2020

Unit: 3 Coding and Testing

Software Engineering

Coding

Tesing

Programming

Error

Fault

Faillur

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Testing Fundamentals

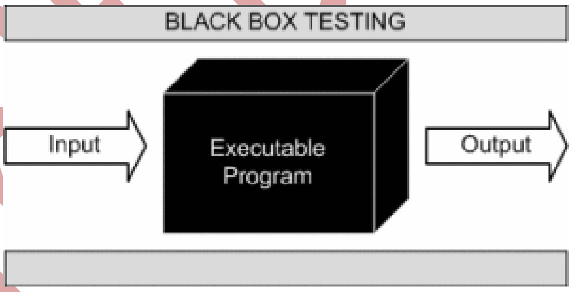
Software testing is a process of executing a program or application with the intent of finding the software bugs.

- It can also be stated as the **process of validating and verifying** that a software program or application or product:
  - Meets the business and technical requirements that guided it's design and development
  - Works as expected

There are different methods that can be used for software testing. This chapter briefly describes the methods available.

Black-Box Testing

The technique of testing without having any knowledge of the interior workings of the application is called black-box testing. The tester is oblivious to the system architecture and does not have access to the source code. Typically, while performing a black-box test, a tester will interact with the system's user interface by providing inputs and examining outputs without knowing how and where the inputs are worked upon.



The following table lists the advantages and disadvantages of black-box testing.

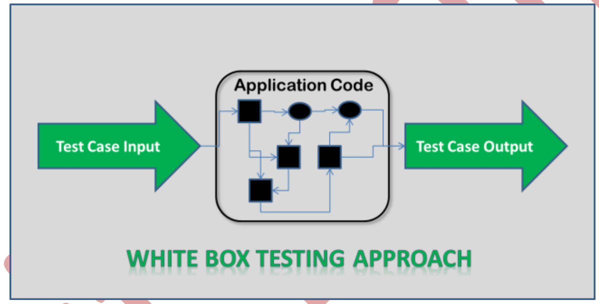
Advantages	Disadvantages
• Well suited and efficient for large code segments. • Code access is not required. • Clearly separates user's perspective from the developer's perspective through visibly defined roles. • Large numbers of moderately skilled	• Limited coverage, since only a selected number of test scenarios is actually performed. • Inefficient testing, due to the fact that the tester only has limited knowledge about an application. • Blind coverage, since the tester

testers can test the application with no knowledge of implementation, programming language, or operating systems.	cannot target specific code segments or error-prone areas. • The test cases are difficult to design.

White-Box Testing

White-box testing is the detailed investigation of internal logic and structure of the code. White-box testing is also called **glass testing** or **open-box testing**. In order to perform **white-box** testing on an application, a tester needs to know the internal workings of the code.

The tester needs to have a look inside the source code and find out which unit/chunk of the code is behaving inappropriately.



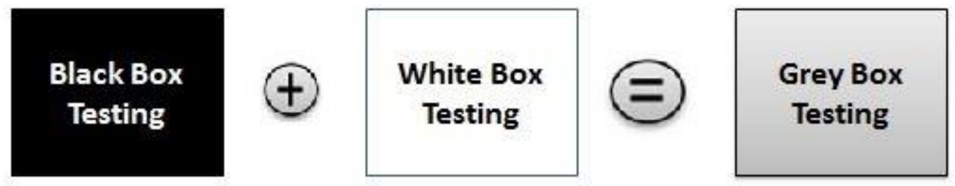
The following table lists the advantages and disadvantages of white-box testing.

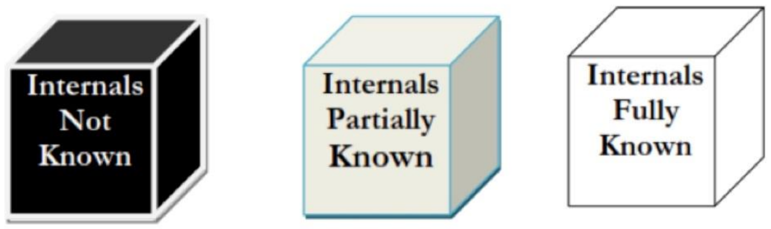
Advantages	Disadvantages
• As the tester has knowledge of the source code, it becomes very easy to find out which type of data can help in testing the application effectively. • It helps in optimizing the code. • Extra lines of code can be removed which can bring in hidden defects. • Due to the tester's knowledge about the code, maximum coverage is attained during test scenario writing.	• Due to the fact that a skilled tester is needed to perform white-box testing, the costs are increased. • Sometimes it is impossible to look into every nook and corner to find out hidden errors that may create problems, as many paths will go untested. • It is difficult to maintain white-box testing, as it requires specialized tools like code analyzers and debugging tools.

