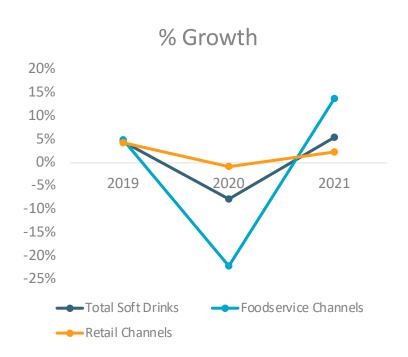
### 2020 Thailand retail volume % growth rate (forecasted)



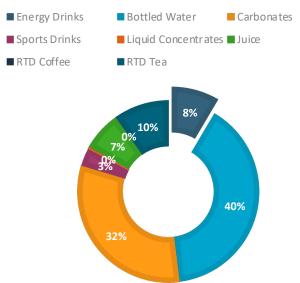




## Soft Drinks market performance

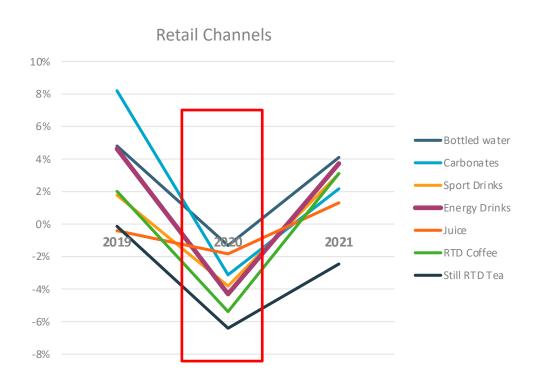


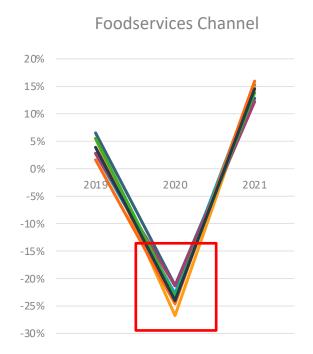
## OVERALL SOFT DRINK MARKET IN 2020





## Soft Drinks market performance

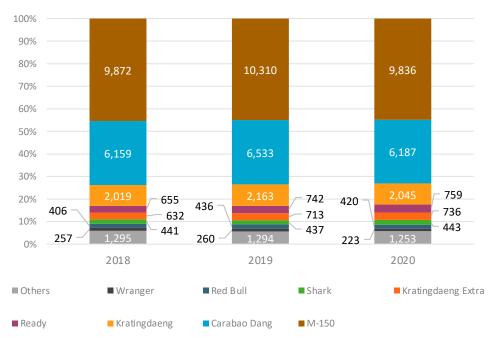




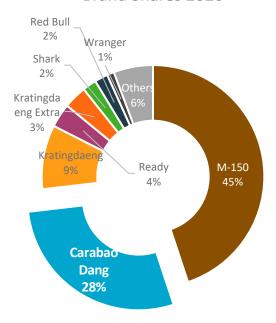


## **Energy Drinks Market**





#### Brand Shares 2020



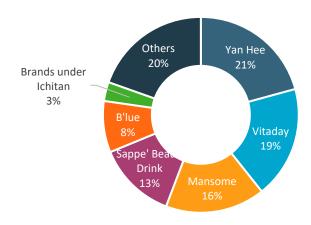


#### Functional Drinks market

#### **FUNCTIONAL BOTTLED WATER**

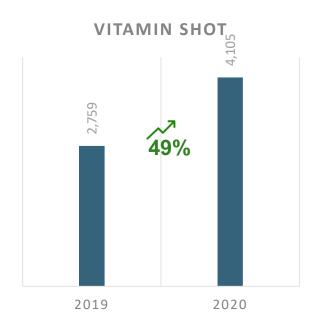


#### **Brand Shares 2020**

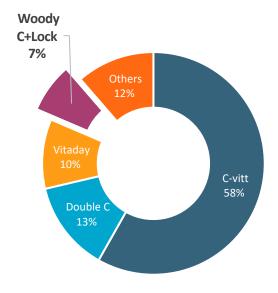




## **Functional Bottled Water**



#### Brand Shares 2020

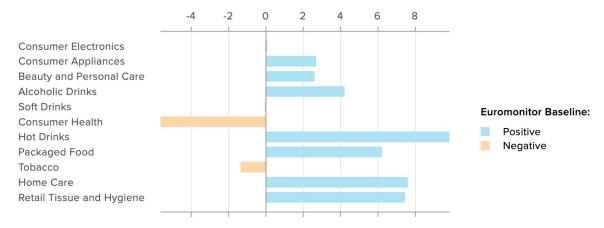




## Economic Scenario by category

#### THAILAND BASELINE SCENARIO FORECAST | Estimated probability: 55-65%

Industry Level Retail Sales 2019-2021, % growth, constant prices, fixed year exchange rate  $\bigcirc$ 





### **Five Consumer Trends Influencing Business Strategies in 2021**

Source: https://blog.euromonitor.com/five-consumer-trends-influencing-business-strategies-in-2021/

\*N=3541



#### **NEW WAYS OF WORKING**

**CONNECTED CONSUMERS** 

74%

## CONNECTED CONSUMERS WITH NEW WAYS OF WORKING

COVID-19 accelerated the adoption of new ways of working for many industries.

