

# Accessibility Report for Dreamville

The overall Accessibility Score for Dreamville is 75%

## Things Dreamville does well:

- Accessibility Tab is featured on Home page
- The website uses simple language and has good contrast between text and background
- All images have descriptive alt text and videos have captions or transcripts
- There is a ramp or lift available for accessible entry
- Handrails or grab bars are available in necessary areas
- Accessible parking spaces are designated and near the entrance
- Stairs have handrails or a ramp or lift is available
- The venue is easily navigable for people with mobility impairments
- Accessibility tab easy to find on site
- Contact number/Email address available and easy to find
- Information provided for visits with different needs
- Information is provided regarding areas with level access
- Video on site helping with planning visits
- Videos on site are subtitled
- Audio Described versions of videos are available
- A 360 degree tour of the venue is available on the site
- A link is provided to a online Accessibility guide
- A gallery of images is provided to help planning
- A Sensory Story is available to help autistic visitors prepare for their visit
- Inclusive for all
- Promotes accessibility and inclusion online

- Business is listed on Euan's Guide
- Member of Tourism For All
- Website text and contrast are adjustable
- Website meets W3c/WCAG guidelines
- Signage for accessible toilets
- Toilets have outward opening doors
- Door opening clears enough space in toilet
- Horizontal grab rail provided in toilets
- Toilet lids at a good height
- Toilets have a paddle flush
- Shelf provided close to the toilet to assist stoma wearers or visitors who selfcatheterise
- Toilets clear of clutter
- Emergency alarm systems in toilets
- Emergency cord in toilets
- Emergency protocols regularly tested
- Taps are lever operated
- Mirrors are accessible for all
- Toilets are an adequate size
- Hooks provided in toilets at dual height
- Visual contrast in toilet
- Electric hand dryers provided
- Paper towels provided
- Baby changing facilities available
- Ambulant accessible toilet for Gents
- Lowered sinks provided in Gents room

- Lowered urinals available
- Shower seat available
- Shelf available in showers
- Hot and Cold taps clearly indicated

## Things Dreamville could do to improve:

- Ensure all functionality is accessible with a keyboard

- Promote the strength and reliability of

the Wi-Fi signal at the site on the

website

- Offer and promote free familiarisation

visits for autistic people on the website.

Offer a partial or full refund of any

relevant entrance fee for autistic visitors

who become distressed and whose visit

is therefore cut short

- Provide information on concessions

available for disabled visitors or

“essential companions” on the website.

- Consider including an option to

purchase concessionary tickets on the

website e.g. with any required evidence

of eligibility brought on arrival.

- Provide information on the accessibility

of the wider area on the website to

assist with visit planning. Provide

information on accessible

accommodation in the area too.

- Provide information on the location of

Changing Places toilets which are

closest to the venue. Details of these

can be found on the Changing Places

website

- Include information on accessible

buses and taxi companies on the

Access section of the website.

- Gather testimonials from visitors with

access needs and share these on the

website to help give confidence to

prospective disabled visitors.

- Provide a swing bin or open

topped bin.

- Indicate the clear space available in front

of the toilet in any online accessibility

information.

- Replace the sanitary bin with a one

which can be both top operated and pedal

operated and consider providing an opentopped bin for paper towel disposal.

- Consider raising the height of the sink to

provide 700mm clearance underneath.

Alternatively, replace the sink to provide

adequate clearance.

- Create an online

Accessibility Guide using the VisitEngland

/ VisitScotland Accessibility Guides

website.

- Provide an ambulant, accessible

toilet facility in the Ladies toilet facility,

with an outward opening door, good visual

contrast and grab rails in any future plans.

- Provide a lowered sink in the

Ladies toilet facility in any future plans.

- Ensure that the toilet roll can be

accessed easily by all visitors.

