

Accessibility Report for p

The overall Accessibility Score for p is 77.5%

Things p does well:

- Accessibility Tab is featured on Home page
- The website uses simple language and has good contrast between text and background
- All images have descriptive alt text and videos have captions or transcripts
- The website is fully keyboard accessible
- There is a ramp or lift available for accessible entry
- Accessible parking spaces are designated and near the entrance
- Stairs have handrails or a ramp or lift is available
- The venue is easily navigable for people with mobility impairments
- There are wheelchair-accessible paths of travel throughout the restaurant
- Menus are available in braille or large print for customers with visual impairments
- Staff are available who can communicate in sign language for customers who are deaf or hard of hearing
- Accessibility tab easy to find on site
- Contact number/Email address available and easy to find
- Information provided for visits with different needs
- Information is provided regarding areas with level access
- Video on site helping with planning visits
- Videos on site are subtitled
- Audio Described versions of videos are available
- A Sensory Story is available to help autistic visitors prepare for their visit
- Strength of wi-fi signal is indicated
- Free familiarisation visits are offered

- Information on concessions provided
- Online booking available for
concessionary tickets available
- Information provided on the accessibility of the wider area
- Information provided of nearest Changing Places toilets
- Information provided on accessible transport options
- Feedback from visitors is available to see
- Inclusive for all
- Business is listed on Euan's Guide
- Member of Tourism For All
- Website text and contrast are adjustable
- Toilets have outward opening doors
- Door opening clears enough space in toilet
- Horizontal grab rail provided in toilets
- Toilet lids at a good height
- Toilets have a paddle flush
- Open topped/swing bin available
- Clear space in front of toilets
- Shelf provided close to the toilet to
assist stoma wearers or visitors who selfcatheterise
- Toilets clear of clutter
- Bins have pedal operators
- Emergency alarm systems in toilets
- Mirrors are accessible for all
- Toilets are an adequate size
- Hooks provided in toilets at dual height

- Electric hand dryers provided
- Baby changing facilities available
- Accessibility information on toilets available
- Ambulant accessible toilet for Ladies
- Lowered sinks provided in Ladies room
- Ambulant accessible toilet for Gents
- Lowered sinks provided in Gents room
- Lowered urinals available
- Hot and Cold taps clearly indicated

Things p could do to improve:

- Install handrails or grab bars where needed
- Designate accessible parking spaces if necessary
- Install a ramp or lift if necessary
- Consider creating a 360 degree tour of the site to assist with visitor orientation and visit planning.
- Create a free, online Accessibility Guide using the VisitEngland / VisitScotland Accessibility Guide tool and add a link to the Guide to your website, once completed.
- Create a gallery of images which showcase the "visitor journey"™ through each of the main areas of the venue.
- Promote the venues accessible offering at the venue through social media.

-Aim for the website to meet W3C /

WCAG website accessibility guidelines.

A web developer will help with this.

-Install directional signage for the

accessible toilet and ensure that relevant

signage on the accessible toilet door is

also in place.

The provision of "dementia friendly"™

signage which shows the image of a toilet

would also be helpful.

-Ensure that the emergency pull cord

hangs to the floor and is not tied up.

Let all staff, including cleaning staff, know

that the cord must be allowed to hang

freely to the floor at all times.

Send for a Euan's Guide Red Cord Card

to attach to the emergency alarm cord as

a reminder to leave the cord dangling.

-Create an emergency cord

response plan and ensure that all staff are

aware of what to do in the event that the

alarm is activated. This should include

information on how to reset the alarm.

-Consider raising the height of the sink to

provide 700mm clearance underneath.

Alternatively, replace the sink to provide

adequate clearance.

- Replace the taps with lever operated taps

in any future plans.

- Repaint walls or replace grab rails

and toilet seat to provide good visual

contrast between these features and the

surface against which they are viewed.

- Provide paper towels for visitors

who may be noise sensitive and therefore

unable to use the electric hand dryer e.g

autistic visitors.

- Ensure that the toilet roll can be

accessed easily by all visitors.

