

Accessibility Report for 'hi'

The overall Accessibility Score for 'hi' is 72%

Things 'hi' does well:

- test ' test
- The website uses simple language and has good contrast between text and background
- All images have descriptive alt text and videos have captions or transcripts
- The website is fully keyboard accessible
- Handrails or grab bars are available in necessary areas
- Accessible parking spaces are designated and near the entrance
- Stairs have handrails or a ramp or lift is available
- Accessible parking is available for customers with disabilities
- The gym entrance doors are wide enough for wheelchair access
- There are wheelchair-accessible paths of travel throughout the gym
- Designated accessible workout stations or equipment are available in the gym
- The gym locker rooms and showers are accessible for customers with disabilities
- Visual aids or signage are available for customers with visual impairments
- Accessibility tab easy to find on site
- Contact number/Email address available and easy to find
- Information provided for visits with different needs
- Information is provided regarding areas with level access
- Video on site helping with planning visits
- Videos on site are subtitled
- Audio Described versions of videos are available
- A 360 degree tour of the venue is available on the site

- A link is provided to a online Accessibility guide
- A gallery of images is provided to help planning
- A Sensory Story is available to help autistic visitors prepare for their visit
- Strength of wi-fi signal is indicated
- Free familiarisation visits are offered
- Member of Tourism For All
- Website text and contrast are adjustable
- Website meets W3c/WCAG guidelines
- Signage for accessible toilets
- Toilets have outward opening doors
- Door opening clears enough space in toilet
- Horizontal grab rail provided in toilets
- Toilet lids at a good height
- Toilets have a paddle flush
- Open topped/swing bin available
- Clear space in front of toilets
- Bins have pedal operators
- Emergency alarm systems in toilets
- Emergency cord in toilets
- Emergency protocols regularly tested
- Sink has accessible clearance
- Taps are lever operated
- Mirrors are accessible for all
- Toilets are an adequate size
- Hooks provided in toilets at dual height
- Accessibility information on toilets available

- Ambulant accessible toilet for Ladies
- Lowered sinks provided in Ladies room
- Ambulant accessible toilet for Gents
- Lowered sinks provided in Gents room
- Toilet roll accessible
- Ensure that handrails, towel rails and light switches are at a suitable height in any future

Things 'hi' could do to improve:

- Install a ramp or lift if necessary
- Make necessary modifications to improve accessibility
- Provide information on concessions available for disabled visitors or "essential companions"™ on the website.
- Consider including an option to purchase concessionary tickets on the website e.g. with any required evidence of eligibility brought on arrival.
- Provide information on the accessibility of the wider area on the website to assist with visit planning. Provide information on accessible accommodation in the area too.
- Provide information on the location of Changing Places toilets which are closest to the venue. Details of these can be found on the Changing Places

website

-Include information on accessible

buses and taxi companies on the

Access section of the website.

-Gather testimonials from visitors with

access needs and share these on the

website to help give confidence to

prospective disabled visitors.

-Include images of disabled people on

the website and in marketing materials

to create an inclusive welcome.

-Promote the venues accessible offering

at the venue through social media.

-List the venue on Euan's Guide to

generate testimonials from visitors with

accessibility requirements.

-Install a shelf close to the toilet to

assist visitors who are stoma wearers or

who self-catheterise.

-Move the bin or other clutter to

elsewhere in the toilet facility, keeping the

wheelchair transfer space clear.

Ensure that all staff, including cleaning

staff, are aware of the need to keep this

space clear in the future.

-Repaint walls or replace grab rails

and toilet seat to provide good visual contrast between these features and the surface against which they are viewed.

-Install an electric hand dryer for visitors who may have difficulty using paper towels.

-Provide paper towels for visitors who may be noise sensitive and therefore unable to use the electric hand dryer e.g autistic visitors.

-Provide a baby changing bench at a fixed height of 750mm or alternatively a height adjustable changing bench in any future plans.

-Provide a lowered urinal in the Gents toilet facility in any future plans.

-Provide a shower seat or portable shower chair in any future plans.

-Add a shelf to the shower facility in any future plans, This should be positioned at a height no higher than 1400mm

-Provide clear indication of "hot" and "cold" taps in any future plans.