Grey-Box Testing

Grey-box testing is a technique to test the application with having a limited knowledge of the internal workings of an application. In software testing, the phrase the more you know, the better carries a lot of weight while testing an application.

Mastering the domain of a system always gives the tester an edge over someone with limited domain knowledge. Unlike black-box testing, where the tester only tests the application's user interface; in grey-box testing, the tester has access to design documents and the database. Having this knowledge, a tester can prepare better test data and test scenarios while making a test plan.





Advantages	Disadvantages
• Offers combined benefits of black-box and white-box testing wherever possible. • Grey box testers don't rely on the source code; instead they rely on interface definition and functional specifications. • Based on the limited information available, a grey-box tester can design excellent test scenarios especially around communication protocols and data type handling. • The test is done from the point of view of the user and not the designer.	• Since the access to source code is not available, the ability to go over the code and test coverage is limited. • The tests can be redundant if the software designer has already run a test case. • Testing every possible input stream is unrealistic because it would take an unreasonable amount of time; therefore, many program paths will go untested.

Software Testing - Levels

There are different levels during the process of testing. In this chapter, a brief description is provided about these levels.

Levels of testing include different methodologies that can be used while conducting software testing. The main levels of software testing are:

- **Functional Testing**
- **Non-functional Testing**

Functional Testing

This is a type of black-box testing that is based on the specifications of the software that is to be tested. The application is tested by providing input and then the results are examined that need to conform to the functionality it was intended for. Functional testing of software is conducted on a complete, integrated system to evaluate the system's compliance with its specified requirements.

There are five steps that are involved while testing an application for functionality.

Steps	Description
I	The determination of the functionality that the intended application is meant to perform.
II	The creation of test data based on the specifications of the application.
III	The output based on the test data and the specifications of the application.
IV	The writing of test scenarios and the execution of test cases.
V	The comparison of actual and expected results based on the executed test cases.

An effective testing practice will see the above steps applied to the testing policies of every organization and hence it will make sure that the organization maintains the strictest of standards when it comes to software quality.

Unit Testing

This type of testing is performed by developers before the setup is handed over to the testing team to formally execute the test cases. Unit testing is performed by the respective developers on the individual units of source code assigned areas. The developers use test data that is different from the test data of the quality assurance team.

The goal of unit testing is to isolate each part of the program and show that individual parts are correct in terms of requirements and functionality.

Limitations of Unit Testing

Testing cannot catch each and every bug in an application. It is impossible to evaluate every execution path in every software application. The same is the case with unit testing.

There is a limit to the number of scenarios and test data that a developer can use to verify a source code. After having exhausted all the options, there is no choice but to stop unit testing and merge the code segment with other units.

Integration Testing

Integration testing is defined as the testing of combined parts of an application to determine if they function correctly. Integration testing can be done in two ways: Bottom-up integration testing and Top-down integration testing.

S.N.	Integration Testing Method
1	**Bottom-up integration** This testing begins with unit testing, followed by tests of progressively higher-level combinations of units called modules or builds.
2	**Top-down integration** In this testing, the highest-level modules are tested first and progressively, lower-level modules are tested thereafter.

In a comprehensive software development environment, bottom-up testing is usually done first, followed by top-down testing. The process concludes with multiple tests of the complete application, preferably in scenarios designed to mimic actual situations.

System Testing

System testing tests the system as a whole. Once all the components are integrated, the application as a whole is tested rigorously to see that it meets the specified Quality Standards. This type of testing is performed by a specialized testing team.

System testing is important because of the following reasons:

- System testing is the first step in the Software Development Life Cycle, where the application is tested as a whole.
- The application is tested thoroughly to verify that it meets the functional and technical specifications.
- The application is tested in an environment that is very close to the production environment where the application will be deployed.
- System testing enables us to test, verify, and validate both the business requirements as well as the application architecture.

Regression Testing

Whenever a change in a software application is made, it is quite possible that other areas within the application have been affected by this change. Regression testing is performed to verify that a fixed bug hasn't resulted in another functionality or business rule violation. The intent of regression testing is to ensure that a change, such as a bug fix should not result in another fault being uncovered in the application.