The shift to more remote working, online shopping and digitalisation of many traditional in person activities. This rising importance of digitalisation in consumer lives is driving them to invest more in technology.



### **Five Consumer Trends Influencing Business Strategies in 2021**

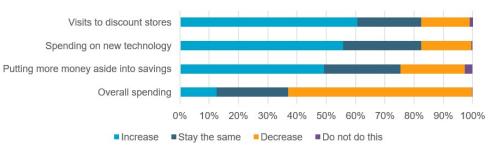
Source: https://blog.euromonitor.com/five-consumer-trends-influencing-business-strategies-in-2021/

71%

#### **NEW SHOPPER JOURNEY AND SPENDING HABITS**

- There is a move to more value-based purchasing and conscious saving
- While low prices and private label will be important as budgets are stretched, consumers will also invest in quality, value add products and services, buying less, but buying better.
- Safety remains a key concern and retailers will need to continue to innovate and invest in health, hygiene, and safety features







### **Five Consumer Trends Influencing Business Strategies in 2021**

Source: https://blog.euromonitor.com/five-consumer-trends-influencing-business-strategies-in-2021/

68%

#### **FOCUS ON HEALTHY LIVING**

- COVID-19 has accelerated **adoption of healthier lifestyles** even further.
- 48% of industry professionals expect consumers **to spend** more on medical-related costs in the next 12 months.
- Health and physical wellbeing clearly needs to be a key strategic consideration for companies across industries

56%

#### A MORE PERSONALISED CONSUMER-CENTRIC STRATEGY IS NEEDED

- Consumers have increased expectations for **personalised experiences**.
- Companies and brands across industries need to invest in a more tailored customer-centric strategy and emotion-driven engagement in order to resonate with these consumers.



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# The rapid spread of COVID-19 forces societies into lockdown in Southeast Asia

ASEAN Community Mobility Patterns in 2020 Average Weekly Change by Location Type

15
10
95
10
95
97
90
925
-30
-35

Retail & Recreations

Grocery & Pharmacies

Parks

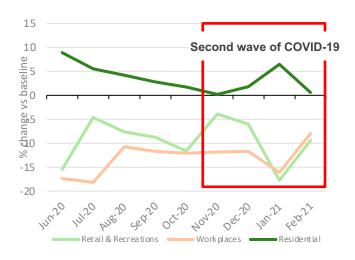
Transit Stations

Workplaces

Residential

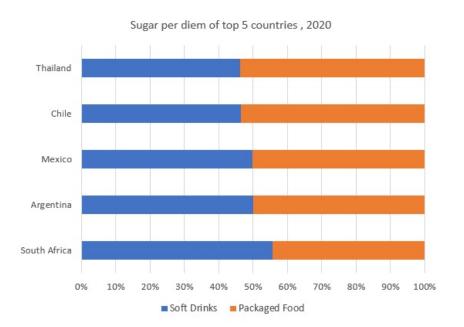
Source: Google Community Mobility Reports; Average weekly change versus January 2020 Baseline across 6 ASEAN markets (Indonesia, Malaysia, Philippines, Singapore,

TH: Community Mobility Patterns in 2020 Average Weekly Change by Location Type





# Beverage Manufacturers Drive Reformulation Efforts Through Sugar Reduction



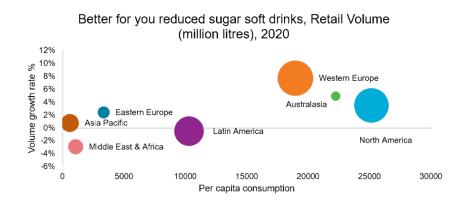
Over-consumption of sugar remains a leading global cause of obesity, diabetes and tooth decay. South Africa, Argentina and Mexico are the leading markets with at least 50% of total sugar consumed per capita coming from soft drinks. Nevertheless, there has been growing awareness to reduce sugar consumption in recent years

Source: Euromonitor International, Nutrition 2020

Source: https://blog.euromonitor.com/beverage-manufacturers-drive-reformulation-efforts-through-sugar-reduction/linear-gradient-formulation-efforts-through-sugar-reduction/linear-gradient-formulation-efforts-through-sugar-reduction/linear-gradient-formulation-efforts-through-sugar-reduction/linear-gradient-formulation-efforts-through-sugar-reduction/linear-gradient-formulation-efforts-through-sugar-reduction/linear-gradient-formulation-efforts-through-sugar-reduction/linear-gradient-formulation-efforts-through-sugar-reduction/linear-gradient-formulation-efforts-through-sugar-reduction/linear-gradient-formulation-efforts-through-sugar-reduction/linear-gradient-formulation-efforts-through-sugar-reduction/linear-gradient-formulation-efforts-through-sugar-reduction/linear-gradient-formulation-efforts-through-sugar-reduction/linear-gradient-formulation-efforts-through-sugar-reduction/linear-gradient-formulation-efforts-formulation-effo



# Beverage Manufacturers Drive Reformulation Efforts Through Sugar Reduction



Across all regions, consumption in Western Europe recorded the strongest growth of 8% in 2020. This was driven mainly by markets such as the UK, which recorded a significant increase of 12% due to the impact of the sugar tax since 2018, as well as increasing consumer knowledge about the ill-effects of high sugar consumption. According to Euromonitor International's Health and Nutrition global survey, almost 52% of global consumers hold the view that lower sugar intake would make them feel healthier and 42% mentioned that they would attempt to limit their intake of refined sugars, with stronger intent generally reported among women and older respondents.

