Warfa Hassan

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Summary

Full-stack developer eager to keep learning and applying new technologies. I am passionate about solving problems and/or improving the lives of people through modern technology. I am currently employed at Spectrum, and love helping people troubleshoot and resolve issues related to the Internet and technology. I have background in retail and sales, that helped me develop skills like how to prioritize completing tasks under pressure, meet deadlines, work well with others, and deliver quality work.

Technical Skills:
JavaScript | HTML | CSS | Node | Bootstrap | Git | JQuery | MySQL | Express

Experience

Internet and Voice Repair- Technical Support Representative

Spectrum

Jan 2020 - Present (3 years 1 month)

Assistant Store Manager

GameStop

2018 - Jan 2020 (2 years)

My responsibilities was to support the Store Manager in all facets of store operations including ensuring that the store staff provides friendly, open and enthusiastic customer service, in person and on the phone. This includes answering questions and assisting with product selection, purchases, and returns. Ensure that the store is clean, well organized, and properly merchandised at all times, and that all policies, procedures, and controls are followed. Supervise up to 5 or more employees by planning, organizing, and delegating work.

Education

The Ohio State University

Full Stack certification, Full Stack Web Development

Oct 2022 - Present

Full Stack Bootcamp with a JavaScript focus. Graduating in Spring of 2023, will soon receive full stack certification

Skills

HTML • Microsoft Office • Customer Service • Cascading Style Sheets (CSS) • JavaScript • Teamwork • Technical Support • Internet Troubleshooting • Team Management • Retail