Regression testing is important because of the following reasons:

- Minimize the gaps in testing when an application with changes made has to be tested.
- Testing the new changes to verify that the changes made did not affect any other area of the application.
- Mitigates risks when regression testing is performed on the application.
- Test coverage is increased without compromising timelines.
- Increase speed to market the product.

Acceptance Testing

This is arguably the most important type of testing, as it is conducted by the Quality Assurance Team who will gauge whether the application meets the intended specifications and satisfies the client’s requirement. The QA team will have a set of pre-written scenarios and test cases that will be used to test the application.

More ideas will be shared about the application and more tests can be performed on it to gauge its accuracy and the reasons why the project was initiated. Acceptance tests are not only intended to point out simple spelling mistakes, cosmetic errors, or interface gaps, but also to point out any bugs in the application that will result in system crashes or major errors in the application.

By performing acceptance tests on an application, the testing team will deduce how the application will perform in production. There are also legal and contractual requirements for acceptance of the system.

Alpha Testing

This test is the first stage of testing and will be performed amongst the teams (developer and QA teams). Unit testing, integration testing and system testing when combined together is known as alpha testing. During this phase, the following aspects will be tested in the application:

- Spelling Mistakes
- Broken Links
- Cloudy Directions
- The Application will be tested on machines with the lowest specification to test loading times and any latency problems.

Beta Testing

This test is performed after alpha testing has been successfully performed. In beta testing, a sample of the intended audience tests the application. Beta testing is also known as **pre-release testing**. Beta test versions of software are ideally distributed to a wide audience on the Web, partly to give the program a "real-world" test and partly to provide a preview of the next release. In this phase, the audience will be testing the following:

- Users will install, run the application and send their feedback to the project team.

- Typographical errors, confusing application flow, and even crashes.
- Getting the feedback, the project team can fix the problems before releasing the software to the actual users.
- The more issues you fix that solve real user problems, the higher the quality of your application will be.
- Having a higher-quality application when you release it to the general public will increase customer satisfaction.

Non-Functional Testing

This section is based upon testing an application from its non-functional attributes. Non-functional testing involves testing a software from the requirements which are nonfunctional in nature but important such as performance, security, user interface, etc.

Some of the important and commonly used non-functional testing types are discussed below.

Performance Testing

It is mostly used to identify any bottlenecks or performance issues rather than finding bugs in a software. There are different causes that contribute in lowering the performance of a software:

- Network delay
- Client-side processing
- Database transaction processing
- Load balancing between servers
- Data rendering

Performance testing is considered as one of the important and mandatory testing type in terms of the following aspects:

- Speed (i.e. Response Time, data rendering and accessing)
- Capacity
- Stability
- Scalability

Performance testing can be either qualitative or quantitative and can be divided into different sub-types such as **Load testing** and **Stress testing**.

Load Testing

It is a process of testing the behavior of a software by applying maximum load in terms of software accessing and manipulating large input data. It can be done at both normal and peak load conditions. This type of testing identifies the maximum capacity of software and its behavior at peak time.

Most of the time, load testing is performed with the help of automated tools such as Load Runner, AppLoader, IBM Rational Performance Tester, Apache JMeter, Silk Performer, Visual Studio Load Test, etc.

Virtual users (VUsers) are defined in the automated testing tool and the script is executed to verify the load testing for the software. The number of users can be increased or decreased concurrently or incrementally based upon the requirements.

Stress Testing

Stress testing includes testing the behavior of a software under abnormal conditions. For example, it may include taking away some resources or applying a load beyond the actual load limit.

The aim of stress testing is to test the software by applying the load to the system and taking over the resources used by the software to identify the breaking point. This testing can be performed by testing different scenarios such as:

- Shutdown or restart of network ports randomly
- Turning the database on or off
- Running different processes that consume resources such as CPU, memory, server, etc.

Usability Testing

Usability testing is a black-box technique and is used to identify any error(s) and improvements in the software by observing the users through their usage and operation.

According to Nielsen, usability can be defined in terms of five factors, i.e. efficiency of use, learn-ability, memory-ability, errors/safety, and satisfaction. According to him, the usability of a product will be good and the system is usable if it possesses the above factors.

Nigel Bevan and Macleod considered that usability is the quality requirement that can be measured as the outcome of interactions with a computer system. This requirement can be fulfilled and the end-user will be satisfied if the intended goals are achieved effectively with the use of proper resources.

