

Accessibility Report for i

The overall Accessibility Score for i is 78.8%

Things i does well:

- All images have descriptive alt text and videos have captions or transcripts
- The website is fully keyboard accessible
- There is a ramp or lift available for accessible entry
- Handrails or grab bars are available in necessary areas
- Accessible parking spaces are designated and near the entrance
- Stairs have handrails or a ramp or lift is available
- The venue is easily navigable for people with mobility impairments
- Contact number/Email address available and easy to find
- Information provided for visits with different needs
- Video on site helping with planning visits
- Videos on site are subtitled
- Audio Described versions of videos are available
- A 360 degree tour of the venue is available on the site
- A Sensory Story is available to help autistic visitors prepare for their visit
- Strength of wi-fi signal is indicated
- Free familiarisation visits are offered
- Information provided on the accessibility of the wider area
- Information provided of nearest Changing Places toilets
- Information provided on accessible transport options
- Feedback from visitors is available to see
- Inclusive for all

- Signage for accessible toilets
- Toilets have outward opening doors
- Door opening clears enough space in toilet
- Horizontal grab rail provided in toilets
- Toilet lids at a good height
- Toilets have a paddle flush
- Open topped/swing bin available
- Clear space in front of toilets
- Shelf provided close to the toilet to assist stoma wearers or visitors who selfcatheterise
- Toilets clear of clutter
- Bins have pedal operators
- Emergency alarm systems in toilets
- Emergency cord in toilets
- Emergency protocols regularly tested
- Sink has accessible clearance
- Taps are lever operated
- Mirrors are accessible for all
- Toilets are an adequate size
- Hooks provided in toilets at dual height
- Visual contrast in toilet
- Electric hand dryers provided
- Paper towels provided
- Baby changing facilities available
- Accessibility information on toilets available
- Ambulant accessible toilet for Ladies

- Lowered sinks provided in Ladies room
- Ambulant accessible toilet for Gents
- Lowered sinks provided in Gents room
- Lowered urinals available
- Hot and Cold taps clearly indicated

Things i could do to improve:

- Add Accessibility Tab to Homepage
- Increase font size and use plain language
- Provide an Accessibility tab on the Home page of the website
- Provide information on areas with or without level access, along with any steep gradients on the website.
- Create a free, online Accessibility Guide using the VisitEngland / VisitScotland Accessibility Guide tool and add a link to the Guide to your website, once completed.
- Create a gallery of images which showcase the "visitor journey"™ through each of the main areas of the venue.
- Provide information on concessions available for disabled visitors or "essential companions"™ on the website.
- Consider including an option to purchase concessionary tickets on the website e.g. with any required evidence

of eligibility brought on arrival.

-Promote the venues accessible offering
at the venue through social media.

-List the venue on Euan's Guide to
generate testimonials from visitors with
accessibility requirements.

-Consider becoming a member of
Tourism For All to promote the venue's
accessible provision across the U.K.

-Enable adjustable text and contrast on
the website. A web developer will help
with this.

-Aim for the website to meet W3C /
WCAG website accessibility guidelines.
A web developer will help with this.

-Ensure that the toilet roll can be
accessed easily by all visitors.