Source: https://blog.euromonitor.com/beverage-manufacturers-drive-reformulation-efforts-through-sugar-reduction/source. The properties of the properties o

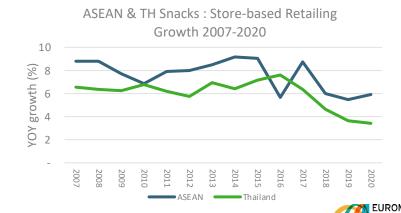


INDUSTRY OVERVIEW 22

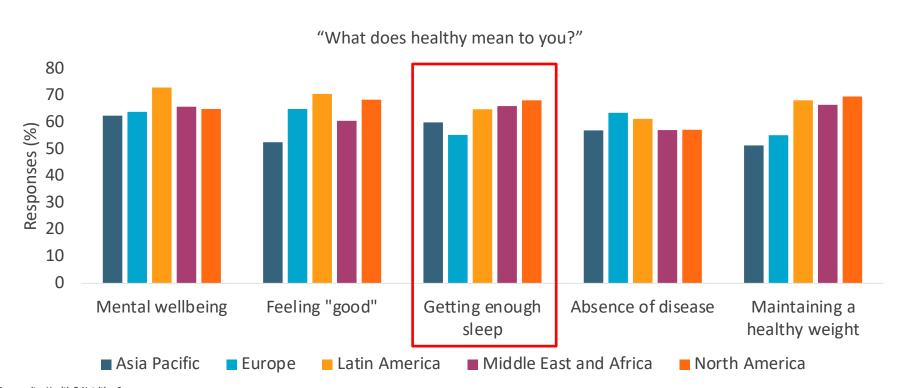
## E-commerce takes a great leap forward

- Similar to the global phenomenon, e-commerce saw unprecedented gains during the pandemic in the region with 47% of online groceries consumers are new digital consumers.
- Redmart and Happyfresh (Singapore and Indonesia) saw grocery deliveries demand to surge during the second quarter of 2020 as the pandemic entered the region.
- Other than third party delivery service, click and collect orders also surged such as grocery giants like Fairprice in Singapore and Tops Supermarket in Thailand took the opportunity to expand their capabilities for click-and-collect fulfilment. This mode bridges the physical and digital purchasing methods while providing convenience and minimizing human contacts
- Beyond grocery giants, other delivery platforms are expanding their coverage. Grab in Singapore and Indonesia have expanded their offerings to fresh produce and premium meats from local suppliers, as well as with traditional market operators in Indonesia and Malaysia.
- Many shoppers tried online grocery for the first time during COVID-19, and it is forecast that e-commerce growth for snacks in 2020 will be more than double that in 2019 in Southeast Asia.
   Moving forward, 2020 will serve as a landmark year in the progression of online grocery in Southeast Asia
- While 2020 was the year for some to adapt, 2021 will be the year for the acceleration and evolution of e-commerce



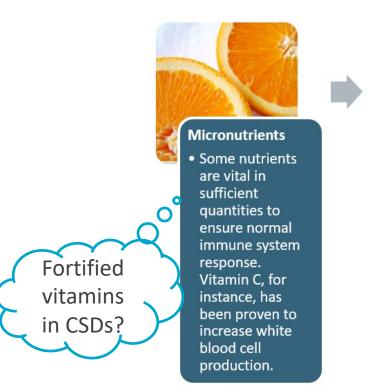


#### How does energy relate to our perception of health?





## More demand and an expanding definition of immune support in beverages





#### **Probiotics**

 Digestive health is another vital area of immune support. Several studies have linked the consumption of certain probiotic cultures and healthy mucosal immune system function.



#### Rest and Sleep

 Cytokine production during sleep is an important component of immune system response.
 Ingredients linked to promoting rest and sleep include melatonin, ltheanine and valerian.



## Natural, organic and plant-based energy beverages represent the most promising alternatives

Natura

Energy drinks that contain natural ingredients such Taiberg Energy – a natural, fruit-based energy product made from taiga root and combined with natural caffeine – or Zola, a fruit-based energy water.





**Organic** 

Energy drinks made with organic ingredients such as Yachak Yerba Mate, an organic mate beverage available in fruit flavours.





Plantbased

Organique is an açai, mate and guarana-based energy drink which is promoted as 'natural Brazilian energy' both within Brazil and abroad.







### COVID-19: Channel impact





## Thank you

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