

Customer

- The Customer must have an account.
- The Customer can have / be covered by multiple Insurance packages.
- The Customer can have multiple claims.
- The Customer can have multiple Purchase Orders

Insurance Provider

- The Insurance Provider must have an account.
- The Insurance Provider can provide multiple Insurance packages.

Law Firm

- The Law Firm must have an account.
- The Law Firm can manage multiple claims.

Government Agency

- The Government Agency must have an account.
- The Government Agency can manage multiple claims.

Claim

• Each claim can contain multiple Insurance packages where the insurance is part of the claim.

<u>Insurance</u>

• Each insurance can be associated with multiple different claims such as in the case of a Customer affecting multiple people and each one of those people creating a claim.

Purchase Order

• Each Purchase Order contains an item (Insurance) where the insurance is what the Customer is purchasing, but each customer can create multiple purchase orders with each order containing one insurance package.