Molich in 2000 stated that a user-friendly system should fulfill the following five goals, i.e., easy to Learn, easy to remember, efficient to use, satisfactory to use, and easy to understand.

In addition to the different definitions of usability, there are some standards and quality models and methods that define usability in the form of attributes and sub-attributes such as ISO-9126, ISO-9241-11, ISO-13407, and IEEE std.610.12, etc.

Security Testing

Security testing involves testing a software in order to identify any flaws and gaps from security and vulnerability point of view. Listed below are the main aspects that security testing should ensure:

- Confidentiality
- Integrity
- Authentication
- Availability
- Authorization
- Non-repudiation
- Software is secure against known and unknown vulnerabilities
- Software data is secure
- Software is according to all security regulations
- Input checking and validation
- SQL insertion attacks
- Injection flaws
- Session management issues
- Cross-site scripting attacks
- Buffer overflows vulnerabilities
- Directory traversal attacks

Portability Testing

- Verify if Testable code is available.
- Verify if Test Data is available and validated for correctness of Data.

What is an Exit Criterion?

Exit criterion is used to determine whether a given test activity has been completed or NOT. Exit criteria can be defined for all of the test activities right from planning, specification and execution.

Exit criterion should be part of test plan and decided in the planning stage.

Examples of Exit Criteria:

- Verify if All tests planned have been run.
- Verify if the level of requirement coverage has been met.
- Verify if there are NO Critical or high severity defects that are left outstanding.
- Verify if all high risk areas are completely tested.
- Verify if software development activities are completed within the projected cost.
- Verify if software development activities are completed within the projected timelines.

ERROR, FAULT, FAILURE

What is an Error?

When the system produces an outcome, which is not the expected one or a consequence of a particular action, operation, or course, is known as error.

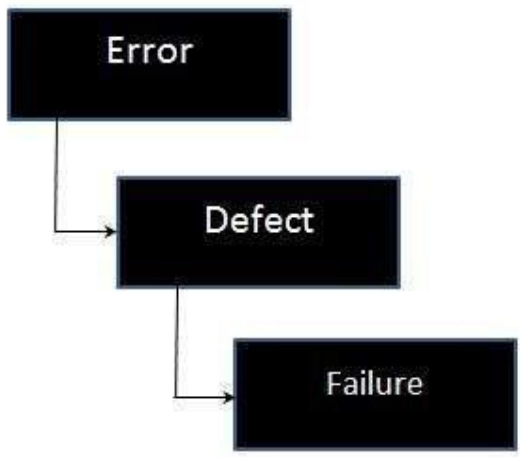
Error or mistake leads to a defect and usually raises due to various reasons. It may be system specification issue or design issue or coding issue, which leads to a defect. Error leads to defects and if the defect uncovered by QA leads to Failure.

What is a Failure?

Under certain circumstances, the product may produce wrong results. It is defined as the deviation of the delivered service from compliance with the specification.

Not all the defects result in failure as defects in dead code do not cause failure.

Flow Diagram for Failure



Reasons for Failure

- Environmental conditions, which might cause hardware failures or change in any of the environmental variables.
- Human Error while interacting with the software by keying in wrong inputs.
- Failures may occur if the user tries to perform some operation with intention of breaking the system.

Results of Failure

- Loss of Time
- Loss of Money
- Loss of Business Reputation.
- Injury
- Death

What is a Fault?

Software fault is also known as defect, arises when the expected result don't match with the actual results. It can also be error, flaw, failure, or fault in a computer program. Most bugs arise from mistakes and errors made by developers, architects.

Fault Types

Following are the fault types associated with any:

- Business Logic Faults
- Functional and Logical Faults
- Faulty GUI
- Performance Faults
- Security Faults

Preventing Faults

Following are the methods for preventing programmers from introducing Faulty code during development:

- Programming Techniques adopted
- Software Development methodologies
- Peer Review
- Code Analysis

PRACTISE

When I'm saying "Practice", what does it mean? I would say:

- Practice is **a habit.**
- Practice is **a routine.**
- Practice **does not need to remember.**
- Practice **comes by practicing.**
- Practice **needs dedication and commitment.**

There are thousands of examples which you think about practice. I can list few for your understanding.

Shooting, Driving, Writing

Best Practice 1- Keep Reading Existing Software Source Code

Let me ask you few basic questions before we start with one of the most important best practices required for a software developer.

- Do you read movie magazines?
- Do you read newspapers?
- Do you read roadside advertisements?